



Council Meeting

BUSINESS PAPER

WEDNESDAY 21/10/2020

Meeting to be held commencing 6:30pm
In Council Chambers at 7 Bees Creek Road, Freds Pass
and via video conference

Zoom <https://us02web.zoom.us/j/84104861372>

Open Space Discussion with Community Members and Councillors
will be held from 6:00pm – 6:25pm in the
Council's Gazebo

Daniel Fletcher, Chief Executive Officer

Any member of Council who may have a conflict of interest, or a possible conflict of interest in regard to any item of business to be discussed at a Council meeting or a Committee meeting should declare that conflict of interest to enable Council to manage the conflict and resolve it in accordance with its obligations under the Local Government Act and its policies regarding the same.



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Notice of Meeting
to be held in the Council Chambers, Litchfield
on Wednesday 21 October 2020 at 6:30pm



Daniel Fletcher
Chief Executive Officer

Number	Agenda Item	Page
1	Opening of Meeting	1
2	Acknowledgement of Traditional Owners	1
3	Apologies and Leave of Absence / Electronic Attendance	1
4	Disclosures of Interest	1
5	Confirmation of Minutes	2-11
6	Business Arising from the Minutes	
6.1	Action List	12-16
7	Presentations	17
8	Petitions	17
9	Public Questions	17
10	Accepting or Declining Late Items	17
11	Notices of Motion	17
12	Mayors Report	
12.1	Mayor's Report	18-19
13	Reports from Council Appointed Representatives	20
14	Finance Report	20
14.1	Litchfield Council Finance Report October 2020	27-42

15	Officers Reports	43
15.1	October 2020 Summary Planning and Development Report	44-49
15.2	Palmerston and Litchfield Seniors Association - 2020 Seniors Fortnight Evaluation	50-73
15.3	CEO Monthly Report	74-78
15.4	Municipal Plan 2020-21 Quarterly Performance Report July - Sept 2020	79-94
15.5	Knuckey Lagoon Recreation Reserve Request for Funding	95-97
15.6	Litchfield Council 2020 Community Survey	98-200
15.7	Get Active in Litchfield 2020 Evaluation	201-213
15.8	Recreation Reserve Lease Update and Rescinding of Reserves Policy	214-224
15.9	Sponsorship – Territory Natural Resource Management Conference and Annual Awards	225-234
15.10	Declaration of Special Rate 2020-2021	235-238
16	Common Seal	239
17	Other Business	239
18	Public Questions	239
19	Confidential Items	239
19.1	CEO Performance Review	
19.2	Freds Pass Sporting Recreation Reserve Governance Arrangement Review	
20	Close of Meeting	239



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

1. Open of Meeting

An audio recording of this meeting is being made for minute taking purposes as authorised by the Chief Executive Officer.

2. Acknowledgement of Traditional Ownership

Council would like to acknowledge the traditional custodians of this land on which we meet on tonight. We pay our respects to the Elders past, present and future for their continuing custodianship of the land and the children of this land across generations.

3. Apologies and Leave of Absence / Electronic Attendance

THAT Council notes and approves:

Leave of Absence	Cr {Insert}	{dates}
Apologies	Cr {Insert}	{date}

4. Disclosures of Interest

Any member of Council who may have a conflict of interest, or a possible conflict of interest regarding any item of business to be discussed at a Council meeting or a Committee meeting should declare that conflict of interest to enable Council to manage the conflict and resolve it in accordance with its obligations under the Local Government Act and its policies regarding the same.

5. Confirmation of Minutes

THAT Council confirm the minutes of the:

- Council Meeting held 16 September 2020, 10 pages; and
- Confidential Council Meeting held 16 September 2020, 2 pages.



COUNCIL MINUTES

LITCHFIELD COUNCIL MEETING

Minutes of Meeting

held in the Council Chambers, Litchfield

on Wednesday 16 September 2020 at 6:30pm

Present	Maree Bredhauer Christine Simpson Kirsty Sayers-Hunt Doug Barden Mathew Salter	Mayor Deputy Mayor / Councillor Central Ward (Chair) Councillor East Ward Councillor South Ward Councillor North Ward
Staff	Daniel Fletcher Silke Maynard Debbie Branson	Chief Executive Officer Director Community & Corporate Services Executive Assistant
Public	As per Attendance Register	

ELECTRONIC ATTENDANCE

Moved: Cr Sayers-Hunt

Seconded: Cr Salter

THAT Council approves Mayor Bredhauer attending the meeting electronically.

CARRIED (4-0)-2021/037

1. OPENING OF THE MEETING

The Deputy Mayor opened the meeting and welcomed members of the public.

The Deputy Mayor advised that an audio recording of the meeting will be made for minute taking purposes as authorised by the Chief Executive Officer.

2. ACKNOWLEDGEMENT OF TRADITIONAL OWNERS

On behalf of Council, the Deputy Mayor acknowledged the traditional custodians of the land on which the Council meet on. The Deputy Mayor also conveyed Council's respect to the Elders past, present and future for their continuing custodianship of the land and the children of the land across generations.

3. APOLOGIES AND LEAVE OF ABSENCE

Nil.

4. DISCLOSURES OF INTEREST

The Deputy Mayor advised that any member of Council who may have a conflict of interest, or a possible conflict of interest regarding any item of business to be discussed at a Council meeting or a Committee meeting should declare the conflict of interest to enable Council to manage the conflict in accordance with its obligations under the Local Government Act and its policies regarding the same.

No further disclosures of interest were declared.

5. CONFIRMATION OF MINUTES

Moved: Cr Barden
Seconded: Mayor Bredhauer

THAT the full minutes of the Council Meeting held 19 August 2020, 7 pages, be confirmed.

CARRIED (5-0)-2021/038

6. BUSINESS ARISING FROM THE MINUTES

Wendy Smith, Manager Planning & Regulatory Services presented to the meeting at 6:36pm and departed at 6:37pm.

Moved: Mayor Bredhauer
Seconded: Cr Sayers-Hunt

THAT Council receives and notes the Action List.

CARRIED (5-0)-2021/039

7. PRESENTATIONS

Nil.

8. PETITIONS

Nil.

9. PUBLIC FORUM

9.1 Mary Walshe – Humpty Doo

Ms Walshe referred to Item 14.1 – Litchfield Council Finance Report – August 2020 and sought clarification in regard to the total amount of rates to be collected.

Ms Walshe referred to Item 15.6 – Draft FIN02 Rating Policy – Review of Application of Special Rate and questioned the road seals and Council's definition of property.

Ms Walshe referred to Item 15.8 – Humpty Doo Bowls Club Request for Grant Funding and the proposed Lease Agreement with the Humpty Doo Village Green. Ms Walshe believed the current maintenance costs associated with the electricity service, a critical infrastructure, should be met by the owner, ie Council.

The Director explained the figures within the report that the annual rates were levied but not received.

The Director advised the Special Rate process was complex and in its current form, is not able to be applied equally to all properties and offered Ms Walsh a detailed explanation of the Special Rates outside of the meeting.

10. ACCEPTING OR DECLINING LATE ITEMS

10.1 Late Report – 15.8 – Humpty Doo Bowls Club Request for Grant Funding

Moved: Cr Sayers-Hunt
Seconded: Cr Salter

THAT the late report item 15.8 – Humpty Doo Bowls Club Request for Grant Funding, be accepted and included under Officer's reports for consideration.

CARRIED (5-0)-2021/040

10.2 Late Report – 19.1 – Application to Write Off Charges on Assessment 10071025

Moved: Cr Salter
Seconded: Mayor Bredhauer

THAT the late report item 19.1 – Application to Write Off Charges on Assessment 10071025, be accepted and included under Officer's reports for consideration.

CARRIED (5-0)-2021/041

11. NOTICES OF MOTION

Nil.

12. MAYORS REPORT

Moved: Cr Barden
Seconded: Cr Sayers-Hunt

THAT Council receive and note the Mayor's monthly report.

CARRIED (5-0)-2021/042

13. REPORT FROM COUNCIL APPOINTED REPRESENTATIVES

Councillors appointed by Council to external committees provided an update where relevant.

Moved: Cr Sayers-Hunt
Seconded: Mayor Bredhauer

THAT Council note the Councillors' verbal report.

CARRIED (5-0)-2021/043

14. FINANCE REPORT

14.1 Litchfield Council Finance Report – August 2020

Moved: Cr Salter
Seconded: Mayor Bredhauer

THAT Council receives the Litchfield Council Finance report for the period ended 31 August 2020.

CARRIED (5-0)-2021/044

15. OFFICERS REPORTS

15.1 September 2020 Summary Planning and Development Report

Wendy Smith, Manager Planning & Regulatory Services presented to the meeting at 7:06pm

Moved: Mayor Bredhauer

Seconded: Cr Sayers-Hunt

THAT Council:

1. receive the September 2020 Summary Planning and Development Report; and
2. note for information the responses provided to relevant agencies within Attachments A-D to this report.

CARRIED (5-0)-2021/045

Wendy Smith, Manager Planning & Regulatory Services departed the meeting at 7:12pm

15.2 Appointment of Deputy Mayor

Moved: Cr Salter

Seconded: Cr Barden

THAT Council appoint Councillor Barden as Deputy Mayor for a twelve-month term, ending at the Ordinary Council meeting held in September 2021.

MOTION LOST (2-3)

Moved: Mayor Bredhauer

Seconded: Cr Sayers-Hunt

THAT Council appoint Councillor Simpson as Deputy Mayor for a twelve-month term, ending at the Ordinary Council meeting held in September 2021.

CARRIED (2-3)-2021/046

A Division was called

Mayor Bredhauer, Deputy Mayor Simpson and Cr Sayers-Hunt

voted in favour of the motion

Cr Barden and Cr Salter voted against the motion

15.3 CEO Monthly Report

Moved: Cr Sayers-Hunt
Seconded: Mayor Bredhauer

THAT Council note the Chief Executive Officer monthly report for August 2020.

CARRIED (5-0)-2021/047

15.4 SCALE Funding Extension

Moved: Cr Sayers-Hunt
Seconded: Cr Barden

THAT Council:

1. note the following SCALE funding projects will be finalised in line with the funding timeline of 30 September 2020:
 - a. 50km Feast Web series,
 - b. Sanitation Public facilities,
 - c. Digital Whiteboards,
 - d. Signage for public facilities,
 - e. Business Continuity IT set up,
 - f. McMinns Lagoon Reserve signage,
 - g. Active Recreation Program;
2. approve a request for the extension of the SCALE funding to be 31 December 2020 for the following projects:
 - a. Berry Springs Reserve Community hall upgrades,
 - b. Humpty Doo Village Green Playground upgrades,
 - c. Livingstone Reserve Playground upgrades,
 - d. Shared Path Plan safety program,
 - e. Entrance Signage to the Municipality;
3. approve a request for the extension of the SCALE funding project of Mira Square Development to be 31 May 2021; and
4. authorise the Chief Executive Officer to lodge the request for extension for the SCALE funding with the Department of Local Government, Housing and Community Development.

CARRIED (5-0)-2021/048

15.5 Draft GOV15 Complaints Handling Policy

Moved: Mayor Bredhauer
Seconded: Cr Sayers-Hunt

THAT Council adopt GOV15 Complaints Handling Policy.

CARRIED (5-0)-2021/049

15.6 Draft FIN02 Rating Policy – Review of Application of Special Rate

Moved: Cr Barden
Seconded: Mayor Bredhauer

THAT Council approve FIN02 Rating Policy as attached to this report.

CARRIED (5-0)-2021/050

15.7 Mango Madness Festival

Moved: Mayor Bredhauer
Seconded: Cr Barden

THAT Council approve the sponsorship package of \$20,000 for the Mango Madness Festival and partner with the Northern Territory Mango Industry Association to support the event.

CARRIED (5-0)-2021/051

15.8 Humpty Doo Bowls Club Request for Grant Funding

Moved: Cr Salter
Seconded: Cr Sayers-Hunt

THAT Council:

1. support the Humpty Doo Bowls Club to apply for a minor Community Benefit Fund grant from the Department of the Attorney General and Justice to the value of \$15,000;
 2. request the Humpty Doo Village Green Management Board ensure the area is safe until such time that repairs have been undertaken;
 3. acknowledge that due to the lack of existing written agreements Council is restricted in providing financial assistance;
 4. write to the Humpty Doo Bowls Club and Humpty Doo Village Green Management Board to inform them of Council's resolutions;
- and further
5. request the CEO to provide an update to Council within 14 days on the workplace health and safety of the site.

CARRIED (3-2)-2021/052

**A Division was called
Mayor Bredhauer, Deputy Mayor Simpson and Cr Sayers-Hunt
voted in favour of the motion
Cr Barden and Cr Salter voted against the motion**

15.9 Summary of Findings – Local Government Disciplinary Committee

Moved: Mayor Bredhauer
Seconded: Cr Sayers-Hunt

THAT Council receives and notes the attached Summary of Findings from the Local Government Disciplinary Committee, Simpson v Barden.

CARRIED (3-2)-2021/053

**A Division was called
Mayor Bredhauer, Deputy Mayor Simpson and Cr Sayers-Hunt
voted in favour of the motion
Cr Barden and Cr Salter voted against the motion**

16. COMMON SEAL

Nil.

17. OTHER BUSINESS

Nil.

18. PUBLIC QUESTIONS

18.1 Mary Walshe – Humpty Doo

Ms Walshe referred to Item 15.8 – Humpty Doo Bowls Club Request for Funding and expressed her disappointed in the decision of Council.

18.2 Andrew MacKay - Girraween

Mr MacKay referred to Item 15.8 – Humpty Doo Bowls Club Request for Funding and questioned who was liable if an accident occurred as a result of the exposed electrical conduit.

The Director explained that the Council's insurance policy would cover the area provided that the safety measures are deemed sufficient.

19. CONFIDENTIAL ITEMS

Moved: Cr Sayers-Hunt
Seconded: Cr Barden

THAT pursuant to Section 65 (2) of the Local Government Act and Regulation 8 of the Local Government (Administration) regulations the meeting be closed to the public to consider the following Confidential Items:

19.1 Application to Write off Charges on Assessment 10071025

8(b) information about the personal circumstances of a resident or ratepayer.

CARRIED (5-0)-2021/054

The meeting was closed to the public at 8:39pm.

19.1 Application to Write-off Charges on Assessment 10071025

Moved: Cr Barden
Seconded: Cr Sayers-Hunt

THAT Council:

1. approves to finalise the sale of 57 Ringwood Street, Southport by accepting the highest bid offer of \$60,000 and,
2. approves the rates debt interest write-off totalling \$28,700.27;
3. authorises the Chief Executive Officer to write-off any further debt up to the value of \$2,000 to balance the account if necessary; and
4. makes public its resolutions on the matter.

CARRIED (4-1)-1920/055

A Division was called

Mayor Bredhauer, Deputy Mayor Simpson, Cr Sayers-Hunt and Cr Barden

Voted in favour of the motion

Cr Salter voted against the motion

Moved: Cr Salter
Seconded: Cr Sayers-Hunt

THAT pursuant to Section 65 (2) of the Local Government Act and Regulation 8 of the Local Government (Administration) regulations the meeting be re-opened to the public.

CARRIED (5-0)-2021/056

The meeting moved to Open Session at 8:57pm.

20. CLOSE OF MEETING

The Chair closed the meeting at 8:57pm.

21. NEXT MEETING

Wednesday 21 October 2020.

MINUTES TO BE CONFIRMED

Wednesday 21 October 2020

.....
Mayor
Maree Bredhauer

.....
Chief Executive Officer
Daniel Fletcher



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

6. Business Arising from the Minutes

THAT Council receives and notes the Action List.

Resolution Number	Resolution	Action Officer	Meeting Date	Status
15/0175/02	Meeting Procedures By-Laws THAT Council instruct the Acting Chief Executive Officer to begin negotiating with Parliamentary Counsel on the drafting of Meeting Procedures By-Laws for Litchfield Council.	19/11/2015	DCCS	Update to be provided at December 2020 Council Meeting.
16/0203	Signage, Roadside Vans and Events on Council Land 1. Endorse a position that no approvals will be given for signage, roadside vans or events on council owned land until such time as appropriate policy, procedures and by-laws are developed. This excludes Council Reserves which are run under management by committee or under lease to an incorporated body; 2. Develop Council by-laws to cater for the regulation of a permit system for signage within the municipality and roadside vans and events on council owned land; 3. Develop policy and procedures to support any Council by-laws which are enacted; and 4. To commence work on these by-laws, policy and procedures in 2017/18 financial year.	21/09/2016	DCCS	On hold until Meeting By-Laws are concluded.
17/0036/4	Litchfield Aquatic Facility Needs Analysis Report THAT Council engages the Northern Territory Government to work together to address the gap in aquatic services in the southern part of the Litchfield municipality, in particular the provision of Learn to Swim facilities.	15/02/2017	DCCS	Project on hold.
1718/240	Berry Springs Water Advisory Committee - Council Representative THAT Council appoints Councillor Barden as its nominated representative to lodge an Expression of Interest for the Northern Territory Government Department of Environment and Natural Resources Berry Springs Water Advisory Committee.	16/05/2018	CEO	Appointments are on hold due to a legal issue relating to the Water Act 1992 and the number of water advisory committees that can operate in a water control district. Waiting on further advice from NT Government.
1819/145	Recreation Reserve Leases and Funding Agreements Project THAT Council: 1. notes the update on the development of leases and funding agreements as part of the Recreation Reserves Leases project; 2. notes the draft lease agreement; 3. approves the fixation of the Common Seal with the Mayor and the CEO signing the lease agreements on behalf of Council, providing no material changes are made to the lease agreement; and 4. receives an update report on the progress made with each Reserve Management Committee and other User Groups on Council's Recreation Reserves in signing the lease agreement, no later than the June 2019 Council meeting.	16/01/2019	DCCS	Lease Agreements for McMinns Lagoon, Livingstone and Berry Springs Recreation Reserves have been executed. Further discussions required to progress the Lease Agreement for Humpty Doo Village Green.
1920/174	Mira Square - Application for Crown Land THAT Council: 1. proceed with an application for Crown land for a portion of Mira Square for initial construction of a serviced shed and play area; and 2. authorise the Chief Executive Officer to lodge such application and enter into a lease agreement for the site.	19/03/2020	DIO	Application accepted by Crown Land; Crown Land currently undertaking internal processes to move to leasing arrangement. Request for lease on public exhibition by Crown Land 2 October – 16 October 2020.

Proposed Road Opening Richards Road, Blackmore – Section 1719				
1920/176	THAT Council: 1.proceed with the road opening process for Richards Road across 2415 Cox Peninsula Road, Blackmore; and 2.authorise all appropriate documents to be signed and common seal affixed by the Mayor and Chief Executive Officer for the opening of the road, as required.	19/03/2020	DIO	Undergoing Ministerial approvals to finalise
NGA20 Notice of Motion				
1920/182	THAT Council endorse the submission of the following motion to the National General Assembly of Local Governments for consideration: “Litchfield Council calls on the Federal Government to provide increased funding towards reducing the amount of ‘fuel loads’ throughout the natural environment to specifically, but not exclusively, combat the spread of Gamba Grass (Andropogon gayanus) which is an Australian Government weed of National Significance and a declared weed in Western Australia, Northern Territory and Queensland.”	19/03/2020	CEO	Deferred until National General Assembly of Local Government reconvenes in 2021
COVID-19 Response Plan				
1920/183	THAT Council: 1.delegate to the Chief Executive Officer, pursuant to Section 32 (d) of the Local Government Act 2008 (NT), and in light of Australian Government and Northern Territory Government requirements for the COVID-19 response, its powers and functions as set out in sections 47 and of the Local Government Act 2008 (NT) being the power to determine opening times of Council’s offices and facilities and the opening times of the Libraries until such time as the Australian Government or Northern Territory Government have declared the emergency has ended; and 2.delegate to the Chief Executive Officer, pursuant to Section 32 of the Local Government Act 2008 (NT), and in light of Australian Government and Northern Territory Government requirements for the COVID-19 response, the authority to cancel or amend programs, service levels, budgeted council events and third party events held on council property under license, permit, or any other agreement until such time as the Australian Government or Northern Territory Government have declared the emergency has ended.	19/03/2020	CEO	This resolution of council continues to be active until the Australian and/or Northern Territory Governments declare the COVID-19 pandemic has ended.

Change to Meeting Protocols

THAT Council:

- 1.acknowledge the need to adapt GOV02 Meeting procedures policy to allow for the use of online platforms for conducting Council meetings;
- 2.suspend:
 - a.section 4.1.2(d) of GOV02 Meeting Procedures policy to allow the Mayor to Chair meetings remotely,
 - b.public accessing Chambers for Council meetings due to social distancing protocols,
 - c.section 4.1.10(c) of GOV02 Meeting Procedures policy and require a member of the public to make a statement in reference to a petition remotely, and
 - d.section 4.1.21 – Members will not be required to stand when addressing the meeting;
- 3.require all questions from the public related to the agenda be submitted via email to the Chief Executive Officer at least two days prior to the meeting to be read out at the meeting;
- 4.record all Ordinary and Special Council meetings and make these available on the Council website;
- 5.require requests for deputations (section 4.1.11 of GOV02 Meeting Procedures) be conducted by remote access;
- 6.request the Chief Executive Officer to develop appropriate Electronic Meeting Procedures; and
- 7.review these directives:
 - a.at the first Council meeting in 2021, or
 - b.when Social distancing protocols are lifted by the Northern Territory Chief Health Officer.

1920/207

15/04/2020

DCCS

Ongoing as physical distancing rules regarding COVID19 still apply.

SCALE Funding Extension

THAT Council:

- 1.note the following SCALE funding projects will be finalised in line with the funding timeline of 30 September 2020:
 - a.50km Feast Web series,
 - b.Sanitation Public facilities,
 - c.Digital Whiteboards,
 - d.Signage for public facilities,
 - e.Business Continuity IT set up,
 - f.McMinns Lagoon Reserve signage,
 - g.Active Recreation Program;
- 2.approve a request for the extension of the SCALE funding to be 31 December 2020 for the following projects:
 - a.Berry Springs Reserve Community hall upgrades,
 - b.Humpty Doo Village Green Playground upgrades,
 - c.Livingstone Reserve Playground upgrades,
 - d.Shared Path Plan safety program,
 - e.Entrance Signage to the Municipality;
- 3.approve a request for the extension of the SCALE funding project of Mira Square Development to be 31 May 2021; and
- 4.authorise the Chief Executive Officer to lodge the request for extension for the SCALE funding with the Department of Local Government, Housing and Community Development.

2021/048

16/09/2020

DCCS

An extension was granted requiring SCALE Funding to be fully expended by 30 November 2020. If further extensions are required, Council will formally write to the Department requesting such prior to the expiration date.

Update report to Council meeting in November 2020.

Mango Madness Festival

THAT Council approve the sponsorship package of \$20,000 for the Mango Madness Festival and partner with the Northern Territory Mango Industry Association to support the event.

2021/051

16/09/2020

CEO

Complete - letter sent to NT Mango Industry Association Inc advising Council resolved to support the Mango Madness Festival.

2021/052	<p>Humpty Doo Bowls Club Request for Grant Funding</p> <p>THAT Council:</p> <ol style="list-style-type: none"> 1.support the Humpty Doo Bowls Club to apply for a minor Community Benefit Fund grant from the Department of the Attorney General and Justice to the value of \$15,000; 2.request the Humpty Doo Village Green Management Board ensure the area is safe until such time that repairs have been undertaken; 3.acknowledge that due to the lack of existing written agreements Council is restricted in providing financial assistance; 4.write to the Humpty Doo Bowls Club and Humpty Doo Village Green Management Board to inform them of Council's resolutions; and further 5.request the CEO to provide an update to Council within 14 days on the workplace health and safety of the site. 	16/09/2020	DCCS	<ol style="list-style-type: none"> 1. Council provided assistance to the Bowls Club to apply for a Minor Community Benefit Fund Grant. 2. Following site expectation, Council's Mobile Workforce attended site to make the area safe until repairs are undertaken. The Management Board were informed about these activities. 3. Completed 4. Completed - outcome was discussed via email and verbal 5. Completed - Councillors informed via email 18 September 2020.
1920/055	<p>Application to Write-off Charges on Assessment 10071025</p> <p>THAT Council:</p> <ol style="list-style-type: none"> 1.approves to finalise the sale of 57 Ringwood Street, Southport by accepting the highest bid offer of \$60,000 and, 2.approves the rates debt interest write-off totalling \$28,700.27; 3.authorises the Chief Executive Officer to write-off any further debt up to the value of \$2,000 to balance the account if necessary; and 4.makes public its resolutions on the matter. 	16/09/2020	DCCS	Completed - Settlement of property sale expected to be finalised on 30 October 2020.



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

7 Presentations

8 Petitions

9 Public Questions

10 Accepting or Declining Late Items

11 Notices of Motion

12 Mayors Report

12.1 Mayor's Report



COUNCIL REPORT

Agenda Item Number: 12.1
Report Title: Mayor's Monthly Report
Author & Recommending Officer: Maree Bredhauer
Meeting Date: 21/10/2020
Attachments: Nil

Executive Summary

A summary of the Mayor's attendance at meetings and functions representing Council for the period 17 September 2020 to 21 October 2020.

Summary

Date	Event	Content/Comment
18 Sep 2020	Territory FM Radio Interview	Regular Interview
21 Sep 2020	Sport, Recreation and Open Space Strategy	Stakeholder Engagement
2 Oct 2020	Territory FM Radio Interview	Regular Interview
5 Oct 2020	Litchfield Women in Business Network Committee Meeting	Regular Committee Meeting
6 October 2020	Litchfield Women in Business Network Coffee Catch Up Event	Regular Monthly Network Event
7 October 2020	Litchfield Women in Business Network On-Line Event	Regular Monthly Network Event
	Member for Nelson	Introduction New Member
	Litchfield Humpty Doo Village Green Board Members	Issues relating to power costs
	Strategic Discussion and Briefing Session	Regular Monthly Meeting
8 October 2020	Walking Group – McMinns Lagoon	
9 October 2020	Territory FM Radio Interview	Regular Interview
13 October 2020	PRBA Event – Coolalinga Tavern	Network Event
15 October 2020	Walking Group – McMinns Lagoon	

Date	Event	Content/Comment
16 October 2020	Litchfield Women in Business Event – 2020 Activating Litchfield Business	Business Network Event
19 October 2020	LGANT Executive Meeting	Scheduled Meeting
20 October 2020	First Opening of Parliament House	Annual Event
	Risk Management & Audit Committee Meeting	Scheduled Meeting
	Australian of the Year Awards 2021	Annual Event
21 October 2020	Community Grants Committee Meeting	Scheduled Meeting
	Open Space Discussion with Councillors	Regular Monthly Forum
	Litchfield Council & Thorak Regional Cemetery Board Meetings	Regular Monthly Meeting

Recommendation

THAT Council receives and notes the Mayor's monthly report.



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

Council Appointed Representatives provide a verbal update on activities over the past month relating to the committee meetings to which the Councillor has been formally appointed.

13 Verbal Reports from Council Appointed Representatives

Cr Barden	-	Freds Pass Upgrade Reference Group
Cr Simpson	-	Freds Pass Rural Show Committee
Cr Salter	-	Howard Park Reserve Committee
	-	Knuckey Lagoon Reserve Committee
Mayor Bredhauer	-	Howard East Water Advisory Committee
	-	Litchfield Women in Business Network Committee
	-	Local Government Association of the Northern Territory (LGANT)

Activity Area Plans

Mayor Bredhauer	Coolalinga/Freds Pass Rural Activity Centre Area Plan
Cr Simpson	Community Advisory Committee
Mayor Bredhauer	Humpty Doo Rural Activity Centre Area Plan Community
Cr Barden	Advisory Group

RECOMMENDATION

THAT Council note the Councillors' verbal report.



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

14	Finance Report
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14.1	Litchfield Council Finance Report September 2020
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COUNCIL REPORT

Agenda Item Number:	14.01
Report Title:	Litchfield Council Finance Report – September 2020
Author:	Arun Dias, Manager Finance
Recommending Officer:	Silke Maynard, Director Community & Corporate Services
Meeting Date:	21/10/2020
Attachments:	Nil

Executive Summary

Council's Operational Surplus position as at September 2020 reflects all rates levied except for Special Rates for Productive Mango Roads project. Total year to date operational expenses are in line with budget. The Surplus position excludes depreciation expense and is subject to change as expenses are incurred during the year.

The full year 2020-21 Budgeted Capital Revenue and Capital Expense do not include recent grants received under the Special Community Assistance and Local Employment (SCALE) program in June 2020 and \$1.18 million receivable for the 2020-21 year under the Local Roads and Community Infrastructure Grant Agreement (LRCI). In addition to these, capital budget from 2019-20 of \$2.5 million is expected to be carried forward to the 2020-21 year. These additions come to an additional \$4.7 million, bringing the total Capital budget for 2020-21 to \$10.8 million. For the purposes of 2019-20 financial statements, these funds are constrained and form part of the Unexpended Grants and Capital Works Reserves. Majority of the capital expenditure incurred to date relate to prior year carried forward projects.

Council's cash position continues to remain strong with a high performance of current ratio representing enough cash resources to settle any outstanding liabilities for the next twelve months.

Prior year's rates have increased compared to the same month in the 2019-20 financial year. Council is prioritising rates collection and will be taking steps to ensure debt collection strategies currently in place are promoted to create awareness among ratepayers on obligations and implications of unpaid Rates and Charges. This is done with view to ensure rates collectible remains at acceptable levels and as Council fulfills its Municipal Plan targets to remain financially sustainable. Council collected \$3.6 million in current year rates revenue as at the end of September 2020.

Financial Statements for year ending 2019-20 have not been finalised which could have impacts on results presented in this report.

Recommendation

THAT Council note the Litchfield Council Finance Report for the period ended 30 September 2020.

Background

Detailed financial information presented in the following pages.

Links with Strategic Plan

A Well-Run Council - Good Governance

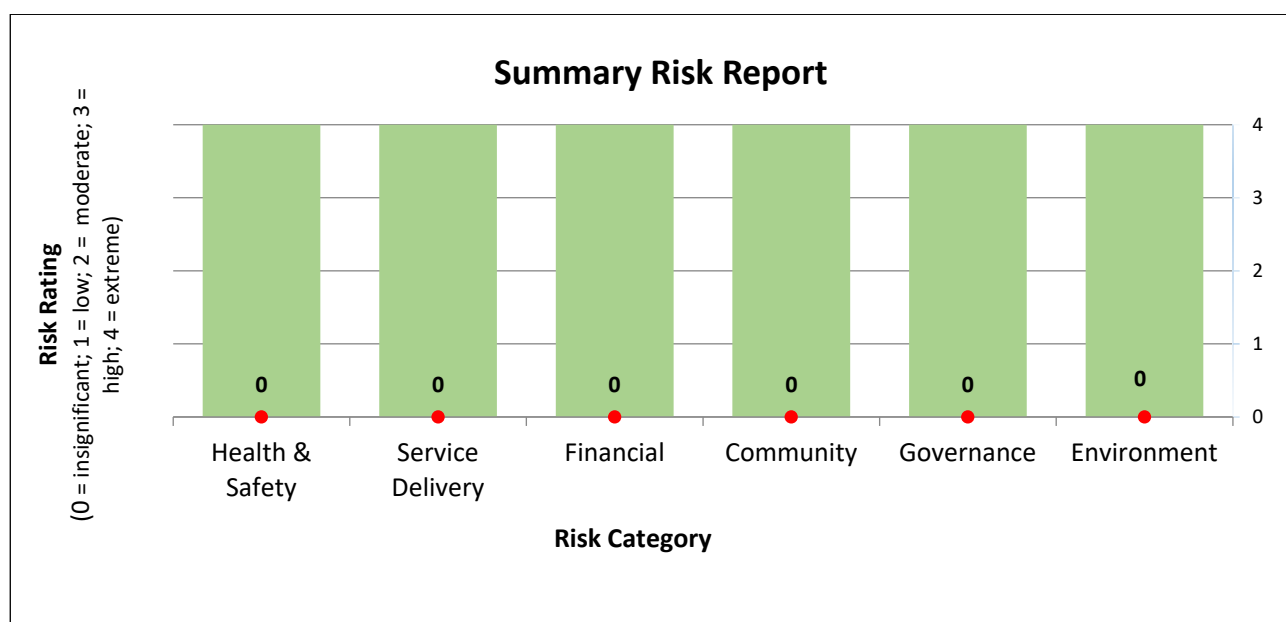
Legislative and Policy Implications

Not applicable.

Financial Implications

Nil.

Risks



Community Engagement

Not applicable.

Finance Report

September 2020

**LITCHFIELD
COUNCIL**



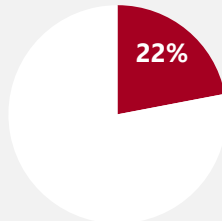
Community effort is essential

Contents

SECTION 1.....	5
DASHBOARD REPORT	5
SECTION 1.....	6
CONSOLIDATED FINANCIAL STATEMENTS	6
CONSOLIDATED OPERATING STATEMENT at 30 September 2020	6
CONSOLIDATED BALANCE SHEET at 30 September 2020.....	7
SECTION 2.....	8
OPERATING POSITION BY DEPARTMENT	8
CAPITAL BUDGET POSITION	9
SECTION 3.....	15
CASH ON HAND & INVESTMENTS.....	15
FINANCIAL RESERVES	16
SECTION 4.....	17
DEBTORS.....	17
FINES AND INFRINGEMENTS	17
OUTSTANDING RATES.....	18
SECTION 5.....	20
FINANCE KEY PERFORMANCE INDICATORS (KPI).....	20

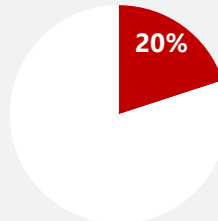
SEPTEMBER 2020

DRAFT DASHBOARD REPORTING



Asset Sustainability Ratio

Capital Expenditure
Actuals \$1.2M
Target – 47% for full year



Rates Outstanding

\$2.0 M Outstanding
Target– 15% (\$1.6M and less)



Current Cash Investments

\$21M

→ **0 of 22** Completed
Capital Projects

→ **\$17M** Forecast Cash
Reserves June 2021

\$ 12.3M

OPERATIONAL REVENUE

\$16M Budget – 74% Target Achieved

\$ 0.0M

CAPITAL REVENUE

\$1.8M Budget – 0% Target Achieved

\$ 2.9M

OPERATIONAL EXPENSES

\$15M Budget – 19% Spent

\$ 1.2M

CAPITAL EXPENSES

\$6.56M Budget – 18% Spent

\$ 9.4M

OPERATING SURPLUS

Budget \$1.8M

\$ (1.2)M

CAPITAL DEFECIT

Budget (\$4.7M)

RATIOS

22% Asset Sustainability
Target 60% and more

20% Rates Outstanding
Target less than 15%

46% Own Source Revenue
Target 60% and more

21.86 Current Ratio
Target more than 1

0 Debt Service Ratio
Target less than 1

Not Achieved

Not Achieved

Budgeted to be Achieved

Achieved

Achieved

SECTION 1

CONSOLIDATED FINANCIAL STATEMENTS

The consolidated Financial Statements, including Thorak Regional Cemetery operations are presented in the same format as the full set of *End of Financial Year* Statements for greater transparency. In line with end of financial year procedures, adjustments and accruals to financials is currently underway. As such, results presented in this report are subject to change until the conclusion of the 2019-20 financial year audit.

The statements do not include capital revenue, this is reported in the Capital Budget Position table. Capital expenditure is capitalised as Infrastructure, Property, Plant & Equipment in the Balance Sheet upon completion of the projects.

CONSOLIDATED OPERATING STATEMENT at 30 September 2020

	2020/21 Budget	2020/21 YTD Actuals	% of Budget
REVENUE			
Rates	11,050,208	10,803,666	98%
Stat Charges	125,200	47,386	38%
User Charges	1,186,723	423,657	36%
Grants	3,580,922	943,060	26%
Inv Income	678,201	88,828	13%
Other Revenue	118,200	3,554	3%
TOTAL REVENUE	16,739,455	12,310,150	74%
EXPENSES			
Employee Costs	6,932,575	1,473,421	21%
Auditors Fees	33,356	959	3%
Bad Debts	900	0	0%
Elected Member	270,910	54,473	20%
Cemetery Operations	380,563	68,125	18%
Contractors	4,103,852	517,540	13%
Energy	196,300	13,068	7%
Insurance	260,000	286,284	110%
Maintenance	451,821	70,600	16%
Legal Expenses	82,004	10,437	13%
Donations and Community Support	131,131	62,859	48%
Computer / IT Costs	388,455	108,894	28%
Parts, Accessories & Consumables	185,860	39,078	21%
Professional Fees	982,239	119,146	12%
Sundry	558,589	82,486	15%
TOTAL EXPENSES	14,958,554	2,907,369	19%
RESULT – Surplus / (Deficit)	1,780,901	9,402,781	528%

CONSOLIDATED BALANCE SHEET at 30 September 2020

Balance sheet presented is in draft format and is subject to changes as the preparation of Financial Statements for 30 June 2020 are still underway. Revised accounting standards from AASB 1058 and AASB16 are expected to impact the overall result of the balance sheet and the movements in the Accumulated Surplus for 30 June 2020.

	31-Aug-20	30-Sep-20	Movement
CURRENT ASSETS			
Cash & Cash Equivalents	801,037	4,017,069	3,216,033
Trade and Other Receivables	12,234,678	8,112,488	(4,122,190)
Other Financial Assets	19,911,023	20,883,209	972,186
Other Current Assets	0	83,165	83,165
TOTAL CURRENT ASSETS	32,946,737	33,095,931	149,194
NON-CURRENT ASSETS			
Infrastructure, Property, Plant & Equipment	299,273,630	299,273,630	0
Other Non-Current Assets	4,538,930	5,795,538	1,256,608
TOTAL NON-CURRENT ASSETS	303,812,560	305,069,167	1,256,608
TOTAL ASSETS	336,759,297	338,165,099	1,405,802
CURRENT LIABILITIES			
Trade and Other Payables	560,442	816,260	255,818
Current Provisions	697,810	697,810	0
TOTAL CURRENT LIABILITIES	1,258,252	1,514,070	255,818
NON-CURRENT LIABILITIES			
Non-Current Provisions	402,070	402,070	0
TOTAL NON-CURRENT LIABILITIES	402,070	402,070	0
TOTAL LIABILITIES	1,660,322	1,916,140	255,818
NET ASSETS	335,098,975	336,248,959	1,149,984
EQUITY			
Accumulated Surplus	17,515,812	18,665,796	1,149,984
Asset Revaluation Reserve	294,301,835	294,301,835	0
Other Reserves	23,281,329	23,281,329	0
TOTAL EQUITY	335,098,976	336,248,960	1,149,984

SECTION 2

OPERATING POSITION BY DEPARTMENT

The 2020/21 rates and charges have been applied to properties and recognised in Council's accounts for the month of August, which is reflected in year to date revenue. The Surplus position is subject to decrease as operating expenses are incurred as the year progresses.

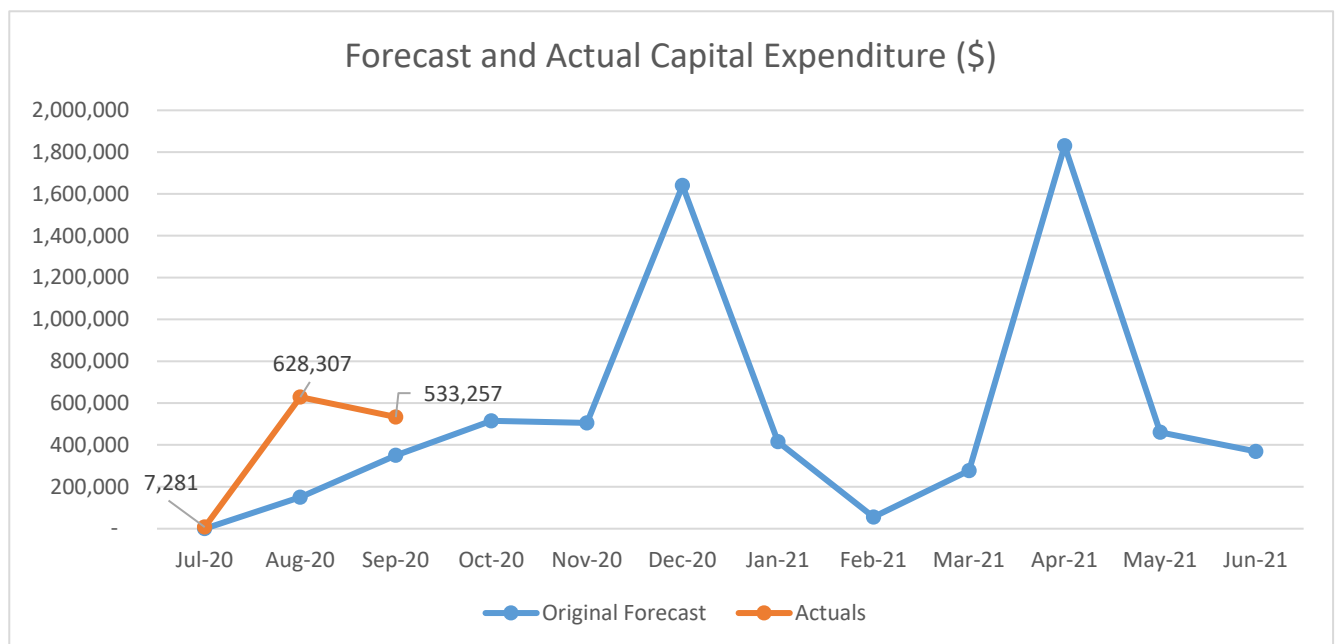
Note. This does not include Thorak Regional Cemetery.

	2020/21 Budget	2020/21 YTD Actuals	% of Budget
REVENUE			
Council Leadership	-	0	0%
Corporate	-	140,000	100%
Finance & Customer Service	9,047,699	8,016,263	89%
Infrastructure & Assets	2,924,174	329,711	11%
Planning & Development	53,040	1,895	4%
Waste Management	3,162,705	2,995,179	95%
Community	78,000	21,354	27%
Community – Library	419,953	415,232	99%
Mobile Workforce	-	0	0%
Regulatory Services	125,400	47,386	38%
TOTAL REVENUE	15,810,972	11,967,019	76%
EXPENSES			
Council Leadership	1,065,068	198,280	19%
Corporate	610,392	68,235	11%
Information Services	614,000	112,341	18%
Finance & Customer Service	1,615,906	552,458	34%
Infrastructure & Assets	2,745,312	481,568	18%
Planning & Development	701,502	36,285	5%
Waste Management	3,131,132	520,389	17%
Community	1,452,426	463,800	32%
Community – Library	419,953	70,380	17%
Mobile Workforce	1,289,009	133,351	10%
Regulatory Services	402,716	83,550	21%
TOTAL EXPENSES	14,047,416	2,720,639	19%
OPERATING RESULT	1,763,556	9,246,381	524%

CAPITAL BUDGET POSITION

The table below compares capital revenue and expenditure to budget by the end of August 2020. Budgeted Capital Revenue excludes funding received under the SCALE funding and funding receivable under the LRCI program.

	2020/21 Budget	2020/21 YTD Actuals
REVENUE		
Infrastructure & Assets	1,520,525	0
Planning & Development	0	3,031
Mobile Workforce	0	0
Community	300,000	0
Regulatory Services	0	0
Waste Management	0	0
TOTAL REVENUE	1,820,525	3,031
EXPENSES		
Infrastructure & Assets	5,743,518	946,198
Planning & Development	75,000	0
Waste Management	230,000	0
Mobile Workforce	0	0
Thorak Cemetery	80,000	0
Community	377,000	215,366
Regulatory Services	60,000	0
TOTAL EXPENSES	6,565,518	1,161,564
CAPITAL RESULT	(4,744,993)	(1,158,533)



Capital Project	Scheduled Start Date	Scheduled End Date	Project Budget (\$)	September 2020 Year to Date Actuals (\$)	Project Stage	On Time	On Budget	Budget Spent %	Status update for projects not on time or not on budget
2020-21 budgeted Capital Works projects									
Productive Roads - Mango Roads	Jul-20	Jun-21	2,450,000	0	Project Delivery	Yes	Yes	0%	
Drainage Renewal and Upgrade	Aug-20	Jun-21	560,000	0	Project Initiation	Yes	Yes	0%	
Vehicle Replacement	Aug-20	Jun-21	280,000	81,490	Project Delivery	Yes	Yes	29%	
Shared Path Program	Aug-20	Jun-21	100,000	0	Project Initiation	Yes	Yes	0%	
Pathway Renewal	Aug-20	Jan-21	80,000	0	Project Initiation	Yes	Yes	0%	
Gravel Surface Renewal	Aug-20	Jun-21	300,000	0	Project Initiation	Yes	Yes	0%	
Road Seal Renewal	Jul-20	Dec-20	945,000	0	Project Planning	Yes	Yes	0%	
Street Lighting Replacement	Aug-20	Jun-21	10,000	0	Not Started	Yes	Yes	0%	
Road Safety Upgrades	Aug-20	Sep-21	463,518	0	Project Initiation	No	Yes	0%	Due to site complexities, project completion date on the Blackspot Project has been extended. \$378,000 of project budget to be carried forward to 2021-2022. Approval for project extension currently underway, delays are not expected to compromise any safety issues.
Thorak Cemetery Asset Renewal	Aug-20	Jun-21	20,000	0	Project Planning	Yes	Yes	0%	
Thorak Cemetery Vehicle Replacement	Aug-20	Jun-21	60,000	0	Project Initiation	Yes	Yes	0%	
Waste Vehicle Replacement	Sep-20	Jun-21	170,000	0	Project Initiation	Yes	Yes	0%	
Reserve Building Renewal & Compliance	Sep-20	Jun-21	20,000	0	Not Started	Yes	Yes	0%	
Reserve Playground Renewal	Sep-20	Jun-21	12,000	0	Not Started	Yes	Yes	0%	
Fred's Pass Upgrade	Jul-20	Jun-21	300,000	0	Project Initiation	Yes	Yes	0%	
Knuckey Lagoon Building works	Sep-20	Jun-21	45,000	0	Project Initiation	Yes	Yes	0%	

Capital Project	Scheduled Start Date	Scheduled End Date	Project Budget (\$)	September 2020 Year to Date Actuals (\$)	Project Stage	On Time	On Budget	Budget Spent %	Status update for projects not on time or not on budget
Council Administration Building Renewal	Oct-20	Feb-21	20,000	0	Not Started	Yes	Yes	0%	
Driveway Surface and Culvert Renewal	Oct-20	Jun-21	40,000	0	Not Started	Yes	Yes	0%	
Kerb Renewal and Upgrade	Oct-20	Jun-21	10,000	0	Not Started	Yes	Yes	0%	
Pavement Renewal	Aug-20	Sep-21	485,000	0	Not Started	Yes	Yes	0%	
Mira Square Development	Oct-20	Jun-21	75,000	0	Not Started	Yes	Yes	0%	
Dog Pound Upgrade	Apr-21	Jun-21	60,000	0	Not Started	Yes	Yes	0%	
Waste Transfer Station Renewal	Aug-20	Jun-21	50,000	0	Project Initiation	Yes	Yes	0%	
Waste Strategy	Sep-20	Jun-21	10,000	0	Project Initiation	Yes	Yes	0%	
Carry over Capital Works projects from 2019-20 budget*									
Pavement Renewal - Whitewood Road	Started in 2019-20	Jun-20	7,742	0	Completed	No	Yes	0%	
Roads to Recovery Capital Works - Whitewood Road, Howard Springs	Started in 2019-20	Jun-20	296,902	48,582	Project Closure	No	Yes	16%	Project Complete, final invoices have been issued.
Pavement Renewal - Stevens Road	Started in 2019-20	Jun-20	473,159	0	Project Delivery	No	Yes	0%	Weather and subgrade issues are being encountered. We are working with the contractor to address.
BlackSpot – Girraween and Hillier Road	Started in 2019-20	Jun-20	355,428	107,575	Project Delivery	No	Yes	30%	Project is substantially complete. Final invoices are being processed
Shoulder Widening - Pioneer Norm Lane	Started in 2019-20	Jun-20	299,607	219,870	Project Delivery	No	Yes	73%	Final invoice has been processed.
Whitstone Road Sealing	Started in 2019-20	Jun-20	376,555	407,316	Project Closure	No	No	108%	Project is complete. Funding re-alignment to be undertaken during budget review

Capital Project	Scheduled Start Date	Scheduled End Date	Project Budget (\$)	September 2020 Year to Date Actuals (\$)	Project Stage	On Time	On Budget	Budget Spent %	Status update for projects not on time or not on budget
Smart Controls for LED lighting	Started in 2019-20	Jun-20	22,820	0	Project Delivery	No	Yes	0%	Project rolled into the streetlight replacement program.
LED streetlighting	Started in 2019-20	Jun-20	136,923	78,708	Project Delivery	No	Yes	57%	On site delivery is 85% complete
Council office – automatic doors all ability access	Started in 2019-20	Jun-20	4,000	3,750	Project Planning	No	No	94%	Scheduled completion Dec-2020. Current project budget at risk, additional budget to be realigned as part of budget review
Brougham Road - January Monsoonal Damage	Started in 2019-20	Jun-20	20,000	780	Project Closure	No	Yes	4%	Scheduled completion Oct-2020
Kentish Road Re-sheeting	Started in 2019-20	Jun-20	529	529	Completed	No	Yes	100%	Delay due to rework, as it did not meet Council standards
Swamp Road Re-sheeting	Started in 2019-20	Jun-20	421	421	Completed	No	Yes	100%	Delay due to rework, as it did not meet Council standards
Mango Roads Stage 1 - 2019-20	Started in 2019-20	Jun-20	89,941	423	Project Delivery	Yes	Yes	0%	
FPSRR Equine Facilities Upgrade	Started in 2019-20	Dec-20	240,000	75,740	Project Delivery	Yes	Yes	32%	
FPSRR Cricket Club Change Rooms	Started in 2019-20	Dec-20	95,000	79,623	Project Closure	Yes	Yes	84%	
FPSRR Roads and Carpark Upgrades	Started in 2019-20	Dec-20	34,000	2,000	Project Closure	Yes	Yes	6%	
FPSRR Building Certification	Started in 2019-20	Dec-20	50,000	14,368	Project Delivery	Yes	Yes	29%	
FPSRR Project Management	Started in 2019-20	Dec-20	44,277	0	Project Delivery	Yes	Yes	0%	

Capital Project	Scheduled Start Date	Scheduled End Date	Project Budget (\$)	September 2020 Year to Date Actuals (\$)	Project Stage	On Time	On Budget	Budget Spent %	Status update for projects not on time or not on budget
SCALE Grant funding Capital Works projects*									
Humpty Doo Village Green Playground	Jul-20	Nov-20	80,000	168	Project Delivery	Monitor	Yes	0%	Playground has been ordered by contractor however is not expected to arrive in Darwin until mid-October.
Shared Path Plan Safety Program	Jul-20	Nov-20	150,000	504	Project Delivery	Monitor	Yes	0%	Engineered design was required for each of the four components of this project.
Berry Springs Hall electrical upgrades	Jul-20	Oct-20	50,000	168	Project Delivery	Monitor	Yes	0%	Contract awarded and works have commenced
Livingstone Recreation Reserve Playground	Jul-20	Nov-20	70,000	0	Project Delivery	Monitor	Yes	0%	Works are expected to commence on 5 th of October 2020.
Digital Whiteboards	Jul-20	Sep-20	39,100	38,856	Complete	Yes	Yes	99%	
IT remote work set up	Jul-20	Nov-20	27,300	0	Project Delivery	Monitor	Yes	0%	Depending on IT equipment delivery
Entrance Signage to the Municipality	Jul-20	Nov-20	40,000	680	Project Planning	Monitor	Yes	2%	Approvals to be sought from DIPL for access to put signs in their road reserves, need design templates for approvals. Construction will be based on feedback from DIPL.
Mira Square Development	Jul-20	May-21	60,000	0	Project Initiation	Monitor	Yes	0%	Council has submitted an application to Crown Land for a portion of the land in Southport. In response to the application Council received notification the

Capital Project	Scheduled Start Date	Scheduled End Date	Project Budget (\$)	September 2020 Year to Date Actuals (\$)	Project Stage	On Time	On Budget	Budget Spent %	Status update for projects not on time or not on budget
									process for assessing and granting of any Crown land is estimated to take 4-6 months.
LRCI Grant funding Capital Works projects*									
Resealing of Wells Creek, Mocatto, Townsend and Redcliff road	Aug-2020	Jun-2021	1,183,429	-	Project Initiation	Yes	Yes		

**Un-budgeted capital works include projects carried over from the 2019-20 year and grant funded projects under the SCALE and LRCI program which are not budgeted in the 2020-21 budget. These projects will be proposed to be included in the 2020-21 as part of the budget review process.*

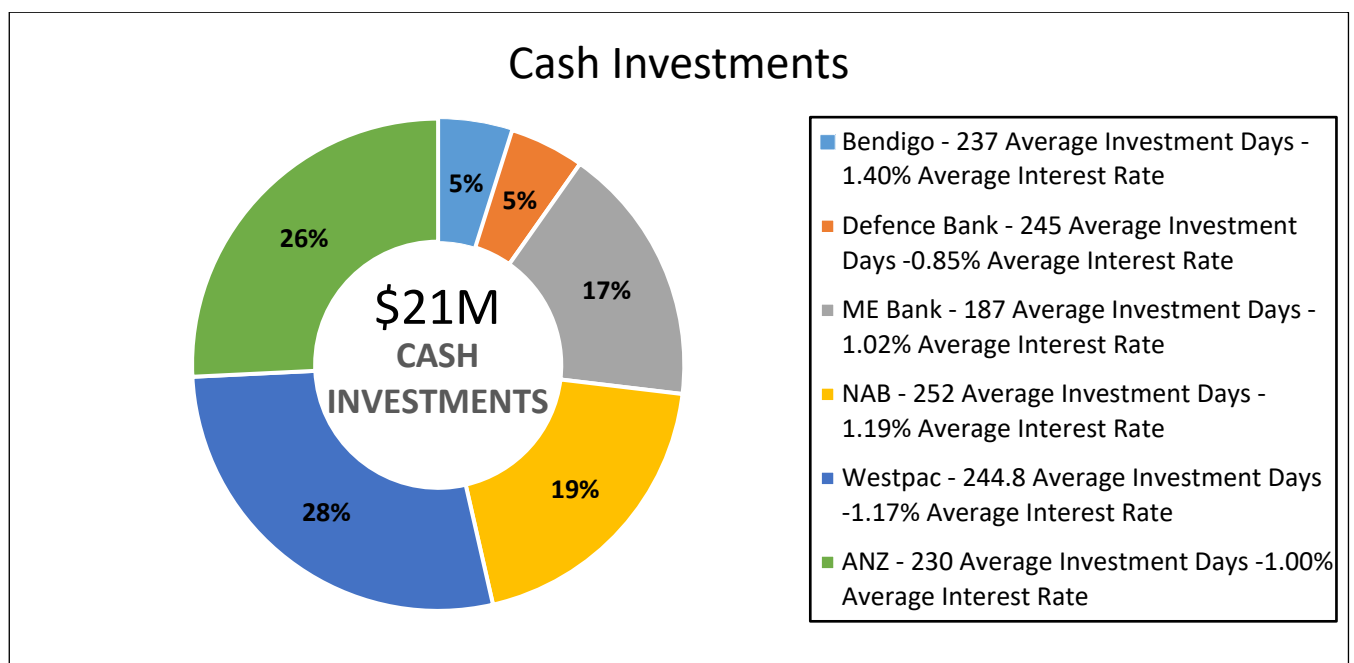
SECTION 3

CASH ON HAND & INVESTMENTS

Investment Schedule as at 30 September 2020

Council invests cash from its operational and business maxi accounts to ensure Council is receiving the best return on its cash holdings.

Date Invested	Invested Amount (\$)	Days Invested	Invested with	Interest Rate	Due Date	Expected return to Maturity Date (\$)
7/02/2020	1,500,000	242	ANZ	1.56%	6/10/2020	12,039.73
19/02/2020	1,051,938	244	Westpac	1.57%	20/10/2020	22,186.50
11/03/2020	1,012,673	238	NAB	1.30%	4/11/2020	15,514.52
14/04/2020	1,000,000	237	Bendigo	1.40%	8/12/2020	11,040.45
11/03/2020	1,000,000	251	NAB	1.30%	17/11/2020	8,584.14
7/04/2020	1,552,315	238	Westpac	1.40%	1/12/2020	5,759.42
6/05/2020	1,000,000	251	ME Bank	1.35%	12/01/2021	8,939.73
13/05/2020	1,000,000	258	Westpac	1.10%	26/01/2021	14,170.73
1/06/2020	1,000,000	253	Westpac	0.95%	9/02/2021	9,283.56
1/06/2020	2,000,000	267	NAB	0.97%	23/02/2021	7,775.34
2/06/2020	1,500,000	280	ME Bank	1.05%	9/03/2021	6,584.93
21/07/2020	1,010,669	245	Defence Bank	0.85%	23/03/2021	14,191.23
4/08/2020	1,020,559	30	ME Bank	0.65%	30/09/2020	12,082.19
18/08/2020	800,000	231	ANZ	0.80%	6/04/2021	5,766.35
3/09/2020	1,112,040	231	Westpac	0.82%	20/04/2021	545.23
22/09/2020	3,000,000	217	ANZ	0.65%	27/04/2021	3,898.52
TOTAL INVESTMENTS	\$20,560,194					\$158,363



FINANCIAL RESERVES

Table showing forecasted reserve balance for 30 June 2021.

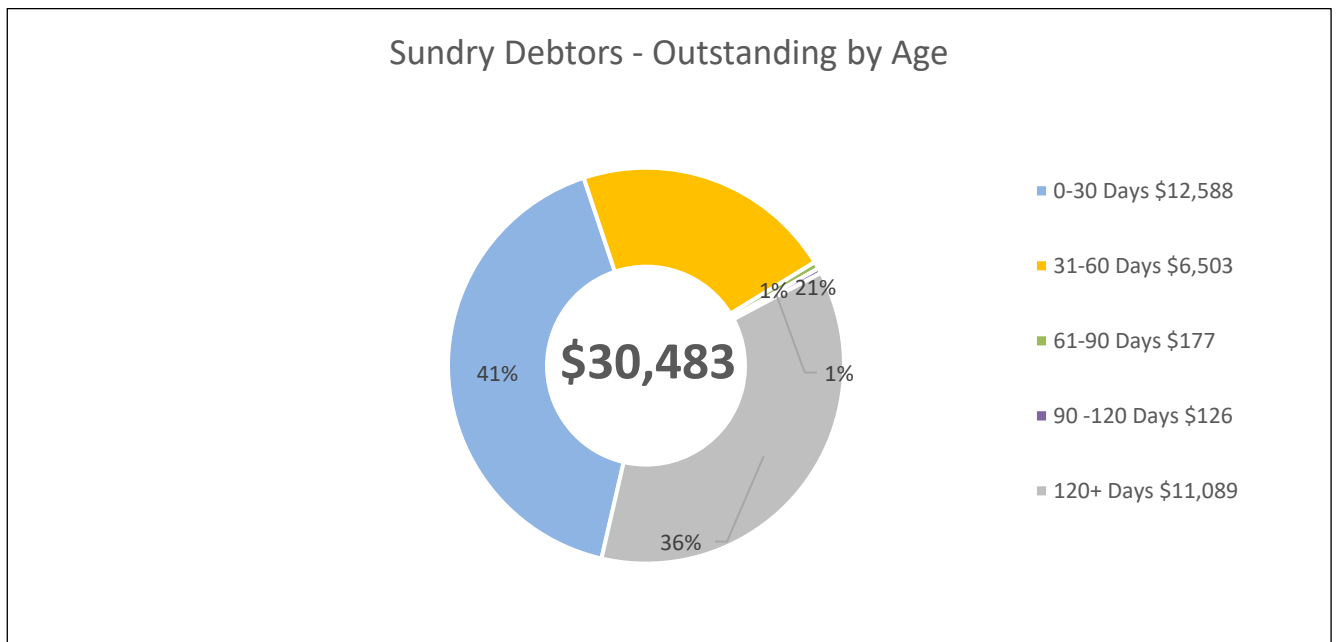
	Forecasted Balance* at 1 July 2020 (\$)	Net Increase/(Decrease) During the year (\$)	Forecasted Balance at 30 June 2021 (\$)
Developer Contribution Reserve	406,052	(403,500)	2,252
Unexpended Grants and Contributions	3,831,520	0	3,831,520
Asset Reserve	10,072,629	(2,299,511)	7,773,118
Waste Management Reserve	4,296,158	(198,427)	4,097,731
Election Reserve	100,000	0	100,000
Disaster Recovery Reserve	500,000	0	500,000
Strategic Initiatives Reserve	500,000	0	500,000
TOTAL	19,706,359	(2,901,438)	16,804,921

**Forecasted Balance amount as at the 1st of July 2020 is expected to change subject to audited financial statements for 30 June 2020 which will impact closing balances as at 30 June 2021.*

SECTION 4

DEBTORS

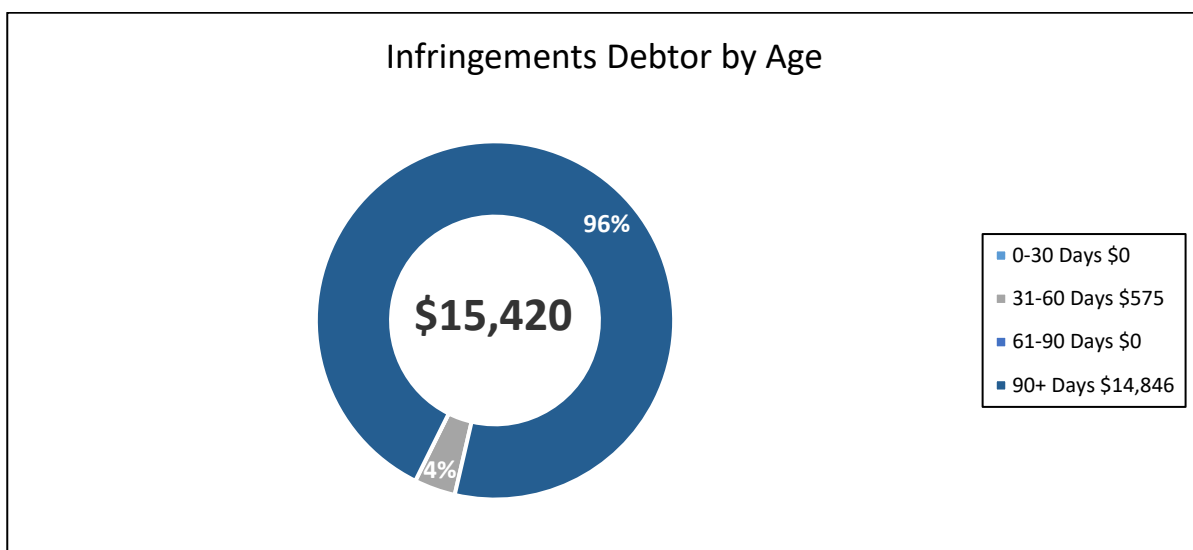
Total Debtors as at 30 September 2020 is \$30,483.



In line with Council procedures aged debts are being pursued and depending on requirement will be forwarded to debt collection agencies. One outstanding debt more than 120 days is under consideration for debt write off.

FINES AND INFRINGEMENTS

As at 30 September 2020, Council has 64 infringements outstanding with a balance of \$15,420. Council in accordance with its debt recovery procedures is in the process of recovering the outstanding debt. Outstanding debt exceeding 90 days have been forwarded to the Fines Recovery Unit (FRU) and is awaiting payment.



OUTSTANDING RATES

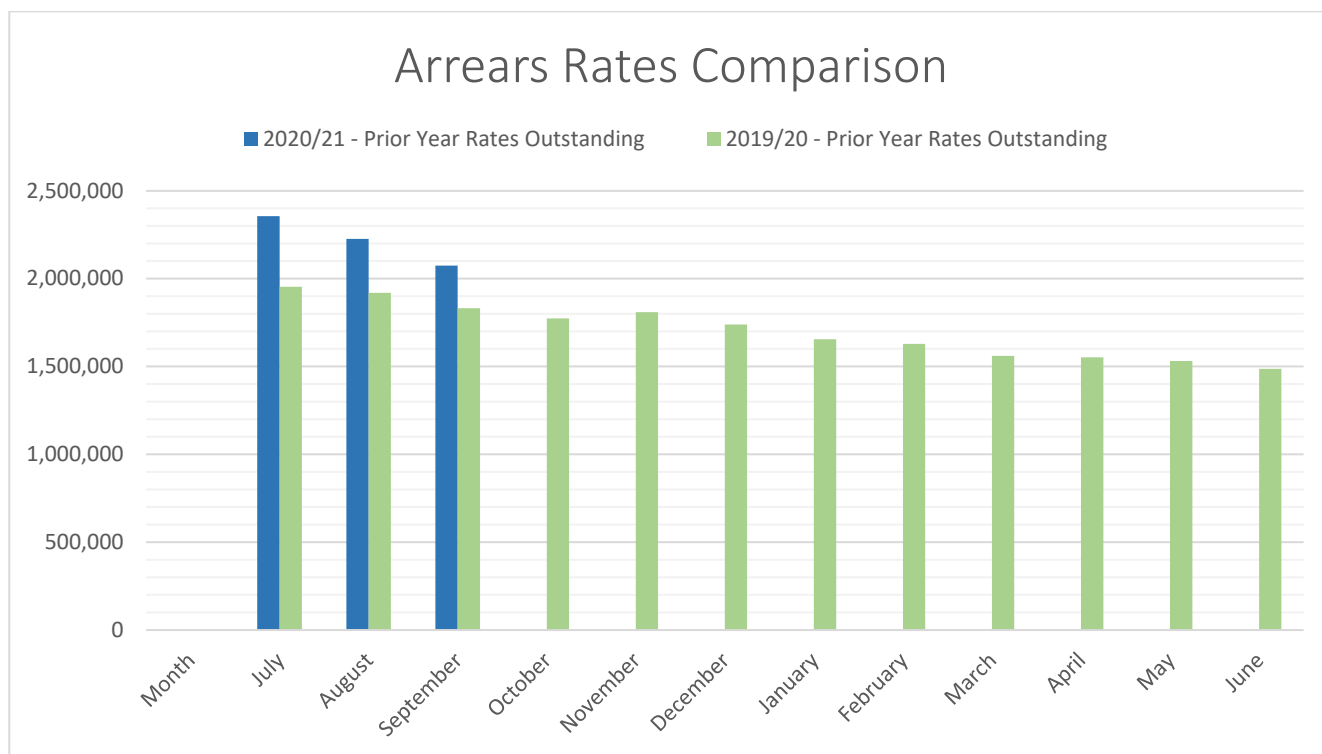
PRIOR YEAR RATES

The below table illustrates the split of prior year outstanding rates. Prior year rates as at 30 September 2020 are \$2 million, this is an increase of 13% compared to prior year September 2019.

Council is prioritising rates collection and will be taking steps to ensure to promote awareness among ratepayers on obligations and implications of unpaid Rates and Charges. This is done with view to ensure rates collectible remains at acceptable levels and as Council fulfills its Municipal Plan targets to remain financially sustainable.

The graph below compares prior year rates between 2020-21 and 2019-20 financial years.

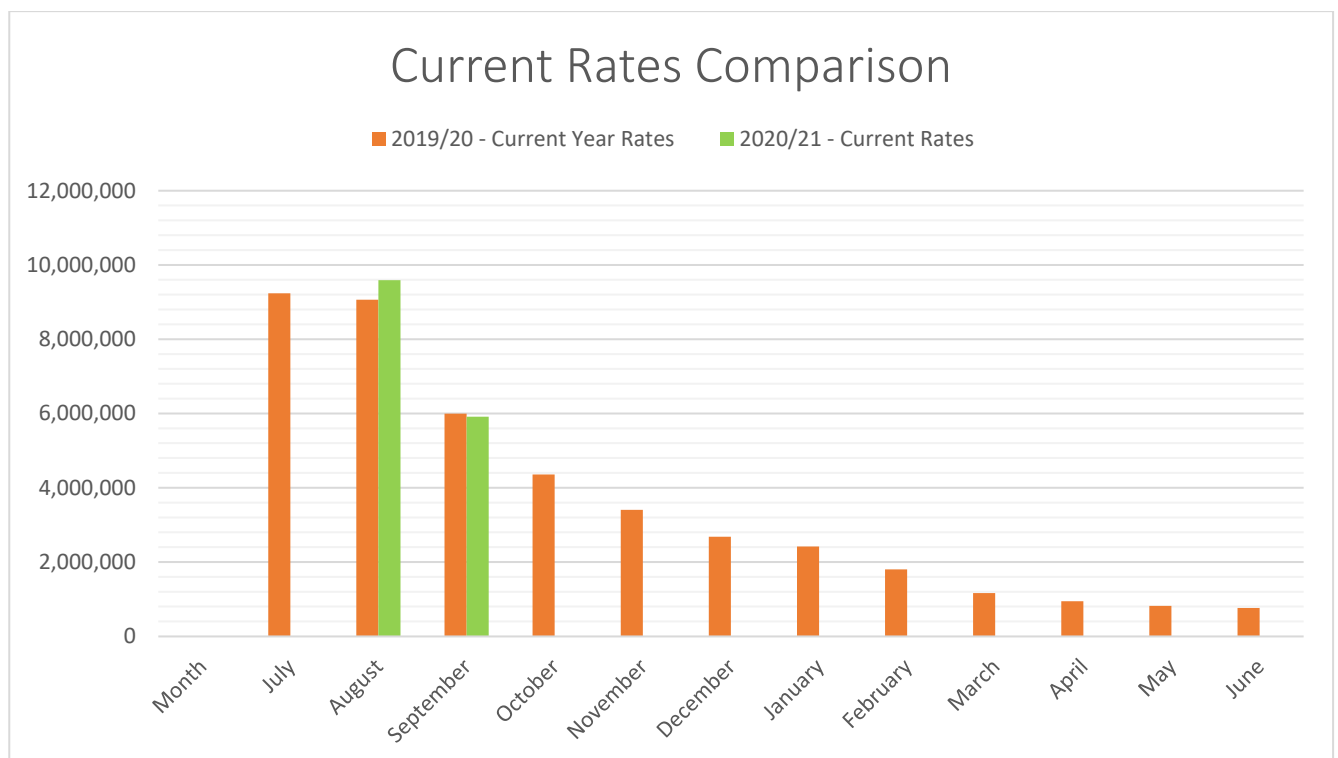
	Beginning 2020/21 Prior Years Outstanding (\$)	Previous Month (August 2020) (\$)	Current Month (September 2020) (\$)	Monthly Variance (\$)
COMMERCIAL	89,301	87,806	66,696	(21,110)
GAS PLANT	29.92	29.92	29.92	0
MINING	107,229	104,170	104,863	693
NON-RATEABLE MINING	8,802	9,191	9,248	57
NON-RATEABLE WASTE	27,378	27,540	27,295	(245)
PASTORAL	0	0	0	0
RURAL RESIDENTIAL	2,071,264	1,771,488	1,717,243	(54,245)
URBAN RESIDENTIAL	155,687	155,374	148,893	(6,481)
TOTAL	2,459,691	2,226,179	2,074,268	(81,331)



CURRENT YEAR RATES

The below table illustrates the split of current year outstanding rates:

	Previous Month (August 2020) (\$)	Current Month (September 2020) (\$)	Variance (\$)	Due Dates
Instalment 1	3,078,544	1,418,809	1,659,735	30 September 2020
Instalment 2	3,212,966	2,201,038	1,011,928	30 November 2020
Instalment 3	3,295,537	2,294,345	1,001,192	28 February 2021
TOTAL	9,587,047	5,914,192	3,672,855	

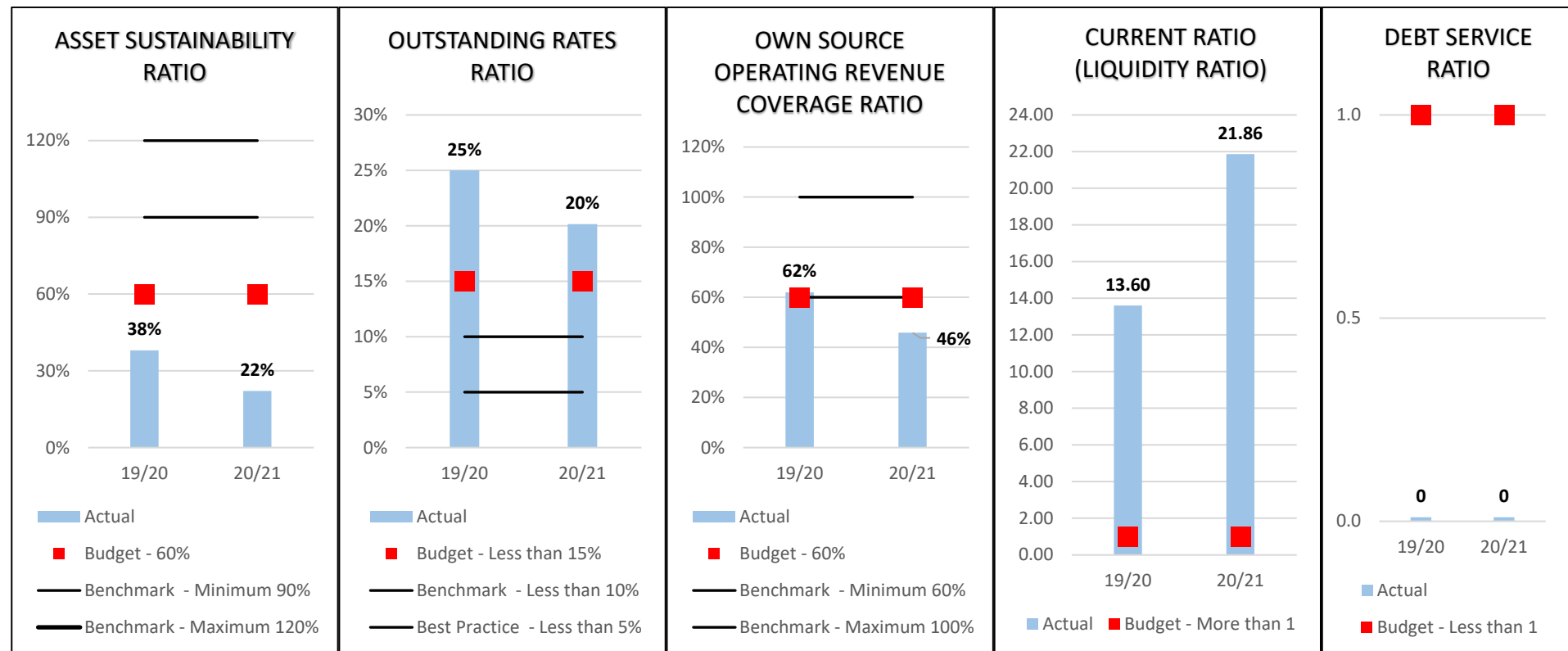


Noticeable the current years rates outstanding as of September 2020 are lower than current years rates outstanding the same time last year (September 2019).

SECTION 5

FINANCE KEY PERFORMANCE INDICATORS (KPI)

Council's 2020/21 Municipal Plan includes the following KPIs for the Finance area to meet; these are listed and reported on in the table below.



Indicates if Council is replacing or renewing existing assets in a timely manner as the assets are used up.	Identifies if Council is collecting rates and charges in a timely manner and the effectiveness of debt recovery efforts.	This ratio measures the degree to which Council relies on external funding to cover its operational expenses.	Identifies Council's ability to meet its short-term financial commitments as and when they fall due.	Indicates Council's ability to repay loans.
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KPI	Explanation
Asset Sustainability Ratio	<p>A ratio of 90% indicates Council is replacing assets in a timely manner as assets reach their end of useful life. A ratio of less than 90% over the long-term indicates a build-up Infrastructure Backlog*.</p> <p>Council's Asset Sustainability ratio for month of September shows a gradual increase in capital expenditure increases. It is noted however that majority of the capital expenditure occurred year to date relates to carried forward projects from 2019/20. It is also noted that as Mango roads project progresses this ratio is expected to increase, however is expected to fall short of the Municipal Plan target of 60% and is also well below the Local Government Benchmark of 90%.</p>
Outstanding Rates Ratio	<p>In the absence of a local government industry standard benchmark, a benchmark of 5% for City Councils and 10% for Regional Councils is considered best practice and is used by many jurisdictions across Australia.</p> <p>Council's Outstanding Rates Ratio of 19% as at September sits unfavourably high than the maximum budgeted target of 15%. Council is currently in the process of reviewing its overall approach to rates collections and will be taking steps to ensure education and awareness and strategies are in place to ensure rates collectible remains below target levels.</p>
Own Source Revenue Ratio	<p>This ratio indicates Council's ability to pay for its operational expenditure through its own revenue sources**. The higher the ratio the more self-reliant a Council. In other words, the higher the ratio the less Council must rely on external grants to provide services to the community. A ratio of 40% to 60% is considered as a basic level, between 60% to 90% is considered intermediate level and more than 90% is considered advanced level.</p> <p>Council's Own Source Operating Revenue Coverage ratio of 46% for September relates to timing of Revenues and Expenses and is expected to reach 47% which falls short of the Municipal Plan target of 60%.</p>
Current Ratio (Liquidity Ratio)	<p>A ratio of greater than 1 is required to provide assurance that Council has enough funds to pay its short-term financial commitments.</p> <p>Council's Current Ratio of 21.86 for September sits favourably against the Municipal Plan target and benchmark of 1. This ratio indicates Council is well placed in the short term to fulfill its short-term liabilities as and when they fall due.</p>
Debt Service Ratio	<p>Council has no debt and therefore fully meets the Municipal Plan Target of 1 and less than 1.</p>

*Infrastructure back-log refers to capital replacement (renewal) cost not spent to bring assets to a satisfactory condition.

** Own Source Revenue refers to revenue raising capacity excluding all external grants, that is, through rates, charges, user fees, interest income, profit on disposal of assets etc.



COUNCIL AGENDA

LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

15 Officers Reports

- 15.1 October 2020 Summary Planning and Development Report
- 15.2 Palmerston and Litchfield Seniors Association - 2020 Seniors Fortnight Evaluation
- 15.3 CEO Monthly Report
- 15.4 Municipal Plan 2020-21 Quarterly Performance Report July - Sept 2020
- 15.5 Knuckey Lagoon Recreation Reserve Request for Funding
- 15.6 Litchfield Council 2020 Community Survey
- 15.7 Get Active in Litchfield 2020 Evaluation
- 15.8 Recreation Reserve Lease Update and Rescinding of Reserves Policy
- 15.9 Sponsorship – Territory Natural Resource Management Conference and Annual Awards
- 15.10 Declaration of Special Rate 2020-2021



COUNCIL REPORT

Agenda Item Number:	15.1
Report Title:	October 2020 Summary Planning and Development Report
Author:	Wendy Smith, Manager Planning and Regulatory Services
Recommending Officer:	Daniel Fletcher, Chief Executive Officer
Meeting Date:	21/10/2020
Attachments:	A: Letter of Comment on PA2020/0273 B: Letter of Comment on PA2020/0280 C: Letter of Comment on PA2020/0292 D: Letter of Comment on PA2020/0297 E: Letter of Comment on EMEL 32524 & 32525

Executive Summary

The purpose of this report is to provide to Council a summary of planning and development applications received, and comments provided, for the period of 1 September 2020 to 7 October 2020.

The following is a summary of all planning and development applications received and comments provided during the noted period.

Type of Application	No. Applications
Development Applications	4
Mining Applications	2
Sale, Lease, or Occupation of Crown Land Applications	0
Liquor Licence Applications	0
Water Licence Applications	0
Clearances for Development Conditions	1
Stormwater/Driveway Plan Reviews	38
Works Permits	7

Letters of comment for the noted applications are provided for information in the attachments to this report.

Recommendation

THAT Council:

1. receive the October 2020 Summary Planning and Development Report; and
2. note for information the responses provided to relevant agencies within Attachments A-E to this report.

Background

DEVELOPMENT APPLICATIONS

The *NT Planning Act* requires that all Development Applications within Council's municipality be advertised to Council for comment. Council assesses whether the application meets Council's requirements for roads, drainage, and waste collection and comments on the expected impact of the proposal on the amenity of Council's residents.

The following is a summary of all Development Applications received and comments provided during the noted period.

Council Outcome on Development Applications	No. Applications
Development applications supported, subject to normal Council conditions	1
Development applications supported, subject to specific issues being adequately addressed	2
Development applications not supported/objected to for reasons related to Council issues	0
Development applications objected to for reasons not directly related to Council issues	1
Note: Additional detail is provided below on all development applications.	

For all development applications, should the applications be approved by the consent authority, the applications may be subject to Council's normal Development Permit conditions in regard to areas of Council authority, including, but not necessarily limited to, access and stormwater drainage.

Development Applications supported, subject to normal Council conditions

The table below describes the Development Applications that are supported by Council.

Application Number, Address, and Attachment Reference	Purpose and Summary
PA2020/0273 Lot 379 (56) Kersley Street, Southport, Townsite of Southport Attachment A	Dwelling-Single and Ancillary Shed with Reduced Side Setbacks The subject site is a particularly narrow 15m wide site wherein the zone requires 5m setbacks to each boundary. This arrangement would only allow the owner to construct 5m-wide structures on the site. As the adjacent sites are currently vacant and as the site parameters are particularly unusual, it is considered suitable to support the reduced setbacks in this instance.

Development Applications supported, subject to specific issues being adequately addressed

The table below describes the Development Applications that are supported by Council only if the specific issues outlined are adequately addressed.

Application Number, Address, and Attachment Reference	Purpose and Summary	Specific Issues to be Addressed
<p>PA2020/0280</p> <p>Section 2233 (1350) Old Bynoe Road, Berry Springs, Hundred of Cavenagh</p> <p>Attachment B</p>	<p>Intensive animal husbandry (crocodile farm) with ancillary abattoir and industry-primary with ancillary shop</p> <p>The application proposes to formalise approval for an existing crocodile farm with ancillary abattoir and an existing pet meat production business with ancillary shop to sell the pet meat.</p> <p>The 8-hectare subject site also contains two single dwellings, outbuildings, and a mango orchard.</p>	<p>The site is operating with the noted businesses at this time. The uses noted in the advertisement appear to meet the relevant clauses of the NT Planning Scheme and can be supported.</p> <p>The driveway crossovers can continue to operate in the current form, noting that any future upgrades would be required to be constructed to Council's current standards.</p> <p>There are some concerns that despite the application to rectify the lack of permission for some existing uses on the site, there are still questions over the permissibility of the second full dwelling on the subject site. This issue has been raised for discussion by the Development Consent Authority.</p>
<p>PA2020/0292</p> <p>Section 2946 (245) Girraween Road, Howard Springs, Hundred of Bagot</p> <p>Attachment C</p>	<p>Subdivision to Create Three Lots</p> <p>The application proposes to subdivide the 6.5-hectare site into 3 lots with minimum 2 hectares of land each. There are three existing driveway crossovers to the subject site that will service the new lots.</p>	<p>The site meets the minimum size requirements of the NT Planning Scheme. There are no concerns with stormwater drainage. However, the driveway crossover to Girraween Road is required to be upgraded to meet Council's current standard.</p>

Development Applications objected to for reasons not directly related to Council issues

The table below describes the Development Applications that are objected to by Council for reasons not directly related to areas of Council authority. Typically, these are reasons related to preservation of amenity of the surrounding neighbourhood and compliance with the NT Planning Scheme.

Application Number, Address, and Attachment Reference	Purpose and Summary	Reasons for Objection
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PA2020/0297 Portion 2850 (155) Secrett Road, Knuckey Lagoon, Hundred of Bagot Attachment D	<p>Dwelling-Independent Exceeding 80m² in Floor Area</p> <p>The application proposes a 134m² dwelling- independent on the subject site. Of that area, 91m² is proposed for primary living purposes for the one- bedroom unit and 43m² is proposed for home based business use.</p>	<p>The subject site contains an existing single dwelling with substantial sheds. The minimum area allowed for dwelling- independent without a Development Permit is 80m². The proposal for a one-bedroom unit that is 93m² is considered to exceed the suitable amount for a dwelling-independent even without the inclusion of an additional 43m² area for home based business. In addition, the typical allowable amount of area for a home based business without a Development Permit is 30m². It is considered that at the currently proposed size, the dwelling- independent cannot be considered ancillary to the existing dwelling- single on the subject site. Further, there are concerns that should such development of full second dwellings be permitted on rural sites, there will be flow on detrimental effects to Council's local road network through the unexpected additional use of the network from the additional units.</p>
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MINING APPLICATIONS

For all mining applications, Council has provided standard comments, with areas of access and stormwater drainage addressed where required.

The table below describes the Mining Applications to which Council has responded during the noted period.

Application Number, Address, and Attachment Reference	Type of Application and Proposed Mined Material	Comments Provided
EMEL 32524 and 32525 NT Portion 5911, Shoal Bay Attachment E	<p>Type 2 Gravel</p> <p>The applicant intends to conduct soil testing, drill auger drillholes, and/or take "backhoe bucket scoops" for exploration.</p>	<p>Council has no comments in relation to the ability for exploration only to occur on the site.</p>

ASSESSMENT OF PLANS/REPORTS/DRAWINGS FOR CLEARANCE OF DEVELOPMENT PERMIT CONDITIONS

Council reviews plans, reports, and drawings as part of the process to clear conditions on Development Permits to ensure that the proposals meet Council requirements and will not have adverse effects upon neighbouring properties or Council assets. Examples of include driveway crossover plans, stormwater drainage plans, environmental management reports, traffic impact assessments, and infrastructure designs. The following table notes the number of requests for assessment received by Council for clearance of conditions for plans/ reports/drawings during the noted period.

No. Requests for Assessment of Plans/Reports/Drawings for Clearance of Development Permit Conditions
1

STORMWATER DRAINAGE AND/OR DRIVEWAY CROSSOVER APPLICATIONS FOR BUILDING CERTIFICATION

Council reviews stormwater drainage plans and driveway crossovers for structures requiring building certification to ensure that the proposals meet Council requirements and will not have adverse effects upon neighbouring properties or Council assets. The following table notes the number requests for assessment for building certification that Council received during the noted period.

No. Building Certification Applications
38

WORKS PERMIT APPLICATIONS

Council reviews Works Permit applications for all works undertaken by external parties within Council's road reserve to ensure the works meet Council requirements and will not have adverse effects upon the public using the road reserve or Council assets. The following table notes the number of Works Permit applications received by Council during the noted period.

No. Works Permit Applications
7

Links with Strategic Plan

A Great Place to Live - Development and Open Space

Legislative and Policy Implications

Not applicable to this report

Risks



Community Engagement

Not applicable to this report



COUNCIL REPORT

Agenda Item Number:	15.2
Report Title:	Palmerston and Litchfield Seniors Association 2020 Seniors Fortnight Evaluation
Author:	Jessica Watts, Community Development Officer
Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	A: 2020 Evaluation Report

Executive Summary

The Palmerston and Litchfield Seniors Association hold an annual Seniors Fortnight event in August. Council is a gold sponsor of this event.

This report presents for Council the evaluation report from the 2020 Seniors Fortnight, held from 9 to 23 August 2020.

Recommendation

THAT Council:

1. receive and note the Palmerston and Litchfield Association 2020 Seniors Fortnight Evaluation Report; and
2. write to the Palmerston and Litchfield Association to congratulate the Committee on a successful 2020 event.

Background

At the 18 July 2018 meeting Council resolved to enter into a three-year sponsorship agreement with the Palmerston and Litchfield Seniors Association (the Association) to provide \$7,500 annually towards the Seniors Fortnight Festival held in August each year. Council has one year remaining in the triannual sponsorship agreement with the Association.

Following the Seniors Fortnight, the Association provide Council with an evaluation, conducted in house, of all events. The 2020 evaluation report is provided as an attachment to this report.

The 2020 Seniors Festival had 935 event places available in 2020, with 40 people on the waiting list. This is down from 1,200 registrations in 2019 and 1340 registrations in 2018. These registrations were by 175 or 76% of their members.

Each event throughout the fortnight festival has a key sponsor with Council having partner naming rights at two of the Senior's Fortnight events in consultation with the Association as part of the sponsorship agreement. In previous years, Council has been the sponsor of the Sunset Cruise and Dinner on Darwin Harbour. This year however Council's named events were the Windows on the Wetlands tour and lunch at Corroborre Tavern and the Adelaide River War Cemetery and Lunch. Council was notified of a change to the named events; however, no consultation was completed with Council as to the preferred named events. Council will work with the committee to improve the consultation on the naming rights for the 2021 program.

As in every year, the Association undertakes surveys of the attendees at each event to inform future planning. Overall, 92% of attendees indicated they thought each of the 2020 fortnight events were 'good' or 'very good.' In 2019, this figure was 94%.

In 2020 the closing ceremony was held at the Humpty Doo Village Green and attended by 150 people. 99% of the attendees rated the Village Green as a 'good' or 'very good' venue for the closing ceremony.

Links with Strategic Plan

A Great Place to Live - Culture and Social Life

Legislative and Policy Implications

The sponsorship for the Palmerston and Litchfield Seniors Association is provided in line with Councils FIN07 Community Grants, Donations and Sponsorship policy.

Risks



There are no risks associated with Council receiving and noting the evaluation report.

Community Engagement

Nil.



PALMERSTON AND LITCHFIELD SENIORS ASSOCIATION INC.

Linking Seniors through
Smart Partnerships

EVALUATION REPORT SENIORS FORTNIGHT 2020

The Palmerston And Litchfield Seniors Association Inc. (PLSA) comprises of 15 **VERY dedicated seniors who are all volunteers**. PLSA's main objective is to ensure seniors have an enjoyable Seniors Fortnight whilst interacting with likeminded people of the community.

Our Committee Members are a cross section of representatives from both the City of Palmerston and Litchfield Council. The Litchfield Council is represented by 33.3% Committee Membership presently, including the Vice President **(L)**.

Seniors Fortnight in the City of Palmerston and Litchfield Council is regarded as a premier event in the region for Seniors and is very generously supported by numerous local business houses, all of whom receive a Certificate of Appreciation from the PLSA.

The Palmerston And Litchfield Seniors Association Inc. (PLSA) currently comprises of the following very dedicated volunteers:

Management Team

(L – Litchfield Resident)

President:	Margaret Lee *
Vice President (L)	Diane Spicer
Secretary:	Sally Howarth *
Treasurer:	Sheryl Sephton *
Public Officer	Neville Driver *
Grants Officer	Neville Driver

General Committee Team

(L – Litchfield Resident)

Lillian Mann (L) *	Mary Oliffe *
Trevor Miller *	Janette Ashby *
Pam Christian-Jones (L)	Dell Kelly (L)
Geraldine Crowhurst *	Val Haydock
Glenda Bradbury	Helen Lemcke (L)

*** 9 of the 15 Association's Committee have received Seniors of Excellence NT Award for their significant and voluntarily contribution to their community since inception of these awards in 2014 (www.seniorsofexcellence.com).**

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 1 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Recommendation 1

Note: The summation of our evaluation has yielded excellent results for Seniors Fortnight 2020. **The percentage of seniors scoring the Association either “Good” or “Very Good” ACROSS ALL EVENTS 1 through 9 is 92.24%.** Note this result excluding Event 6 – City of Palmerston Seniors Day, which was evaluated by the City of Palmerston.

Recommendation 2

The Committee continue to survey clientele in 2021 Seniors Fortnight for each event delivered.

Recommendation 3

The Committee note the comments/commentary throughout the Evaluation Report for further discussion at a Committee Meeting in preparation for 2021 Seniors Fortnight Program.

Recommendation 4

Note: That PLSA will continue to press our case for grants where we will require a more sedentary event program as 56.95% of our seniors as surveyed in 2020 are aged between 71 to 85 years of age and that the average age of all members is 77 years young.

Sponsorship

The PLSA acknowledges the invaluable input from each and every sponsor; without whom the events for Seniors Fortnight would not be possible. The major sponsors include:

Platinum Sponsor: City of Palmerston

Gold Sponsors:

Litchfield Council; and
Northern Territory Government.

Silver Sponsors:

Cazalys Palmerston Club;
Didgeridoo Hut & Art Gallery;
Flight Centre Gateway; and
Palmerston Shopping Centre.

Bronze Sponsors:

Arafura Bluewater Charter;
Bunnings Warehouse Palmerston; and
TWW – Totally Workwear Palmerston.

Partners:

Adelaide River Resort
Corroboree Wetland Tours;
Corroboree Tavern;
Coolalinga Mowers;

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 2 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Darwin Harbour Cruises (Journey Beyond);
 Flight Path Golf & Outdoor Recreation;
 Leigh Caterers
 Hollands Print
 Palmerston Quality Meats;
 Palmerston & Rural Party Hire;
 Woodroffe Primary School; and
 Local Business Houses – Palmerston and Litchfield.

Background

The PLSA would like to thank all the volunteers, organisations, very generous local business houses and sponsors who make possible these events each year, especially this year, a year of great hardship due to COVID-19.

A couple of examples of the very generous local business house support:

- 1) A business house, Arjay's Sales and Services donated a Ryobi Pressure Cleaner, valued at \$149.00.
- 2) Another business House donated a Ryobi Reciprocating Saw and 5.0ah battery pack including the charger, valued at \$248.00.

The PLSA decided that due to the value of these two donations, which were intended for door prizes; were instead raffled as an additional raffle during Seniors Fortnight to our members who attended events in Seniors Fortnight. The Ryobi Raffle was very popular, raising an additional \$942 for the Association.

Seniors Fortnight - The PLSA left the decision to proceed with Seniors Fortnight to the very latest possible date being Friday 26 June 2020 before deciding to proceed this year. The late decision was resultant to COVID-19 and we needed to consult Government regarding the COVID-19 restrictions at the time and those which might be pending after the 26 June 2020 subject to no further outbreaks in the Northern Territory.

It was acknowledged that the decision to proceed left the Association exposed to an enormous work load from that date forth, in order to have events up and functioning in time for Seniors Fortnight with a scheduled commencement date, Sunday 09 August 2020; as every arrangement which had been in place prior to COVID-19 issues were placed into hibernation.

Seniors Fortnight was delivered between the 09 - 23 August 2020. The Association undertook a qualitative and quantitative evaluation of all events held during Seniors Fortnight. It is felt that the data collected at each event allows for a more responsive improvement where required and as has often been discussed, the clientele is not the same for all events.

In the calendar year of 2020, the Association has 230 financial members (majority paid up in July 2020 rather than the due date of 1 January each year), down by 90 people on the previous year. Our anecdotal view is that this was primarily driven by COVID-19, possibly subsequent pressure on people's financial position this year and the uncertainty of Seniors Fortnight proceeding in 2020. Many people held off becoming financial members this year until they were aware that the PLSA was proceeding with Seniors Fortnight events this year – a major annual; draw card.

The deferral associated with people not having updated their membership and continuing to be financial members has had an impact throughout the year and has been fourfold:

- 1) It has meant that there have been fewer members attending events throughout the year (the few events that we were able to hold, not impacted by COVID-19 earlier in the year).

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 3 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

- 2) There have been far fewer opportunities to raise funds for the premium Seniors event of the year.
- 3) It has directly impacted Association's budget and consequently impacted event opportunities for Seniors Fortnight 2020 and throughout the calendar year of 2020.
- 4) Administratively; there were ongoing costs eg: insurance, newsletters (communications with members) and operational considerations. Whilst minimised where possible, these expenses were continual despite lower income due to lower membership, less raffles – less fund raising, cancellation of Bunnings BBQs (3 scheduled in 2020), less opportunities to raise valuable funds and less events throughout the year for members.

Notwithstanding COVID-19, members rallied. Once registration commenced for Seniors Fortnight 2020, the registration database indicates that 175 or 76.1% of membership had in fact booked at least one event during Seniors Fortnight. This trend continues to dispel previously held conviction and anecdotal evidence, that a few people attend nearly or all events, preventing the majority of members from participating. Clearly this is not a trend; nor the case. PLSA are strongly supported by its members and with a hearty solid membership we will continue to support Seniors of Palmerston and Litchfield Councils in future years.

The responses associated with seniors ages were collected for each event. The collection data looks at whether more sedentary events perhaps attracted an older clientele, while the other events attracted the younger seniors. It would appear from Committee observations that whilst some events were more challenging for some Seniors, most with a little help and assistance from an understanding Committee have been able to achieve activities that they and we thought might not be possible. **The average age of our membership currently is 77 years young.**

The Committee are here to serve and assist the Seniors of the Palmerston and Litchfield Councils and they take their task very seriously. We believe from comments from Seniors and feedback, that this is indeed the case. The Committee plays a very important role in the community it serves.

Disturbing Trend

There is a disturbing trend by funding agencies who manage funding such as Community Benefits Grants etc. PLSA have been particularly successful in underpinning their core sustainable funding through assistance from grant applications in previous years. Some fund agencies are now saying that applications cannot continue to be; or look the same; or similar year in and year out.

As a consequence the PLSA has in particular in 2020 been unsuccessful with some major grant applications because we are not able to vary our events enough (or so we were advised). This is due as stated above; as our cohort ages, events must be tailored towards a more sedentary audience, noting that the average age of our cohort is currently 77 years young, as stated earlier.

To remove the case of grant funding on an annual basis, the PLSA in 2019 did provide a lengthy submission to the Northern Territory Government through Territory Families for a share of seniors funding provided to COTA to be utilised in Palmerston and Litchfield or additional funding. After many months of deliberations, our application was refused. It is worth noting that COTA DO NOT run events in Palmerston and Litchfield in Seniors Month.

If funding agencies continue to advise that we may not be able to receive grant funding on an annual basis due to the potential lack of event variation in our events, **which is driven by an aging seniors population**, then the PLSA's sustainable funding base will continue to be eroded and in time it will impact on our program/events and may result in a scaling back of seniors program/events in the Palmerston and Litchfield Council regions. **This is the second year in a row where we have experienced this type of eroding to our financial base.**

The PLSA does appreciate that funding agencies would like to see funding stretch as far as possible in terms of the number of organisations and events funded. However the PLSA, in

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 4 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

recognising this erosion is certainly attempting to increase our sustainable funding base from within our own activities, **but we still require some assistance through some grants from the Government.**

Another upward trend is increasing costs. Our cost base increase is well beyond that of CPI, particularly administrative/operational costs, including such items as accountant fees, insurances, postage (due to increased number of members not having an email address, thus this increases cost associated with the distribution and printing of Newsletters) and a difficult year resultant from COVID-19.

Continuing Support

Support for our program continues to come from many sectors. The Northern Territory Government (NTG), through the Department of Transport and Infrastructure continues in other ways to support the Seniors of Palmerston and Litchfield with the provision of buses which are provided from within the NTG budget to transport seniors to events during Seniors Fortnight.

Without this ongoing recognised support, the PLSA would not be able to organise events where transport is required due to Seniors not being able to drive longer distance which is associated their age or simply not have transport. In 2020, this included trips to the Corroborre Billabong Wetlands, Darwin Harbour Cruise and Adelaide River War Cemetery. These events are invaluable to the socialisation and wellbeing of our seniors and are a major component of our Seniors Fortnight Program.

Evaluation

Each year the PLSA evaluates all events that we deliver in Seniors Fortnight. This activity assist the PLSA to improve events where required, assist planning for the following year and address the issue of continual improvement. Questionnaire design, printing, collation of the data and extrapolation of data is very time consuming, but it is invaluable tool for the Association.

The PLSA provides a copy of the Evaluation Report to its sponsor and major partners each year.

The design nomenclature in 2020 for the Evaluation Forms included the follows:

- 1 – Not Good
- 2 – Bad
- 3 – Neutral
- 4 – Good
- 5 – Very Good



Not Good -1



Neutral - 3



Very Good - 5

As with good design practice, “Not Good” was located on the left hand side of the evaluation form whilst “Very Good” was located on the right hand side of the evaluation form – a natural sequence of nomenclature.

Events – Seniors Fortnight 2020

The PLSA made available 935 event places in 2020. The distribution of events places, as previously mentioned was taken up by 175 of the 230 financial members this year. There was also

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 5 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

an increase in members from Litchfield Council region in 2020, increasing to 35%; whilst the Palmerston Seniors made up the balance of 65% of the financial members. As a consequence, the PLSA applied a distribution model of 35/65 when registering of Seniors for Seniors Fortnight events in 2020. We will continue to monitor membership trends on an annual basis and make necessary adjustments to the model applied in the best interests of members.

The total number of event places was down in 2020. This is due to restrictions resultant to COVID-19 and pressure on our financial position as indicated earlier in the report. Some suppliers of services required us to reduce our numbers this year to continue maintaining social distancing. Whilst social distancing was not mandatory in the Northern Territory in Seniors Month, it was however highly recommended that social distancing was maintained where ever possible in line with the PLSA Safety Plan. The PLSA has also been inspected during COVID-19 for its compliance to the Safety Plan and received a Statement of Commitment.

Nominally, PLSA suppliers reduced our event numbers overall by 15%. The events for 2020 were as follows:

Events	Available Event Places	
City of Palmerston Seniors Fortnight Opening Ceremony – Woodroffe Primary School, WOODROFFE	120 + 30	(includes VIP Guests, Australian Soldiers and entertainers)
Cazalys Palmerston Club - Lunch	125	(increased event numbers by 5 to accommodate the waiting list)
Cazalys Palmerston Club – Morning Tea & Bingo	100	
Palmerston Shopping Centre Flight Path And Outdoor Recreation Centre	80	
Litchfield Council Wetlands Cruise, Windows On The Wetlands And Lunch Corroborre Tavern	94	(Restricted numbers by the supplier - 15%. Waiting list of 29 people – normally 110)
City of Palmerston Darwin Harbour Cruise and Lunch	126	(Increased numbers by 6 to accommodate the waiting list. Restricted numbers by the supplier - 25% - normally 160.)
Litchfield Council Adelaide River War Cemetery and Lunch Adelaide River Resort	110	
City of Palmerston Seniors Fortnight Closing Ceremony	120 + 30	(includes VIP Guests, Australian Soldiers and entertainers)
<u>TOTAL EVENT PLACES MADE AVAILABLE IN 2020</u>	<u>935 *</u>	<u>Waiting List - 40</u>

* Excludes numbers associated with the City of Palmerston Seniors Day (nominally 80 people).

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 6 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

NB: City of Palmerston undertook most of the arrangements for the City of Palmerston Seniors Day which was delivered during Seniors Fortnight 2020, Wednesday 19 August at the Palmerston Recreation Centre. The PLSA and the City of Palmerston jointly undertook the registrations in 2020.

PLSA Committee Members were present on the day, assisting the Council at the City of Palmerston Seniors Day where required.

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 7 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Event 1 – City of Palmerston Seniors Fortnight Opening Ceremony - Woodroffe Primary School WOODROFFE

Nominal Representation

No of Respondents	Age Brackets	Comments
4	Sponsors	Bookings Available: 150 (120 + 30) Waiting List Required: No Even though not all Seniors and guests at the Opening Ceremony provided feedback, 110 of 150 feedback forms distributed were returned. This is a good percentage return rate: 73.33%
11	60 - 65	
21	66 -70	
31	71 -75	
20	76 -80	
13	81 - 85	
8	86 -90	
2	91 -95	
0	96+	
110	TOTAL	

Feedback Response

Q1. Overall, how would you rate the Opening Ceremony at Woodroffe Primary School?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
1	1	12	23	73	110		
1.818%		10.909%	20.909%	66.364%	Good or Very Good		87.273%

Q2. What did you think of the opening Ceremony venue - Woodroffe Primary School?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
1	1	10	23	75	110		
1.818%		9.091%	20.909%	68.182%	Good or Very Good		89.091%

Q3. Did you enjoy your Lunch and the menu?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
0	0	1	11	98	110		
0.000%		0.909%	10.000%	89.091%	Good or Very Good		99.091%

*

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 8 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Q4. We want to continue to alternate the Opening and Closing Ceremony between the Village Green and Woodroffe Primary School. Is this a good idea?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
0	0	5	14	91	110		
0.000%		4.545%	12.727%	82.727%	Good or Very Good		95.455%

Q5. How was the entertainment this year?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
5	2	30	26	47	110		
6.364%		27.273%	23.636%	42.727%	Good or Very Good		66.364%

Q6. We have further enhanced the sound system this year. Could you hear/was it better than previous years?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate		
15	15	19	19	42	110		
27.273%		17.273%	17.273%	38.182%	Good or Very Good		55.455%

Overall - 82.121% of the clientele responded either Good or Very Good

Specific Comments:

- 1) Always like to get together with others
- 2) Great Opening Ceremony
- 3) Staff and Committee very helpful and do a good job
- 4) Food was great and good as usual.
- 5) Sound system was poor from the middle to the back
- 6) **It is noteworthy that 64 of 110 seniors returning a feedback or 58.2% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)**

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 9 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Event 2 – Cazalys Palmerston Club - Lunch

Nominal Representation

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 125
13	60 - 65	
24	66 -70	Waiting List Required: YES
41	71 -75	
20	76 -80	Even though not all Seniors at the Cazalys Palmerston Club Lunch provided feedback, 114 of 125 feedback forms distributed were returned.
8	81 - 85	
7	86 -90	
1	91 -95	This is a good percentage return rate: 91.20%
0	96+	
114	TOTAL	

Feedback Response

Q1. Is Cazalys Palmerston Club a good lunch venue?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	2	13	99	114	
0.000%		1.754%	11.404%	86.842%	Good or Very Good	98.246%

Q2. Did you enjoy the lunch menu and the service at the Cazalys Palmerston Club??

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	3	10	100	114	
0.877%		2.632%	8.772%	87.719%	Good or Very Good	96.491%

Q3. Should we continue to use this venue?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	1	11	99	112	
0.893%		0.893%	9.821%	88.393%	Good or Very Good	98.214%

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 10 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Q4. Was the "Alternate Plate" serving for lunch better than having to get up and get your own meal?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	5	10	99	114	
0.000%		4.386%	8.772%	86.842%	Good or Very Good	95.614%

Overall - 97.14% of the clientele responded either Good or Very Good

Specific Comments:

- 1) Services from people excellent
- 2) Meals great as usual.
- 3) Always great meal and good venue
- 4) You can't improve on perfection
- 5) It is noteworthy that 69 of 114 seniors returning a feedback form or 60.5% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)

Event 3 – Cazalys Palmerston Club Morning Tea And Bingo

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 100
6	60 - 65	
14	66 -70	Waiting List Required: NO
22	71 -75	
13	76 -80	Even though not all Seniors at the Morning Tea and Bingo at the Cazalys Palmerston Club provided feedback, 68 of 100 feedback forms distributed were returned.
6	81 - 85	
6	86 -90	
1	91 -95	
0	96+	This is a good percentage return rate: 68.00%
68	TOTAL	

Q1. Did you enjoy the Morning Tea at the Cazalys Palmerston Club?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	3	11	53	68	
1.471%		4.412%	16.176%	77.941%	Good or Very Good	94.118%

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 11 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Q2. Was bingo enjoyable and prizes to your liking?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
2	2	5	10	49	68	
5.882%		7.353%	14.706%	72.059%	Good or Very Good	86.765%

Q3. Should we run this type of event next year?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
1	0	1	9	57	68	
1.471%		1.471%	13.235%	83.824%	Good or Very Good	97.059%

Overall - 92.647% of the clientele responded either Good or Very Good

Specific Comments:

- 1) A small number don't like bingo.
- 2) Lots of choice for morning tea – great.
- 3) Staff at Cazalys Palmerston Club very friendly towards Seniors.
- 4) Committee do a great job.
- 5) **It is noteworthy that 41 of 68 seniors returning a feedback form or 60.3% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)**

Event 4 – Palmerston Shopping CentreFlight Path Golf And Outdoor Recreation – Pizza Lunch

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 80
5	60 - 65	
11	66 -70	Waiting List Required: NO
15	71 -75	
9	76 -80	Even though not all Seniors at the Flight Path Golf And Outdoor Recreation Centre provided feedback, 46 of 80 feedback forms distributed were returned.
3	81 - 85	
2	86 -90	
1	91 -95	
0	96+	This is a good percentage return rate: 57.50%
46	TOTAL	

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 12 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Q1. Was Morning Tea enjoyable?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
2	2	2	4	36	46	
8.696%		4.348%	8.696%	78.261%	Good or Very Good	86.957%

Q2. What did you think of Flight Path Golf And Outdoor Recreation Centre?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
4	0	4	6	32	46	
8.696%		8.696%	13.043%	69.565%	Good or Very Good	82.609%

Q3. Did you enjoy the Pizza Lunch?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	2	2	4	38	46	
4.348%		4.348%	8.696%	82.609%	Good or Very Good	91.304%

Q4. Were the staff and Committee Members supportive and friendly towards Seniors?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
1	0	4	2	39	46	
2.174%		8.696%	4.348%	84.783%	Good or Very Good	89.130%

Q5. Is this venue and activities suitable for Seniors for future years?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
6	0	4	1	35	46	
13.043%		8.696%	2.174%	76.087%	Good or Very Good	78.261%

Overall - 87.500% of the clientele responded either Good or Very Good

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 13 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Specific Comments:

- 1) Shame archery was unavailable.
- 2) Excellent morning tea and lunch.
- 3) Mini golf was good – shady and enjoyable.
- 4) It is noteworthy that 27 of 46 seniors returning a feedback form or 58.7% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)

Event 5 – Litchfield Council Wetland cruise, Windows On The Wetland And Lunch

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 94
14	60 - 65	
24	66 -70	Waiting List Required: YES - extensive (29)
24	71 -75	
16	76 -80	Even though not all Seniors at the Wetlands Cruise, Windows On The Wetlands, Corroboree Tavern Lunch provided feedback, 87 of 94 feedback forms were received distributed were returned.
5	81 - 85	
3	86 -90	
1	91 -95	
0	96+	This is a very good percentage return rate: 92.55%
87	TOTAL	

Q1. Did you enjoy the bus trip to the Wetlands Cruise?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
1	1	0	9	76	87	
2.299%		0.000%	10.345%	87.356%	Good or Very Good	97.701%

Q2. What did you think of Corroboree Billabong Boat Tour?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	2	6	79	87	
0.000%		2.299%	6.897%	90.805%	Good or Very Good	97.701%

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 14 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Q3. Was lunch at Corroboree Tavern Enjoyable?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	2	8	77	87	
0.000%		2.299%	9.195%	88.506%	Good or Very Good	97.701%

Q4. Did you enjoy the stop at the Windows on The Wetland?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	4	11	15	57	87	
4.598%		12.644%	17.241%	65.517%	Good or Very Good	82.759%

Q5. Were the transport arrangements OK for you?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	3	8	75	87	
1.149%		3.448%	9.195%	86.207%	Good or Very Good	95.402%

Overall - **94.253%** of the clientele responded either Good or Very Good

Q4. Overall, was the day trip enjoyable?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
1	0	1	16	89	107	
0.935%		0.935%	14.953%	83.178%	Good or Very Good	98.131%

Overall - **90.421%** of the clientele responded either Good or Very Good

Specific Comments

- 1) Delete Windows On The Wetlands in future – (twice now organised Ranger talks were not available after specific organisation and checking)
- 2) Windows on The Wetlands – getting very tired and needs upgrading – don't attend again
- 3) Wetland Billabong cruise very good
- 4) Lunch at Corroboree Tavern excellent
- 5) **It is noteworthy that 45 of 87 seniors returning a feedback form or 51.7% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)**

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 15 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Event 6 – City of Palmerston Seniors Day – Palmerston Recreation Centre

This event evaluation was undertaken by the City of Palmerston in 2020 and principally organised by the Council. The nominal attendance was scheduled for 80 people.

Event 7 – City of Palmerston Darwin Harbour Cruise And Lunch

No of Respondents	Age Brackets	Comments
2	Sponsors	Bookings Available: 126 Waiting List Required: YES Even though not all Seniors at the Darwin Harbour Cruise And Lunch provided feedback, 116 of 126 feedback forms distributed were returned.
24	60 - 65	
26	66 -70	
33	71 -75	
21	76 -80	
4	81 - 85	
4	86 -90	
2	91 -95	
0	96+	This is a excellent percentage return rate: 92.06%
116	TOTAL	

Q1. Should we continue to deliver this event, having a lunch cruise instead of dinner cruise?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
2	0	7	10	97	116	
1.724%		6.034%	8.621%	83.621%	Good or Very Good	92.241%

Q2. What do you think of the Charles Darwin for harbour cruising?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	3	8	104	116	
0.862%		2.586%	6.897%	89.655%	Good or Very Good	96.552%

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 16 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Q3. Did you enjoy the lunch on the Charles Darwin?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	3	8	104	116	
0.862%		2.586%	6.897%	89.655%	Good or Very Good	96.552%

Q4. Was the service and staff friendly and helpful?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	0	11	105	116	
0.000%		0.000%	9.483%	90.517%	Good or Very Good	100.000%

Q5. Is it important to you that we continue to provide transport for this event?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	2	5	109	116	
0.000%		1.724%	4.310%	93.966%	Good or Very Good	98.276%

Overall - 96.724% of the clientele responded either Good or Very Good

Specific Comments

- 1) Perhaps we could alternate Harbour Cruise between Lunch and Dinner cruise
- 2) Lunch was excellent
- 3) Charles Darwin staff exceptionally friendly and helpful to seniors on the trip
- 4) PLSA staff very helpful when assisting getting people on/off the vessel
- 5) **It is noteworthy that 58 of 116 seniors returning a feedback form or 50.0% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)**

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 17 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Event 8 – Litchfield Council Adelaide River War Cemetery And Lunch

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 110 Waiting List Required: YES Even though not all Seniors at the Adelaide River War Cemetery And Lunch Adelaide River Resort provided feedback, 94 of 110 did provide feedback forms.
17	60 - 65	
17	66 -70	
36	71 -75	
15	76 -80	
4	81 - 85	
4	86 -90	
1	91 -95	
0	96+	This is a very good percentage return rate: 85.45%
94	TOTAL	

Q1. Did you enjoy the bus trip to Adelaide River?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	3	10	81	94	
0.000%		3.191%	10.638%	86.170%	Good or Very Good	96.809%

Q2. What did you think of the Adelaide River War Cemetery?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	2	10	81	94	
1.064%		2.128%	10.638%	86.170%	Good or Very Good	96.809%

Q3. Did you enjoy the lunch at the Adelaide River Resort?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	4	5	85	94	
0.000%		4.255%	5.319%	90.426%	Good or Very Good	95.745%

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 18 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Q4. Was the staff at the Adelaide River Resort supportive and friendly towards Seniors?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	1	11	82	94	
0.000%		1.064%	11.702%	87.234%	Good or Very Good	98.936%

Q5. Were the transport arrangements OK for you?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	1	0	8	85	94	
1.064%		0.000%	8.511%	90.426%	Good or Very Good	98.936%

Overall - 97.447% of the clientele responded either Good or Very Good

Specific Comments

- 1) War Cemetery very memorable
- 2) Perhaps a bit more time at Adelaide River War Cemetery
- 3) Staff at Adelaide River resort and PLSA volunteers very helpful in getting meals
- 4) Lunch was very nice and very plentiful
- 5) It is noteworthy that 55 of 94 seniors returning a feedback form or 58.5% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)

Event 9 – City of Palmerston Seniors Fortnight Closing Ceremony

No of Respondents	Age Brackets	Comments
0	Sponsors	Bookings Available: 150 Waiting List Required: No Even though not all Seniors at the City of Palmerston Seniors Fortnight Closing Ceremony provided feedback, 111 of 150 feedback forms distributed were returned. This is a good percentage return rate: 74.00%
22	60 - 65	
20	66 -70	
34	71 -75	
16	76 -80	
14	81 - 85	
5	86 -90	
0	91 -95	
0	96+	
111	TOTAL	

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 19 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Q1. Is the Village Green a good venue for the Closing Ceremony?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
0	0	1	8	102	111	
0.000%		0.901%	7.207%	91.892%	Good or Very Good	99.099%

Q2. What did you think of the entertainment this year?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
2	0	11	28	70	111	
1.802%		9.910%	25.225%	63.063%	Good or Very Good	88.288%

Q3. Did you enjoy the lunch, the menu and service?

Not Good	Bad	Neutral	Good	Very Good	Total No Respondents & Satisfaction Rate	
1	0	2	7	101	111	
0.901%		1.802%	6.306%	90.991%	Good or Very Good	97.297%

Overall - 94.895% of the clientele responded either Good or Very Good

Specific Comments

- 1) Lunch was great – don't sack the chef!
- 2) Peter chandler is a good singer
- 3) Australian Soldiers a great help and polite
- 4) Entertainment could be with a boost
- 5) **It is noteworthy that 64 of 111 seniors returning a feedback form or 57.7% were between 71 and 85 years old (This event highlight the absolute necessity for more seditious events as the cohort ages)**

Form:	OF38 – Evaluation Report				Version 1.0
Updated: 01 February 2020		Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 20 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020			Palmerston and Litchfield Seniors Association Inc.		

Summation

Seniors Fortnight 2020 has been a very successful season. This year has been tarnished by COVID-19. It has impacted significantly on financial members, financial stability of the Association, ability to run events and fund raise. The Association has run a thin financial year in 2020 due to limitations caused by COVID-19 and reduction of possible attendees to Seniors Fortnight due to supplier limitations.

It is worth noting that 76.1% of our members attended at least 1 event during Seniors Fortnight. The diversity of our Seniors has assisted with making this Seniors Fortnight an exceptional event indeed.

Retaining Leigh Catering for events such as the Opening and Closing Ceremony has continued to provide stability of catering and excellent quality of service for Seniors at these events. Continuing our relationship with suppliers such as Wetlands Billabong Tours, Adelaide River Resort and Corroboree Tavern have again provided us with the ability to negotiate some good financial terms for such events and the provision of great meals and service.

Aging Cohort – The data from our evaluations in 2020 from respondents who provided feedback supports the notion that the **PLSA MUST continue with a more sedentary event program as 56.95% of our Seniors membership are aged between 71 and 85 years of age whilst the average age of members is 77 years young.**

This indicates that we are unable to offer 18 holes of golf, horse riding, water skiing or sky diving activities!

Sponsorship – without the sponsors (outlined on Page 2) we would be more the poorer. The PLSA works closely with our sponsors and where achievable jointly market services and products for the betterment of the local community. Sponsors may advertise in the PLSA Newsletter at no charge, as well as at events for the betterment of both partners.

Suppliers – our suppliers of meals, venues, equipment and activities has also been fabulous this year. Where some repeat business has occurred we have been able to negotiate some wonderful deals/prices to ensure that our events can allow as many seniors as possible to attend, ensuring that our precious dollars raised go as far as possible. Whilst we like to diversify events, we must be cognisant of the age of our cohort and their requirements.

Local Business Houses - the PLSA continue to solicit donations from local business houses; such that we have an absolutely diverse range of gifts to utilise as door prizes for Seniors during Seniors Fortnight, which betters their experience. COVID-19 has impacted on local business houses in Palmerston and Litchfield; however they continue to come to the support the Seniors from Palmerston and Litchfield. Without our local business houses who have a belief in what the PLSA are aiming to achieve, our Seniors would be more the poorer.

To this end, as mentioned on page 3, two specific business houses donated prizes such that the Association was able to offer members attending Seniors Fortnight events an additional raffle as the donations were worth far in excess of what the expectation of what a door prize might be worth.

Purchasing Policy – In support of local business houses, the PLSA has a purchasing policy, which explicitly targets the purchase of good and services from within the municipalities of City of Palmerston and Litchfield Council. Where ever possible we target our purchases towards LOCAL BUSINESS. There are of course some services which must be obtained from outside the municipalities, but they are kept to a minimum wherever possible.

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 21 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		

Seniors Fortnight 2021 – we look forward to receiving feedback from our sponsor and supplies as to how we can improve our events and services looking forward to 2021. Thank you for your assistance and understanding throughout this year and we look forward to our sponsors continuing support in the coming year.

Form:	OF38 – Evaluation Report			Version 1.0
Updated: 01 February 2020	Updated By: NWD	Review Date: 01 January 2021	Approved: PRSC Mgt.	Page 22 of 22
D:\PRSC\Administration Update 2020\Operation Forms 2020		Palmerston and Litchfield Seniors Association Inc.		



COUNCIL REPORT

Agenda Item Number:	15.3
Report Title:	Chief Executive Officer Monthly Report
Author & Recommending Officer:	Daniel Fletcher, Chief Executive Officer
Meeting Date:	15/10/2020
Attachments:	Nil

Executive Summary

This report provides Council with key staffing information, relevant measures of financial sustainability and workplace health and safety information.

Summary

To deliver the Municipal Plan 2020/21 Key Performance Indicators it is important that appropriate staffing resources are in place and financial sustainability measures are being met. This report provides a monthly update to ensure that both staffing and budget measures are in accordance with the Council approved staffing plan and budget.

Recommendation

THAT Council note the Chief Executive Officer monthly report for September 2020.

Background

The Litchfield Council strongly values our people, financial sustainability and good governance. This report being presented monthly will ensure that important information is presented to understand any trends occurring and for the organisation to understand the factors influencing staff and finances.

Links with Strategic Plan

A Well-Run Council - Good Governance

Legislative and Policy Implications

Nil

Risks

Nil

Financial Implications

Nil

Community Engagement

N/A

CEO MONTHLY REPORT September 2020

People

Internal Appointments

Position	Department	Commenced	Permanent/Temporary
Nil			

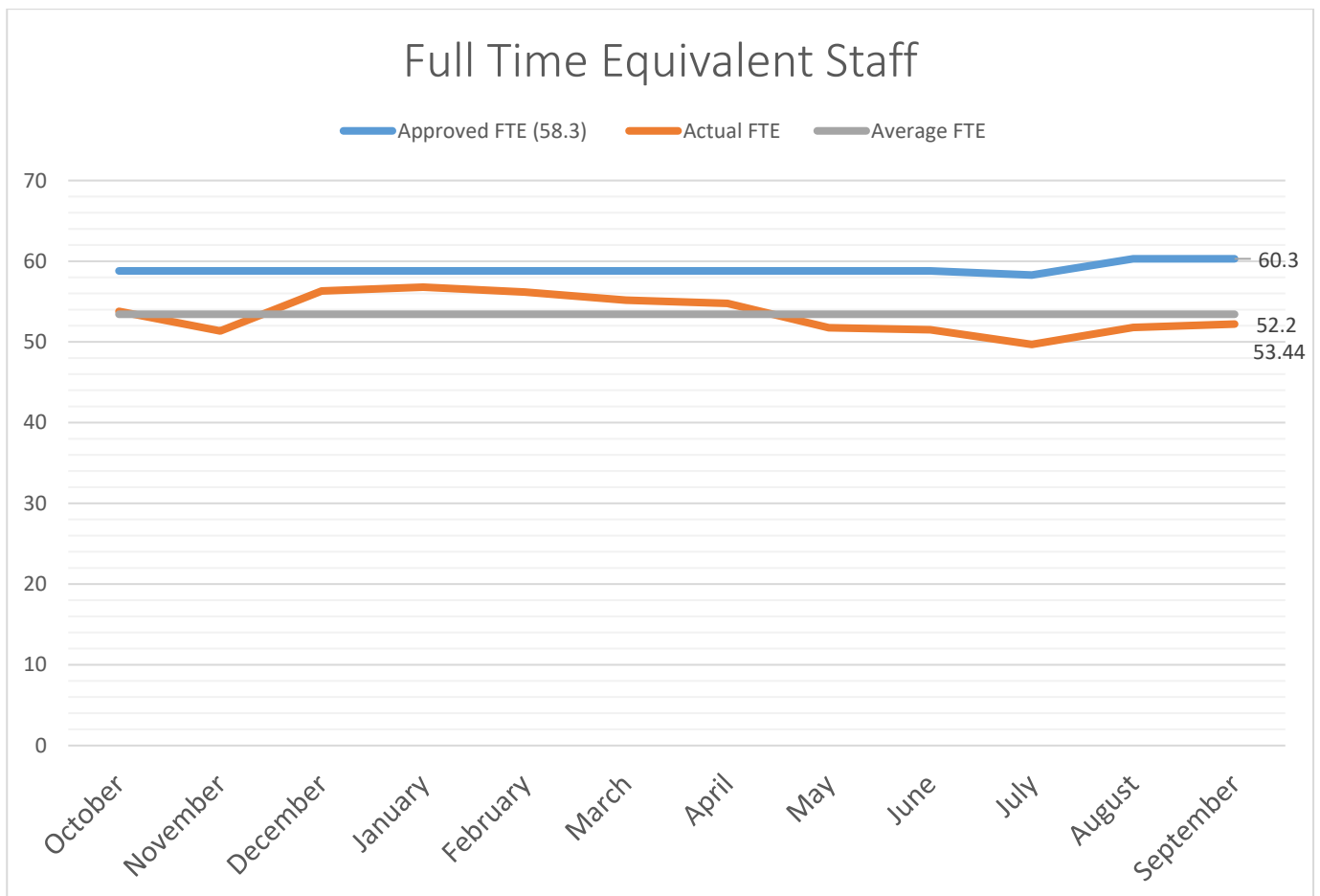
External Appointments

Position	Department	Commenced	Permanent/Temporary
Nil			

Resignations / Terminations

Position	Department	Commenced	Permanent/Temporary
Manager Waste	Operations & Environment	3 June 2013	Permanent

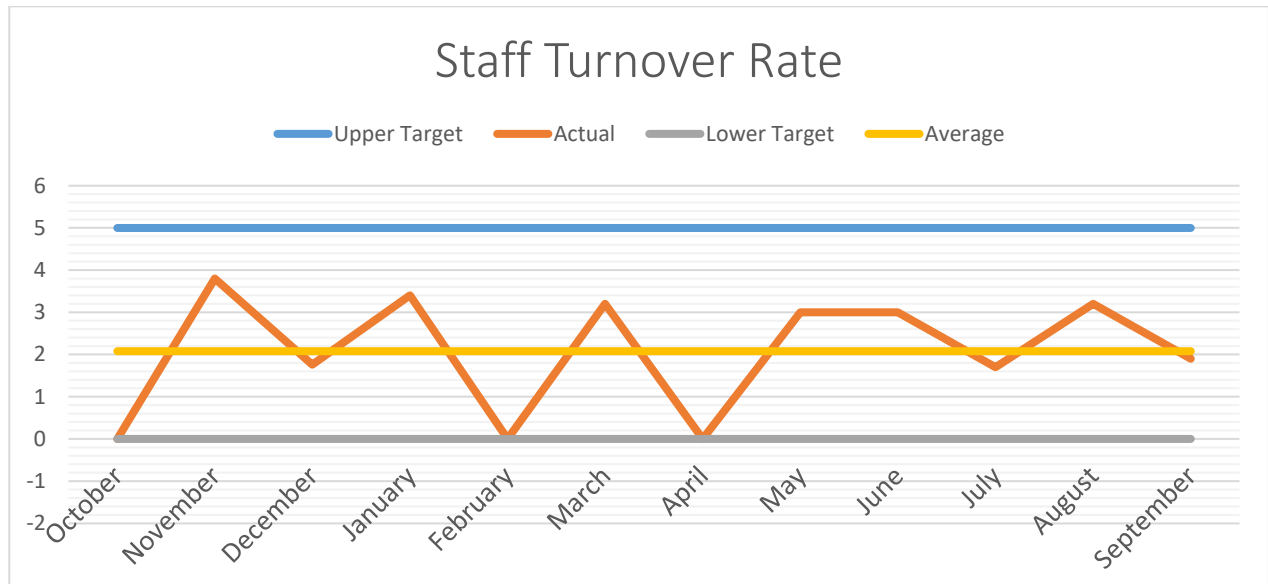
	Approved	Actual	Difference
Full Time Equivalent	52	42	-10
Part-time	0.5	4.2	3.7
Contract	7.8	6	-1.80
Total	60.3	52.2	-8.1



Turnover rate:

The number of staff leaving council employment during the reporting period.

(# staff leaving divided by the total number of people employed multiplied by 100)



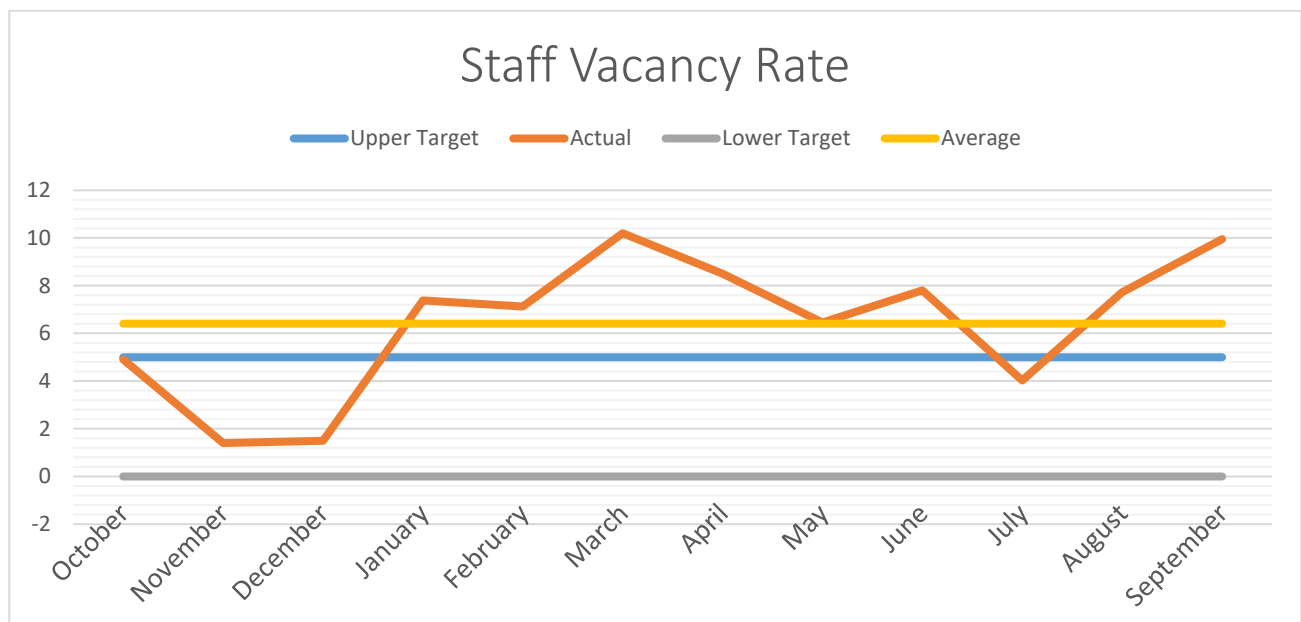
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Average
0%	3.8%	1.76%	3.4%	0%	3.2%	0%	3%	3%	1.7%	3.2%	1.9%	2.08%

Target Average: Between 0% - 5%

Staff Vacancy Rate:

The number of vacant positions during the reporting period.

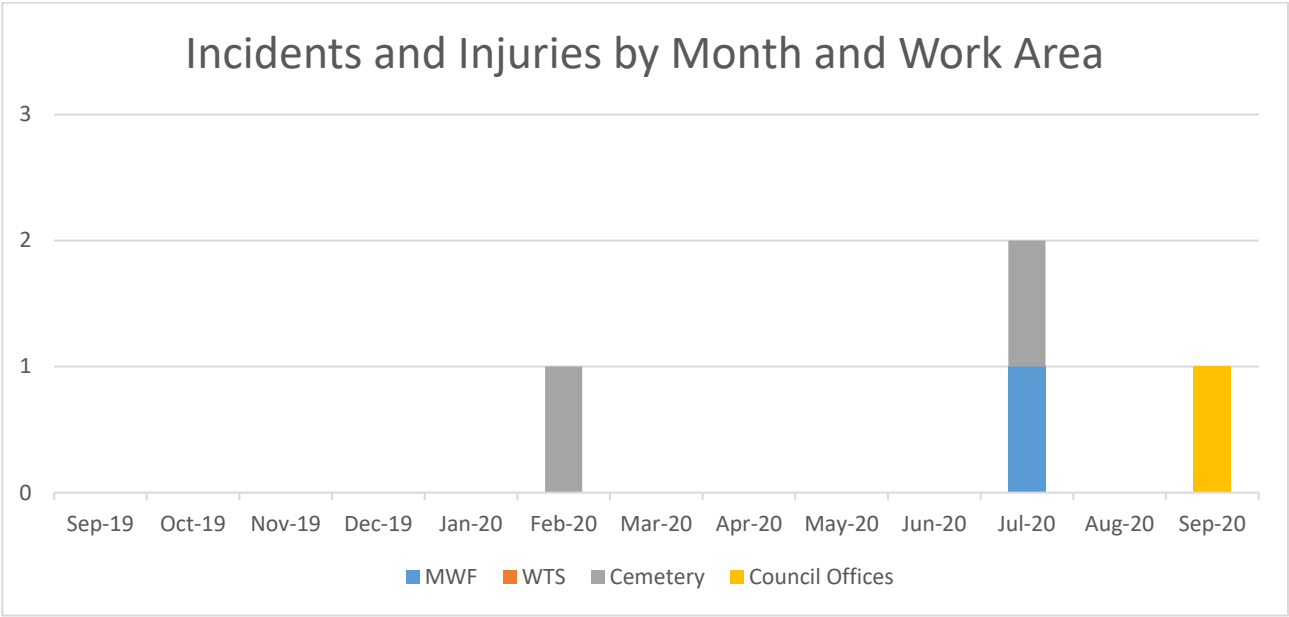
(Vacant positions, divided by total FTE, multiplied by 100)



Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Average
4.9%	1.4%	1.49%	7.38%	7.12%	10.2%	8.5%	6.45%	6.45%	4.02%	7.72%	9.95%	6.41%

Target: 0% - 5%

Workplace Health and Safety



One workplace incident was recorded during September 2020



COUNCIL REPORT

Agenda Item Number:	15.04
Report Title:	Municipal Plan 2020-21 Quarterly Performance Report July - Sept 2020
Author & Recommending Officer	Daniel Fletcher, Chief Executive Officer
Meeting Date:	15/10/2020
Attachments:	Nil

Executive Summary

The Municipal Plan 2020-21 Quarterly Performance Report July – September 2020 is presented to Council to highlight the organisation’s progress towards implementation of the Municipal Plan.

Recommendation

THAT Council receives the Municipal Plan 2020-21 Quarterly Performance Report for the first quarter ending 30 September 2020.

Background

In accordance with good governance this report presents the quarterly performance of the organisation against the 2020-21 Municipal Plan for July - September 2020.

This report directly assesses the performance of the organisation against the set activities within the endorsed Municipal Plan 2020-21. Specifically, the report highlights the Key Performance Indicators and measures the progress against these achieved in the quarter and further presents progress against the ‘new initiative’ projects.

As the level of reporting matures, the details and commentary within this report will become clearer and more useful and demonstrate more succinctly how the organisation is achieving its outcomes.

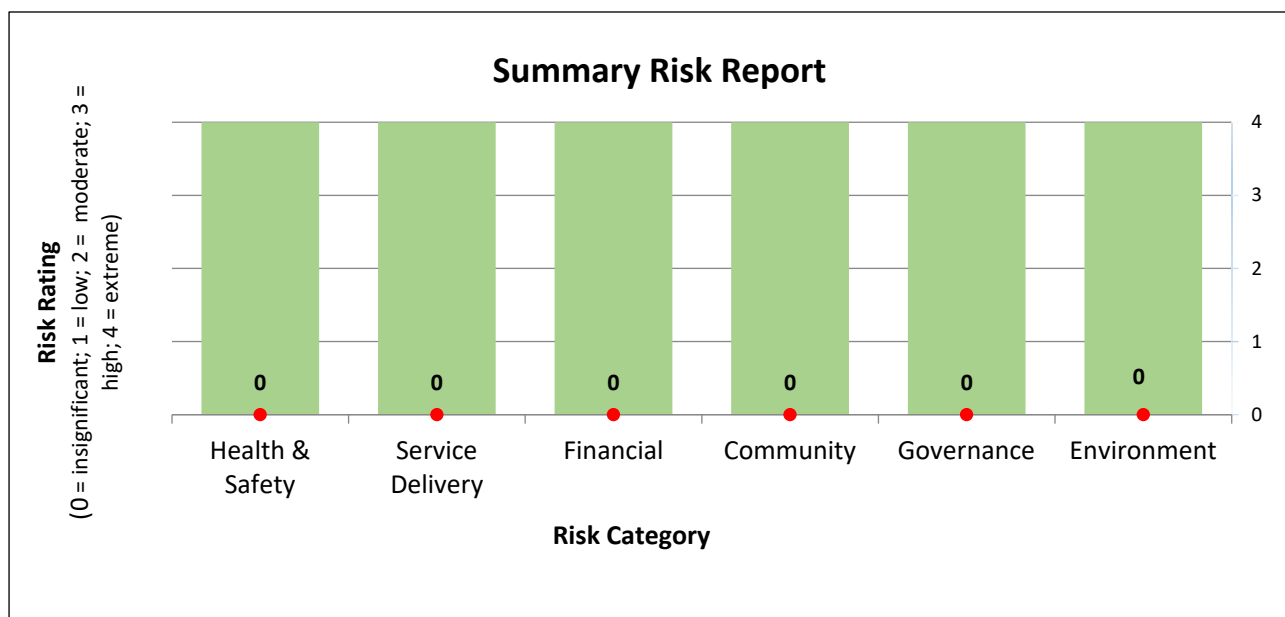
Links with Strategic Plan

A Well-Run Council - Good Governance

Legislative and Policy Implications

NT Local Government Act (2008)

Risks



Community Engagement

Nil



Quarterly Performance Report

July - September 2020

Quarter 1 Performance Report 2020-21

The Best Place to Live in the Top End

Welcome to the first quarter report for the 2020-21 financial year.

This quarter has seen Council commence work under the new Municipal Plan 2020-21 which includes the largest infrastructure and capital works (roads and buildings) program Council has ever undertaken. This is primarily a result of additional funding provided to Council to bring forward capital works projects and stimulate the local economy to assist in rebounding after COVID-19.

This quarter has been characterised by looking beyond our boundaries and leveraging strong partnerships with other levels of government and throughout the Local Government Sector.

For example, Litchfield Council has activated the myLitchfield platform and allocated \$40,000 towards this program (which is supplemented by the Northern Territory Government (NTG) totalling \$180,000). This was a successful initiative by the City of Darwin which has been extended to other councils which will inject hundreds of thousands of dollars into the local economy.

The “Mango Madness” festival which is being coordinated by the Northern Territory Mango Industry Association is being sponsored by Litchfield Council to the value of \$20,000. Council recognises the importance of the Mango (and greater horticultural) industries to the municipality.

Many of the Special Community Assistance and Local Employment (SCALE) projects have been completed with a couple being slightly delayed due to ongoing discussions and approvals required from the NTG. In particular the ‘entrance signage’ project will be a welcomed addition to the Municipality – due for completion by December 2020 now. These entrance statements will align with actions in the approved Tourism Strategy and Action Plan and create a heightened sense of belonging to our area.

The Strategic Mango Road project officially commenced with contractors mobilising on the three roads (Horsnell, Chibnall, Mocatto) to be completed by January 2021 – with Kentish road planning and design progressing well in partnership with the NTG.

It is important to note that Council’s adopted Municipal Plan 2020-21 has included new advocacy projects that, based on strong supporting data and evidence, Council will appropriately lobby the NTG to assist in progressing these projects. Namely, (1) the Fred Pass Sport and Recreation Reserve \$20M capital works package and (2) the relocation of the community library to a more impactful location for the residents to utilise.

These projects are both important and necessary for the municipality to continue to support the diversity of residents’ needs. The Freds Pass Sport and Recreation Reserve acts as a major regional hub for (almost all) sports across the Top End. With club participation numbers increasing at a rapid rate – the commensurate infrastructure to support this growth needs to be managed well, planned in advance and delivered before it’s too late. Similarly, the 2017 Library needs analysis clearly indicates that the current facility are not fit for purpose to support the growing municipality and variety of services now delivered within the library.

The commitment from the staff to ‘digging in’ and completing the additional workload has been nothing short of inspirational. I am regularly impressed and inspired by the staff dedication to our community and ensuring that Council resources are allocated and utilised in the most efficient way possible. Even when we think we have our processes and systems as efficient as possible; staff are regularly finding ways to save money, time and resources.

I want to extend my gratitude to staff and Councillors for what has been a Municipal Plan that is achievable but ambitious and the staff which have exhibited the desire and commitment to meet the challenge set for us.



‘The best place to live in the Top End’.

Daniel Fletcher
Chief Executive Officer

Strategic Priorities - Highlights

Everything You Need

Roads and transport	Waste and cleanliness	Community and Economic Prosperity
Construction has commenced on stage 1 of the Mango Roads Project. The first grader run has commenced	1 Tonne of litter collected along 64 of Council roads in 290 bags	myLitchfield \$180,000 local business support program developed
306 signs were installed/repaired or replaced		
		

A Great Place to Live

Culture and social life	Recreation	Development and Open Space
892 attendees to library programs	'Get Active in Litchfield' program delivered with 833 attendees, 77% of which rating high or very high satisfaction	Commented on Planning Scheme Amendment for Coolalinga/Freds Pass Rural Activity Centre Area Plan
		

A Beautiful and Safe Natural Environment

Animals and wildlife	Natural Environment	Water and Drainage
Registration renewals due 1 September	2020-2025 Bushfire Management Plan completed	Contractors are being readied to assist clear drains due to predicted La Nino weather patterns
		

PROGRESS ON PROGRAM PROFILES



Council Leadership

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Powerful and Effective Advocacy					
Advocacy	Community Survey – Satisfaction with Council's Advocacy Efforts	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Submissions to government	Community Survey – Satisfaction with Council's Strategic Direction	>55%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Represent Council on legislation and other reforms					
Good Governance					
Elected members training and development	Number of Professional Development Sessions				
Elected Member Support					
Business Planning and Performance Reporting Framework		>2 sessions	YES	YES	Nil formal elected member training sessions. However, additional to the 3 Council meetings and 3 strategic briefing sessions, Council held an additional elected member support meeting on Saturday 29 August 2020.
Council meetings and activities					
Executive Leadership					
Reputation Management					
Modern Service Delivery					
Supporting local businesses	Hold three Litchfield Women in Business Network Events per annum	1	YES	YES	2020 Activating Litchfield Business Week and launch underway in October 2020

Corporate Communications

Engaging our community					
Community Engagement	Community Engagement Strategy actions: Year 3 complete	90%	YES	YES	Actions are in planning stages.
Annual Community Survey	Community Survey – Overall satisfaction	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
	Community Survey - Community Engagement Satisfaction	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Social Media Management	Increased interaction on Council's Facebook page - post engagement	>8000	YES	YES	This quarter there were 7843 unique people who engaged in certain ways with the Litchfield Council posts, for example by commenting on, liking, sharing, or clicking upon particular elements.
Modern Service Delivery					
Media Monitoring and Management	Media response time	<24 hours	YES	YES	Media requests were responded to by the end of the day the enquiry was received.

Human Resources and Work Health and Safety

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Good Governance					
Human Resources Policies, Procedures, Checklists	Reviewed and compliant	Complete	YES	YES	Policies reviewed and compliant
An engaged and productive workforce	Staff turnover rate	<20%	YES	YES	There was a staff turnover rate of 2% in the first quarter
	Staff Survey satisfaction	>70%	YES	YES	72% achieved in Staff Satisfaction Survey conducted in February 2020
Modern Service Delivery					
Workplace Health and Safety (WHS) Management System, including updated policies and procedures and WHS Manual	Policies, procedures and Manual	Complete	YES	YES	WHS Review completed. A single and consolidated WHS Management Plan adopted and implementation progressing.
	Workers Compensation Claims	<3	YES	YES	There were no claims for this quarter.

Planning and Development

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Powerful and Effective Advocacy					
Submissions to the NT Government	Comments submitted on applications within required time frame	>90%	YES	YES	13 applications were received and 12 were responded to within allocated timeframe.
Participation in NT planning working groups	Attendance at meetings	>75%	YES	YES	Council has attended all planning meetings for Area Plan development.
Modern Service Delivery					
Approval of plans, reports and construction documentation	Plan reviews for building certification issued within 10 works days	>90%	YES	YES	61 building certification plans were reviewed and actioned. 60 within required timeframes and 1 overdue to payment requirements not being met.
	Plan and report reviews for development and subdivision issued within 15 working days	>90%	YES	YES	All 8 plans/reports were reviewed and actioned within required timeframes, resulting in a 100% result
	Works Permits issued within 5 days	>90%	YES	YES	All 36 work permit applications were reviewed and actioned within required timeframes
Subdivision approvals and handover processes	Delivered in accordance with standards	Achieved	YES	YES	Council's approval and handover processes have been undertaken in accordance with Council's Standards
New Initiative - Stage 2 - 320 Arnhem Highway Master Plan	Broader community consulted on potential development of Council's property	Completed	YES	YES	Project to be completed by end FY 2020/21

Infrastructure and Assets

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging our community					
Capital Works Program	Affected residents and relevant stakeholders consulted prior to works starting	100%	YES	YES	All stakeholders and affected residents were been consulted prior to works commencing.
Road Maintenance Program	Community Survey : satisfaction with local road maintenance	>65%	No	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Drainage Maintenance Program	Community Survey : satisfaction with roadside drainage	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Modern Service Delivery					
Capital Works Program	Programmed works completed within budget	>90%	YES	YES	As reported in Monthly Finance Reports
Grant-funded projects	Five-year program developed - including Road Safety (Black Spot)	Complete	YES	YES	Expected to commence January 2021, once updated road asset data has been received from ARRB
Asset Management Plans	Building, drainage, driveway and fleet asset management plans, including 10-year replacement programs delivered	Complete	YES	YES	Thorak Regional Cemetery – Adopted Roads – Adopted (will be subject to further review once updated asset data is received from ARRB) Plant & Fleet – Draft underway Driveway – Draft underway Asset Management Strategy – Draft underway
Road Maintenance Program	Potholes patched and repaired - customer requested	Reducing trend	YES	YES	Road Treatments are implemented to prevent water and interference to the cracks and underlying pavement layers
	Gravel roads graded	>2 times	YES	YES	First grading round has commenced.
Street Lighting Maintenance	Percentage of network outage from annual night-time audit	<5%	YES	YES	Streetlight replacement project is 87% complete in line with Municipal Plan
Productive Mango Roads Project	Horsnell Road, Mocatto Road, Chibnall Road	Complete	YES	YES	Construction has commenced on Mocatto Road The contractor is about to mobilise to Horsnell Road Construction on Chibnall Road is expected to commence by the end of October.
New Initiative - Private Roads Policy Agreements	Kentish Road Draft agreements to address the Private Roads Policy developed	Commenced Complete	YES YES	YES YES	Detailed design has commenced Due to commence early 2021
New Initiative - Climate Action Plan	Development of Plan	Complete			Not yet commenced

Mobile Workforce

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging Our Community					
Roadside Maintenance	Community Survey - Satisfaction with Roadside Maintenance	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Weed Management	Community Survey - Satisfaction with Weed Management	>50%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Modern Service Delivery					
Roadside Maintenance	Volume of litter collected	Reducing Trend	YES	YES	Estimated 1 Tonne of litter from 64 roads.
	Vegetation Slashed and Council Roads Mowed	2 rounds	YES	YES	Slashing during this quarter limited to mowing council yard.
Weed Management	Weeds Managed on Council Roads and Land in accordance with Weed Management Plan	Complete	YES	YES	Limited weed growth during this quarter, managed in accordance with Plan.
	Council Firebreaks Maintained	Complete	YES	YES	4 blocks identified for 2020 in Bushfires Management Plan, awaiting rain to reduce dust whilst widening.
Bushfire Management	Firebreaks Widened in accordance with Fire Management Plan	Complete	YES	YES	
	Hazard Burns Undertaken in Consultation with Other Authorities	Complete	YES	YES	Awaiting safe weather conditions.
Road Furniture Maintenance	Signs and Guideposts repaired with Target Timeframes	>90% <24 hours urgent 14 days standard	YES	YES	315 signs have been attended to as per audits and response to damage; 156 roads have had guideposts replaced or repaired as required.
New Initiative - Weed Management Plan	Weed Management Plan developed, support by community education	Complete	YES	YES	RFQ awarded, project commencing October 2020.

Waste Management

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging Our Community					
Efficient Operation of Waste Transfer Stations	Community Survey - Satisfaction with Water Transfer Stations	>80%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
	Community Survey - Satisfaction with Waste Recycling	>55%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Community Benefit Fund Income	Income raised through recycling activities including cash for containers	5% annual increase	YES	YES	5.9 Tonnes of Cash for Containers collected compared to 2.4 Tonnes for same period in 2019/20. Yr. to date 1163 Tonnes.
Maximise diversion from landfill	Residential waste tonnage transferred to Shoal Bay	<7000 tonnes	YES	YES	Note: September figures lost due to computer error, these will be re entered and included in next qtr. report
	Commercial waste tonnage transferred to Shoal Bay	<1000 tonnes	YES	YES	Note: 1st qtr. figures lost due to computer error, these will be re entered and included in next qtr. report.
Cyclone Season Preparation	Free residential green waste disposal in November	Complete	YES	YES	Planned for November.
Modern Service Delivery					
Recycled Materials	Sale of processed materials (mulch, crushed concrete)	>80% sold within six months of processing	YES	YES	No green waste processed to date. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Volume of green and wood waste processed for resale	>3,500 cubic metres	YES	YES	No green waste processed to date. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Volume of concrete crushed for resale	>500 cubic metres	YES	YES	No construction waste processed to date. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Amount of total waste diverted from landfill	>35%	YES	YES	To date 39% of total incoming waste has been diverted from landfill. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Amount of total waste that is dry recyclables	≥15%	YES	YES	To date 5% of waste is dry recyclables. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Quantity of scrap metal collected and recycled	>1000 tonnes	YES	YES	23 Tonnes of scrap metal processed to date. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.

Maximise diversion from landfill

maximise diversion from landfill

Waste Strategy - Year 3	Quantity of cash for containers collected and recycled	>50 tonnes	YES	YES	6 Tonnes of cash for container collected to date. Note: September figures lost due to computer error, these will be re entered and included in next qtr. report. 7 Tonnes of electronics collected to date.
	Quantity of electronics collected for Techcollect	>40 tonnes	YES	YES	Note: September figures lost due to computer error, these will be re entered and included in next qtr. report. 19.6 Tonnes of tyres, batteries and oils collected to date.
	Quantity of tyres, batteries and oil collected for recycling	>100 tonnes	YES	YES	Note: September figures lost due to computer error, these will be re entered and included in next qtr. report.
	Landfill closure plans for Howard Springs and Berry Springs Waste Transfer Stations (extends to year 4) prepared	Commenced	YES	YES	To be commenced
	Waste education - litter collection campaign and ongoing education relating to waste and recycling delivered	Complete	YES	YES	Initial waste and recycling data on website. Format to be updated.
	Business case for dry recyclables received at transfer stations prepared	Complete	YES	YES	Grant application submitted to investigate potential develop a tip shop to further divert material from landfill.
New Initiative - Berry Springs Waste Transfer Station Review	Amenity upgrades at transfer stations (continues year 4 and 5) undertaken	Commenced	YES	YES	Investigating tree planting options at HDWTS to assist with wind breaks and improve amenity.
	Berry Springs Waste Transfer Station licensing opportunities reviewed	Complete	YES	YES	To be commenced

Regulatory Services

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging Our Community					
Regulatory Services	Community Survey - satisfaction with animal management	>50%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
	Number of registered dogs increased	>10%	YES	YES	Registration renewal was due 1 September. There are 2079 compared to 3162 for the last quarter which is a 34% decrease. Unregistered dog follow up scheduled for October will assist KPI is on target for the year.
Responsible dog ownership	Number impounded dogs reclaimed by owner	>70%	YES	YES	Of the 51 dogs impounded 37 were released to their owner, which equates to 73%.
	Number of registered dogs de-sexed	>70%	YES	YES	There are 1725 registered de-sexed dogs which is 83% of all registered dogs.
Animal Management Plan - Year 2	Attendance at community events	2+ events attended	YES	YES	Planning commenced, target expected to be achieved.
	Dog Awareness Program delivered at schools and childcare	6+ visits	YES	YES	Planning commenced, target expected to be achieved.
	Dogs Day Out event (or similar) delivered, targeting improved awareness, increase registration, general pet owner education	1 event	YES	YES	Planning commenced, target expected to be achieved.
	Education marketing / education campaign delivered with neighbouring councils	Complete	YES	YES	Marketing campaign undertaken with TOPROC Councils to promote reciprocal registration and responsible dog ownership.
Modern Service Delivery					
Regulatory Services	Investigations completed within 14 works days	>90%	YES	YES	Compliance achieved.
	Customer requests actioned in less than two working days	>90%	YES	YES	Compliance achieved.
Abandoned vehicles (roadside)	Vehicles removed within seven days of being reported	100%	No	YES	Not removed within 7 days due to limited staff availability.
	Dedicated dog management information provided on website and social media page	Complete	YES	YES	Impounded dogs posted to social media and the website.
Animal Management Plan - Year 2	Number of Desexing Vouchers redeemed	>60 vouchers	YES	YES	De-sexing initiative planned for later in the year.
	Number of dogs microchipped through Council's low cost / free program)	>200 dogs microchipped	YES	YES	Low cost available year round. March is microchip free month.
	Dog training supported and incentivised through Good Dog initiative	Complete	YES	YES	Planning in progress.
	Signage developed for use in community	Complete	YES	YES	Ranger vehicle wrapped with signage.

Community Development

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging our community					

Council partnership and support grants	Number of partnerships supported	10	YES	YES	Have delivered in partnership or sponsored 3 community organisations this quarter including: - Maad events for a 3x3 basketball event. - Palmerston and Regional Basketball Association for Youth Week events. - Freds Pass Rural Show to deliver a local talent quest.
Servicing community needs at reserves	Funding provided to community reserves	Funding agreements established	YES	YES	Funding has been provided to the Recreation Reserves in line with the Municipal Plan. Funding Agreements are in development with Management Boards.
New Initiative - Management software for Council's assets on recreation reserves	Software and training provided to recreation reserve management committees	Completed	YES	YES	Asset data for each Reserve is currently being complied with initial training for Recreation Reserves to use the software planned by the end of 2020.
Good governance					
Grant applications	Grants received by Council acquitted within agreed timeframes	100%	YES	YES	This quarter Council has partially acquitted one Special Purpose Grant in line with the grant agreement. Extension was issued for the SCALE funding program.
Governance and support for Council's seven recreation reserves	Community Survey - satisfaction with recreation reserves	>65	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.
Modern service delivery					
Annual Community Grants Program initiatives	Number of community events and programs supported	10	YES	YES	Annual Community Grants are currently open for applications, closing on 16 October 2020.
Represent and advocate for the needs of young people in Litchfield	Participation in Palmerston and Rural Youth Services meeting	Maintain an active membership	YES	YES	All PARYS meetings have been attended.
Australia Day Event	Community participation	>300	YES	YES	Planning for the 2021 Australia Day event is currently underway.
Playground Inspection Program	Playgrounds on Council-owned land audited	100%	YES	YES	Playground Audits are planned for March 2021.
Tree Management Plan	Audits undertaken in line with plan	100%	YES	YES	Audits are estimated to be complete by the end of October 2020.
Annual Art Exhibition	Level of community participation	>55 entries	YES	YES	Planning for the 2021 Art Exhibition is currently underway.
New Initiative - Recreation Reserve Master Plan	10-year strategic plan for recreation reserves developed	Completed	YES	YES	Council has engaged consultants with community consultation currently open for the Sport, Recreation and Open Space Strategy.

Finance

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Good Governance					
Annual Budget / annual Report Municipal Plan	Compliance with management, statutory and regulatory budgeting and reporting	100%	YES	YES	Municipal plan for 2020-21 implemented in financial system. Budget review for 202-21 planned for November 2020. 2021-22 budget timelines in development.
	Unqualified audit	Complete	YES	YES	Audit for 2019-20 currently underway and is close to completion.
Monthly and annual financial reporting, including annual audit and forecasting	Liquidity ratio	1:01	21.86:1	YES	Council's current liquidity is above Local Government benchmarks.
	Asset sustainability ratio	>60%	22%	No	In line with Council's Long-term Financial Plan, Council has not budgeted to achieve the target for 2020-21.
	Current ratio	>1	21.86	YES	Council's current liquidity is above Local Government benchmarks.
	Debt service ratio	>1	0%	YES	Council has no debt.
Long term rating strategy	Own-source revenue ratio increased, to lower Council's dependency on government grants and other funding sources	>60%	46%	No	In line with Council's Long-term Financial Plan, Council has not budgeted to achieve the target for 2020-21.
Investments	Compliance with policy and statutory requirements, reported monthly	100%	100%	YES	All investments been placed in line with Council policy and legislation.
Modern Service Delivery					
Rates and accounts receivable collection	Volume of rates and annual charges outstanding	<15%	No	YES	Council's current outstanding rates and charges is 20%. It is expected this rate will decrease to around 18% as Council undertakes steps to recover outstanding rates debt.
Front counter customer service	Community Survey – satisfaction in customer service	>60%	YES	YES	The Community Survey results for the 20/21 financial year will be available after the Community Survey is conducted in August 2021.

Information Technology

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Modern Service Delivery					
Information and communications technology (ICT) managed service contract management	Percentage of Service Desk requested closed	90%	YES	YES	92.5% of service desks delivered within contacted service timeframes.
Corporate Enterprise Solution (CES) software	CES updated with the latest version (patch) available nationally	No more than 1 Patch behind latest version	No	YES	Patch release delayed until financial statements finalised on request of operations.
Information and Communications Technology Improvement Plan	Annual actions completed	100%	YES	YES	Actions are in planning stages.
Geographical Information System (GIS)	Age of GIS imagery of populated areas	<1 year	YES	YES	Latest imagery available from July 2020.
	Age of NTG downloaded data	<1 week	YES	YES	Data downloads achieved.

Governance and Risk

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Good Governance					
Local Government Act 2008 compliance	Compliance with legislative requirements of the Department of Local Government, Housing and Community Development Compliance Checklist	100%	YES	YES	All policies compliant.
Policy framework	Council policies reviewed before due date	>90%	YES	YES	One Council policy (LC38) overdue for review. Recommendation to rescind policy part of the October Council agenda.
Modern Service Delivery					
Elected members support	Complaints upheld Breaches of the code of conduct by elected members	0	No	No	One complaint of a breach of code of conduct by an elected member has been upheld.
Risk Management Audit Committee	Number of Risk Management Audit Committee (RMAC) meetings held	4	YES	YES	First meeting held 1 September 2020. Second meeting scheduled for 20 October 2020.
Records managements review and improvements	Volume of records held in storage reduced	By 10%	YES	YES	Project for records disposal scheduled for second half of the financial year.
Annual Internal Audit Plan	Internal audits conducted in line with	100%	YES	YES	Internal Audit scopes to be developed in second quarter.

Library Services

Key Outputs	Measures	Targets	On Time/Target	On Budget	Status Commentary
Engaging Our Community					
Visitors to the library	Weekly door count	>400	YES	YES	Average of 462 visitors per week.
Promotion of services	Interaction with Library Facebook page	650 likes of Facebook page	YES	YES	Facebook page currently has 717 likes. The total "likes" for this quarter totalled 27.
Good Governance					
Shared Service Governance Framework	Governance framework developed	Completed	YES	YES	Works to commence in second quarter.
Modern Service Delivery					
	Number of Annual Returns	>15,800	YES	YES	4,120 loans for this quarter.
Collection Improvements	Age of collection % of collection published in the past five years	>40%	YES	YES	41% of the collection has been published in the past 5 years. This is a continuous effort to reach the standard set by the Australian Library and Information Association that 60% of the collection being published in the past 5 years. The library is achieving this by vigorous weeding of outdated resources and concentrating on purchasing new releases.
Program delivery	Program participation each year	>3200	YES	YES	There were 892 attendees to library programs, which include school holiday programs, Litchfield Lego League, Story and Nursery time and seniors events.
Library events	Events delivered	>3	YES	YES	Paint and Create for Seniors as part of Seniors month. Department of Health delivered a special presentation for Seniors for COVID-19.



COUNCIL REPORT

Agenda Item Number:	15.05
Report Title:	Knuckey Lagoon Recreation Reserve Request for Funding
Author and Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	NIL

Executive Summary

Council approved at its ordinary council meeting in June the allocation of \$45,000 from the Knuckey Lagoon Reserve fund for the construction of a storage shed. Due to minor design amendments on request by the user groups and the quotes received, the budget is insufficient.

Recommendation

THAT Council approve the increase of the budget for the construction of a storage shed at the Knuckey Lagoon Reserve from \$45,000 to \$55,000.

Background

At the meeting of 24 June 2020 Council resolved:

THAT Council approve the release of \$45,000 from the Knuckey Lagoon Recreation Reserve fund for the construction of a storage shed at the Reserve.

Council had based the budget for the construction on quotes received in 2020 with a small amount of contingency included. The quotes were sought for a previous grant application and based on the design developed by the user groups and the Knuckey Lagoon Reserve Committee. This quote was then updated in June 2020 prior to the request for funds.

At the Knuckey Lagoon Reserve Committee meeting held on the 6 August 2020 the Committee was requested to confirm the design. With changed membership on the committee, the user group representatives identified some improvements to the design to make it more user friendly. These improvements included relocating the access doors from opposite the roller doors to be next to the roller doors. Ultimately this change has extended the size of the shed and resulted in a competitive Request for Quote process coming in at an increased cost.

Council has since sought quotes on the amended design and identified that the shed can only be constructed for the value of approximately \$55,000, instead of \$45,000.

At the Knuckey Lagoon Reserve Committee meeting held on the 8 October 2020 the Committee was presented with the option of requesting more funds to be allocated by Council towards the project or to refer to the original design and proceed to another request for quote process.

User group members on the committee agreed that the amended design is more user friendly and in the long term will provide better benefits to the reserve.

The Knuckey Lagoon Recreation Reserve fund (funds from the proceeds of the independent association handing the reserve back to Council) has a value of \$5,270.95 after Council resolved to allocate \$45,000 to this project.

Council has a provision of \$20,000 for recreation reserve building renewal works in the capital works budget 2020-21, which has not been allocated to a particular project. It is therefore proposed to allocate \$10,000 from this budget towards the construction of the storage shed at Knuckey Lagoon Reserve to allow for the delivery of a user friendly facility.

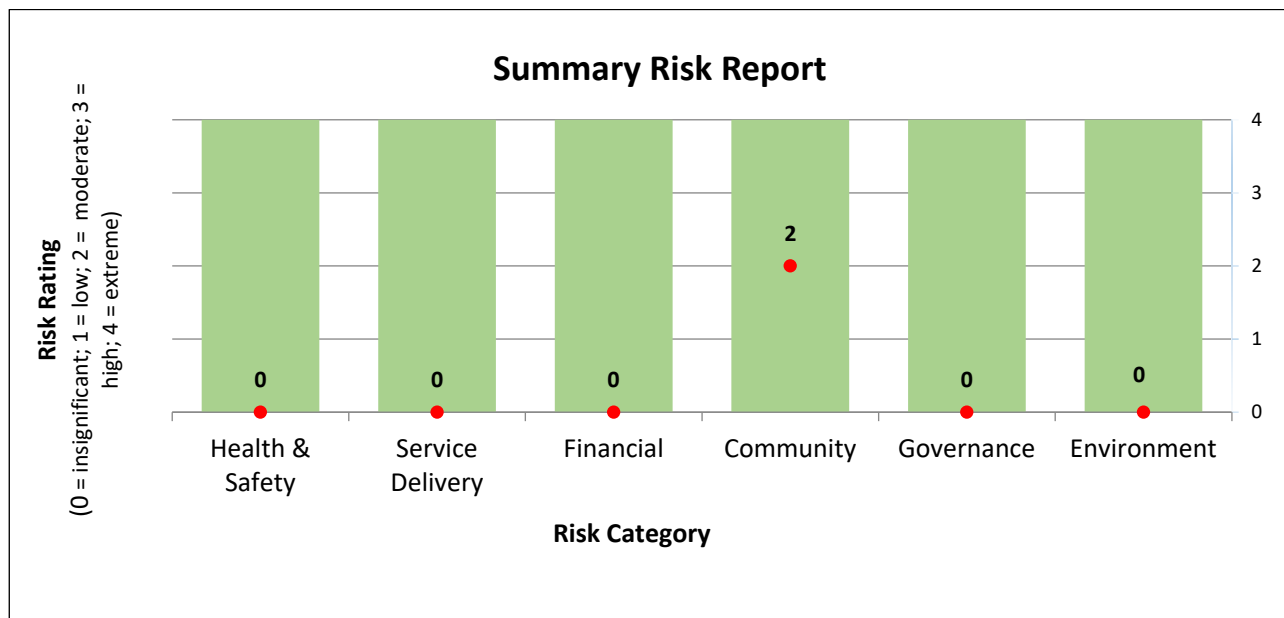
Links with Strategic Plan

A Great Place to Live - Recreation

Legislative and Policy Implications

Nil.

Risks



Community

There is a moderate risk in creating unsatisfied community members that are users of the Knuckey Lagoon Reserve should Council not allocate the additional funds and be forced to revert to the original design from 2019. Furthermore, there is no guarantee that the original design can be achieved within the original \$45,000 budget until such time that quotes have been sourced.

Community Engagement

Council actively involved the Knuckey Lagoon Reserve Committee with user group and resident representation.



COUNCIL REPORT

Agenda Item Number:	15.6
Report Title:	Litchfield Council 2020 Community Survey
Author:	Nicky McMaster, Community Engagement Advisor
Recommending Officer:	Daniel Fletcher, Chief Executive Officer
Meeting Date:	21/10/2020
Attachments:	A – Litchfield Council 2020 Community Survey Report

Executive Summary

This report provides Council with the results from the 2020 Community Survey.

The Annual Community Survey is an opportunity for Council to receive feedback from its residents and ratepayers on Council's performance.

As an annual key performance indicator, the Community Survey is a strong engagement tool to assess:

- Community satisfaction with Council services;
- If Council is meeting community expectations;
- Areas for improvement; and
- Understanding community needs.

The respondents for the 2020 Community Survey are more pleasing than last year with over double the amount at 215 responses.

The 2020 Community Survey results will be used as success measure indicators in the 2019/20 Annual Report and are just once piece of community feedback that contributes to the development of Council's Municipal Plan.

Recommendation

THAT Council receives and notes the 2020 Community Survey Report.

Background

The 2020 Community Survey has been the third consecutive and consistent survey conducted by Council, which has provided valuable community data and established benchmarking for future surveys.

The Survey was open for three weeks in late August and early September 2020, with Litchfield residents being encouraged to complete the survey through the online Your Say website. The Survey promotion also extended across Facebook, Council website, community noticeboards, emails to stakeholders, community groups, recreation reserves and schools, and scheduled radio interviews.

The report on the 2020 Community Survey is provided as Attachment A.

The 2020 Community Survey results are generally positive; and whilst some areas showed a slight decrease in satisfaction levels, others are holding level or slightly higher.

Overall, 56 percent of respondents said they were satisfied with Council's performance which was a 1 percent decrease compared to responses in 2019.

When comparing the most important service against the lowest performing service, the table below has identified three gaps.

Weed management on Council land and maintenance of local roads were ranked high in importance but low in satisfaction levels. On the other end of the scale, Thorak Regional Cemetery is ranked as the least important service with a very high satisfaction rating.

Service	Importance	Satisfaction	
Waste Transfer Stations	4.77	83%	
Recreation Reserves	5.20	79%	
Community Library	7.95	78%	
Thorak Regional Cemetery	8.46	76%	Gap identified
Maintenance of local roads	2.25	62%	Gap identified
Roadside maintenance	4.69	62%	
Road drainage maintenance	4.65	61%	
Waste recycling opportunities	5.83	52%	
Animal Management	6.24	43%	
Weed management on Council land	4.72	35%	Gap identified

The below table shows some comparisons from last year's survey.

	2019	2020
Council's Overall Performance – Good/Very Good	55%	56%
How well is Council keeping the community up to date – Good/Very Good	58%	52%
How do you rate Council's performance of Roadside	62%	62%

maintenance - Good/Very Good		
How do you rate Council's performance of Waste Transfer Stations – Good/Very Good	83%	83%

Of the 215 respondents, 56% of respondents had contacted Council in the last six months with 46% rating their service as very good or good.

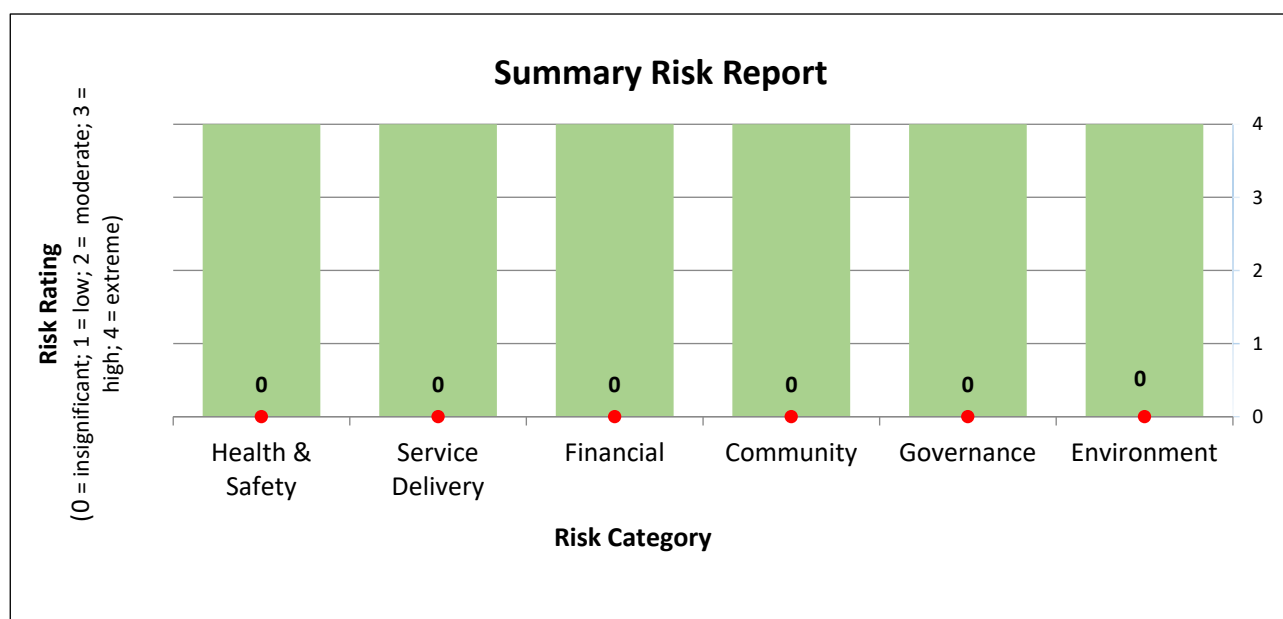
Links with Strategic Plan

A Well-Run Council - Engaging Our Community

Legislative and Policy Implications

Council has no policies directly relevant to this matter

Risks



Financial

A provision of \$5,000 for the 2020 Community Survey was included in Council's 2019-2020 Budget.

Community Engagement

The Community Survey is conducted each year to understand community sentiment and satisfaction. The Survey measures level of importance and satisfaction of services, establishes benchmarks and guides future priorities for Council.

Council has a strong commitment to community engagement and the 2020 Community Survey is one mechanism to receive feedback from Litchfield residents.

The Community Survey was open for three weeks in late August and early September 2020 and attracted 215 responses. The survey was promoted through the Your Say website, Council website, Facebook, community noticeboards, emails to stakeholders, community groups and recreation reserves, and scheduled radio interviews.



Litchfield Council

2020 Community Survey Report

Table of Contents

Overview	3
Findings	
Respondent profile	4
Importance of Council services and facilities	5
Satisfaction of Council services and facilities	5
Customer Service	8
Recreation Reserves	8
Safety	9
Litchfield Council	
Council's roles	10
Strategic direction	10
Communications	11
Investment in the community	11
Overall performance	12
Summary	13
Annexure A: Litchfield Council 2020 Community Survey Full Results Report	14

Overview

The Community Survey is conducted annually to provide Council with information to better understand the community's satisfaction in how Council manages services and facilities.

The results of the survey are used in future planning for the municipality.

The objectives of the survey are to:

- Measure importance and satisfaction of Council services and facilities
- Establish benchmarks
- Guide future priorities for Council
- Provide Council with suggestions

The survey was available for community comment for a period of 24 days from 20 August to 13 September 2020 and attracted 215 responses. The survey was promoted via the following:

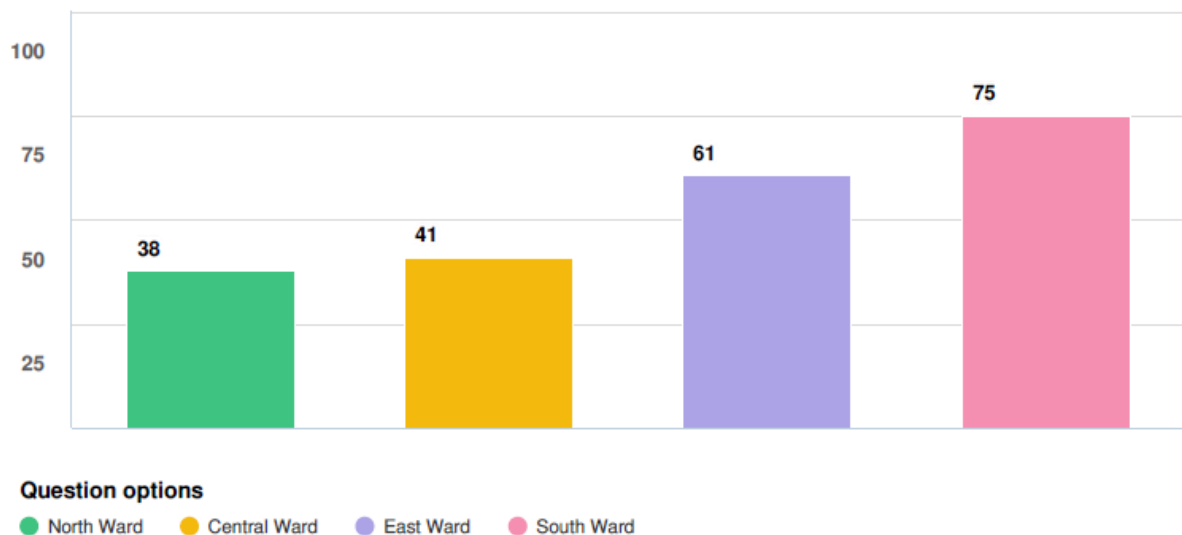
- Your Say Litchfield
- Litchfield Council website
- Facebook
- Emails to stakeholders, community groups and recreation reserves
- Radio interviews
- Litchfield Council Reception
- Taminmin Library
- Market Stall at Freds Pass

This report outlines the findings of the survey and provides some analysis and benchmarking to previous years' results.

Findings

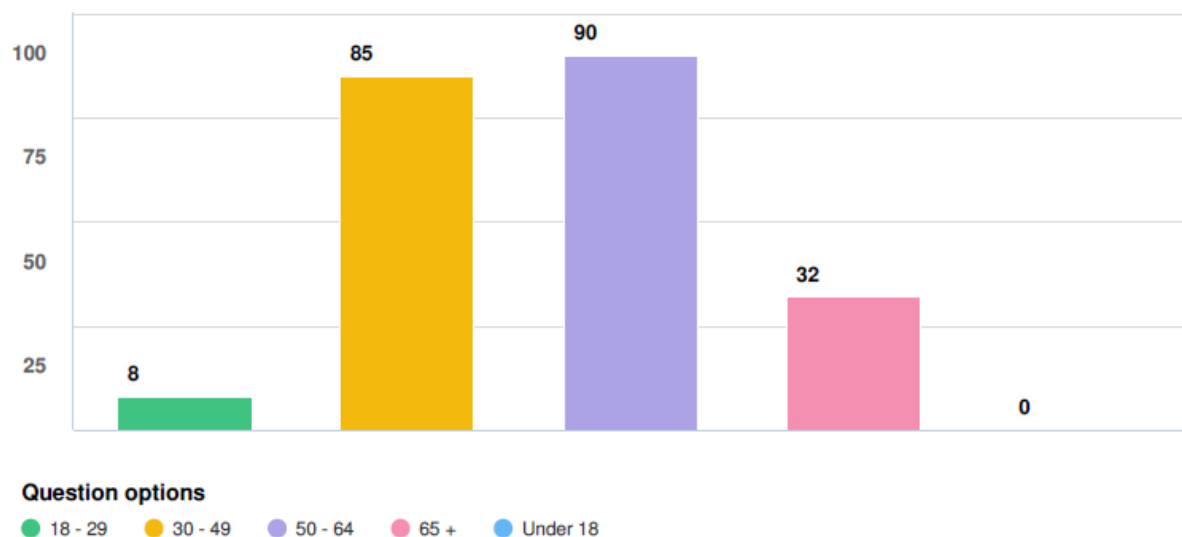
Respondent profile

As seen in previous years, the majority of respondents (91%) are a resident and landowner, with the largest representation from the South Ward as shown in the table below.



Females residents accounted for 67% of the survey responses.

The table below shows the respondents age range were predominantly between the ages of 30 and 64, with 15% of respondents being over 65.



Just over half of the respondents said they have lived in the Litchfield municipality for more than 15 years (53%), with 12% living in Litchfield less than five years.

Interestingly, the results show that there is a correlation with longevity in the municipality and satisfaction levels. Respondents living in the Litchfield municipality less than five years

rated their satisfaction with Council's services higher than those living here more than 15 years.

Importance of Council services and facilities

Respondents were asked to rank how important Council's services were to them, with one being the most important and 10 being the least important.

For the past two years, maintenance of local roads (potholes, grading, sealing) was ranked as the most important service with Thorak over the past three years ranked the least important.

The table below shows the importance ranking in order for the year 2020 from most important to least important service.

Service	2018*	2019	2020
Maintenance of local roads	3.7	2.72	2.25
Road drainage maintenance	3.6	4.44	4.65
Roadside maintenances	3.4	5.02	4.69
Weed management on Council Land	3.6	4.76	4.72
Waste transfer stations	3.6	4.89	4.77
Recreation Reserves	3.4	5.96	5.20
Waste recycling opportunities	3.5	5.35	5.83
Animal management	3.3	6.20	6.24
Community Library	N/A	7.65	7.95
Thorak Regional Cemetery	2.7	8.02	8.46

** 2018 survey question did not require a ranking, rather responding to the service importance level as important, very important, not important at all. Ranking has been developed from these responses.*

Satisfaction of Council services and facilities

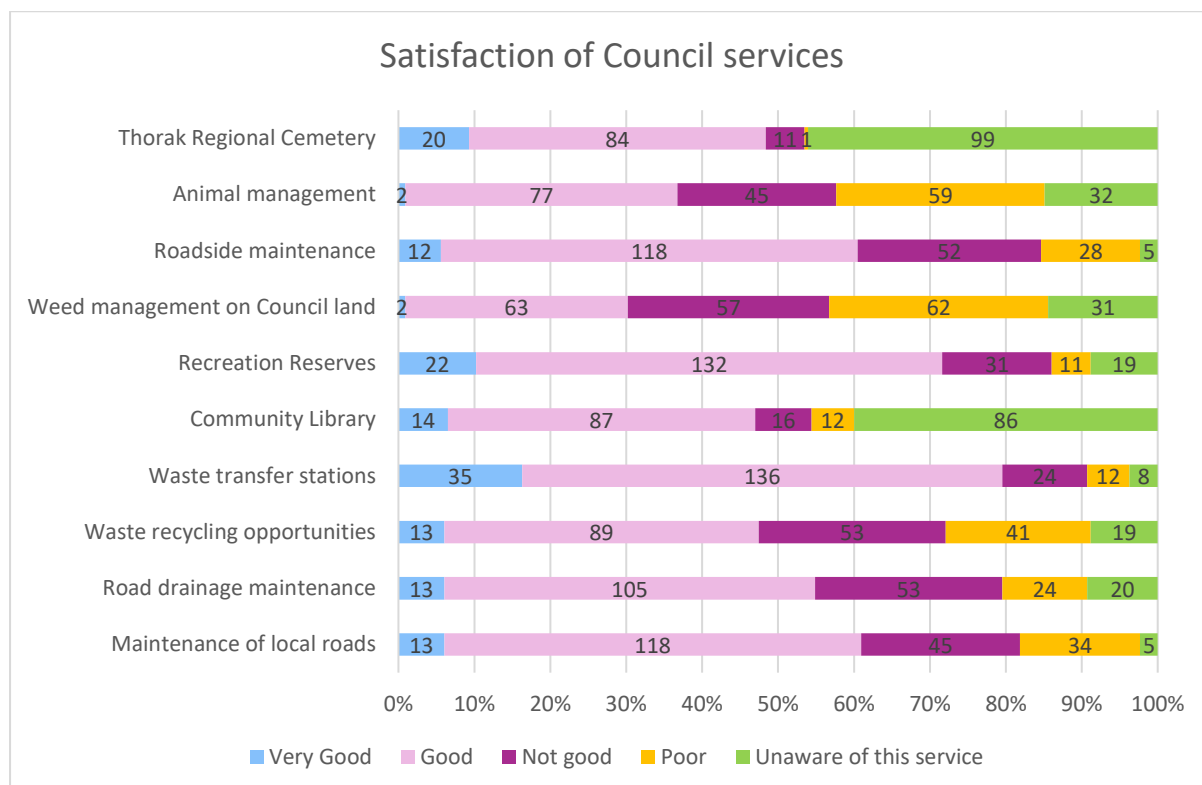
Using a rating scale of very good to poor, respondents were asked to rate their satisfaction with Council's performance in the services and facilities. An option was provided for respondents to express they are unaware of a particular service. Satisfaction levels were determined based on those who said they were aware of the service.

There were a large number of respondents that were unaware that the Community Library and Thorak Regional Cemetery were a Council delivered service. This was also evident in the 2019 survey, shown in the table below, however, it is pleasing that the level of awareness of the service has increased over the past 12 months.

Service	2018*	2019	2020
Community Library	N/A	57%	40%
Thorak Regional Cemetery	N/A	57%	46%

* The 2018 survey did not provide the option for respondents to say that they are unaware of a particular service, therefore there are no results for Thorak Regional Cemetery and the Community Library was not a Council service.

The table below shows the satisfaction levels for services and facilities including the figures for the services unknown to respondents.



The Waste Transfer Stations are rated the highest performing service for Litchfield Council with less than .5% of respondents unaware this is a Council service and of the respondents that are aware 83% rate the service as very good or good.

The table below shows the satisfaction of service that are rated as very good or good in order from highest performance to lowest for 2020.

Service	2018	2019	2020
Waste Transfer Stations	80%	81%	83%
Recreation Reserves	81%	83%	79%
Community Library	N/A	92%	78%
Thorak Regional Cemetery	93%	75%	76%

Maintenance of local roads	72%	66%	62%
Roadside maintenance	59%	62%	62%
Road drainage maintenance	69%	62%	61%
Waste recycling opportunities	60%	52%	52%
Animal Management	45%	52%	43%
Weed management on Council land	45%	65%	35%

When comparing the most important service against the lowest performing service, the table below has identified three gaps.

Weed management on Council land and maintenance of local roads were ranked high in importance but low in satisfaction levels. On the other end of the scale, Thorak Regional Cemetery is ranked as the least important service with a very high satisfaction rating.

Service	Importance	Satisfaction	
Waste Transfer Stations	4.77	83%	
Recreation Reserves	5.20	79%	
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Thorak Regional Cemetery	8.46	76%	Gap identified
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Animal Management	6.24	43%	
Weed management on Council land	4.72	35%	Gap identified

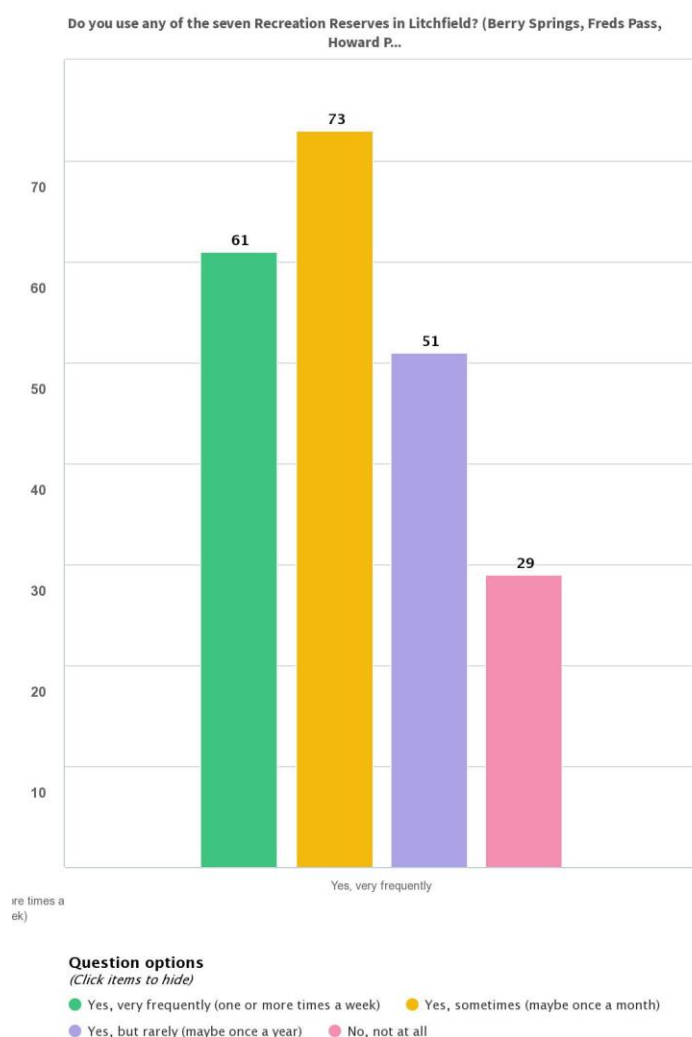
Customer Service

Respondents were asked to rate the level of service they received if they had been in contact with Council in the past six months. Approximately 44% of respondents said that they had not contacted Council in the past six months. Of the remaining 56% of respondents who said they had contacted Council in the past six months, 46% rated the service as very good or good. This is decrease from 2019 with 62% of respondents rating the service very good or good as shown in the table below.

	2018	2019	2020
Very good or good		62%	46%

Recreation Reserves

Recreation reserves in the Litchfield municipality are regularly and well utilised. Many respondents, 63%, said that they use one or more of the recreation reserves at least once a month or one or more times a week. Only 14% of respondents said that they don't use the reserves at all.



The table below shows the recreation reserve usage over the three years.

	2018	2019	2020
Attended the reserve at least once a year up to one or more times a week	81%	87%	87%

Respondents said they generally use the recreation reserves for sport, events, markets and socialising.

When asked how Council could improve any of the recreation reserves, below is a sample of the suggestions.



WordItOut

Safety

Respondents were asked to rank how safe they feel in the Litchfield area, with 67% indicating that they feel quite safe and less than 0.5% said they feel unsafe.



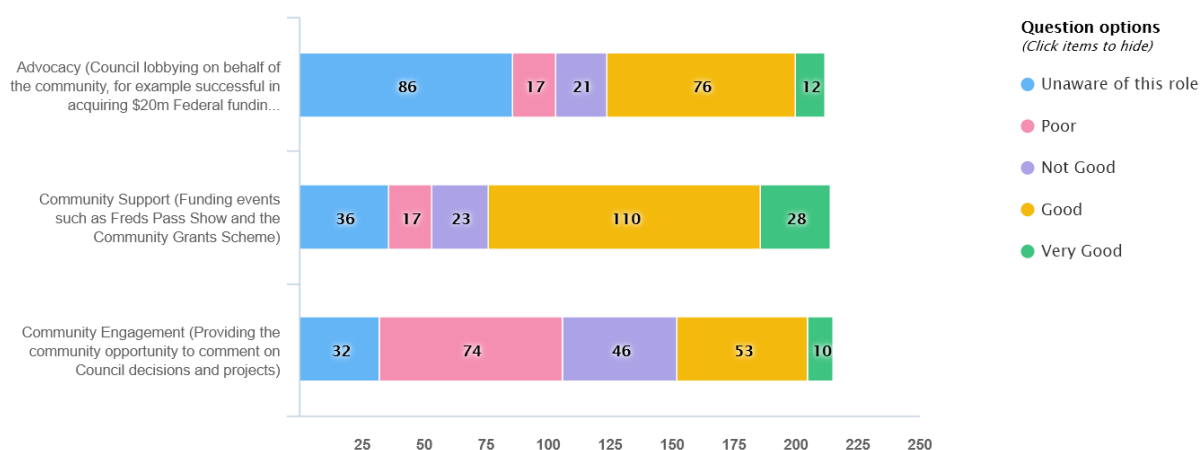
Litchfield Council

Satisfaction with Council roles

Using a rating scale from very good to poor, respondents rated Council's performance in various roles, including advocacy, community support and community engagement. Respondents were able to outline if they were unaware of the role. Satisfaction was determined based on the responses from those who said they were aware of the role.

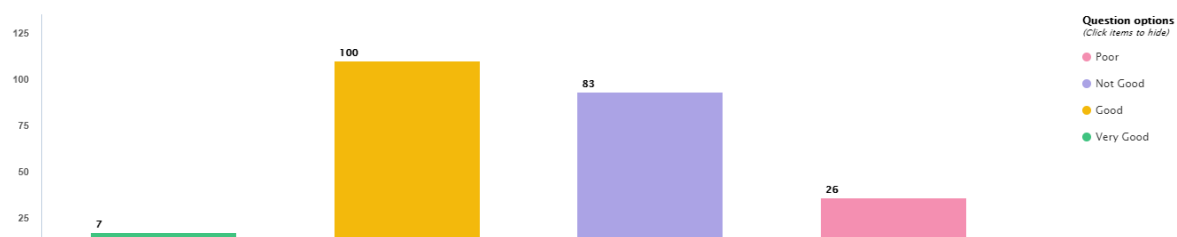
The table below shows that 40% of respondents were unaware that Council lobbies on behalf of the community for funding and support. Of those aware of Council's role in advocacy 68% said Council was performing very good and good in this area. The recently released Litchfield Council Advocacy Strategy and actions from this Strategy should improve the awareness levels in this area.

Seventy seven percent of respondents think that Council is performing very good or good with supporting the community through events and funding. Only 34% of respondents think that Council is performing very good or good with community engagement.



Strategic direction

Council's strategic direction is to provide services and facilities to make Litchfield the best place to live in the Top End. Views on how well Council is contributing to its strategic direction showed 50% of respondents feel Council is doing very good or good and 12% stating that Council was poor in delivering its strategic direction.



Corporate Communications

Council informed respondents that its communications channels included Facebook, the new website, Your Say, local noticeboards at shopping centre hubs and its new Connecting the Community Newsletter. When asked how well Council was communicating, 52% of respondents said very good or good.

Respondents provided suggestions for how Council could improve in this area. Some suggestions include, more interaction of other Facebook pages, increased promotion of the newsletter and letter drops into post boxes.

With more registrations on Your Say Litchfield, and increased promotion of the second edition of the newsletter will contribute to improved communications as suggested.

Investment in the community

To gauge sentiment toward living in the Litchfield municipality, Council asked respondents to describe how proud they are to live in Litchfield and what they like the most and the least.

A large number of respondents, 42%, said that they were very proud to live in Litchfield with 38% being somewhat proud.

The table below shows the comparison from this year's sentiment of living in Litchfield against the previous two years of survey results.

	2018	2019	2020
Very proud or somewhat proud	81%	68%	80%
Not proud at all	10%	7%	6%

Respondents were asked to provide examples for why they are proud or not proud. One hundred and forty-one respondents skipped this question, with some of the notable comments being:

- Good community spirit – most of the time
- Rural lifestyle is great
- Like the area, room to move
- Accessibility of Council services
- Dangerous for kids using Freds Pass Recreation Reserve walking across the highway
- Same amount of Rangers that were employed years ago, Rangers are understandably too busy to assist
- I feel proud to take visitors to sites like McMinns Lagoon and to the Freds Pass Markets.
- Good community feeling
- This is a lovely area, close to town but still rural
- It's just getting to build up, too busy and noisy

- Berry Springs transfer station is great and well looked after
- Peace and quiet, large block, close to all amenities, rural living
- Poor value and services for rates

When respondents were asked about what they like most about living in the Litchfield municipality, the most common responses were:

- Quiet
- Rural lifestyle
- Space
- Community

When asked what they liked least, the most common responses were:

- Lack of enforcement of By-laws
- Wandering dogs
- Development and overcrowding with smaller block sizes
- Council and the rates for no services
- Quad bikes on roads or road verges

Overall performance

Council's overall performance for 2020 has been rated as very good or good by 56% of respondents with 12% rating it as poor.

The table below shows that satisfaction with overall performance remains consistent from last year to this year although it is still below that of 2018.

	2018	2019	2020
Overall performance rated as very good or good	64%	55%	56%
Overall performance rated as poor	10%	16%	12%

Summary

The 2020 Community Survey results show some positive satisfaction levels with satisfaction of Council services and facilities and provided some good feedback around sentiment of living in Litchfield, recreation reserves and communication.

Areas that have identified gaps include weed management, maintenance of local roads and Thorak Regional Cemetery, although the Cemetery has identified a gap in the positive.

Results for Council roles, in particular, advocacy may see a change in the next community survey due to the current work that has happened in this area. The Mango Roads project commencing and being complete before the next survey and the adoption of the Advocacy Strategy that will involve promotion.

The introduction of the community newsletter will be beneficial to the 2021 survey and may provide some improvements in this area.

It is interesting to note, there are many similarities from last year's survey in regard to the most liked and least liked things about living in Litchfield. Rates, dogs wandering, and quad bikes are still very common complaints in the Litchfield municipality.

Overall, the results show that 56% of respondents said that they were satisfied with the performance of Council which has remained consistent over the past two annual surveys.

Community Survey 2020

SURVEY RESPONSE REPORT

09 February 2018 - 20 September 2020

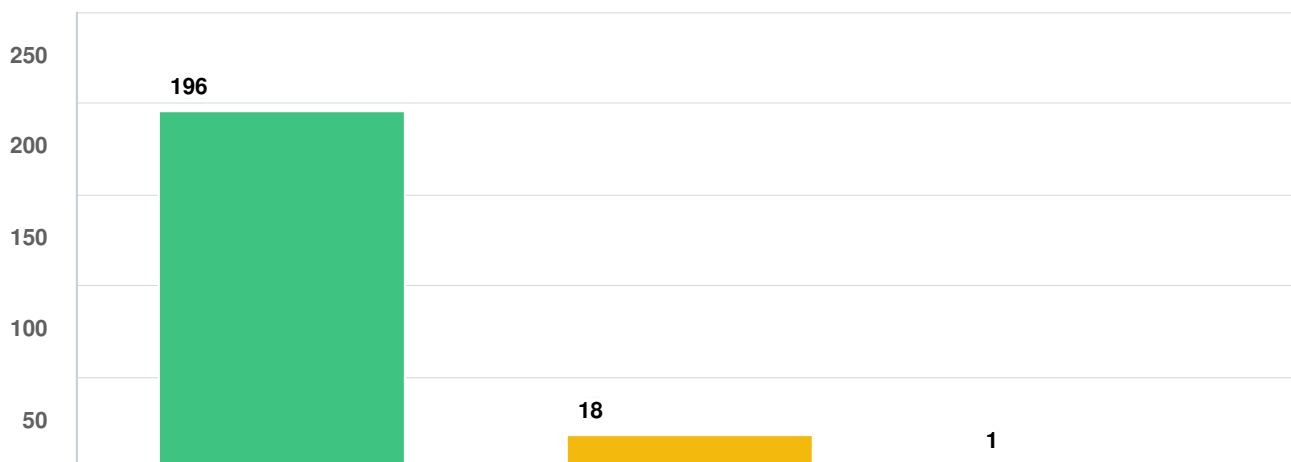
PROJECT NAME:

Annual Community Survey 2020



SURVEY QUESTIONS

Q1 Please select the statement that best describes you in Litchfield



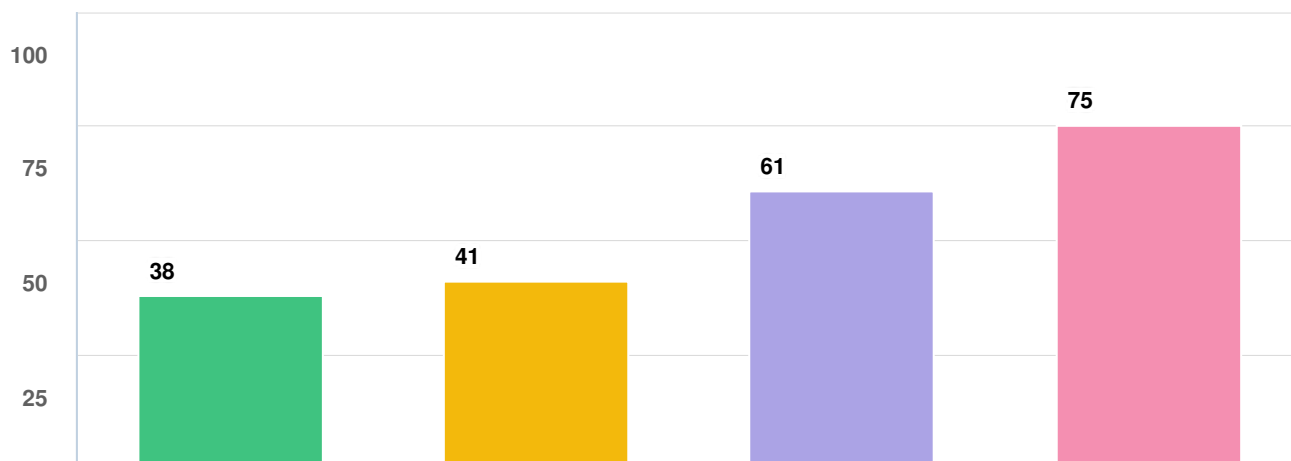
Question options

☒ I am a resident and landowner
 ☐ I am a resident but do not own land
 ☐ I am not a resident but I own land

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q2 Which ward do you live or own land in? (please refer to map above to assist)



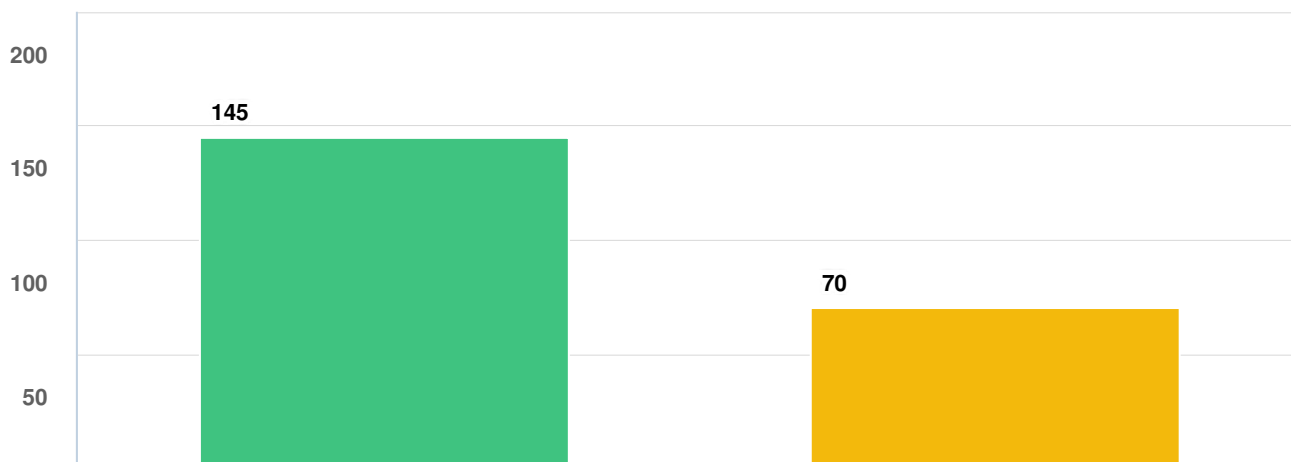
Question options

☒ North Ward
 ☐ Central Ward
 ☐ East Ward
 ☐ South Ward

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q3 Please indicate your gender



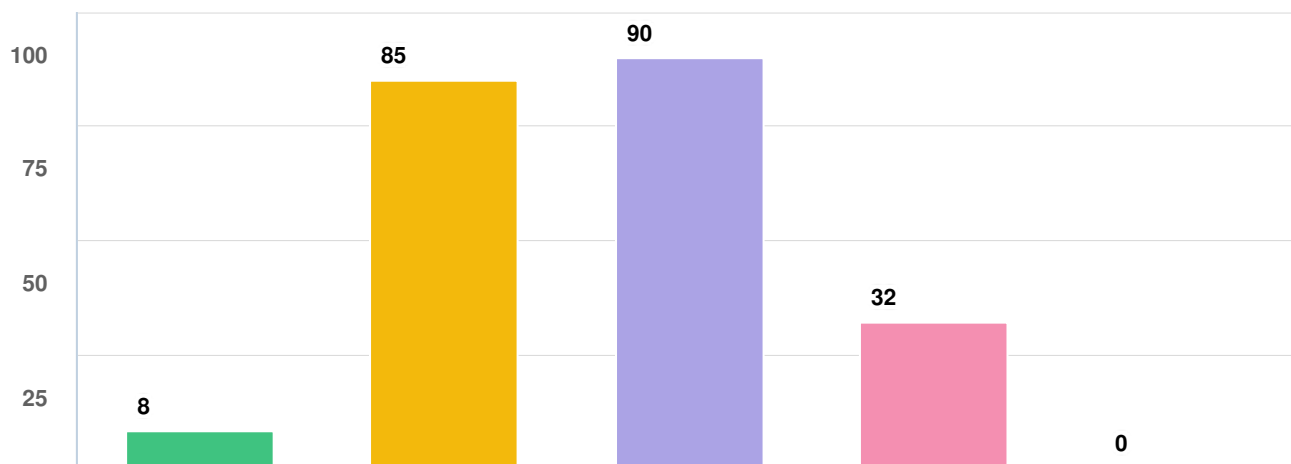
Question options

Female Male

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q4 What is your age range?



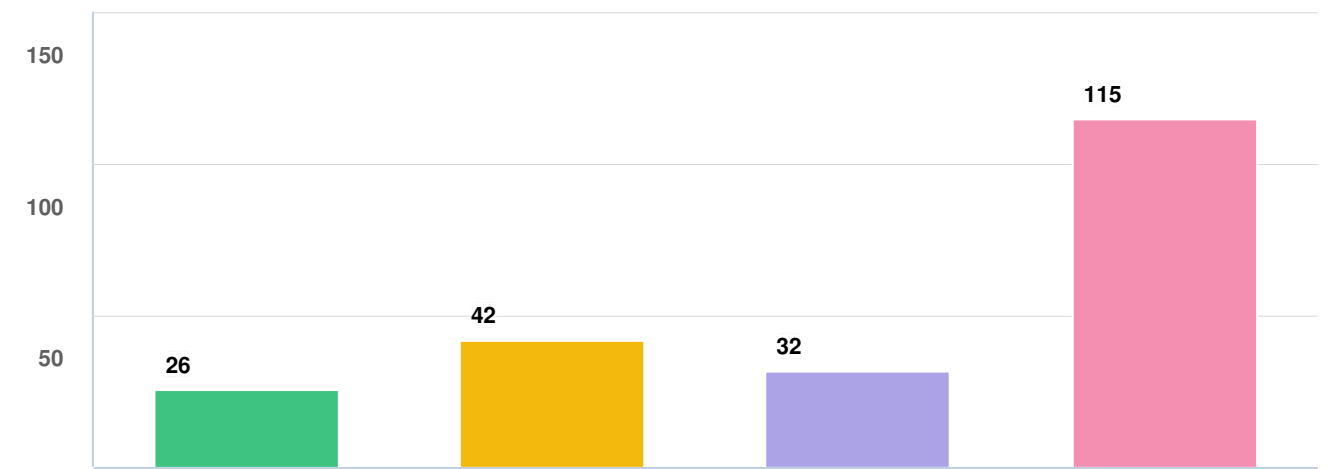
Question options

18 - 29 30 - 49 50 - 64 65 + Under 18

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q5 How long have you lived in the Litchfield Municipality?



Question options

☒ less than 5 years ☒ 5 - 10 years ☒ 10 - 15 years ☒ 15 + years

Mandatory Question (215 response(s))
Question type: Checkbox Question

Q6 | We understand Council's services are important to residents. Please rank in order of importance (1 being most important and...

OPTIONS	AVG. RANK
Maintenance of local roads (potholes, grading, sealing)	2.25
Road drainage maintenance	4.65
Roadside maintenances (mowing, slashing, road signs)	4.69
Weed management on Council land	4.72
Waste transfer stations	4.77
Recreation Reserves	5.20
Waste recycling opportunities	5.83
Animal management	6.24
Community Library	7.95
Thorak Regional Cemetery	8.46

Optional question (213 response(s), 2 skipped)

Question type: Ranking Question

Q7 How do you rate Council's performance in these services in your area?



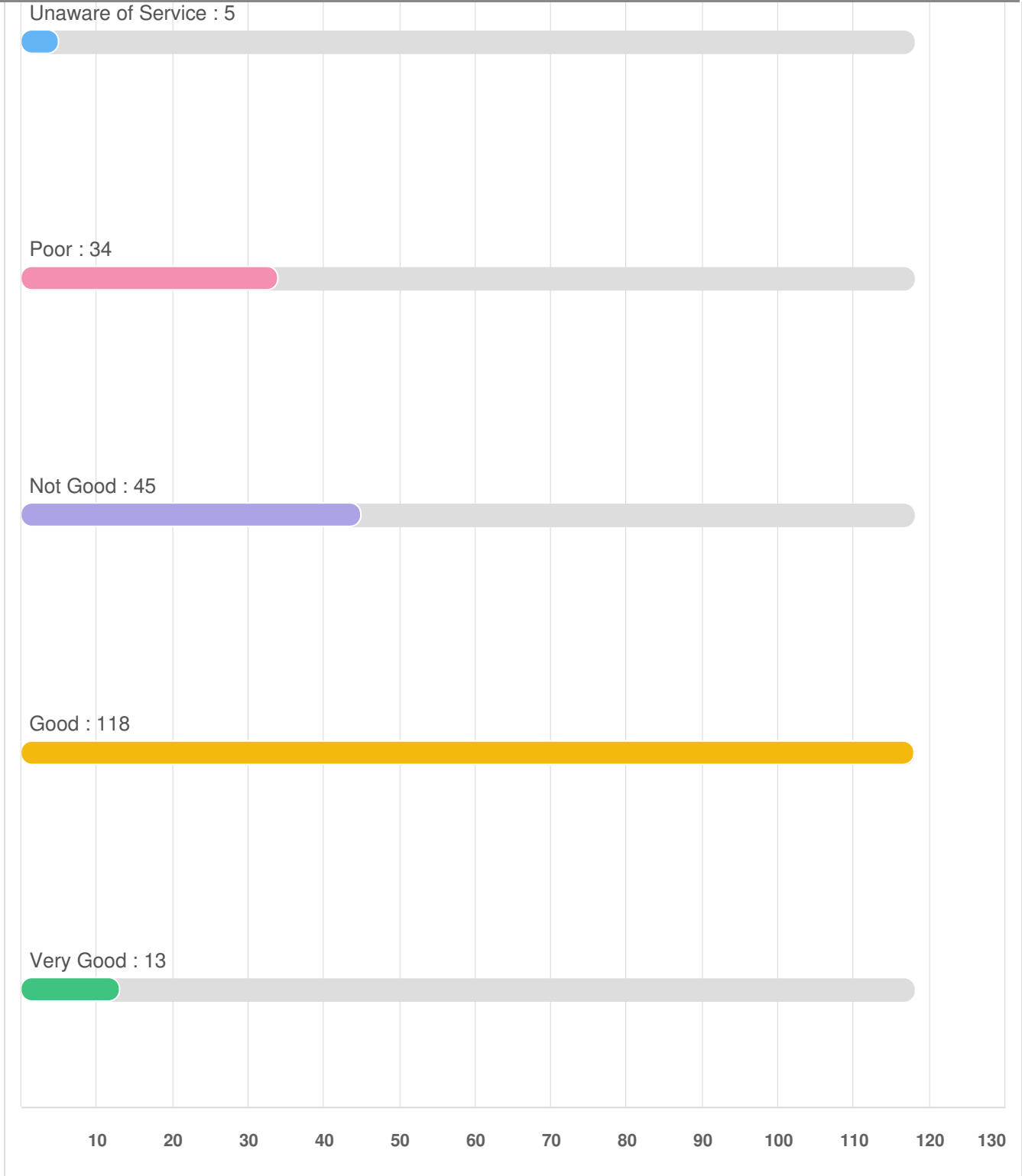
Mandatory Question (215 response(s))

Question type: Likert Question

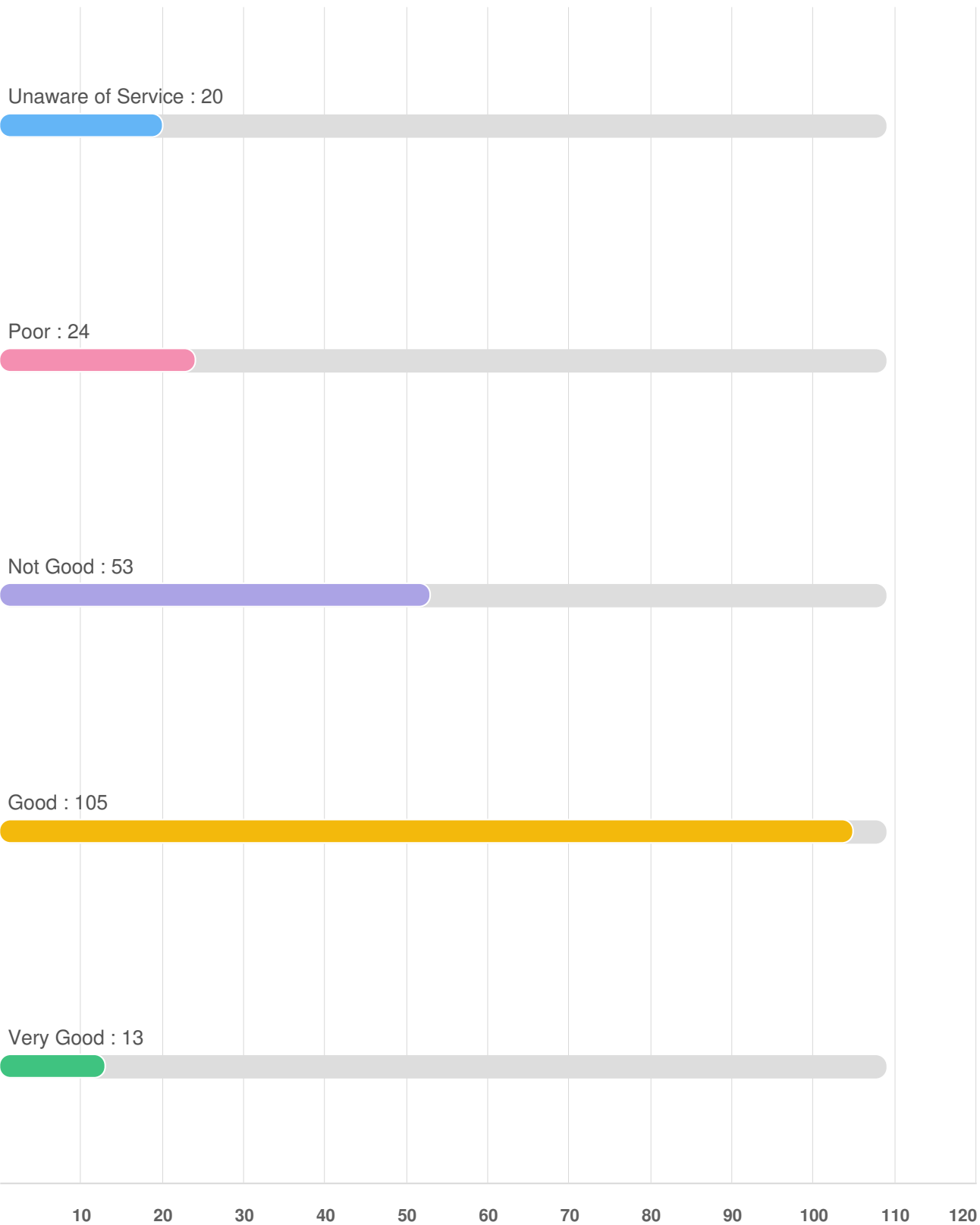
Q7 | How do you rate Council's performance in these services in your area?

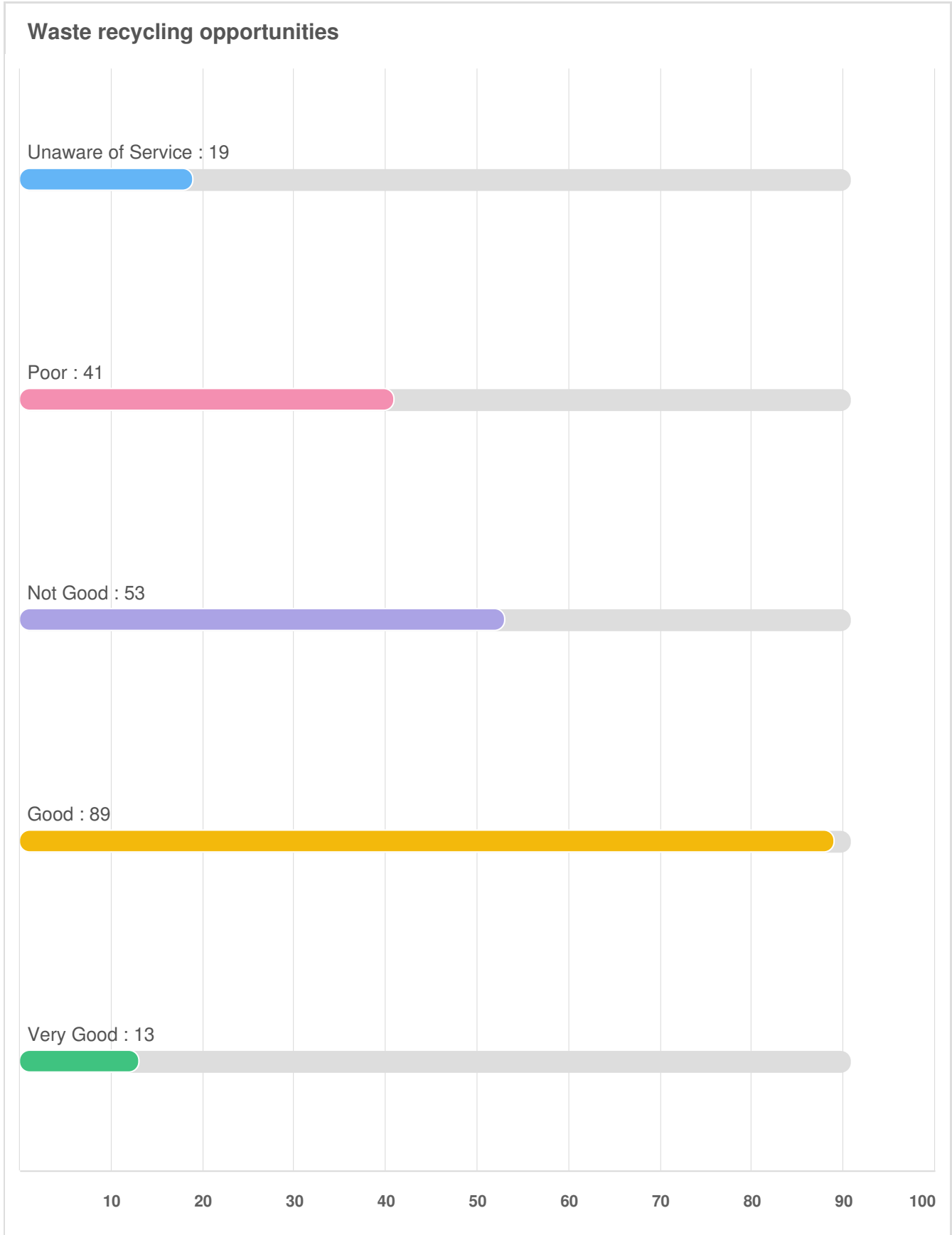
Maintenance of local roads (potholes, grading, sealing)



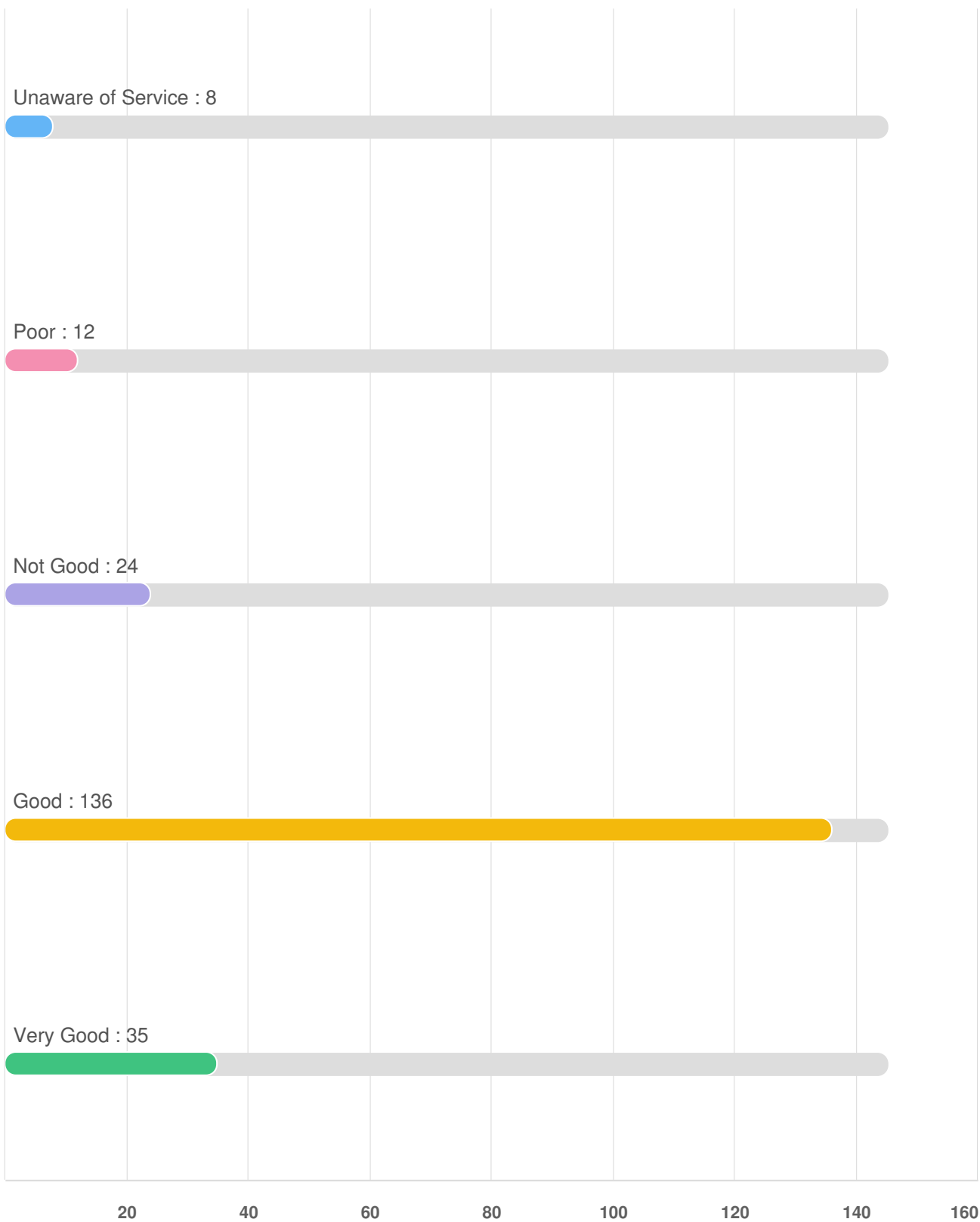


Road drainage maintenance

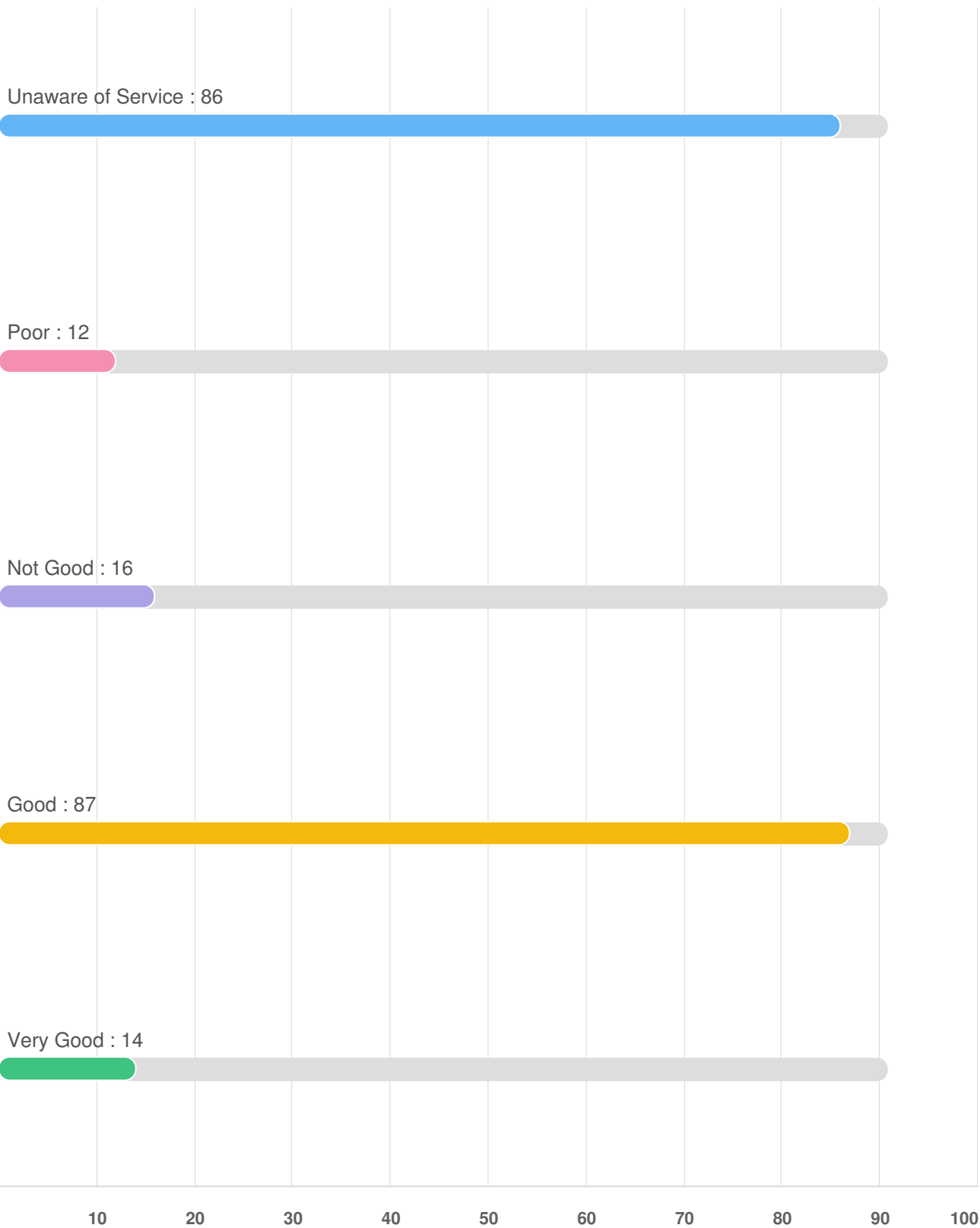




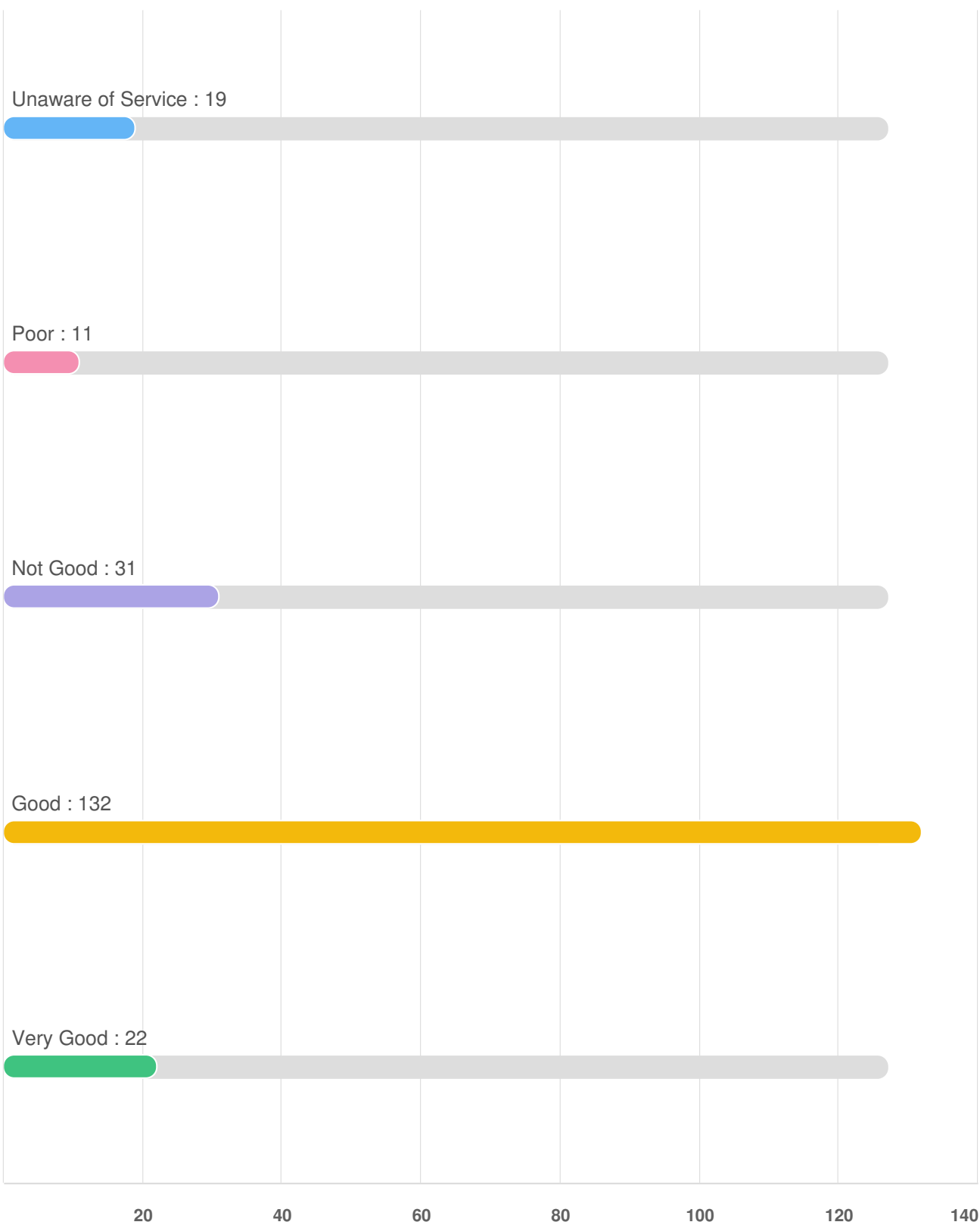
Waste transfer stations



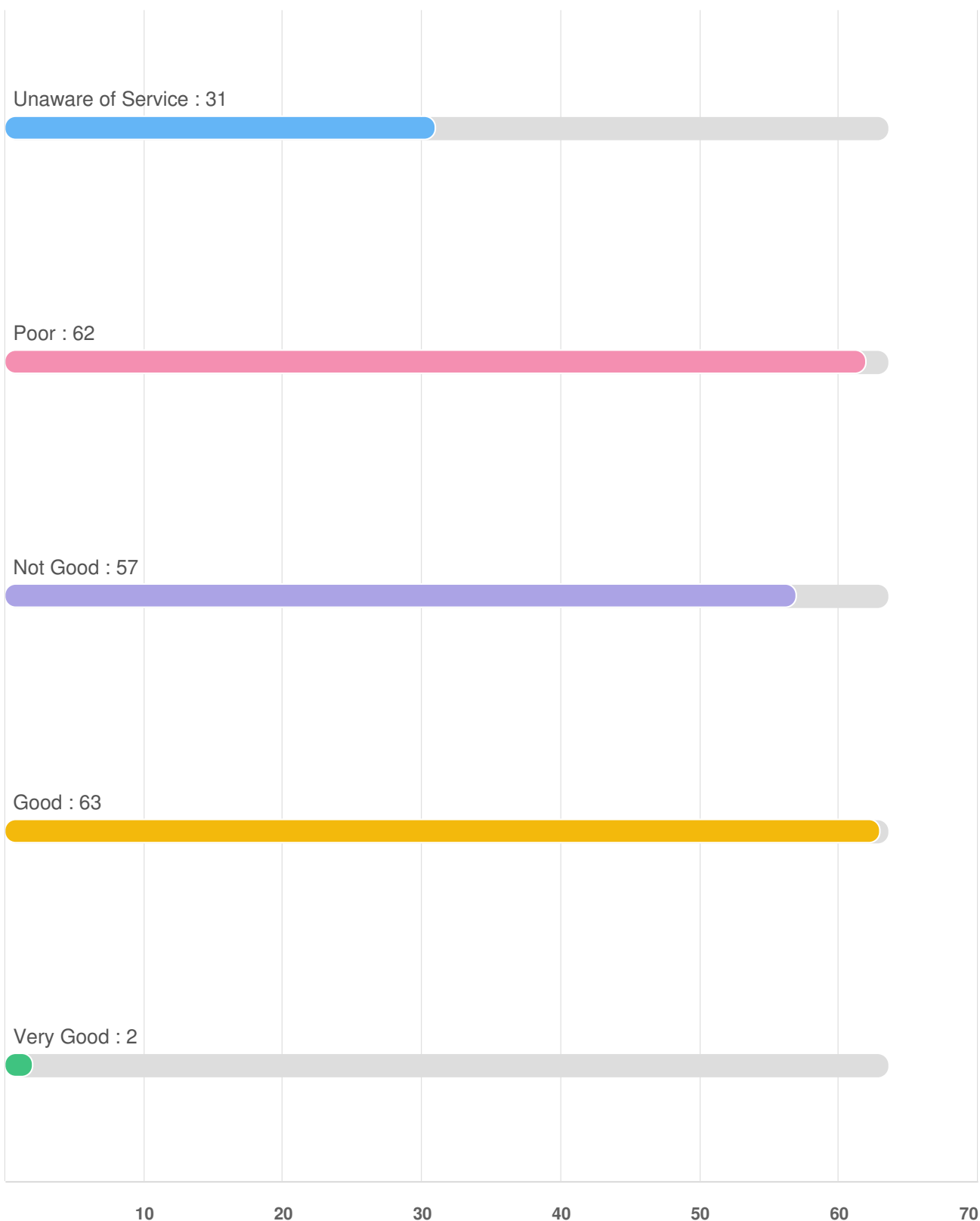
Community Library



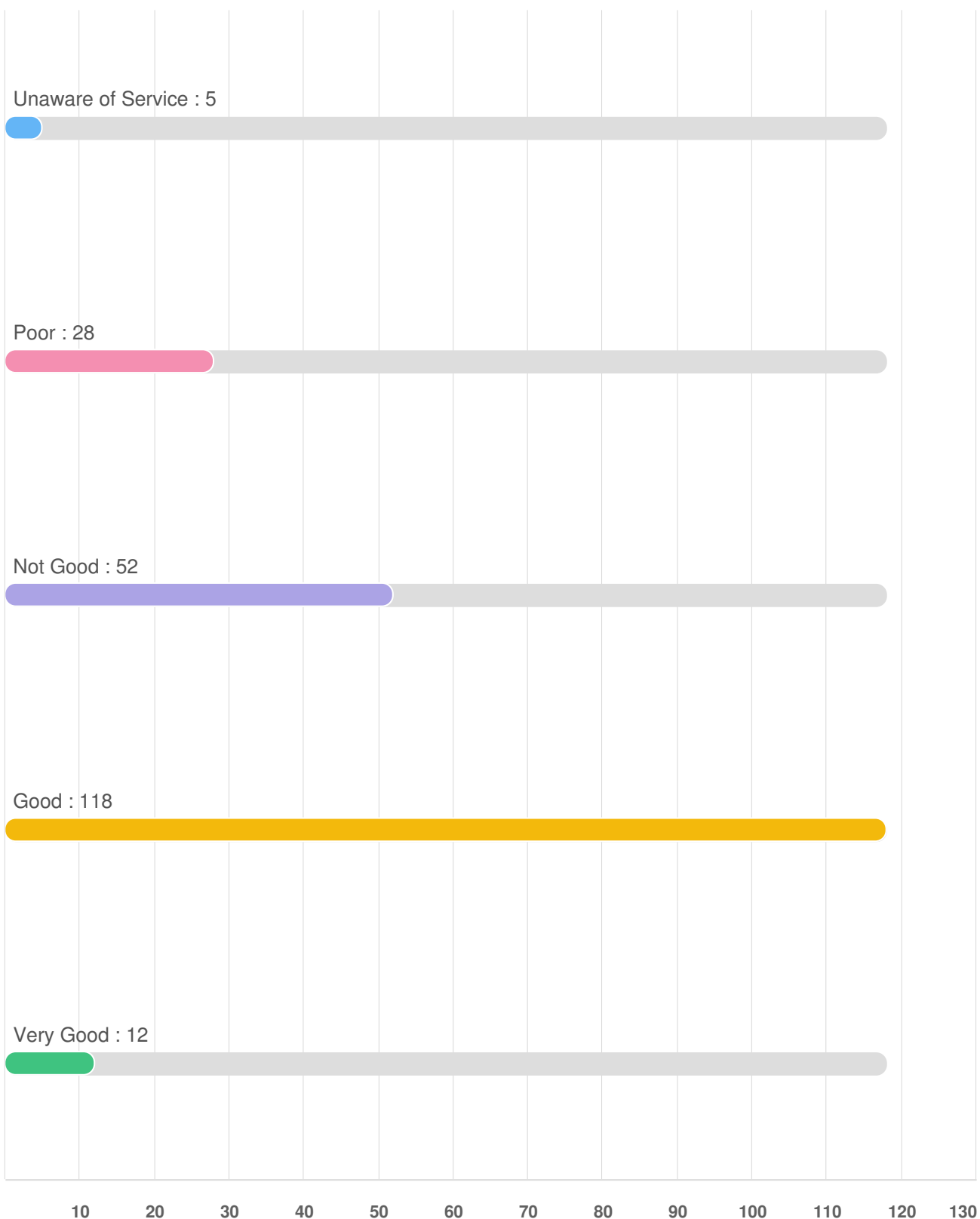
Recreation Reserves



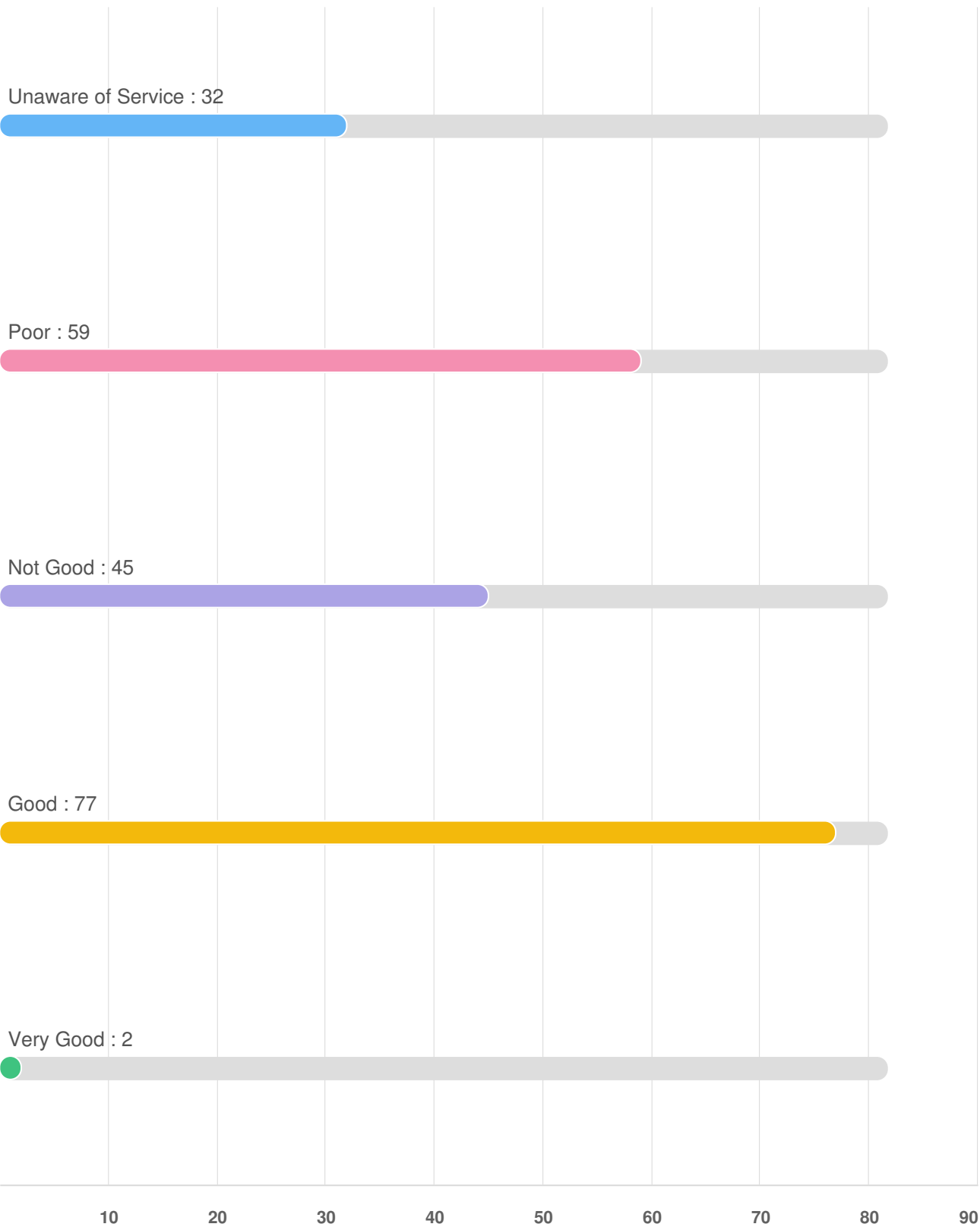
Weed management on Council land

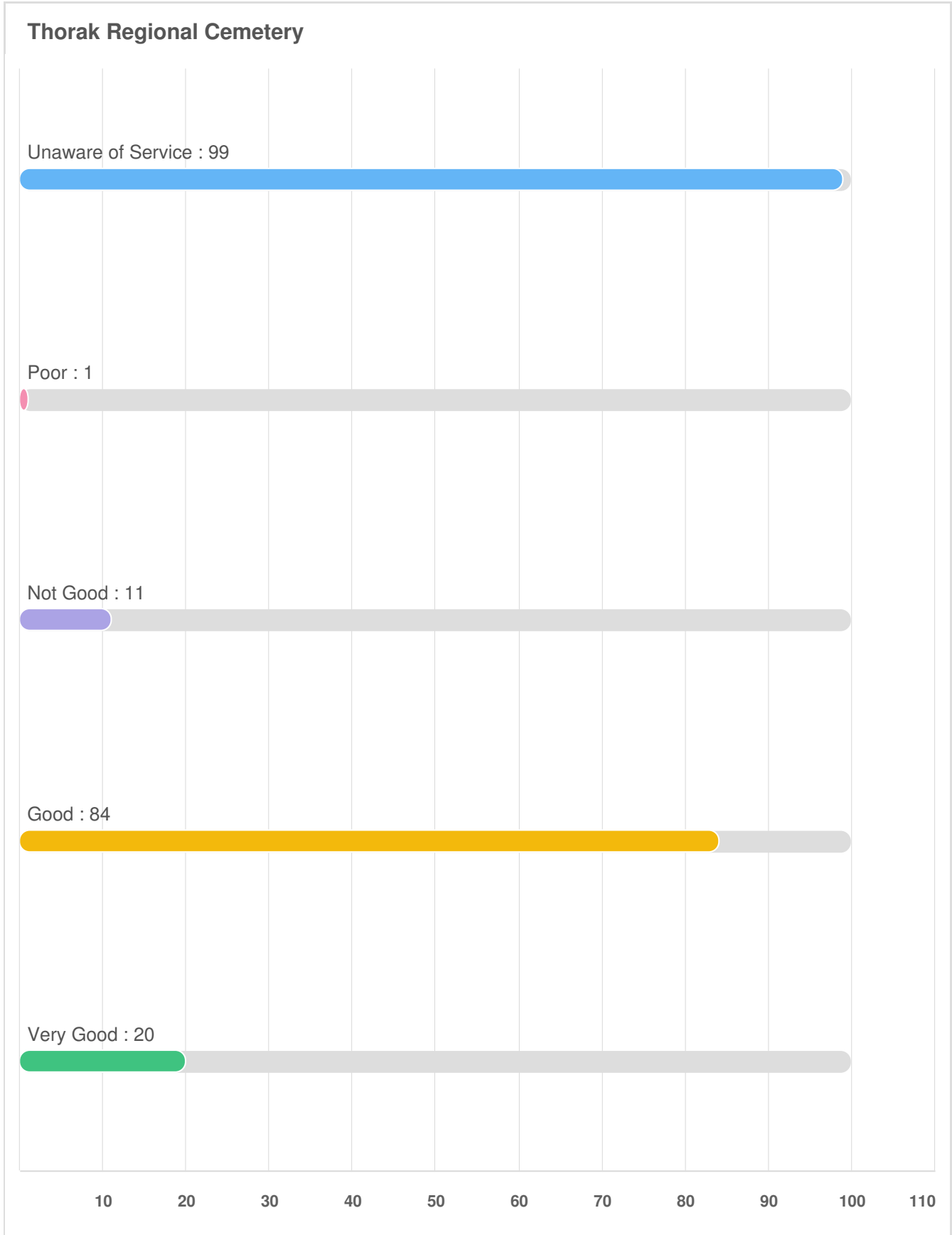


Roadside maintenance (mowing, slashing, road signs)

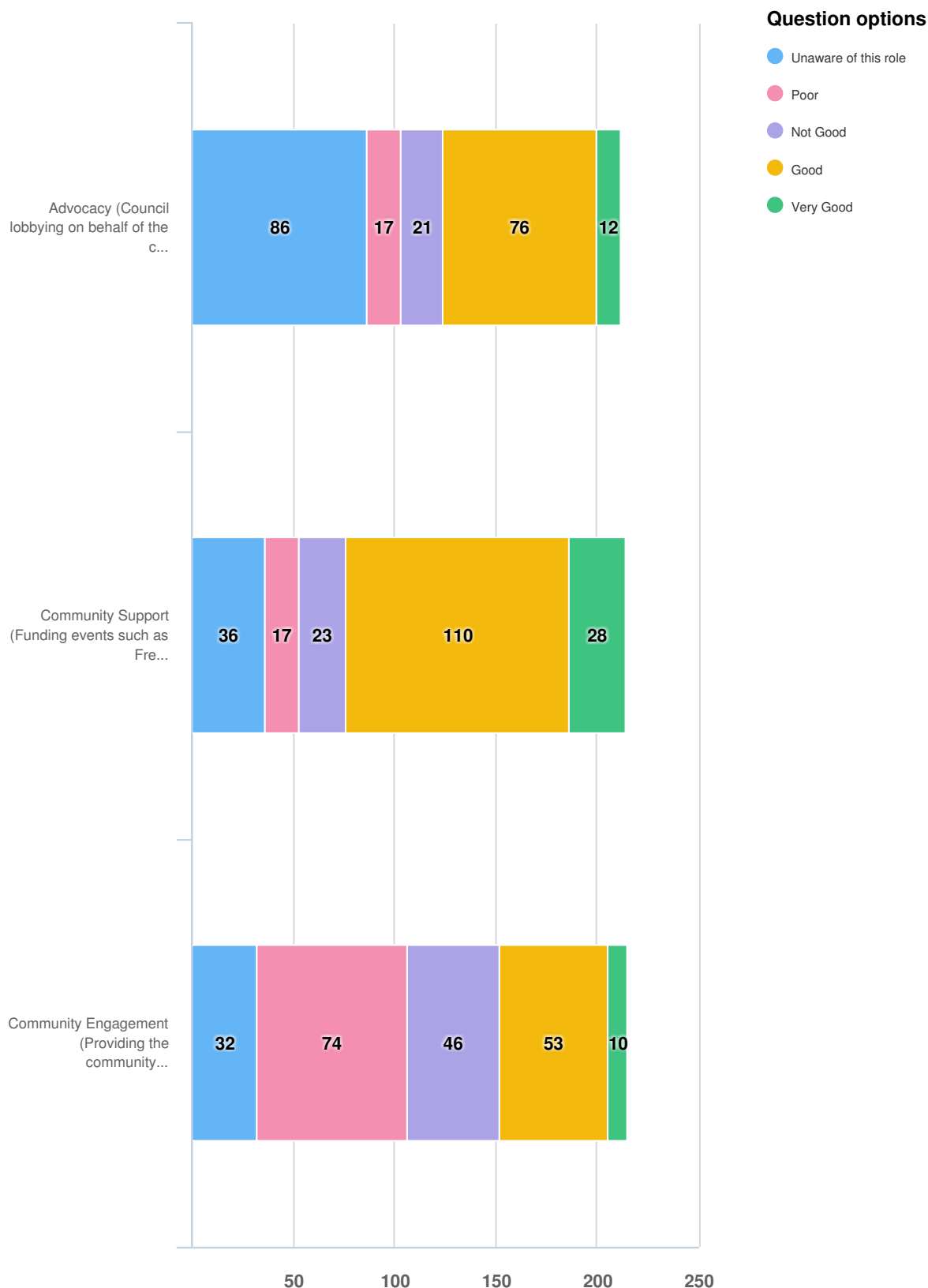


Animal management





Q8 There is a lot of work Council does that the community may not see or hear about. From your understanding, how do you rate Council's performance in following roles?

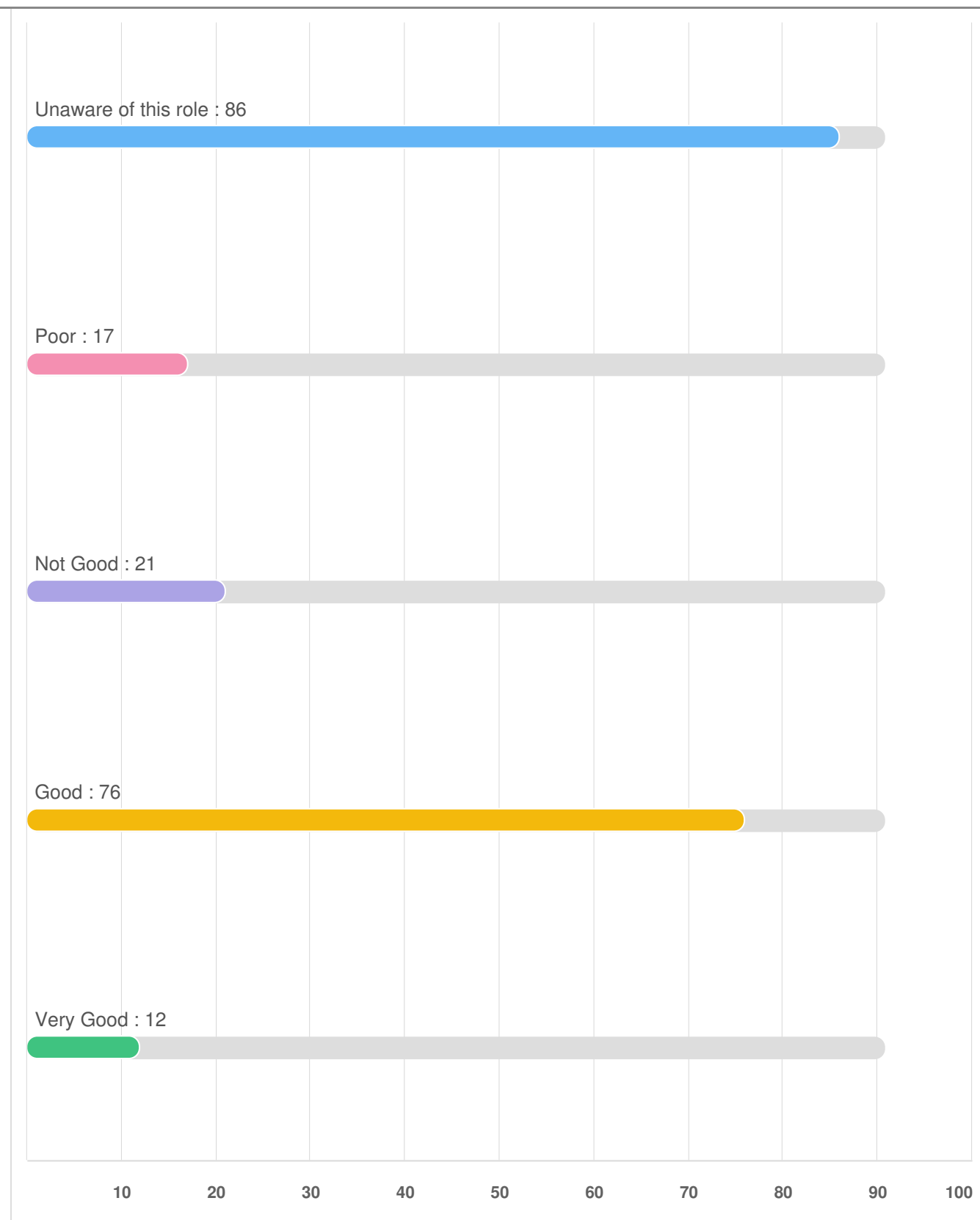


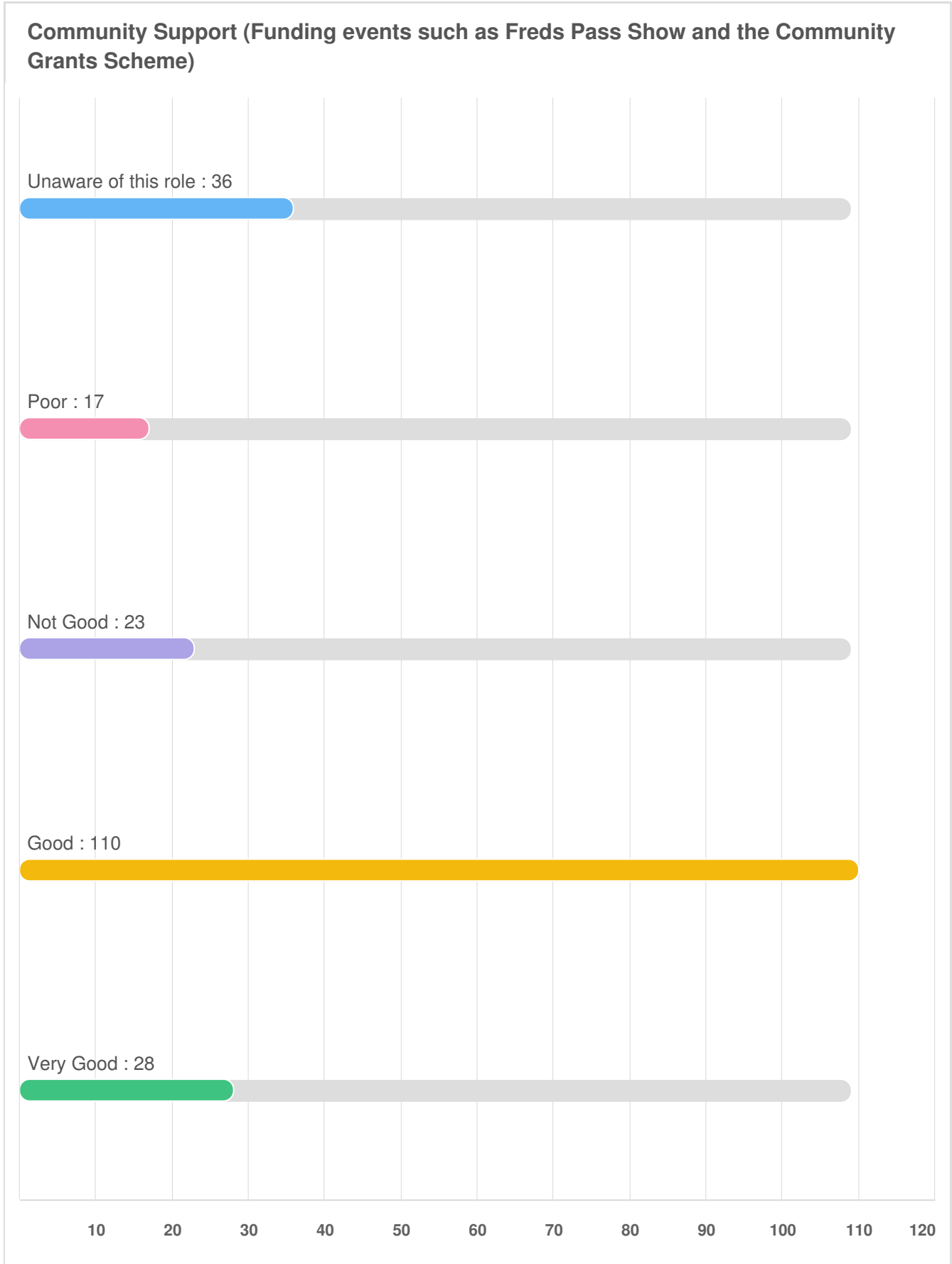
Optional question (215 response(s), 0 skipped)

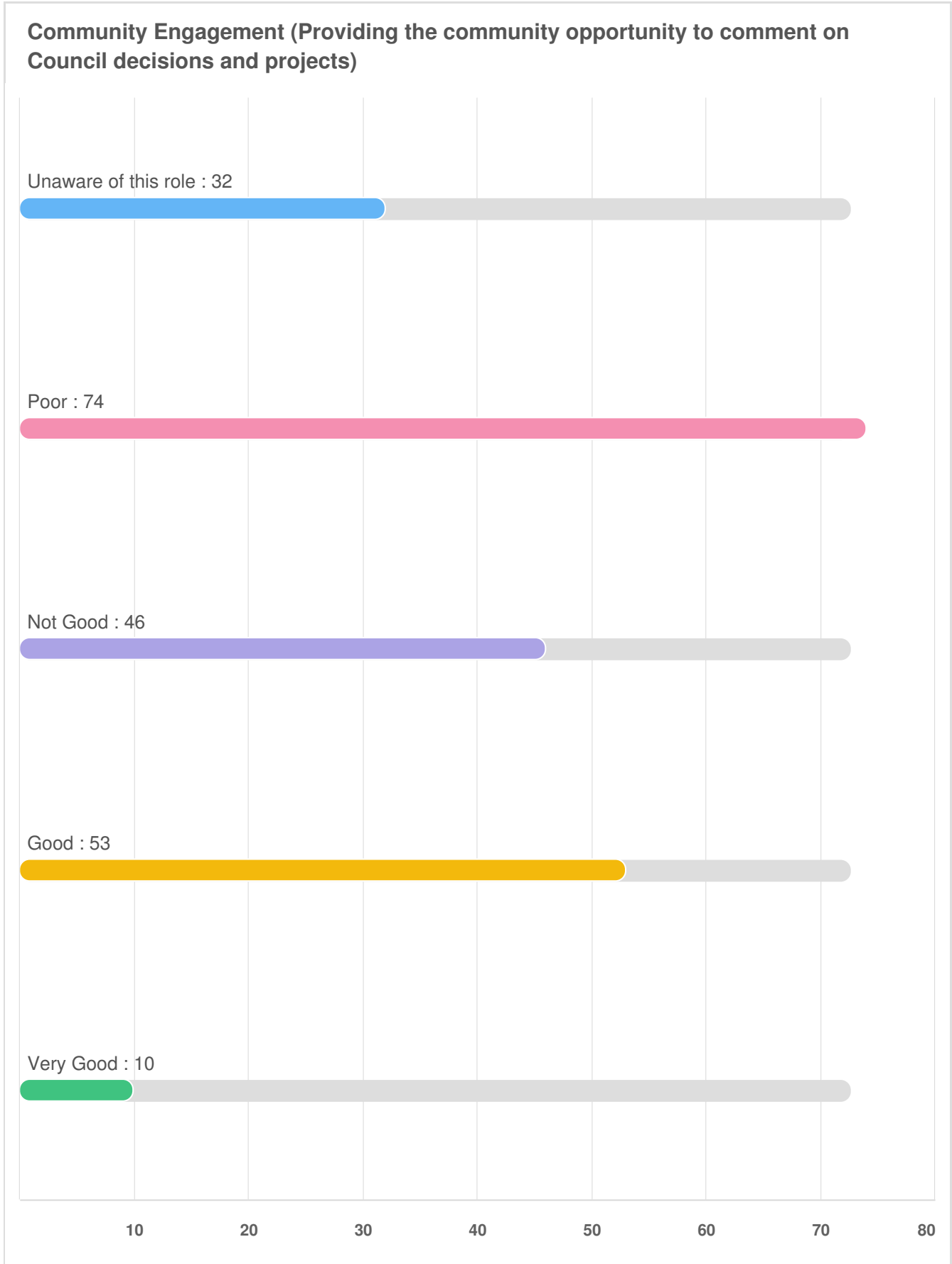
Question type: Likert Question

Q8 | There is a lot of work Council does that the community may not see or hear about. From your understanding, how do you rate Council's performance in following roles?

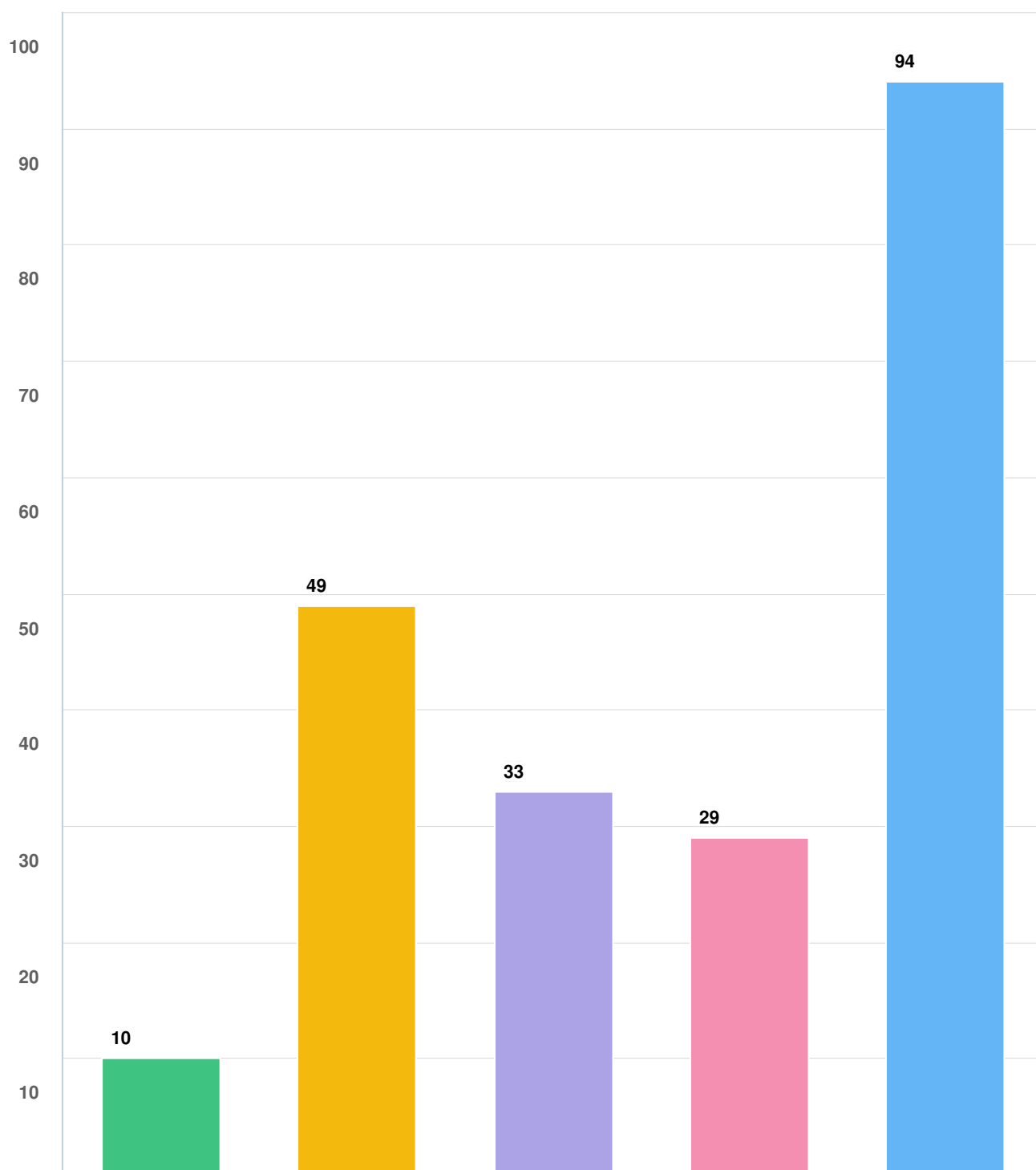
Advocacy (Council lobbying on behalf of the community, for example successful in acquiring \$20m Federal funding for the Mango Roads project)







Q9 Have you contacted Council in the last six months? If so, please rate your service.



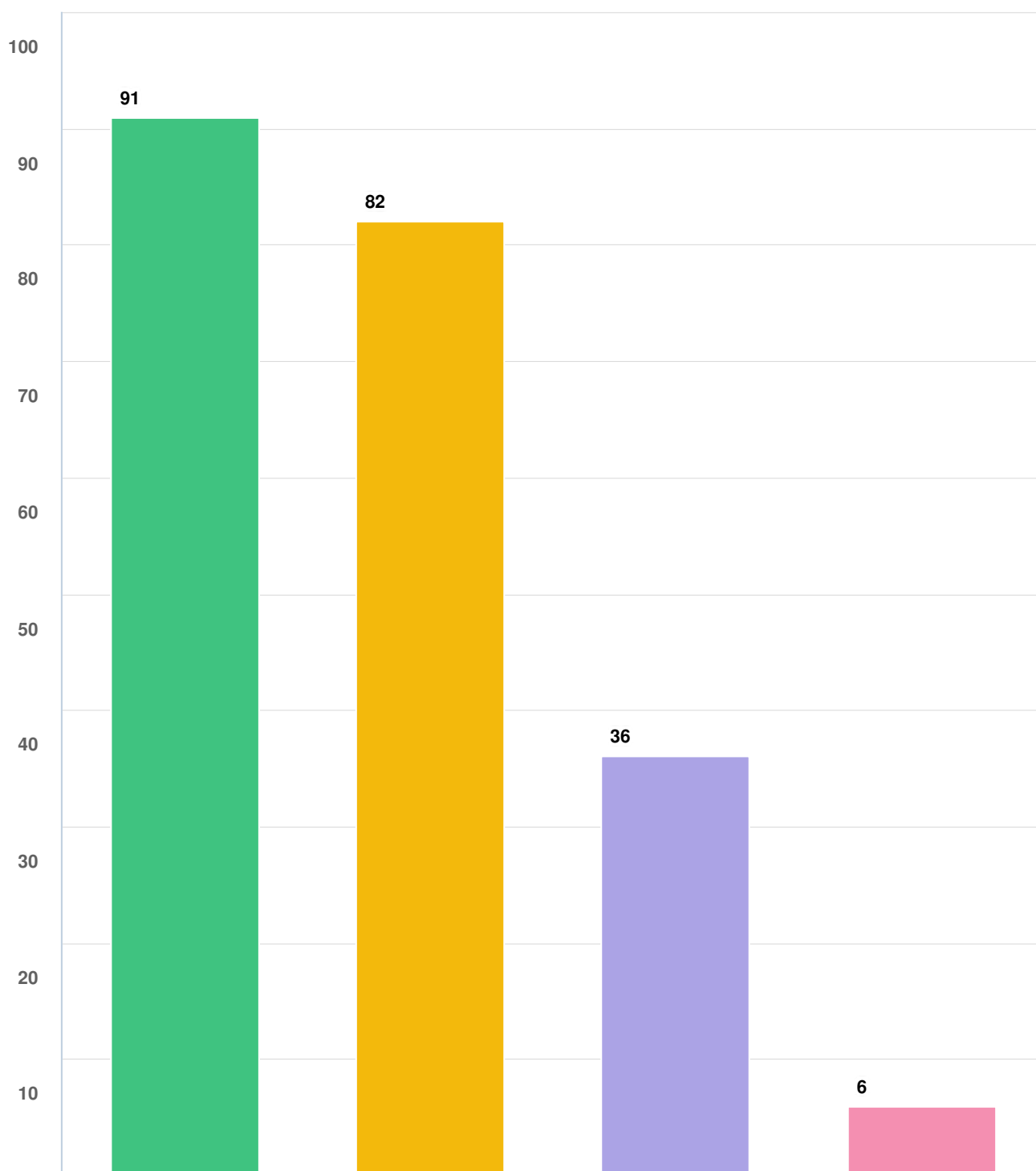
Question options

● Not applicable ● Poor ● Not Good ● Good ● Very Good

Optional question (214 response(s), 1 skipped)

Question type: Checkbox Question

Q10 How proud are you to live in the Litchfield region?



Question options

Not Proud at all Indifferent Somewhat Proud Very Proud

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q11 | Please feel free to give some examples of the above question

Anonymous

8/20/2020 12:48 PM

Maintain the roads verges drains and council owned land and people would be happier

Anonymous

8/20/2020 01:07 PM

Council refuses to engage via online or social media. Emails are short lived and I refer to talk face to face but who then has a record of that conversation?. Its inconvenient and outdated forms of communication with the public.

Anonymous

8/20/2020 01:09 PM

Was a great place to live, cheap rates for services provided, small admin staffing to suit the council

Anonymous

8/20/2020 01:38 PM

I live in southport we need our roads tared there's so much dust because people have to run water all dry season as we have no bores

Anonymous

8/20/2020 08:18 PM

Good community spirit - most of the time.

Anonymous

8/21/2020 11:01 AM

The rural lifestyle is great

Anonymous

8/21/2020 12:36 PM

That this community can put on such a splendid community event like the Freds Pass Rural Show, which relies mostly on community volunteers to run.

Anonymous

8/21/2020 03:47 PM

I love where I live but would like to see the road completed, which is in the works.

Anonymous

8/21/2020 06:52 PM

Like the area. Don't like quished blocks they have in town. Room to move. Great library which will be better still when Palmerston Library not running it. Reasonably good sport facilities just missing a pool.

Anonymous

8/21/2020 09:25 PM

-

Anonymous

8/21/2020 11:12 PM

It is very dangerous for all kids using fred's pass recreation reserve they walk along the roads and cross the highway no bike/footpath over 500 kids a week trekking along the roads very dangerous needs a bike / footpath desperately

Anonymous

8/22/2020 08:28 AM

Lovely lifestyle

Anonymous

8/22/2020 07:46 PM

Accessibility of council services.

Anonymous

8/23/2020 02:46 PM

I was once proud to live here but over the years the council has done little to support small businesses. Ex ; excessive noise pollution, huge influx of traffic inc livestock road trains in rural zoning. These issues are exactly what the Litchfield council opposed of when Zanadu Rural Retreat submitted a permit to build. Nothing was done when council received a petition regarding gas bombs.

Anonymous

8/23/2020 08:08 PM

I'd like to see more frequent public transport.

Anonymous

8/23/2020 09:06 PM

Despite the new charges for Dog Registration creating revenue you guys still have the same amount of rangers that were employed years ago. The dog problem is worse than ever and when you call the rangers they are understandably too busy to assist. Make it a user pays system, free to register your dog but you pay if your dogs cause an issue. Do that and perhaps people will actually register their dogs. The weed spraying has been good and should be continued but more focus needed in some areas.

Anonymous

8/24/2020 07:31 AM

A huge mixup with accounts leading to being sent to debt collector unnecessarily.

Anonymous

8/24/2020 08:14 AM

We contribute a lot to the NT economy and we are self sufficient.

Anonymous

8/24/2020 12:13 PM

Community Soul

Anonymous

8/26/2020 11:26 AM

I am proud to live rural, but that has little or nothing to do with our council.

Anonymous

8/26/2020 12:05 PM

It was a great place to live before the government push to introduce small block sizes eg. suburbs like Palmerston. Can Council lobby the government regarding our ground water security eg. get them to significantly reduce their outtake or install town water.

Anonymous

8/26/2020 12:09 PM

Threat to move library. Poor weed control. Useless animal management

Anonymous

8/26/2020 12:11 PM

I feel proud to take visitors to sites like McMinns Lagoon and to the Fred's Pass market, and through visitors eyes I felt the Humpty Doo shops look a bit tired-for example the courtyard paving seems a bit grubby. I only noticed when I was taking visitors there...hence through visitors eyes.

Anonymous

8/26/2020 12:15 PM

Good community feeling

Anonymous

8/26/2020 12:41 PM

This is is lovely area, close to town but still rural.

Anonymous

8/26/2020 12:48 PM

Girraween rd floods at creek every wet

Anonymous

8/26/2020 12:56 PM

WOULD BE NICE TO HAVE A CENTRALLY LOCATED LIBRARY

Anonymous

8/26/2020 12:56 PM

Examples of how proud i am?

Anonymous

8/26/2020 01:22 PM

Re Q 14 below (because there didn't seem opportunity elsewhere to comment on that) the provision of services is fine but I would prefer that the strategic direction emphasised a basic and minimal approach to the provision of services and facilities ie low rates for minimal services.

Anonymous

8/26/2020 01:39 PM

I used to proud to live here, but now feel the council have wasted resources and the community have little chance to interact

Anonymous

8/26/2020 03:08 PM

I love the country and plan to be here for a long time.

Anonymous

8/26/2020 03:17 PM

Love living rural, great community

Anonymous

8/26/2020 05:08 PM

Use to be proud of our area, but now it is becoming another suburb of Palmerston with developments at Coolalinga & small blocks sizes being brought in. Oh you in power bring back our rural lifestyle, expansion/growth is great but not at the cost of the lifestyle of those who have lived here so long. Not a fan of VILLAGES this is not England. Infill the inner suburbs. Or use vast tracks of vacant Commonwealth land OVER your rezoning bullshit.

Anonymous

8/26/2020 06:31 PM

I like the freedom of rural living and don't want to be over-regulated. We are not a city council we don't want to be treated like one.

Anonymous

8/26/2020 06:52 PM

The storm water approval is an absolute scam local Council ripping off the community

Anonymous

8/26/2020 08:05 PM

I'm happy to live there could be better

Anonymous

8/26/2020 09:02 PM

We have a great natural environment, with many hidden secrets. there is a great relaxed community spirit that is not found elsewhere. we have open spaces, yet close to Coolalinga why would you want to go past Mcmillans road ?

Anonymous

8/26/2020 09:24 PM

It's just getting to build up, too busy and noisy

Anonymous 8/27/2020 09:40 AM	Getting shafted with the Weddell development zoning.
Anonymous 8/27/2020 10:44 AM	Staff in council office were rude and indifferent to my queries and concerns.
Anonymous 8/27/2020 11:06 AM	becoming to yuppieized
Anonymous 8/27/2020 01:42 PM	Modern area lifestyle, yet remains rural living
Anonymous 8/27/2020 03:57 PM	I am a born and bred Litchfield woman and now just a landowner. I love the natural bush but it's being over run with illegal dumping and weeds. Please do more to protect the region
Anonymous 8/27/2020 04:45 PM	Residents on dirt roads Should not pay same rates as properties with sealed roads
Anonymous 8/27/2020 07:56 PM	Nice area
Anonymous 8/28/2020 07:51 PM	Berry Springs transfer station is great & well looked after.
Anonymous 8/30/2020 09:49 AM	I have always been very proud to live in the Litchfield Council region, however I feel that there has been an increase in the issues that are dividing the community rather than uniting us and consider this is contributed to by a lack of transparency by the Council. For example, whether there should be a community pool, the relocation of the Taminmin Community Library.
Anonymous 8/30/2020 12:42 PM	Proud to live in the NT not so much Litchfield
Anonymous 8/30/2020 02:43 PM	Peace and quiet. Large block. Close to all amenities. Rural living.
Anonymous 8/31/2020 12:12 PM	general maintenance good. great facilities for sport , shopping, health care.
Anonymous 8/31/2020 01:45 PM	Different from other municipalities with other priorities. Libraries, pools etc are not as important - create extra expense. Think smarter.
Anonymous 8/31/2020 08:27 PM	I think all residents need to know about Gamba grass and how to manage and eliminate it. Council could be instrumental in communicating with absentee landholders and getting these blocks fire-safe. Currently these

	blocks are a huge risk due to the lack of maintenance (both lack of firebreaks and gamba grass infestations).
Anonymous 8/31/2020 08:58 PM	Never hear from the council except when a rates notice or rubbish disposal fee is due
Anonymous 9/01/2020 04:12 PM	Flat rates. Just the minimum basic services like sports ovals and some recreation parks - don't need library, if pensioners need wifi or photocopying then have a space in the council building (otherwise go Palmo) don't need pool (go Palmo). Reasonable range of shopping services.
Anonymous 9/01/2020 04:17 PM	Great place to grow up. Going for walk or ride a bike or horse. Less places now.
Anonymous 9/02/2020 11:16 AM	Council must move forward and not procrastinate as it does on most issues
Anonymous 9/02/2020 05:25 PM	Pot holes take too long to get sorted -Gamba rd area, more options for recycling
Anonymous 9/03/2020 11:40 AM	Cannot change my answer for question 10. Good place to be.
Anonymous 9/03/2020 11:43 PM	Love the rural lifestyle
Anonymous 9/04/2020 06:23 AM	I live on power road and would like to see it sealed as it's dangerous in the wet season
Anonymous 9/04/2020 07:53 AM	Rural living is the best, been here 50 years. dont make it like town under any circumstances please.
Anonymous 9/04/2020 05:24 PM	Road works are only half done and don't included sufficient batter protections e.g Whitewood rd intersection erosion left for weeks and more than likely paid variations for the repairs. Girraween rd current works left turn into Hiller slip lane to small why not fix it while its now being worked on. Coral rd Girraween Rd intersection death trap would not pass a rd safety audit needs a slip lane.
Anonymous 9/04/2020 08:26 PM	Ruined my road frontage due to council poor planning of works
Anonymous 9/04/2020 08:50 PM	Love Litchfield rural life not Council interference & nepotism
Anonymous 9/05/2020 09:25 PM	Animal control

Anonymous

9/05/2020 10:16 PM

People have to travel to Palmerston or Darwin for sport because Council doesn't provide facilities or have the population to run own competitions therefore Council should be more lenient in providing financial assistance to sporting associations and individuals who apply, especially for development programs and intra/interstate travel of Litchfield residents. I don't think it's fair to have the applicant's financial capacity as a relevant factor for the assistance/grant.

Anonymous

9/06/2020 04:06 PM

The brain dead idea of opening and running of a caravan park. Taking over the running of the library

Anonymous

9/09/2020 07:50 PM

Poor performance, trying to rule the rural area like the city

Anonymous

9/11/2020 09:21 PM

The rubbish dumping, erosion , arson and weed invasion in the crown land is an embarrassment these days.

Anonymous

9/11/2020 10:01 PM

Poor value and services for rates.

Anonymous

9/12/2020 05:15 AM

Absolutely love living in region however I think there needs to be more community consultation on what is happening on the reserves and these need to be put back into Council hands rather than run by volunteers who have no idea of what they are doing.

Anonymous

9/12/2020 06:39 AM

Lifestyle Unfortunately council's poor animal management makes this this than comfortable, one neighbour has up to 10 dogs which bark ALL day and ALL night, another NEVER mows their property and has dogs that are either on my property, barking day and night or locked up in cages. Another is growing neem trees and curry trees - council does NOTHING to rein these incorrigible people in...

Anonymous

9/12/2020 07:31 PM

Na

Anonymous

9/13/2020 07:40 PM

The community feel. Fred's Pass markets.

Optional question (74 response(s), 141 skipped)

Question type: Essay Question

Q12 What do you like most about living in the Litchfield municipality?

Anonymous

8/20/2020 12:48 PM

it's quiet

Anonymous Privacy, peace and quiet

8/20/2020 01:03 PM

Anonymous Quiet living.

8/20/2020 01:07 PM

Anonymous Peaceful

8/20/2020 01:38 PM

Anonymous Rural lifestyle

8/20/2020 02:10 PM

Anonymous rural lifestyle

8/20/2020 04:30 PM

Anonymous Rural life style

8/20/2020 05:19 PM

Anonymous The green spaces

8/20/2020 05:38 PM

Anonymous Rural, neighbours not too close

8/20/2020 08:18 PM

Anonymous The space, nature and home.

8/20/2020 10:31 PM

Anonymous Freedom lifestyle and council reseved

8/21/2020 07:28 AM

Anonymous Living and raising kids in a rural setting.

8/21/2020 09:23 AM

Anonymous The RURAL LIFESTYLE.

8/21/2020 09:36 AM

Anonymous Bush

8/21/2020 11:01 AM

Anonymous a good sense of community, the Freds Pass Rural Show. I like the community library, it is nice and close to me, visit often.

8/21/2020 12:36 PM

Anonymous rural lifestyle

8/21/2020 03:34 PM

Anonymous 8/21/2020 03:47 PM	Living on a large parcel of land and not having to deal with multiple neighbors and their dogs.
Anonymous 8/21/2020 06:52 PM	Our block. Freedom and peace and quiet from neighbours.
Anonymous 8/21/2020 09:25 PM	Rural lifestyle
Anonymous 8/21/2020 11:12 PM	The lifestyle
Anonymous 8/22/2020 08:28 AM	Space
Anonymous 8/22/2020 10:47 AM	Space.
Anonymous 8/22/2020 07:46 PM	It's rural and sensible by-laws.
Anonymous 8/22/2020 08:02 PM	The upcoming Council Election.
Anonymous 8/23/2020 08:37 AM	Less social issues than the city. Peace and quiet.
Anonymous 8/23/2020 02:46 PM	Not much at the moment apart from the amount of space I have to live on but the atmosphere has gone down the drain. Not to mention the rate rises with little or no input where the money is being used?
Anonymous 8/23/2020 08:08 PM	I enjoy the rural lifestyle. Wide open spaces.
Anonymous 8/23/2020 08:25 PM	Rural lifestyle
Anonymous 8/23/2020 09:06 PM	No Government housing and the associated crime that results from Government housing areas.
Anonymous 8/24/2020 05:02 AM	Rural serenity
Anonymous 8/24/2020 07:31 AM	The weather

Anonymous 8/24/2020 08:14 AM	Open space
Anonymous 8/24/2020 09:16 AM	Our natural surrounds, recreation parks.
Anonymous 8/24/2020 09:25 AM	Having the space within my block to work towards a self-sufficient environment, utilising the range of local business out here ie: Nurseries.
Anonymous 8/24/2020 09:58 AM	My block
Anonymous 8/24/2020 12:13 PM	Stunning Natural beauty and Native Wildlife
Anonymous 8/24/2020 07:16 PM	Space and access to Litchfield NP and Dundee Beach.
Anonymous 8/26/2020 11:26 AM	My land.
Anonymous 8/26/2020 11:46 AM	Minimal crime
Anonymous 8/26/2020 12:00 PM	Amenity of rural.living
Anonymous 8/26/2020 12:05 PM	Freedom to move, great place for our children to grow into responsible adults.
Anonymous 8/26/2020 12:07 PM	Space, less people, nature, bushlands
Anonymous 8/26/2020 12:11 PM	The environment.
Anonymous 8/26/2020 12:15 PM	Relaxing lifestyle
Anonymous 8/26/2020 12:28 PM	Rural
Anonymous 8/26/2020 12:41 PM	Nice place, people mostly friendly and workers helpful.

Anonymous

8/26/2020 12:51 PM

Wildlife privacy

Anonymous

8/26/2020 12:56 PM

SPACE

Anonymous

8/26/2020 12:56 PM

My land size

Anonymous

8/26/2020 01:22 PM

Not on top of neighbours

Anonymous

8/26/2020 01:26 PM

The space and privacy

Anonymous

8/26/2020 01:33 PM

Acreage & one rates payment for all households

Anonymous

8/26/2020 01:39 PM

freedom on my own property

Anonymous

8/26/2020 02:14 PM

Space, nature, sport, people

Anonymous

8/26/2020 02:56 PM

Low crime,low cost

Anonymous

8/26/2020 03:08 PM

The nature reserve areas around Humpty Doo, the community

Anonymous

8/26/2020 03:17 PM

Space

Anonymous

8/26/2020 04:09 PM

Freedom

Anonymous

8/26/2020 05:08 PM

Came out here for the Freedom to move around, less neighbours, less noise, not as many rules & open spaces a COUNTRY FEEL. Not sure I like it anymore but have my acreage with natural bush & wildlife still that is what I like & what brought us out here.

Anonymous

8/26/2020 05:51 PM

I have lived and worked here the best part of 40 years and raised my family here. It has been my life, and the best part of living here is the wonderful memories I have left.

Anonymous

Love rural life's style

8/26/2020 06:30 PM

Anonymous

Large blocks sizes - I don't want to be able to see or hear my neighbours.

8/26/2020 06:31 PM

Anonymous

Quiet, space to move

8/26/2020 06:35 PM

Anonymous

Berry springs

8/26/2020 06:52 PM

Anonymous

Friendly neighbours. Out of town and space

8/26/2020 07:35 PM

Anonymous

Rural property & peace.

8/26/2020 07:36 PM

Anonymous

the rural feel

8/26/2020 08:05 PM

Anonymous

Good location with plenty of space and close enough to shops

8/26/2020 08:16 PM

Anonymous

I have a home among the Gumtrees, a pumpkin vine outback, I'm not old enough for a rocking chair, we are close to waterfalls, nature, adventure with a hospital close by when i need the that chair!

8/26/2020 09:02 PM

Anonymous

Been rural...

8/26/2020 09:24 PM

Anonymous

Block sizes - distance from neighbours

8/26/2020 10:54 PM

Anonymous

Security, space and tranquility.

8/27/2020 09:40 AM

Anonymous

Privacy

8/27/2020 09:51 AM

Anonymous

Community feel

8/27/2020 10:32 AM

Anonymous

That we can own acreage.

8/27/2020 10:44 AM

Anonymous 8/27/2020 11:06 AM	came here for arural lifestyle not another palmerston
Anonymous 8/27/2020 11:47 AM	Acreage enabling growing fruit & vegetables Space and peacefulness Great amenities e.g. shopping centre, school, nature reserves,
Anonymous 8/27/2020 12:20 PM	Great open space.
Anonymous 8/27/2020 01:42 PM	Lifestyle
Anonymous 8/27/2020 03:57 PM	Natural bush, wallabies, native habitats (residual)
Anonymous 8/27/2020 03:58 PM	Quiet
Anonymous 8/27/2020 04:45 PM	Noise
Anonymous 8/27/2020 07:56 PM	Space, simplicity, quiet.
Anonymous 8/28/2020 11:23 AM	Like the quite and peaceful area and feeling safe.
Anonymous 8/28/2020 07:51 PM	Nature parks, peace & quiet.
Anonymous 8/29/2020 10:27 AM	quiet, space
Anonymous 8/30/2020 09:49 AM	Rural block sizes.
Anonymous 8/30/2020 10:39 AM	Community spirit
Anonymous 8/30/2020 12:42 PM	Rural lifestyle
Anonymous 8/30/2020 02:43 PM	See Q11

Anonymous

8/30/2020 05:53 PM

Peace and quite, most days

Anonymous

8/30/2020 09:07 PM

Good group of people to live around, everyone watches out for each other

Anonymous

8/31/2020 12:12 PM

Rural lifestyle with close proximity to all our needs.

Anonymous

8/31/2020 01:45 PM

Rural lifestyle

Anonymous

8/31/2020 04:20 PM

Peace and quite

Anonymous

8/31/2020 08:27 PM

Space! Environment. Great balance of town and rural.

Anonymous

9/01/2020 04:12 PM

Flat rates.

Anonymous

9/01/2020 04:17 PM

The bush

Anonymous

9/01/2020 05:17 PM

The space

Anonymous

9/02/2020 11:16 AM

open spaces

Anonymous

9/02/2020 03:26 PM

Fixed /flat rates

Anonymous

9/02/2020 05:25 PM

Rural lifestyle, living on acreage

Anonymous

9/03/2020 11:14 AM

The peace and quiet (mostly). Being able to trail ride my horse straight from my home, no need to always hook up the float

Anonymous

9/03/2020 11:40 AM

Close to good shops, and still very rural.

Anonymous

9/03/2020 01:38 PM

Acerage

Anonymous

9/03/2020 01:42 PM

The regional lifestyle with city amenities

Anonymous

9/03/2020 10:33 PM

Rural lifestyle

Anonymous

9/03/2020 11:04 PM

The old school charm of friendliness, commonsense, you can do it attitude

Anonymous

9/03/2020 11:43 PM

Access to crown land

Anonymous

9/04/2020 06:23 AM

peace and quiet....until you build a road next to my house!

Anonymous

9/04/2020 07:53 AM

Freedom and peace.

Anonymous

9/04/2020 08:08 AM

Distance between neighbours and having animals

Anonymous

9/04/2020 08:19 AM

Generally quiet

Anonymous

9/04/2020 09:29 AM

Having room around me

Anonymous

9/04/2020 11:38 AM

lower rates and the peace of living on a 5 acre block

Anonymous

9/04/2020 12:36 PM

So green and space

Anonymous

9/04/2020 01:05 PM

Openess

Anonymous

9/04/2020 03:13 PM

Peace and quiet. Unless one is unlucky enough to live next to a mango farm that is killing bees by spraying pesticides in the middle of the night.

Anonymous

9/04/2020 05:14 PM

the peace and quiet overall

Anonymous

9/04/2020 05:24 PM

Distance to neighbors

Anonymous 9/04/2020 08:26 PM	My block fits my lifestyle has nothing to do with council regulations
Anonymous 9/04/2020 08:43 PM	Rural lifestyle, big residential blocks
Anonymous 9/04/2020 08:50 PM	Peace, tranquility, isolation & freedom
Anonymous 9/05/2020 10:21 AM	Space and the freedom
Anonymous 9/05/2020 10:41 AM	Being rural
Anonymous 9/05/2020 05:22 PM	Not too many people
Anonymous 9/05/2020 09:25 PM	Space
Anonymous 9/05/2020 10:16 PM	Space, quiet and feeling of freedom and tranquility with modern amenities nearby
Anonymous 9/06/2020 06:08 AM	I like to live rural because there is less people. I like to see the variety of nature - flora and fauna.
Anonymous 9/06/2020 02:47 PM	neighbors
Anonymous 9/06/2020 04:06 PM	The peace and quiet except when the neighbors dogs are barking
Anonymous 9/09/2020 04:12 PM	Rural lifestyle
Anonymous 9/09/2020 07:50 PM	Lifestyle and space
Anonymous 9/09/2020 07:53 PM	The rural lifestyle
Anonymous 9/09/2020 08:44 PM	Laid back. Not rushed.

Anonymous 9/10/2020 07:41 AM	Rural lifestyle
Anonymous 9/10/2020 09:04 AM	Space
Anonymous 9/10/2020 09:20 AM	Great community
Teresa 9/10/2020 09:30 AM	Rural area
Anonymous 9/11/2020 10:27 AM	Relatively low rates, unobtrusive council
Anonymous 9/11/2020 09:21 PM	Space. Wildlife quietness and privacy
Anonymous 9/11/2020 10:01 PM	Rural lifestyle
Anonymous 9/12/2020 05:15 AM	Lifestyle
Anonymous 9/12/2020 06:39 AM	Supposedly the peace and quiet... Supposedly no close neighbours...
Anonymous 9/12/2020 07:48 AM	The space and freedom
Anonymous 9/12/2020 09:16 AM	large blocks of land
Anonymous 9/12/2020 07:31 PM	Private /less juvenile problems
Anonymous 9/12/2020 09:13 PM	Peaceful
Anonymous 9/13/2020 07:40 PM	The space, the Bush, the community.
Litchfield Council 9/15/2020 03:58 PM	Community support and events

Optional question (150 response(s), 65 skipped)

Question type: Essay Question

Q13 | What do you like least about living in the Litchfield municipality?

Anonymous 8/20/2020 12:48 PM	terrible roads
Anonymous 8/20/2020 01:03 PM	quad bikes. Buggies on roads in their place they are fine , not on roads
Anonymous 8/20/2020 01:07 PM	Distance to amenities, but thats also a perk.
Anonymous 8/20/2020 01:09 PM	admin staffing to high for the services that council are taking on, we don't need a stand alone library or to build a business hub, road side maintenance should be contracted out to support business.
Anonymous 8/20/2020 01:38 PM	Dirt roads
Anonymous 8/20/2020 02:10 PM	Dog roaming
Anonymous 8/20/2020 04:30 PM	power and internet outages
Anonymous 8/20/2020 05:19 PM	They do not listen or act on behalf of the ratepayers
Anonymous 8/20/2020 05:38 PM	Alot of the council activities are weekday and kid based. Like to see more after work events
Anonymous 8/20/2020 08:18 PM	Motorbikes and quadbikes going off road near front fences
Anonymous 8/20/2020 10:31 PM	The distance to attend kids events/ school and activities. Paying rates and not getting value for money.
Anonymous 8/21/2020 07:28 AM	Development of high density accommodation. Need a bike path network, so kids can access facilities safely
Anonymous 8/21/2020 09:36 AM	The councils lack of understanding what the community members thoughts are on issues.

Anonymous

8/21/2020 11:01 AM

N/A

Anonymous

8/21/2020 12:29 PM

All the nay-sayers and cranky people of facebook who just abuse everybody for having a different or progressive opinion. These people are bullies, including some of the MLA's. It is sad.

Anonymous

8/21/2020 12:36 PM

encroaching development of urban living

Anonymous

8/21/2020 03:34 PM

more infrastructure

Anonymous

8/21/2020 03:47 PM

If there is a problem there is little help or support available from council. Council need more staff and to enforce the animal management by-laws.

Anonymous

8/21/2020 05:56 PM

Council not communicating with residents , making decisions that are costing ratepayers , no community consultation on whether a business hub is required, lack of consultation on library.

Anonymous

8/21/2020 06:52 PM

Not really applicable

Anonymous

8/21/2020 11:12 PM

No facilities no pool no parks

Anonymous

8/22/2020 08:28 AM

Getting more populated

Anonymous

8/22/2020 10:47 AM

poor phone reception and maintenance of roads, drainage and control of gamba grass.

Anonymous

8/22/2020 07:46 PM

Lack of future-proofing the rural area. It would be good for residents to plan how we develop with council.

Anonymous

8/22/2020 08:02 PM

The Council and their lack of listening to what's important in and for the community.

Anonymous

8/23/2020 08:37 AM

Lack of parks for kids the further out you live

Anonymous

8/23/2020 02:46 PM

Laws are not being enforced by government departments ex ; firebreaks, gamba grass control, crime, lead foot petrol heads. No animal welfare laws no animal management in place. Lack of water management. Foreign horticultural farmers have been here for over three decades plus still can't speak English are reaping our watertables dry. Clearing mass amounts of

land Every year and plumbing it for more crops. All their profits are made at the Sydney markets not the NT ? Plus they are allowed to abuse and torture animals because a member of your council told me " well that's their culture " F..k their culture this is Australia not Asia.

Anonymous

8/23/2020 08:08 PM

Sometimes the distance to get to the ocean bothers me.

Anonymous

8/23/2020 08:25 PM

Lack of enforcement of bylaws and regulations on reserves...

Anonymous

8/23/2020 09:06 PM

That there appears to be more dogs roaming free than actually inside properties. Also Endless barking dogs owned by people who have no intention of registering their dogs yet I have to pay rego and my dogs don't cause issues !!

Anonymous

8/23/2020 09:27 PM

Poor council weed management.

Anonymous

8/24/2020 05:02 AM

Getting to busy

Anonymous

8/24/2020 07:31 AM

No rubbish pick up included in our rates.

Anonymous

8/24/2020 08:14 AM

Travel time to a lot of services, work, no pool.

Anonymous

8/24/2020 09:16 AM

Lacking opportunity for community to connect. A sense of social exclusion especially for elderly and culturally and linguistically diverse peoples and First nations peoples.

Anonymous

8/24/2020 09:25 AM

The lack of respect of some residents, throwing rubbish along the roads where it sits for too long, often only picked up by some amazing locals. A few idiots using roads like Girraween to drag race.

Anonymous

8/24/2020 09:58 AM

Red necks, 2 stroke and quad bikes tearing up the environment, no nice coffee shops or restaurants outside of the tavern shopping centres.

Anonymous

8/24/2020 12:13 PM

number of Properties and building expansion

Anonymous

8/24/2020 07:16 PM

No issues

Anonymous

8/26/2020 11:26 AM

Weeds, no tip, that our library is managed by PCC, the lack of support the councilors have for constituents

Anonymous 8/26/2020 11:46 AM	Junk sculptures and advertising signs on the roadsides
Anonymous 8/26/2020 12:00 PM	Council trying to replicate city councils and not a rural shire. Over complicating and beaurocracy
Anonymous 8/26/2020 12:05 PM	Barking dogs and speedsters along Hiller Road.
Anonymous 8/26/2020 12:07 PM	Lack of adequate services- no water parks/family recreation areas similar to Darwin, no Covid assistance with rates etc from council (unlike Darwin and Palmerston!)no bike path, no rubbish pick up, no mail delivery! But HIGH rates
Anonymous 8/26/2020 12:09 PM	see response q 11
Anonymous 8/26/2020 12:11 PM	When I engage with council I notice the conflict between counsellors and subsequently between counsellors and council staff. I am not aware of anything that is being done to address this conflict and tension. What I like least is with this tension the best can not be done for the municipality. Imagine how high we would fly if the tension was harnessed wisely and creatively. Secondly I am not sure what we do as a community to hear and cater for some of the minority views like youth and Indigenous views. Are we a bit 'white and middle class'? I am unsure. Does the work council supports recognize trauma and disadvantage. Is there a place for the voices of the marginalized, traumatized and disadvantaged. There may well be and I just don't know?
Anonymous 8/26/2020 12:15 PM	People trying to force their lifestyle on others
Anonymous 8/26/2020 12:41 PM	The speed limit on Wheewall Rd, especially on the flood plains, we have so much wild life.
Anonymous 8/26/2020 12:48 PM	Poor recycling at waste transfer station. High rates with little in return. No rubbish collection, lots of wondering dogs
Anonymous 8/26/2020 12:51 PM	Gamba intrusion
Anonymous 8/26/2020 12:56 PM	PEOPLE USING THEIR PROPERTIES FOR BUSINESS PURPOSES - NOISE
Anonymous 8/26/2020 12:56 PM	Paying similar rates as what i pay in town, yet minimal services. Also the slow speed limits and increasing congestion when heading to town (not just LSC roads).

Anonymous 8/26/2020 01:22 PM	People who think they can own dogs without a fence to keep them in, who feel their dogs can just roam free.
Anonymous 8/26/2020 01:26 PM	The lack of action on weeds.
Anonymous 8/26/2020 01:39 PM	watching the decline of the area
Anonymous 8/26/2020 02:14 PM	Loose dogs, limited food options
Anonymous 8/26/2020 02:56 PM	Stubborn aged residents who bought their blocks 30 or 40 years for cheap protesting developments notwithstanding the fact they will be dead or spoon fed needing aged care long before much happens, this bloc has a disregard for younger cohorts who need work and paid top dollar for their homes.
Anonymous 8/26/2020 03:08 PM	Not enough bike paths Some of the people :) The weed management and fire controlled burning seems like it needs improvement
Anonymous 8/26/2020 03:17 PM	No local community swimming pool
Anonymous 8/26/2020 04:09 PM	Losing the freedom
Anonymous 8/26/2020 05:08 PM	Overcrowding with new subdivisions of reduced size & so called village areas being created
Anonymous 8/26/2020 05:51 PM	The outrageous cost to ratepayers to fund the exorbitant wages and running costs of Litchfield Shire Council. The council has become a white elephant and needs to remember that they are there for the local community, not themselves.
Anonymous 8/26/2020 06:30 PM	Proposed zoning changes to smaller blocks
Anonymous 8/26/2020 06:31 PM	Creeping in of over regulation. We are not a 'city' council please don't treat us like one or over develop us into one.
Anonymous 8/26/2020 06:35 PM	Paying to leave green waste and dump
Anonymous 8/26/2020 06:52 PM	Gravel roads are just bull dust due to lack of maintenance

Anonymous 8/26/2020 07:23 PM	animal management only during office hours if dogs attack on your property after or before you have to deal with it yourself no support from the council
Anonymous 8/26/2020 07:24 PM	Rates
Anonymous 8/26/2020 07:35 PM	No access to public swimming pool for lap swimming (exercise), squads, learn to swim. Have to go into Parap No netball/basketball courts at Fred's pass area..... once again have to go out of area
Anonymous 8/26/2020 07:36 PM	Rates
Anonymous 8/26/2020 07:59 PM	Council does want it wants
Anonymous 8/26/2020 08:05 PM	lack of services ie town water to houses
Anonymous 8/26/2020 08:16 PM	Dealing with wild dogs
Anonymous 8/26/2020 08:49 PM	Concerns re safety for children to ride to school on busy feeder roads that have increased immensely over the years eg Freds Pass Road requiring footpath or bike lanes. Recent great initiatives have demonstrated that Council can deliver community recreation activities at a reasonable cost Dogs are also a huge issue for safwty when walking or even on our own property. I have been attacked. Rates may be high - but i would be more comfortable with this if I could see more value in services eg swimming pool, library in public space (separate from strangers on school grounds and available parking) with hours to suit residents usually working in town. Also more community recreation and engagement (such as delivered by Palmerston & Darwin) or environmental/sustainability resources and programs to encourage/support rural residents to take responsibility on their properties) eg Fliers on website or Land for Wildlife program
Anonymous 8/26/2020 09:02 PM	I cant complain.
Anonymous 8/26/2020 09:24 PM	The blocks of land getting smaller , crime increasing
Anonymous 8/26/2020 11:16 PM	Biggest peeve is traffic volume and traffic noise on Gunn Point Road. It's relentless. Sealing Gunn Pt Rd has increased use and volume. Proposed Gunn Point peninsula development and creation of Murrumujuk township with additional 36K people proposed will further degrade residents' right to peace and quiet. Development will phenomenally increase traffic volume and noise

	on Gunn Point Rd. Building roads to cater for port development and transport products to East Arm and Stuart Hwy won't adequately address the issue of domestic cars . Please advocate for residents right to peace and quiet for NTG to build alternative public roads to shift traffic off Gunn Point Road.
Anonymous 8/27/2020 08:46 AM	I have to pay for my own rubbish disposal.
Anonymous 8/27/2020 09:40 AM	Cost of waste management. Dundee residents don't pay for their management costs.
Anonymous 8/27/2020 09:51 AM	Complete lack of social community services available in the greater Litchfield area. With the jobless rate in the rural area high, how are those without a job, without an income, possibly without a car meant to be able to get to a possible job interview with only limited public transport in the area. Fix this issue and this may help with the growing drug issues in the rural area
Anonymous 8/27/2020 10:32 AM	Issues with neighbours who own land but dont live on it and their neglect for keeping fire boundaries clear. Every year it is a big problem.
Anonymous 8/27/2020 10:44 AM	The council
Anonymous 8/27/2020 11:06 AM	over development
Anonymous 8/27/2020 11:47 AM	80 km Speed limit on busiest road, Girraween Road is WRONG, Cars do 90 km ! Urgent action required to reduce limit to 70km (like Hillier Road). NO footpath on Girraween Road ? Busiest road out here and pedestrians, walkers, cyclists take your life in your own hands. I don't want to be the next mother to DIE on this road! NO community pool. NO beautification at roundabouts, no attractive pockets of flowers etc at roundabouts.
Anonymous 8/27/2020 12:20 PM	Lack of water. Irresponsible dog owners and lack of consequences for them. Cox Peninsula Roadside is filthy with litter.
Anonymous 8/27/2020 01:42 PM	Rubbish, quads on roads
Anonymous 8/27/2020 03:57 PM	Gamba infestations, fire danger, toads, pot holes, lack of reflective road signs
Anonymous 8/27/2020 04:45 PM	Mango farms with little respect for neighbours.
Anonymous 8/27/2020 07:56 PM	Noise

Anonymous

8/28/2020 11:23 AM

Council Rates being to high, Council rates should never be above the Wage Price Index see <https://www.abs.gov.au/ausstats/abs@.nsf/mf/6345.0/> to achieve this the council should prioritise items in the range of essential to non essential. Non-essential items get deferred or delayed to keep council rates below the Wage Price Index. All local, State or Territory and Federal government fees and charges should also not rise above above the Wage Price Index.

Anonymous

8/28/2020 07:51 PM

Worrying about the gamba grass when it's extreme fire weather

Anonymous

8/29/2020 10:27 AM

dogs that get out and roam around especially the ones that do it regular. Comments on Facebook from owners 'they usually come back by now' which leaves the question if they have any fences or gates, the quality of them OR do they just open the door/gates and just let them go wherever they please. This seems to be a major issues in the Humpty Doo area.

Anonymous

8/30/2020 09:49 AM

Increasing decline of transparency and increased confidentiality by Council.

Anonymous

8/30/2020 10:39 AM

schools need more funding for kids with special needs as they are equal as any child but just need more help

Anonymous

8/30/2020 12:42 PM

The Litchfield Council needs to wind back unwanted services to reduce cost. Every year rates keep increasing due to increase spend. I think you will find most residents would be happier with less services and lower rates. Coolalinga library is one of many examples along with the new facilities and sheds at the Humpty Doo waste transfer station. Was this really necessary? Reduce the size/numbers of employees to also save costs. In my honest opinion, Councils, the "Third Tier of Government" should not even exist. Just more duplicated positions draining public funds.

Anonymous

8/30/2020 05:53 PM

Very little police presence

Anonymous

8/30/2020 09:07 PM

Our road sides are under managed. Last year our verges on our street maybe got mowed 3 times..

Anonymous

8/31/2020 01:45 PM

Residents expecting city/suburban amenities

Anonymous

8/31/2020 04:20 PM

Risk of fires

Anonymous

8/31/2020 08:58 PM

The council do not put enough time or effort in to ensuring the environment is protected for the future. Need to be proactive and put plans/actions in place now to protect the environment. I.e gamba grass is taking over and the

council think that employing a contractor to put a bit of spray out each year is going to fix the issue. I and the community challenge the council to step up to the plate to manage the gamba grass before the Litchfield shire loses all its natural vegetation.

Anonymous

9/01/2020 04:12 PM

Being conned into taking over library services - if council takes it over put it in an existing council room or give it to one such as the mens' shed, not some over priced rent arrangement. A Council that wanted to charge rates on UCV. Paying Darwin City Council \$300plus in rates for garbage disposal ie 20,000 people = 5,000 dwellings x 300= \$1.5mill at a rough estimate, several years of this and you could build a high temp incinerator and mulching works. Q14 'services and facilities' ie more beyond what we have ie pool (not needed) or well maintaining current? Latest best thing was dog control laws. Car hoons and unregistered quads/motor bikes free roaming. Living in the Emergency Response Area is very limiting ie illegal to light fires for grass control, even cool fires in the wet (despite every documentary on the NT mentioning it as good management and good for the bush - the professional fire brigade is not interested - the volunteers offer but withdraw when you say you are in the ERA where they are not allowed to conduct controlled burns); you have to hire hazardous waste management companies who aren't interested in small jobs; we used to get burnt out every 5 or 6 years, now it is every year for the last 7 years!!!! Q19. assumption everyone is on facebook. A council that in the past was in the habit of not checking subdivisions in the warranty period and when stuff goes wrong cost the council instead of the developer.

Anonymous

9/01/2020 04:17 PM

Less places to walk and ride safely now compared to being a kid. Bike paths never seem to get on the agenda. The bush continues to get developed for individuals not for community.

Anonymous

9/01/2020 05:17 PM

Lack of public transport

Anonymous

9/02/2020 07:35 AM

the cost of rates and we still have to pay \$400 per year on top for the rubbish to be removed, slashing haha once every 2 years, weed removal about the same, our road crappy and we dont even have street lights - why does it take so long for the rates to be posted? its Sept and still no rates in the mail?

Anonymous

9/02/2020 11:16 AM

Council that is lacking in leadership on both sides of Council

Anonymous

9/02/2020 03:26 PM

No support for self funded retirees

Anonymous

9/02/2020 03:58 PM

The HUGE number of vicious and/or wandering dogs which prevent being able to safely walk around the neighbourhood. Very few safe places to walk well behaved dogs. Neighbours who do not control their mission grass and gamba grass.

Anonymous

Roaming dogs killing wildlife or bailing u up, people on quad bikes at all

9/02/2020 05:25 PM

hours

Anonymous

9/03/2020 11:14 AM

Motor bikes / quads speeding up and down the road with no regard for people on horses

Anonymous

9/03/2020 11:40 AM

The fact that there are too many smaller blocks allowed.

Anonymous

9/03/2020 01:38 PM

Limited waste/recycling

Anonymous

9/03/2020 01:42 PM

Nothing too bad yet

Anonymous

9/03/2020 10:33 PM

Amount of subdivisions that are appearing

Anonymous

9/03/2020 10:52 PM

Having to pay \$5.00 to drop off garden waste at the dump FFS, that's right lets not include that for free seeing we all pay rates For not much else.

Anonymous

9/03/2020 11:04 PM

The danger gamba grass poses for our properties and not feeling safe when going for a walk due to unrestrained or wild dogs - particularly for my children.

Anonymous

9/03/2020 11:43 PM

Government water bores

Anonymous

9/04/2020 12:23 AM

Council wasting rate payers money

Anonymous

9/04/2020 06:23 AM

not much really

Anonymous

9/04/2020 07:53 AM

Dirt bikes and quads ripping up driveways and the riders having no respect for what they do.

Anonymous

9/04/2020 08:08 AM

Nothing

Anonymous

9/04/2020 11:38 AM

have no dislikes however I am concerned with the water shortage with our bores. I notice up Wallaby Holtze Road that the residents that were given access to town water are using their bores to water gardens which in turn is depleting the necessary water supply for those residents who missed out when the zoning issues were derailed and water stopped at the Palmerston Hospital.

Anonymous 9/04/2020 12:36 PM	Why our rates don't cover rubbish collection but if in the city it does. Total rubbish!
Anonymous 9/04/2020 01:05 PM	Bureaucracy
Anonymous 9/04/2020 03:13 PM	Several things. One, having to put up with a council that refuses to listen to concerns raised by the rate payer (eg is having ambitions of grandeur and is wasting rate payers money on pipe dreams). Two, a council that seems hell-bent on ruining a shire that was doing perfectly well before they insisted on making it the "best place to live..."!
Anonymous 9/04/2020 05:14 PM	the lack of gamba management and no on call 24 hour ranger to deal with feral/loose dogs that attack our animals in our fenced enclosures.
Anonymous 9/04/2020 05:24 PM	Council rates for very little service
Anonymous 9/04/2020 08:26 PM	The decisions made by council is not fitting to the rural lifestyle
Anonymous 9/04/2020 08:43 PM	Nowhere near enough cycling tracks
Anonymous 9/04/2020 08:50 PM	Paying rates same as suburbs without similar services. Don't want services but rates should reflect what we don't get. Council not understanding what rural people want. Paying for Dundee services! Why don't they pay?
Anonymous 9/05/2020 10:41 AM	My area... We moved rural for the lifestyle, low rates and accessibility. Now we have Just as high rates as town without half the services. Busy roads and low water pressure.
Anonymous 9/05/2020 05:22 PM	When people don't respect the rural area
Anonymous 9/05/2020 09:25 PM	Animal control
Anonymous 9/05/2020 10:16 PM	Neighbours who complain about dogs, bikes (noise) etc like they live in suburbia. Blocks less than 2 acres.
Anonymous 9/06/2020 02:47 PM	over-regulated
Anonymous 9/06/2020 04:06 PM	The current mayor.

Anonymous 9/09/2020 04:12 PM	Gamba grass
Anonymous 9/09/2020 07:50 PM	Forced changes in our space and lifestyle
Anonymous 9/09/2020 07:53 PM	Changes to the rural lifestyle
Anonymous 9/09/2020 08:44 PM	A few bad eggs think it's the Wild West and laws don't apply out here. Overhead power lines need to go underground.
Anonymous 9/10/2020 07:41 AM	Not enough recreation, sporting facilities and bike paths for families.
Anonymous 9/10/2020 09:04 AM	Hoons and yobbos using the roads as speedways or doing donuts
Anonymous 9/10/2020 09:20 AM	Poor phone service
Teresa 9/10/2020 09:30 AM	Possibility that it will be turned into another suburb
Anonymous 9/11/2020 10:27 AM	Antisocial behaviour, roaming dogs, council over-reach
Anonymous 9/11/2020 09:21 PM	Weed invasion and barking dogs
Anonymous 9/11/2020 10:01 PM	No rubbish collection or services. Fire risk due to unmaintained land.
Anonymous 9/12/2020 05:15 AM	Not enough services. There should be roadside waste collection similar to Darwin city and Palmerston once a year and rubbish collection should be included in current rate structure particularly in light of rises this year and in future years.
Anonymous 9/12/2020 06:39 AM	dog owners Irresponsible and disrespectful neighbours growing weeds and keeping multiple noisy dogs
Anonymous 9/12/2020 09:16 AM	The subdivision in Smythe road with the typical city suburb size blocks that looks like a cancer in the rural area
Anonymous 9/12/2020 07:31 PM	Fire control

Anonymous

No garbage pickup from the council

9/13/2020 07:40 PM

Litchfield Council

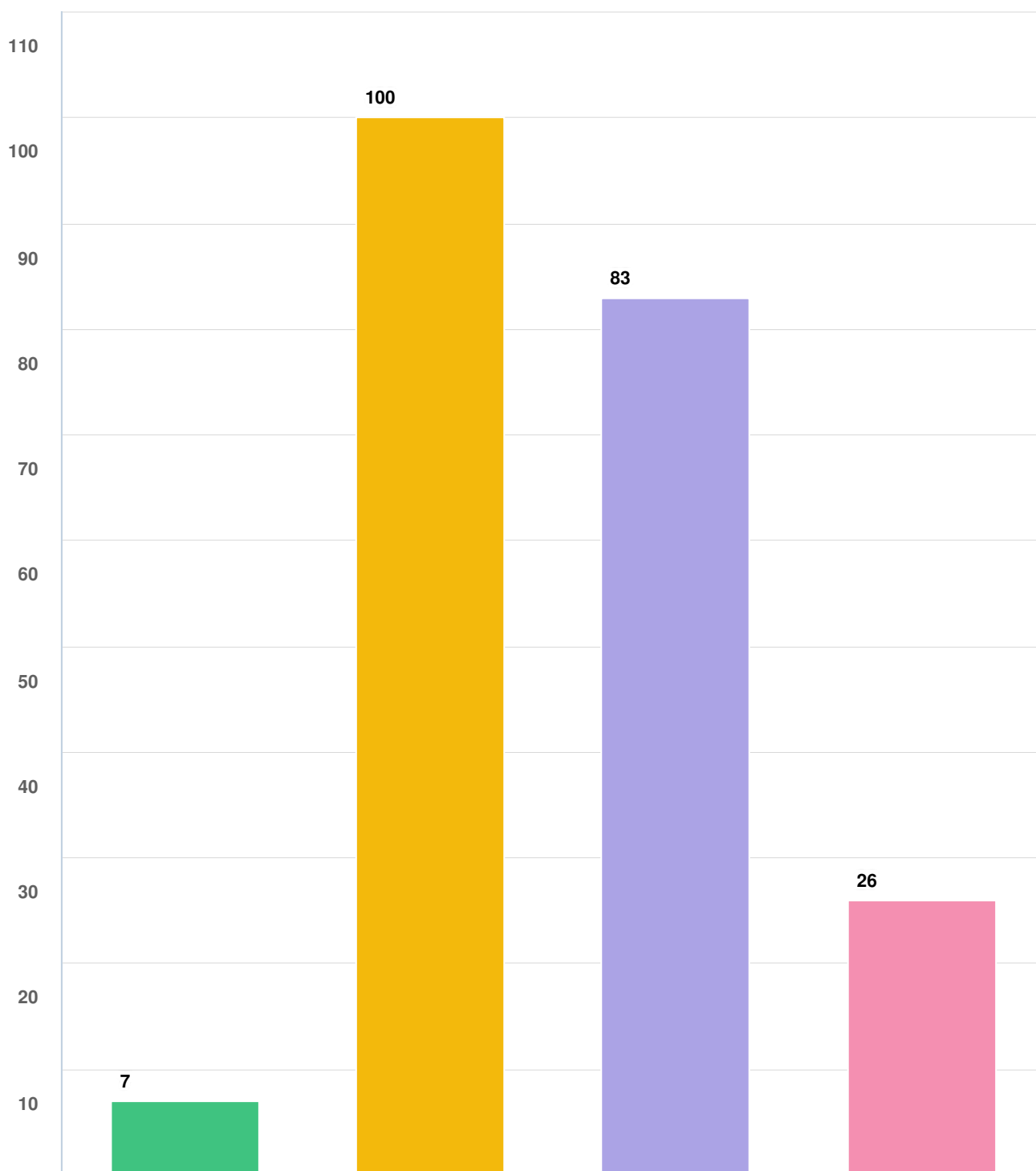
rural living

9/15/2020 03:58 PM

Optional question (152 response(s), 63 skipped)

Question type: Essay Question

Q14 Council's strategic direction is to provide services and facilities to make Litchfield to be the best place to live in the Top End. How well do you think Council is contributing to this?



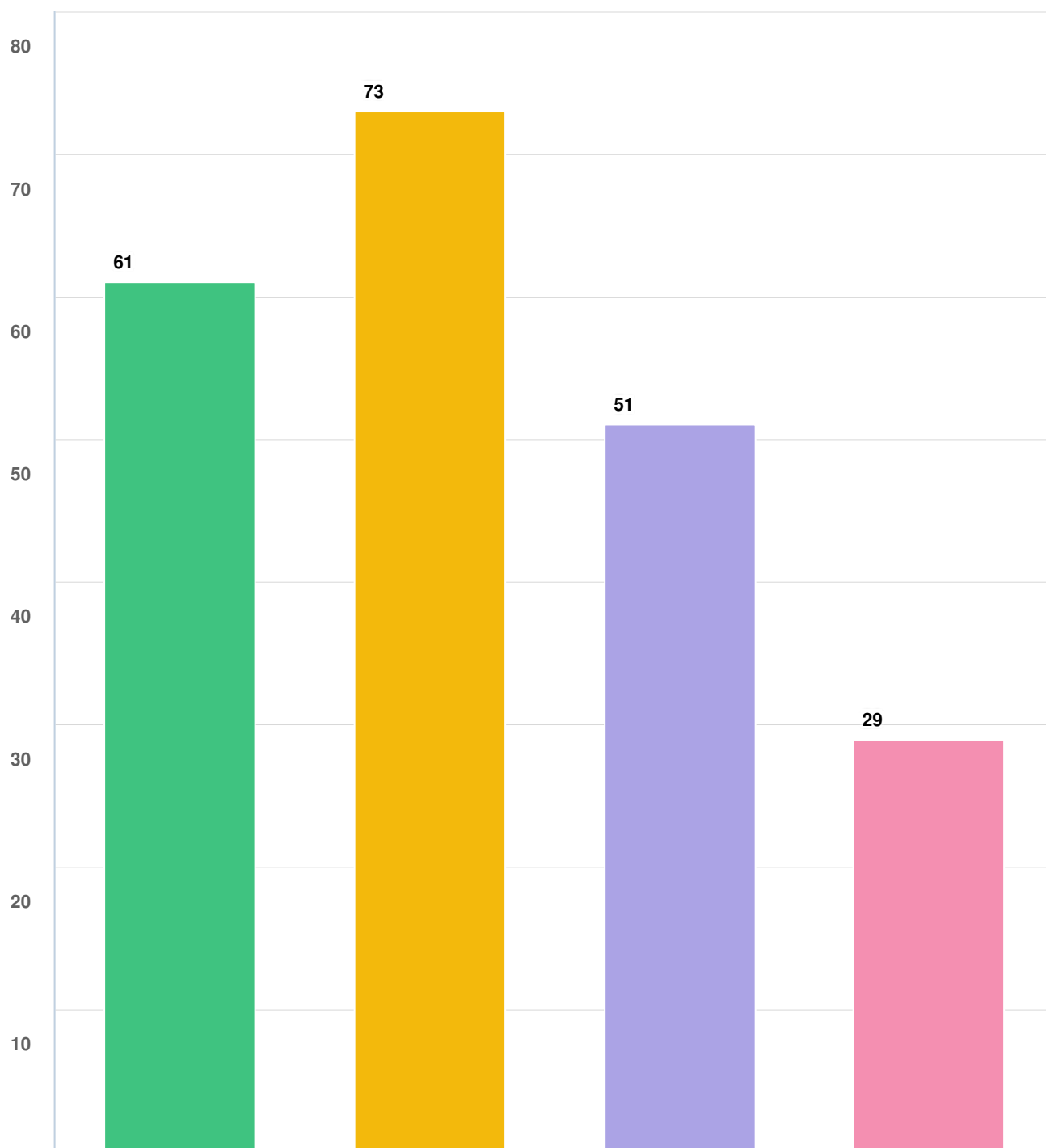
Question options

☐ Poor ☐ Not Good ☐ Good ☐ Very Good

Mandatory Question (215 response(s))

Question type: Checkbox Question

Q15 Do you use any of the seven Recreation Reserves in Litchfield? (Berry Springs, Freds Pass, Howard Park, Humpty Doo, Knuckey Lagoon, Livingstone and McMinns Lagoon)



Question options

- ☐ No, not at all
- ☐ Yes, but rarely (maybe once a year)
- ☐ Yes, sometimes (maybe once a month)
- ☐ Yes, very frequently (one or more times a week)

Optional question (213 response(s), 2 skipped)

Question type: Checkbox Question

Q16 Please comment on how you think Council could improve any of the recreation reserves.

Anonymous

8/20/2020 01:07 PM

We enjoy them for the kids, bins are usually clean as are amenities.

Anonymous

8/20/2020 01:09 PM

a better way of distributing funds to reserves, this will allow them to improve each reserve as they grow with usage from ratepayers that would utilize them better, instead of having to travel to Freds Pass, spread the wealth.

Anonymous

8/20/2020 02:10 PM

Bike paths

Anonymous

8/20/2020 05:19 PM

No comment

Anonymous

8/20/2020 08:18 PM

Probably need a daily clean-up

Anonymous

8/21/2020 07:28 AM

Water efficiency telemetric systems. Gym equipment

Anonymous

8/21/2020 09:23 AM

We use Humpty Doo and love it. Great open grassed space with playground and skatepark. Wouldn't change a thing.

Anonymous

8/21/2020 11:01 AM

More facilities and activities

Anonymous

8/21/2020 12:29 PM

Keep funding and supporting the committees

Anonymous

8/21/2020 12:36 PM

Weill, they all could benefit from more funds to improve their infrastructure and facilities, but I understand that council money can't cover everything. I am aware that other grant sources have helped out.

Anonymous

8/21/2020 03:47 PM

Freds Pass needs improved equestrian facilities.

Anonymous

8/21/2020 05:56 PM

Let the reserve management run the reserves without council interference .
The reserve where run quite well before council was set up

Anonymous

8/21/2020 06:29 PM

Wider access to northern entrance at Freds Pass. Safe walking path for children from shops to F.P. sporting grounds.

Anonymous

Don't have small children any more.

8/21/2020 06:52 PM

Anonymous

8/21/2020 11:12 PM

Freds pass needs more football ovals and need more lights so many kids and have to train in all different spots to confusing

Anonymous

8/22/2020 07:46 PM

Again, planning. Growth has been almost ad hoc, but plenty kudos for Fred's Pass Reserve.

Anonymous

8/23/2020 08:37 AM

Coffee shop!!

Anonymous

8/23/2020 12:52 PM

Swimming pool

Anonymous

8/23/2020 02:46 PM

Stop hunters from using them for a battle field

Anonymous

8/23/2020 08:08 PM

Advertising them in the community noticeboard on TV that they are available to the public.

Anonymous

8/23/2020 08:25 PM

Better enforcement of bylaws and recreation and better signage at McMinns

Anonymous

8/23/2020 09:06 PM

The oval at Howard Park is used by both junior and senior cricketers on a Saturday. The oval is rarely mowed or if it is mowed it must be on a Monday because by the weekend the grass is so long it negatively impacts the game. Please mow it on a Friday.

Anonymous

8/23/2020 09:27 PM

Water bubblers

Anonymous

8/24/2020 08:14 AM

I liked the activities program that has been running this month. I have been to more rec reserves this year than ever before. More of these programs please. They are also a bit old and tired. The buildings could be upgraded and modernised, eg wifi etc

Anonymous

8/24/2020 09:16 AM

Manage Weeds, encourage more free usage of the venues, offer recycling, install solar power on the venues.

Anonymous

8/24/2020 09:58 AM

They are a bit old and daggy. Needs new things to do at them.

Anonymous

8/24/2020 12:13 PM

Identify the needs of your community Invest in long-lasting, durable and cost-effective construction materials.

Anonymous

Keep hoons and itinerants out.

8/24/2020 07:16 PM

Anonymous

8/26/2020 09:08 AM

Wider range of facilities for all age groups. Equipment associated with facilities such a tennis rackets/balls, basket balls.

Anonymous

8/26/2020 11:26 AM

I visit mcminns, which is run separately from the council.

Anonymous

8/26/2020 12:00 PM

open earlier to prove safe walking opportunities

Anonymous

8/26/2020 12:05 PM

Increase of shade structures around ovals (sun protection). Expand grandstand and update amenities.

Anonymous

8/26/2020 12:07 PM

Have regular family events,

Anonymous

8/26/2020 12:09 PM

more financial support to these facilities all need upgrades

Anonymous

8/26/2020 12:11 PM

I think they are fine and functional-If money is available I'd like to see it put into Litchfield's people and our communication.

Anonymous

8/26/2020 12:15 PM

Seal the Carpark at the markets

Anonymous

8/26/2020 12:41 PM

Not sure, haven't lived long enough.

Anonymous

8/26/2020 12:51 PM

Get rid of introduced species weeds cats cane toads ect

Anonymous

8/26/2020 12:56 PM

MORE FUNDING

Anonymous

8/26/2020 12:56 PM

Possibly have some more events at each one and advertise them

Anonymous

8/26/2020 01:22 PM

No comment.

Anonymous

8/26/2020 01:33 PM

Actually consult with the real user groups - at FPR. The level of consultation in recent projects is pretty poor.

Anonymous

assist in the maintenance. I use mc minns and we rely on volunteers

8/26/2020 01:39 PM

Anonymous

Accessibility for large vehicles trucks and floats

8/26/2020 01:39 PM

Anonymous

Fred's pass - Fix bores straight away. Internal road sealing. Evict paintball from Fred's pass. Shade and lighting. Clear undergrowth from gardens etc around dam.

8/26/2020 02:14 PM

Anonymous

Off lead dog socialisation area needed (like Marlow's Lagoon) Berry Springs - open for more of the year, don't allow glass anywhere, have more regular patrols Upgrade skate park

8/26/2020 03:08 PM

Anonymous

More shade for picnics. More infrastructure and kids play areas at Berry Springs

8/26/2020 03:17 PM

Anonymous

More funding

8/26/2020 04:09 PM

Anonymous

We need a more diverse selection at Fred's Pass. Not everyone has a horse. Netball courts, Football(Soccer), Water recreation - maybe a pool for safe swimming. Upgrades to Market area so can be used ALL YEAR. More picnic - shade & play areas for families Use the back area near pipeline for short stay camping/caravaners like Robbie Robins (extra income)

8/26/2020 05:08 PM

Anonymous

By giving them back to a Board of Management to run.

8/26/2020 05:51 PM

Anonymous

Permanent dressage sand arenas More lighting More rubbish bin/areas do not overflow

8/26/2020 06:30 PM

Anonymous

Work together with NT government and other sources of funding. It's crazy that everyone doesn't communicate and work together - eg the pool - work together on it and we can have the proper 50m pool that we need. A dinky pool is a waste of space and money.

8/26/2020 06:31 PM

Anonymous

Have a public swimming pool- for recreation due to limited places to swim,/crocs, meeting place for families to swim, swimming squads and water polo. Basketball and netball courts BBQ areas

8/26/2020 07:35 PM

Anonymous

needs cleaner water

8/26/2020 08:05 PM

Anonymous

McMinns reserve could do with help with drainage issues

8/26/2020 08:16 PM

Anonymous

Increased support for maintenance of natural areas rather than skeleton caretaking or reliance on volunteers eg mcmminns lagoon. I feel these spaces

8/26/2020 08:49 PM

	would be used more regularly with council support for regular recreation activities Healthy parks equals healthy people. Love the recent efforts to seek funding to upgrade play equipment in key reserves
Anonymous 8/26/2020 09:02 PM	upon reading the your say site, it seems that the reserves are progressing with the times and upgrading playgrounds and compliance, it is a good thing!
Anonymous 8/26/2020 09:24 PM	Would be good to have more horse riding options... seems horse riders are often forgotten
Anonymous 8/26/2020 10:54 PM	Dog park fencing & paths to walk
Anonymous 8/27/2020 08:46 AM	N/A
Anonymous 8/27/2020 09:40 AM	Update facilities for children. Organise and advertise community events.
Anonymous 8/27/2020 09:51 AM	More community events More Native plants More play equipment for kids and adults A POOL for the rural area 2 would be better
Anonymous 8/27/2020 10:32 AM	All areas need ro have ample rubbish bins
Anonymous 8/27/2020 10:44 AM	Listen to the user groups.
Anonymous 8/27/2020 11:06 AM	set up arodney robbins style caravan camping ground at rear of freds pass
Anonymous 8/27/2020 11:47 AM	Investing in and Allowing market/annual fair or Country Fair at McMinns Lagoon. Something unique! To this area, heaps of artistic people. The ONE 'BIG EVENT' of the year !
Anonymous 8/27/2020 12:20 PM	Rugby goal posts as well.
Anonymous 8/27/2020 01:42 PM	Nil, just keep grass green and maintain current infrastructure, to keep costs down
Anonymous 8/27/2020 03:57 PM	No issue
Anonymous 8/27/2020 04:45 PM	Maintenance

Anonymous 8/27/2020 09:58 PM	Addition of courts sports at Fred's Pass, netball tennis basketball volleyball. All year round and undercover
Anonymous 8/28/2020 11:23 AM	Have not used for many years so no comment.
Anonymous 8/29/2020 10:27 AM	I don't use them, but how many shady spots/picnic benches are there to use? some people might not get if there aren't too many as you would have to get there really early for a spot
Anonymous 8/30/2020 09:49 AM	Freds Pass would be ideal to have a Sunday lunch/afternoon music with food stalls to bring the community together.
Anonymous 8/30/2020 10:39 AM	better play equipment is out dated and BBQ areas
Anonymous 8/30/2020 12:42 PM	Hand them to DPI to run, should not be a council function.
Anonymous 8/30/2020 03:45 PM	Provide all weather walking tracks and fitness equipment
Anonymous 8/30/2020 09:07 PM	Howard Springs looks like a concrete jungle.,
Anonymous 8/31/2020 01:45 PM	Support funding for associations
Anonymous 9/01/2020 04:12 PM	Don't visit often enough - maybe some grand stand seating - gender change rooms, if not already available. Promote Palmerston pool and library reserve. Promote the mountain bike trail reserve off Redcliffe Road, better than Charles Darwin Reserve. Quicker and safer access off highway or via council roads to the reserve for the Top End Practical Shooters League (TEPSL) back of Darwin river dam. You did not say 'Council' recreational reserves...
Anonymous 9/01/2020 04:17 PM	Places are getting run down or not as safe as can be. Can't use most of it because of this.
Anonymous 9/02/2020 11:16 AM	More funding
Anonymous 9/02/2020 03:58 PM	I frequently walk my dogs on lead at McMinns Lagoon. Way too many people allow their dogs to run free, harassing other dogs and/or wildlife. Needs large new signs requiring that dogs are kept on lead. Please DO NOT build new infrastructure (toilets, playground etc) at McMinns Lagoon.
Anonymous	As the Coolalinga area is becoming a larger hub for the rural population it

9/03/2020 11:04 PM

would add to the credibility of the area to include a turfed athletics field.

Anonymous

9/03/2020 11:43 PM

Have move reserves dedicated to hunting

Anonymous

9/04/2020 06:23 AM

seating and shelter

Anonymous

9/04/2020 12:36 PM

More signage, improve facilities. Advertise more

Anonymous

9/04/2020 08:50 PM

Make more available

Anonymous

9/05/2020 06:58 AM

by listening to user groups and help obtain funding

Anonymous

9/05/2020 10:21 AM

Berry springs markets Freds pass sport

Anonymous

9/05/2020 10:41 AM

Stop cutting down all of the shade trees around Freds Pass reserve. Soon there will b no shade. Stop pushing us horse people out to make way for other sports we r just as important and pay all of user group fees just the same as others

Anonymous

9/05/2020 05:22 PM

Stop people littering sites More dogs must be on leads signs

Anonymous

9/05/2020 09:25 PM

Cleaner areas

Anonymous

9/05/2020 10:16 PM

Construct outdoor sporting/fitness equipment

Anonymous

9/06/2020 02:47 PM

Community Effort is Essential - Allow committees to get on with there jobs & give them a helping hand

Anonymous

9/09/2020 04:12 PM

Better maintain

Anonymous

9/09/2020 07:50 PM

Open Howard Springs reserve up for swimming again instead of trying to persue a pool for the rural area.

Anonymous

9/09/2020 07:53 PM

Stop jamming more and more into Fred's pass.. turning into a squishy maze

Anonymous 9/10/2020 07:41 AM	More sporting facilities at the reserves and bike paths in Humpty Doo
Teresa 9/10/2020 09:30 AM	Better signage about keeping dogs on leads and respecting wildlife
Anonymous 9/11/2020 11:36 AM	Protect water and enforce surrounding properties to fight weeds
Anonymous 9/11/2020 01:11 PM	you could have followed the original master plan
Anonymous 9/11/2020 09:21 PM	Get rid of the weeds
Anonymous 9/12/2020 05:15 AM	Stop having them managed by volunteers. Reserves should be under Council management. Fred's Pass Reserve has a master plan but that plan changes day by day and week by week. Need working groups for Reserves rather than them being managed by volunteers who are not experienced in strategic planning.
Anonymous 9/12/2020 06:39 AM	more shade and BBQ areas, rubbish collection...
Anonymous 9/12/2020 07:48 AM	Freds pass rugby league ground could do with some maintenance, there are good crowds to home games that i think could be better with some help from council

Optional question (106 response(s), 109 skipped)

Question type: Essay Question

Q17 | Please comment which recreation reserves you use and what you use them for? i.e. sport, exercise, events.

Anonymous 8/20/2020 01:07 PM	For the kids, we visit the parks often as they are clean and provide a nice outdoor space.
Anonymous 8/20/2020 01:09 PM	Berry Springs and Livingstone
Anonymous 8/20/2020 01:11 PM	Fred's pass for sport
Anonymous 8/20/2020 01:38 PM	Berry Springs walk the dogs .kick the footy with the kids

Anonymous

8/20/2020 02:10 PM

Excercise

Anonymous

8/20/2020 04:30 PM

Humpty Doo Village Green

Anonymous

8/20/2020 05:19 PM

Howard Springs

Anonymous

8/20/2020 08:18 PM

Freds Pass sport

Anonymous

8/20/2020 10:31 PM

Fred's pass- markets, exercise, events Howard spring- swimming and birthdays parties Berry Springs- swimming

Anonymous

8/21/2020 07:28 AM

Fred's pass, McMinns sport, dogs, exercise events relaxing

Anonymous

8/21/2020 09:23 AM

Humpty Doo - playground/skatepark for kids Freds Pass - Occasionally for sport

Anonymous

8/21/2020 11:01 AM

Freds Pass. Horse events

Anonymous

8/21/2020 12:29 PM

Fred's Pass. Sport and exercise

Anonymous

8/21/2020 12:36 PM

Freds Pass - archery club participation, Freds Pass Rural Show, various community events that happen there, and of course the Markets! Humpty Doo - events, kids playground. Berry Springs - events, markets. Livingston - parties!

Anonymous

8/21/2020 03:34 PM

freds pass

Anonymous

8/21/2020 03:47 PM

Freds Pass - Equestrian

Anonymous

8/21/2020 05:56 PM

Freds Pass and Humpty doo , for recreation and events

Anonymous

8/21/2020 06:29 PM

LFC and AFL

Anonymous

Used to use Humpty Doo when kids were younger. Birthdays, some playtime

8/21/2020 06:52 PM

and events that Taminmin Library had there. Sport facilities at Freds Pass - league, cricket, soccer.

Anonymous

Fred's Pass - sport

8/21/2020 09:25 PM

Anonymous

Football and rugby

8/21/2020 11:12 PM

Anonymous

Freds Pass, Berry Springs, playground for grandchildren

8/22/2020 08:28 AM

Anonymous

swimming

8/22/2020 10:47 AM

Anonymous

Fred's Pass Reserve. Sports.

8/22/2020 07:46 PM

Anonymous

Fred's Pass sport/ Livingstone dinner and recreation.

8/22/2020 08:02 PM

Anonymous

Howard Springs, Humpty Doo - kids parks

8/23/2020 08:37 AM

Anonymous

Freds Pass Reserve for the Markets.

8/23/2020 08:08 PM

Anonymous

McMinns for exercising both myself and my dog. Flora and fauna observation and education

8/23/2020 08:25 PM

Anonymous

Howard Park and Fred's Pass - sports

8/23/2020 09:06 PM

Anonymous

Humpty Doo village green. Grandchildren to the playground

8/23/2020 09:27 PM

Anonymous

Howard Springs for showing to visitors

8/24/2020 07:31 AM

Anonymous

McMinns for walking, Freds Pass for markets, Humpty Doo for playgrounds

8/24/2020 08:14 AM

Anonymous

Village Green- play ground and workshops. Freds Pass- community activities
McMinns Lagoon- Walking

8/24/2020 09:16 AM

Anonymous 8/24/2020 09:58 AM	Just use the playgrounds.
Anonymous 8/24/2020 12:13 PM	Humpty Doo Village Greens - Great playground facilities, green space and room to move.
Anonymous 8/24/2020 07:16 PM	Berry Springs.
Anonymous 8/26/2020 11:26 AM	Exercise
Anonymous 8/26/2020 11:39 AM	Freds Pass, Howard Park, sport.
Anonymous 8/26/2020 12:00 PM	Fred's Pass.. polocrosse
Anonymous 8/26/2020 12:05 PM	To watch my grandchildren play sport.
Anonymous 8/26/2020 12:07 PM	Berry springs - leisure Freds pass - market stall holder
Anonymous 8/26/2020 12:11 PM	McMinn's Lagoon-recreation/exercise/enjoyment of the environment
Anonymous 8/26/2020 12:15 PM	Fred's pass , sport etc.
Anonymous 8/26/2020 12:28 PM	Attending meetings held against council rate rises
Anonymous 8/26/2020 12:41 PM	Howard springs, relaxing.
Anonymous 8/26/2020 12:48 PM	Howard Springs and berry springs kids parties, swimming, walking, play grounds
Anonymous 8/26/2020 12:51 PM	Knuckeys lagoon. Relaxation
Anonymous 8/26/2020 12:56 PM	MCMINNS LAGOON FOR SOCIAL MEETINGS AND EXERCISE

Anonymous

8/26/2020 12:56 PM

Only really Howard Springs for the occasional kids bday party

Anonymous

8/26/2020 01:22 PM

Don't use any, except those times when community events take place on reserves eg Carols on Humpty Doo Village Green (?) or Fred's Pass Show,

Anonymous

8/26/2020 01:26 PM

McMinns, socialising

Anonymous

8/26/2020 01:33 PM

Freds Pass - primarily equestrian & personal exercise

Anonymous

8/26/2020 01:39 PM

exercise and pleasure on mc minns lagoon

Anonymous

8/26/2020 01:39 PM

Equestrian

Anonymous

8/26/2020 02:14 PM

Fred's pass - sport, jogging, dog walking, events Livingston - sport, events

Anonymous

8/26/2020 03:08 PM

Humpty Doo - skate park Berry Springs - swimming Mcminns lagoon - nature walk Nowhere - dog socialisation - have to drive to palmerston or darwin

Anonymous

8/26/2020 03:17 PM

Kids outdoor play and exercise

Anonymous

8/26/2020 04:09 PM

Mcminns lagoon wildlife

Anonymous

8/26/2020 05:08 PM

Freds Pass, - markets, show, football

Anonymous

8/26/2020 05:51 PM

Freds Pass Reserve, equestrian sport.

Anonymous

8/26/2020 06:30 PM

Fred's Pass Reserve - sports and recreational Litchfield - recreational

Anonymous

8/26/2020 06:31 PM

Humpty doo playground, howard springs reserve and freds pass for sports

Anonymous

8/26/2020 07:35 PM

Fred's pass, sport, & exercise

Anonymous 8/26/2020 07:36 PM	Berry Springs Events Markets
Anonymous 8/26/2020 08:16 PM	Humpty Doo for yoga McMinns Reserve for walking
Anonymous 8/26/2020 08:49 PM	Mcminns, Humpty Doo Village Green and Knuckeys. Bushranging, cycling, bird watching, wildlife photography, skatepark and playgrounds
Anonymous 8/26/2020 09:02 PM	I use them all, depending on the moment, its a parent thing! mostly for the kids to play
Anonymous 8/26/2020 09:24 PM	Berry springs, Howard springs, Fred pass, McMinns lagoon, family events, exercise and horse riding
Anonymous 8/26/2020 09:27 PM	Knuckey to walk the dogs
Anonymous 8/26/2020 10:54 PM	Fred's Pass for exercise
Anonymous 8/27/2020 08:46 AM	Fred Pass for sport and exercise, daily Mcminns lagoon and fog dam for bird watching, weekends, and berry springs and litchfield monthly or yearly with family visiting.
Anonymous 8/27/2020 09:40 AM	Berry Springs markets exercise and events.
Anonymous 8/27/2020 09:51 AM	Fred's Pass -Sports All the recreation
Anonymous 8/27/2020 10:32 AM	Freds pass, berry springs, humpty doo. Events
Anonymous 8/27/2020 10:44 AM	FPR exercise
Anonymous 8/27/2020 10:46 AM	Knuckey Lagoon Recreation Reserve - Top End Gem & Mineral Club meetings.
Anonymous 8/27/2020 11:06 AM	none
Anonymous 8/27/2020 11:47 AM	Berry Springs - swimming

Anonymous 8/27/2020 12:20 PM	Berry Springs for everything
Anonymous 8/27/2020 01:42 PM	Freds Pass. Rugby
Anonymous 8/27/2020 03:57 PM	We travel from Palmerston to use Howard springs and berry springs reserves sometimes for events or relaxing
Anonymous 8/27/2020 03:58 PM	Mcmanns lagoon. Exercise
Anonymous 8/27/2020 04:45 PM	Fred's Pass, sport
Anonymous 8/27/2020 09:58 PM	AFL cricket rugby markets
Anonymous 8/30/2020 09:49 AM	Freds Pass for exercise; McMinns Lagoon for walking/relaxation;
Anonymous 8/30/2020 10:39 AM	humpty doo play ground
Anonymous 8/30/2020 02:43 PM	Exercise
Anonymous 8/30/2020 03:45 PM	Fred's pasd sport and walking
Anonymous 8/30/2020 05:53 PM	Events only
Anonymous 8/30/2020 09:07 PM	Above
Anonymous 8/31/2020 01:45 PM	Mcmanns lagoon for excercise and relaxation
Anonymous 9/01/2020 04:12 PM	Council reserves n.a. Mountain bike and TEPsL occasionally.
Anonymous 9/02/2020 11:16 AM	Fredspass

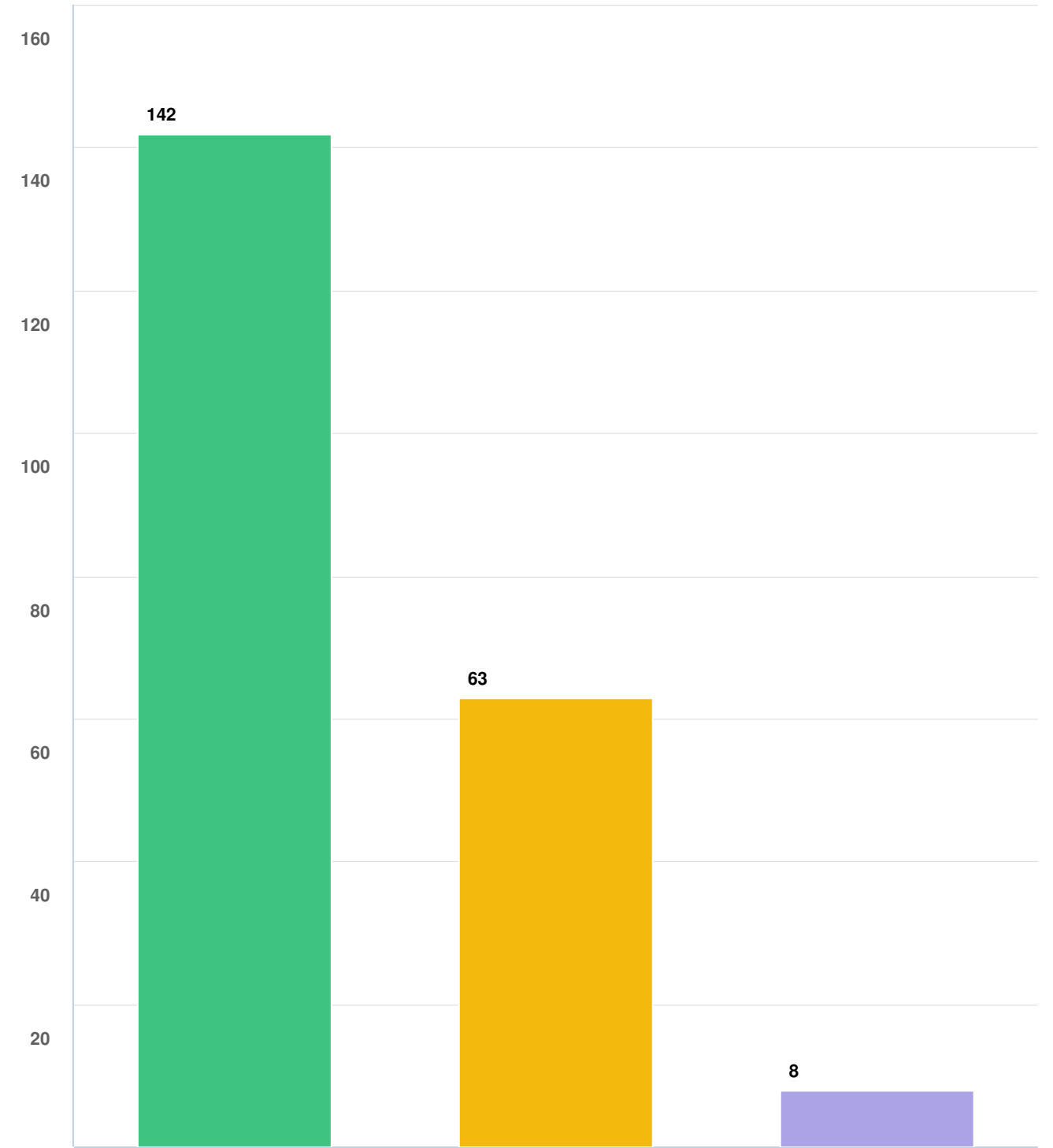
Anonymous 9/02/2020 03:58 PM	McMinns -walking, birdwatching, photography. Knuckey Lagoon - birdwatching, photography.
Anonymous 9/02/2020 05:25 PM	Berry springs - swimming, Freds pass - sport, howard park - hangnout
Anonymous 9/03/2020 11:14 AM	I usually just take interstate visitors for BBQ and swimming.
Anonymous 9/03/2020 11:40 AM	I love the diversity of Fred's Pass Reserve. All the different sports and also the show.
Anonymous 9/03/2020 01:42 PM	Howard Springs, exercise
Anonymous 9/03/2020 11:04 PM	Athletics, walking, markets, show.
Anonymous 9/03/2020 11:43 PM	Howard springs hunting reserve
Anonymous 9/04/2020 06:23 AM	events
Anonymous 9/04/2020 12:36 PM	All - exercise and relaxing
Anonymous 9/04/2020 08:43 PM	McMinns, Humpty Doo, Manton Dam
Anonymous 9/04/2020 08:50 PM	Various
Anonymous 9/05/2020 06:58 AM	freds pass
Anonymous 9/05/2020 10:41 AM	Freds pass reserve, horse riding, dog walking 5 days a weeeek
Anonymous 9/05/2020 09:25 PM	Berry Springs excercise
Anonymous 9/05/2020 10:16 PM	We use to access Humpty Doo Reserve but am no longer comfortable with Taminmin students there. I would like to access McMinns Reserve.

Anonymous 9/06/2020 06:08 AM	I think I have been to berry springs in the last 12 months, I took friends there when they visited.
Anonymous 9/06/2020 02:47 PM	Livingstone - Friday nights occasionally Freds Pass & BS markets Humpty Doo - Poetry & Anzac day
Anonymous 9/09/2020 04:12 PM	Freds Pass
Anonymous 9/09/2020 07:50 PM	None... Can't swim at Howard Springs reserve anymore
Anonymous 9/09/2020 07:53 PM	FPR sport, exercise ,
Anonymous 9/09/2020 08:44 PM	Relaxing, wandering, photography.
Anonymous 9/10/2020 07:41 AM	Fred's pass - exercise
Anonymous 9/10/2020 09:20 AM	monthly market
Teresa 9/10/2020 09:30 AM	Mcminn's exercise
Anonymous 9/11/2020 09:21 PM	Berry springs swimming Freds Pass market and walking
Anonymous 9/12/2020 05:15 AM	Events
Anonymous 9/12/2020 06:39 AM	Livingstone-friendly gatherings Mcminns-exercise
Anonymous 9/12/2020 07:48 AM	Freds pass rugby league
Anonymous 9/13/2020 07:40 PM	Fred's Pass markets. Don't go beyond there.
Litchfield Council 9/15/2020 03:58 PM	Berry Springs, Freds Pass, recreation, clients

Optional question (123 response(s), 92 skipped)

Question type: Essay Question

Q18 How safe do you feel in the Litchfield area?

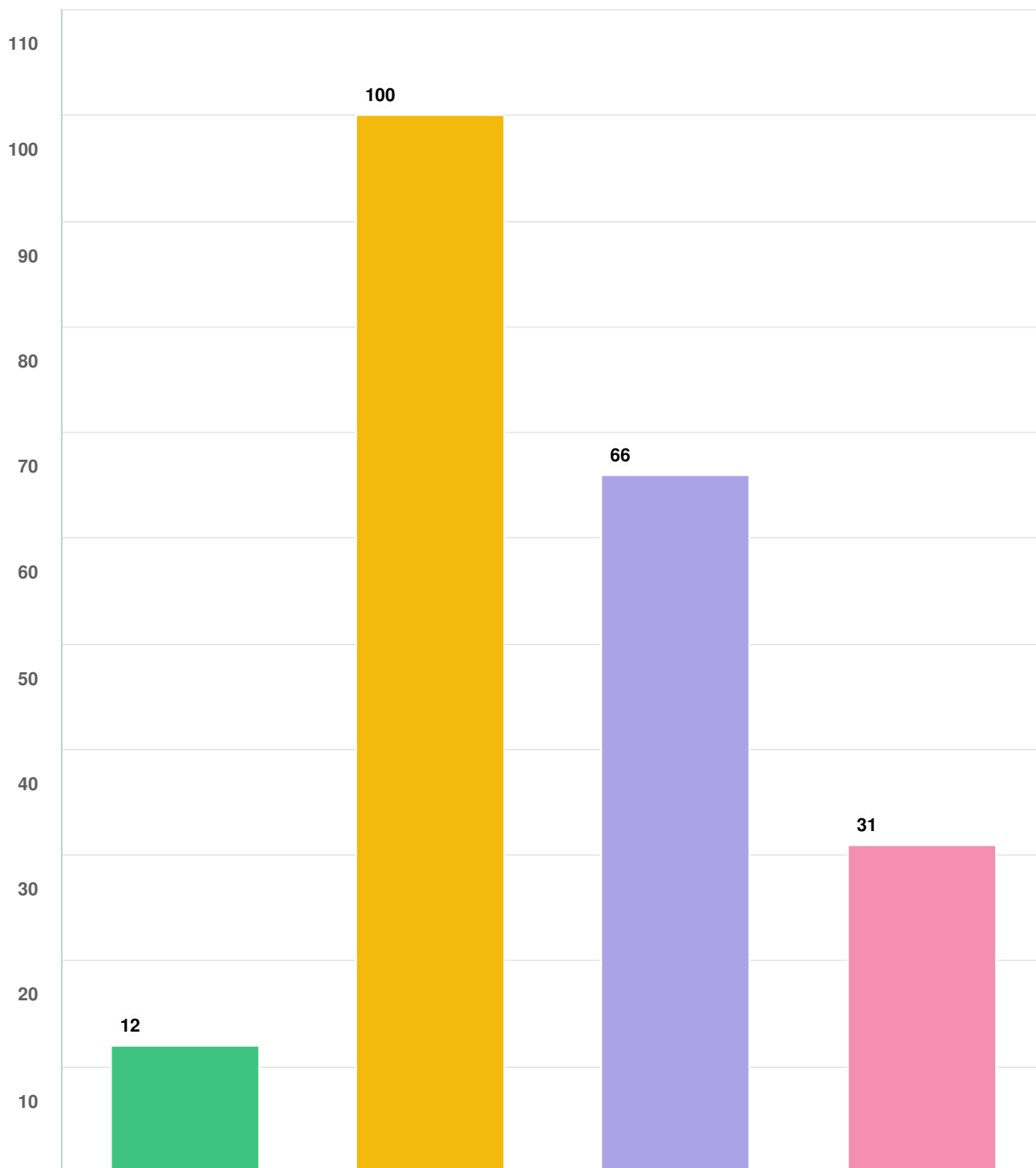


Question options

☐ Unsafe ☐ Neither Safe nor Unsafe ☒ Quite Safe

Optional question (213 response(s), 2 skipped)
Question type: Checkbox Question

Q19 Council communicates through its Facebook page, new website, Your Say, local noticeboards at Shopping Centre hubs and its new Connecting the Community newsletter. How do you feel Council's communication is?



Question options

● Poor ● Not Good ● Good ● Very Good

Optional question (209 response(s), 6 skipped)
Question type: Checkbox Question

Q20 Please comment on how Council could improve its communications with residents

Anonymous

8/20/2020 12:48 PM

respond when people ask questions

Anonymous

8/20/2020 01:07 PM

Council doesnt put our click freindly links, short posts, surverys or anything that is easy. Its a 3rd party click on just like this survery. Its oitdated and clunky which results in poor community engagement. Walk ins hold no weight as its just a face to face. Emails quickly get shut down.

Anonymous

8/20/2020 01:09 PM

Community newsletter, where is that found???

Anonymous

8/20/2020 02:10 PM

I only ever hear through word of mouth or second hand

Anonymous

8/20/2020 08:18 PM

More opennness with decisions

Anonymous

8/20/2020 10:31 PM

Invite to council meetings

Anonymous

8/21/2020 07:28 AM

Maintain Facebook, promote subscriber newsletters Encourage local user groups to share in their networks

Anonymous

8/21/2020 09:23 AM

Need to find out a way to work with the other community pages on facebook. Humpty Doo page has an enormous amount of followers and they are just facilitating an environment where people can get together and bad mouth Council. 99% of the time the information is completely false and just inciting hate. Council should not have to post on the page but they should approach the keeper of the page and discuss them being an influencer for Council. Other Council's have used this method. People may not want to hear it from Council but if you have another page post information for you (positively), people are more likely to read it.

Anonymous

8/21/2020 09:36 AM

Letters in the post to all, then the option to receive correspondence by email.

Anonymous

8/21/2020 11:01 AM

Increase staff to animal management and customer service areas

Anonymous

8/21/2020 12:29 PM

New website is amazing. Keep up all the updates.

Anonymous

8/21/2020 05:56 PM

Newsletter in PO boxes , more open meetings and allow the public to address the floor for longer than the time allotted now

Anonymous

8/21/2020 06:52 PM

Not everyone uses electronic devices. I've never seen the connecting the community newsletter.

Anonymous

8/22/2020 08:28 AM

Only recently have I seen council on facebook. I like the freebie classes you are holding at the moment

Anonymous

8/22/2020 04:20 PM

Newsletters we use to get them

Anonymous

8/22/2020 07:46 PM

Pushing the new services. Didn't know about the Connecting the Community newsletter.

Anonymous

8/22/2020 08:02 PM

Actually listen and not rely on surveys to make your decisions, many people don't even own a computer.

Anonymous

8/23/2020 02:46 PM

A bit more honesty would go along way including more facts and figures on where rate payers money is spent.

Anonymous

8/23/2020 08:08 PM

Advertising services in the community noticeboard on TV.

Anonymous

8/23/2020 09:27 PM

Surveys about important decisions.

Anonymous

8/24/2020 08:14 AM

More news as to what's happening. Never see anything in NT News or hear on Katie Wolf etc

Anonymous

8/24/2020 09:16 AM

I think what they are doing is fine. Maybe a bit more radio.

Anonymous

8/24/2020 09:25 AM

Letting residents know about the various ways they communicate would be a good start - I wasn't aware there was a new website, very rarely see anything on the shopping centre noticeboard.

Anonymous

8/24/2020 09:58 AM

You never see or hear from the Mayor. Don't know what she does for Council. Maybe she does stuff but no one knows. She's also not very good on the radio.

Anonymous

8/24/2020 12:13 PM

Install Council Community Boards within the Municipality (Main Visiting areas) Community Magazine Plan more community events / information days
Create an app

Anonymous

Reply to emails.

8/26/2020 11:26 AM

Anonymous

where are the councillors and why do we never see or hear from them

8/26/2020 12:00 PM

Anonymous

I am not on Facebook

8/26/2020 12:05 PM

Anonymous

Email

8/26/2020 12:07 PM

Anonymous

LSC doesn't listen anyway

8/26/2020 12:09 PM

Anonymous

Convene Community Conversations. Be very clear about who I can phone, email, ask if I have a question, a genuine question-not a complaint or a rant, more a view so perhaps a Question Box-electronic, f2f.

8/26/2020 12:11 PM

Anonymous

More social media , Facebook.

8/26/2020 12:15 PM

Anonymous

The message has been getting out but there is no trust. To improve trust has to be restored. You can shout from the roof top and be very effective at getting your message out but right now I consider council to be a lose with the truth

8/26/2020 12:28 PM

Anonymous

Not sure

8/26/2020 12:41 PM

Anonymous

Updates via social media

8/26/2020 12:51 PM

Anonymous

NEWSLETTERS MAYBE - SOME OLDIES DO NOT USE
FACEBOOK,SOCIAL MEDIA

8/26/2020 12:56 PM

Anonymous

I don't use Facebook so I do feel I don't receive information very often. But the newsletter is useful.

8/26/2020 01:22 PM

Anonymous

The your say facility is pretty poor

8/26/2020 01:33 PM

Anonymous

what community letter? I was not aware of this

8/26/2020 01:39 PM

Anonymous

This survey isn't working properly for a start , can't select certain things and drop downs aren't working

8/26/2020 01:39 PM

Anonymous 8/26/2020 02:14 PM	Have okay as an option in this survey in between good and not good
Anonymous 8/26/2020 02:56 PM	Half the residents are still writing to Bob Menzies,roll on retirement villages
Anonymous 8/26/2020 04:09 PM	No comment
Anonymous 8/26/2020 05:08 PM	Facebook not working needs more interaction. Meet & Greet at Freds Pass Markets great need more participation.
Anonymous 8/26/2020 05:51 PM	Council could improve its communications by being consistent, transparent and by listening to ALL residents opinions.
Anonymous 8/26/2020 06:30 PM	Be more inclusive
Anonymous 8/26/2020 06:31 PM	Communication is also important to improve with other organisations! For residents use fb page more.
Anonymous 8/26/2020 06:52 PM	Be open an truthful stop hiding scams like the storm water approval
Anonymous 8/26/2020 07:23 PM	Stop with the double talk and rubbish about how well you are doing I read the last report it was a waste of money
Anonymous 8/26/2020 07:35 PM	Newsletter in PO Box
Anonymous 8/26/2020 07:36 PM	More consultation
Anonymous 8/26/2020 08:49 PM	I feel a lot of effort has been demonstrated in recent years to improve this area. Of course there is always more that can be done by anyone in this space. Sometimes there is too much reliance on Facebook but acknowledge good attendance at markets to be available for communication. I like the way Palmerston Council has been going out into the community to hold its meetings and encourage public attendance or seek feedback.
Anonymous 8/26/2020 09:02 PM	council has improved over the past few years and has grown with the modern times
Anonymous 8/26/2020 09:24 PM	Don't know about the newsletter, often just check Facebook

Anonymous 8/26/2020 11:16 PM	peg a newsletter on gates like Gerry Wood's Nelson Notes.
Anonymous 8/27/2020 09:40 AM	Increase efforts made to date.
Anonymous 8/27/2020 10:32 AM	Quartly newsletter ,or half yearly
Anonymous 8/27/2020 10:44 AM	Listen to feedback both good and bad.
Anonymous 8/27/2020 11:06 AM	more open to public cpuncil meetings
Anonymous 8/27/2020 11:47 AM	People are too tired after work to be going online reading Council up-dates, weekend read of a monthly NEWSLETTER better.
Anonymous 8/27/2020 01:42 PM	pop up stalls at shops, some people don't use facebook, but most need to shop
Anonymous 8/27/2020 03:57 PM	Good old fashion postage direct to land holders if it's important
Anonymous 8/27/2020 04:45 PM	More facebook
Anonymous 8/27/2020 07:15 PM	I don't believe there is a noticeboard at Coolalinga Central and if there is ita not visible and I rely on local electoral reps to provide info that is clear on community pages
Anonymous 8/27/2020 07:56 PM	More use of social media platforms
Anonymous 8/28/2020 11:23 AM	I usually know what is going on as I receive a regular email from a council member to me this is a very good service otherwise I would not know. Normal business hour events I normally do not attend unless it is in the late afternoon on days I am not at work.
Anonymous 8/28/2020 07:51 PM	Don't assume everyone is into social media
Anonymous 8/30/2020 09:49 AM	Council should engage PRIOR to considering decisions such as the relocation of Taminmin Library; contemporise meeting procedures to encourage attendance and community involvement; and assess the amount of 'confidential' issues as to whether residents have a right to know.

Anonymous 8/30/2020 03:45 PM	Newsletters?!
Anonymous 8/30/2020 05:53 PM	Why not have a stall at the Coolalinga shops once a weekend
Anonymous 8/30/2020 09:07 PM	There is no opportunity to give other feed back, I can't believe we pay rates, have no rubbish collection, can't remember the last time I saw council attend to anything on my street, and still have to pay \$5 to get rid of 5 palm fronds at the dump..
Anonymous 8/31/2020 01:45 PM	The crap that went on with the rates was pretty disappointing. Thank god for Gerry wood taking the time to brief residents
Anonymous 8/31/2020 08:27 PM	I didn't realise the council use all these platforms. I'll have a look. :)
Anonymous 8/31/2020 08:58 PM	Mail out communications Communicate via radio stations
Anonymous 9/01/2020 04:12 PM	Don't shut meetings down when people are complaining about UCV. Not everyone is on facebook.
Anonymous 9/01/2020 04:17 PM	I must be missing all the communications. I see facebook below. Will look it up.
Anonymous 9/01/2020 05:17 PM	News letter via post
Anonymous 9/02/2020 07:35 AM	did i miss the notice or letter saying that your on facebook how about ole fashion communication
Anonymous 9/02/2020 11:16 AM	Start listening to its constituents and move forward rather than continues circles
Anonymous 9/02/2020 03:26 PM	I do not use social media so do not receive information. Council should find who would prefer written communication
Anonymous 9/02/2020 03:58 PM	By being a lot more helpful on the phone for a start. By taking residents complaints and comments seriously. By returning phone calls. Is ridiculous that Facebook is councils primary tool - many people not on Facebook.
Anonymous 9/03/2020 11:14 AM	letter box drop or attached to residents gates as Gerry Wood used to do but this will cost money and i dont want to pay any more for my rates. I wasnt aware there is a facebook page, i will follow it up
Anonymous	Try listening to what they say not just think you know what they want instead,

9/03/2020 10:52 PM

remember the three Rs. You are there for the people not yourself and why move the library that's right you know better FFS

Anonymous

9/03/2020 11:04 PM

I only find out what the council is doing by Jacqui Sheehan re-posting events on the Humpty Doo Community Facebook page and the occasional newsletter in the post. While I have liked the Litchfield Councils Facebook page it doesn't come up in my feed.

Anonymous

9/04/2020 12:23 AM

Be honest

Anonymous

9/04/2020 06:23 AM

its ok at the moment

Anonymous

9/04/2020 07:53 AM

Answer emails is a good start.

Anonymous

9/04/2020 08:19 AM

Monthly newsletter

Anonymous

9/04/2020 01:05 PM

Email etc

Anonymous

9/04/2020 03:13 PM

Listening to residents would be a good starting point.

Anonymous

9/04/2020 05:14 PM

more information on the council website. if it is on there it is hidden behind too many pages.

Anonymous

9/04/2020 05:24 PM

Listen to what the resident wants and not tell us what you think we want

Anonymous

9/04/2020 08:26 PM

At least a note on residents gate

Anonymous

9/04/2020 08:43 PM

i haven't really looked into this

Anonymous

9/04/2020 08:50 PM

Be honest!

Anonymous

9/05/2020 10:41 AM

I have not received a newsletter in a very long time

Anonymous

9/05/2020 09:25 PM

Councillors out & about

Anonymous

9/05/2020 10:16 PM

Old fashioned mail outs please

Anonymous

9/06/2020 02:47 PM

communication is adequate & Q 19 should have an average or adequate answer. Q 19 will be used to mislead the punters. Q 21 & 22 - same as above

Anonymous

9/06/2020 04:06 PM

Open and more transparent

Anonymous

9/09/2020 04:12 PM

More consistency

Anonymous

9/09/2020 07:50 PM

Updates are few and far between

Anonymous

9/10/2020 07:41 AM

I have not heard of Your say or Connecting the community newsletter.

Anonymous

9/10/2020 09:04 AM

Tell us what you're doing and involve locals. Where's my rep for the ward???? I never see them and I don't remember who they are or what they look lik

Anonymous

9/10/2020 09:20 AM

listen when people ring to tell about a complaint

Teresa

9/10/2020 09:30 AM

Be more open about what is being planned for the shire

Anonymous

9/11/2020 09:21 PM

Phone residents to talk to them. Door knock like politicians and send letters to rate payers about local issues.

Anonymous

9/11/2020 10:01 PM

Email newsletters

Anonymous

9/12/2020 05:15 AM

By having open days at the Council. Come and talk to your Council and see what we are doing and any issues should be considered.

Anonymous

9/12/2020 06:39 AM

newsletters to postal addresses

Anonymous

9/12/2020 09:16 AM

email

Anonymous

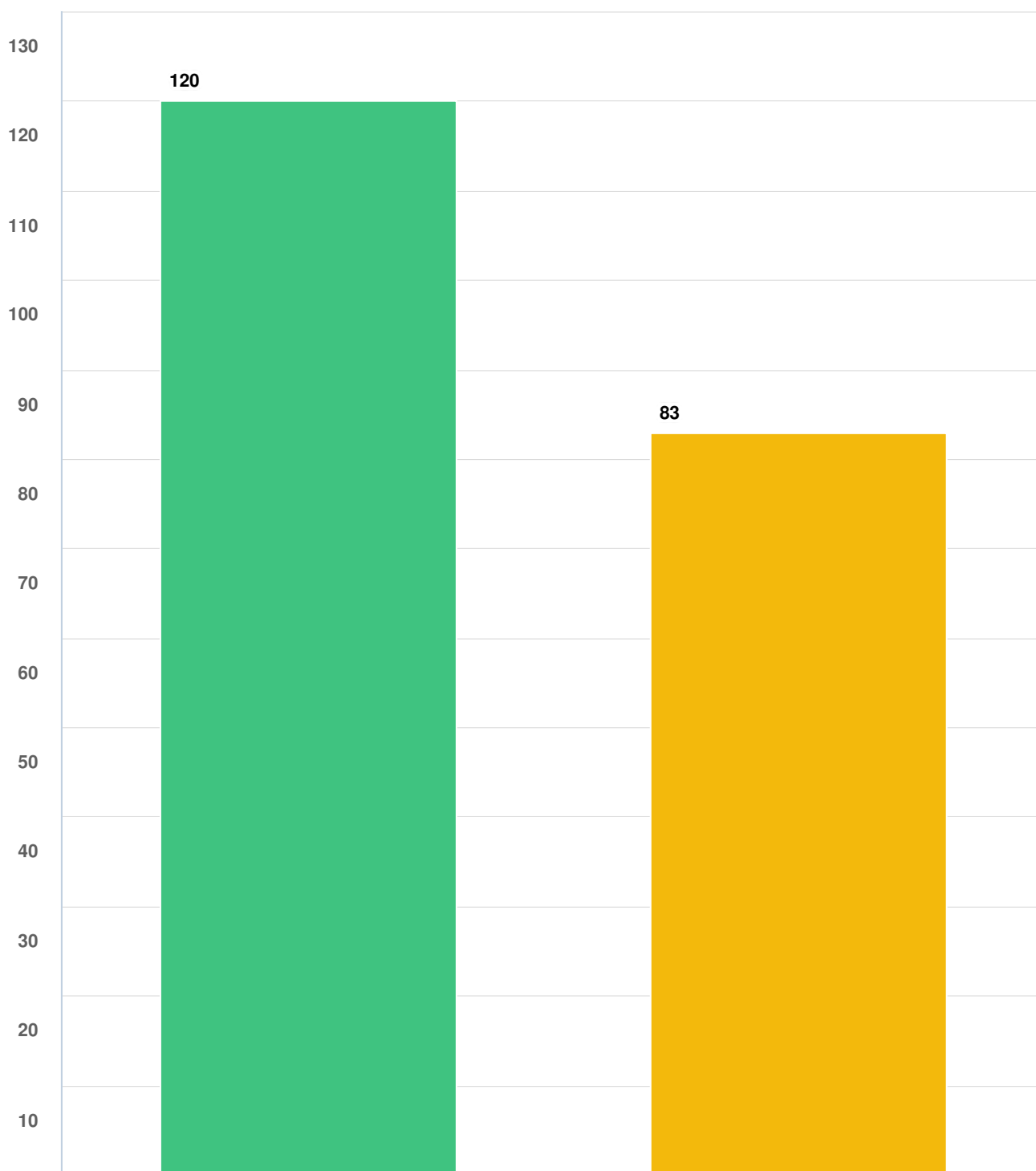
9/12/2020 07:31 PM

Email

Optional question (112 response(s), 103 skipped)

Question type: Essay Question

Q21 Council uses Facebook as its primary tool for instant communications, have you liked Council's Facebook page to be kept up to date?

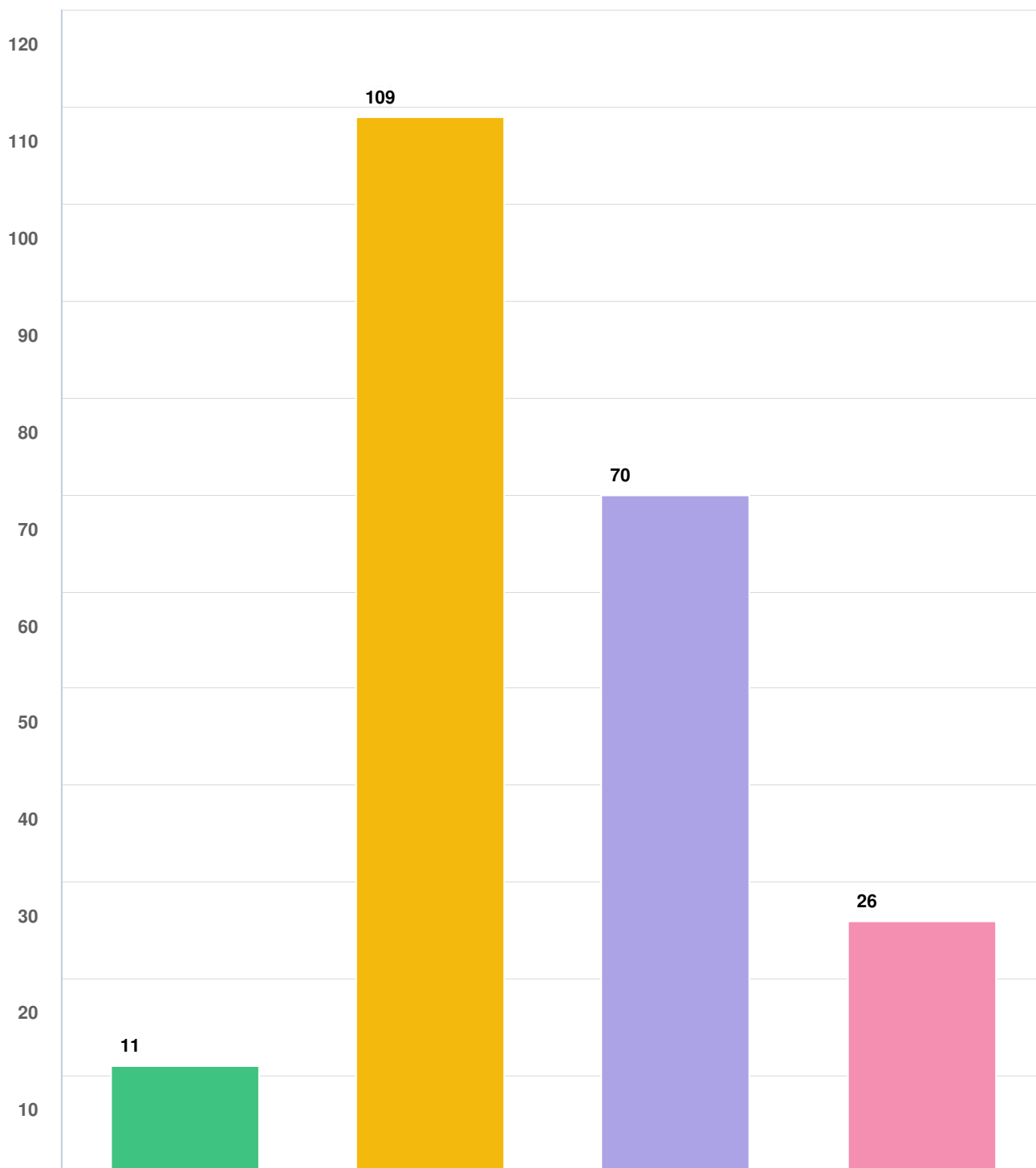


Question options

☐ No ☒ Yes

Optional question (203 response(s), 12 skipped)
Question type: Checkbox Question

Q22 Overall, how would you rate Council's performance?



Question options

● Poor ● Not Good ● Good ● Very Good

Mandatory Question (215 response(s))

Question type: Checkbox Question



COUNCIL REPORT

Agenda Item Number:	15.07
Report Title:	Get Active in Litchfield 2020 Evaluation
Author:	Jessica Watts, Community Development Officer
Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	A: Evaluation Report

Executive Summary

The Get Active in Litchfield Program was an active recreation program held at each of Council's Recreation Reserves from 13 July – 6 September 2020. The Program was funded through the NT Government's Special Community Assistance and Local Employment Funding.

This report presents the evaluation of the Get Active in Litchfield Program.

Recommendation

THAT Council:

1. Receive and note the Get Active in Litchfield 2020 Evaluation Report;
2. Approve the use of \$7,000 from the Community Grant Scheme Budget to contribute towards a 2021 Get Active in Litchfield program; and
3. Request that budget of \$20,000 be included in the future budget register for Council consideration in the 2021/22 Budget to fund the remainder of the 2021 Program and the planning for a 2022 Program.

Background

Get Active in Litchfield was a series of activities by local sport and recreation providers that aimed to:

- Provide a free or low-cost program for the Litchfield community to be physically active;
- Promote the Recreation Reserves and increase the number of people using them; and
- Provide a supplementary income to local businesses who have likely been impacted by COVID-19.

Upon completion of the Program Council Officers collected feedback from both the attendees and the activities providers in order to evaluate the Program and consider opportunities and implications for future community programs.

Key statistics from the evaluation are:

- There were 833 attendees in total to the activities of the Program.
- 76.6% of the attendees rated their satisfaction with the program as “very happy”.
- 44.7% of respondents have stated that “The Program motivated them to visit recreation reserves they have never been to before.”
- 66.7% of Activity Providers have rated their satisfaction with the program as “very satisfied”, while 33.3% of Activity Providers responded as “satisfied” which can be translated as a 100% satisfaction with Get Active.
- 80.9% of the attendees will continue to participate in activities that they have tried throughout the Program.
- 50% of Activity Providers that participated in the Program have received 6-10 new clients, and 33.3% of business have received 10+ new clients.
- 100% of Activity Providers who participated in Get Active expressed their interest to participate in similar future programs if such become available.

The evaluation report is provided as Attachment A to this report.

Given the success of this Program and the demand from the community to continue, it is recommended to Council to approve the use of \$7,000 from the cash for cans income to fund the planning of a 2021 Program between June and August. This will cover the development of the program and marketing materials, the first month of activities and two months of a student internship to support the delivery.

The Community Grant Scheme is funded by the cash for cans initiative, which currently has a balance of \$90,363.33. With \$52,100 of this committed to sponsorships and the three community grants Council offers with the 2020-21 budget, there is a remaining balance of \$38,263.33 uncommitted.

A further \$20,000 is recommended for Council to consider as part of the 2021/22 budget process. This will fund the remaining two months of activities and student internship for the 2021 Program, plus the initial planning for a 2022 Program the following year.

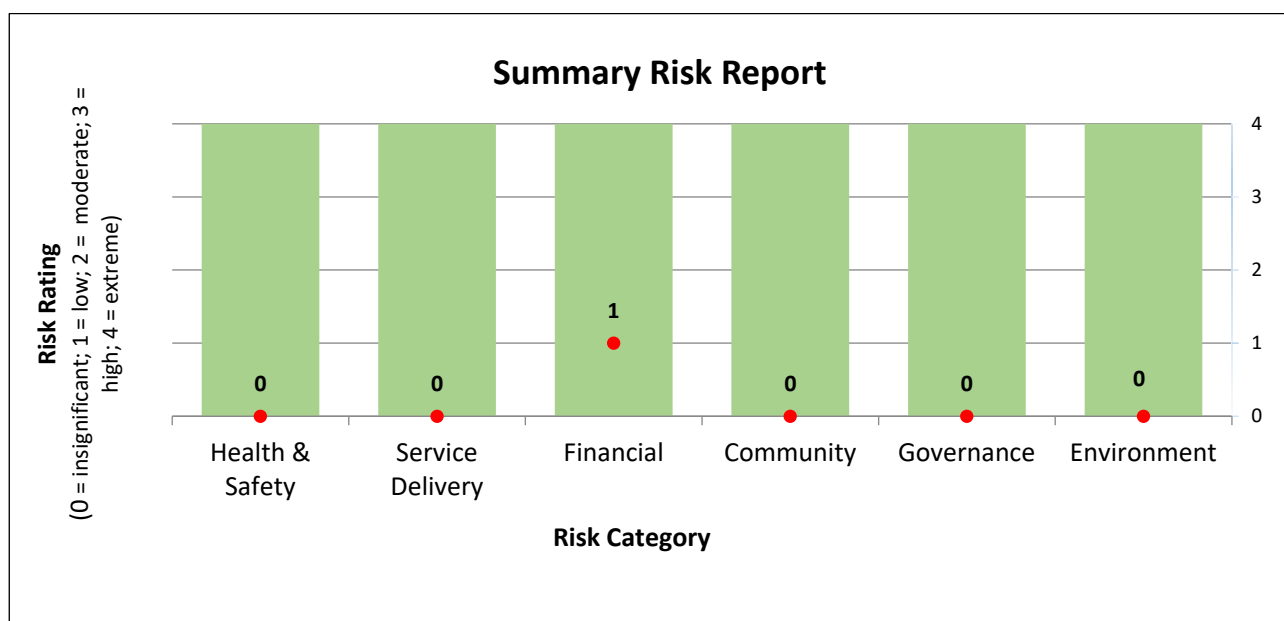
Links with Strategic Plan

A Great Place to Live - Recreation

Legislative and Policy Implications

Nil.

Risks



Financial

The Get Active in Litchfield Program in 2020 was funded by the NT Government's SCALE funding. Due to the success of the Program and the community support for it to continue, it is recommended to partially fund a 2021 Program through the cash for cans income, with a further \$20,000 to be funded through the 2021/22 Budget as outlined above.

Conducting such a program places additional resourcing constraint on the Community and Corporate Department. It is envisaged these will be minimised with the proposed student internship.

Community Engagement

For the evaluation Council requested feedback through two surveys, one for the community and one for the activity providers. Data for these surveys was collected by Council attending the activities and assisting people to complete the surveys.

Approving the use of funds for a 2021 Program will provide an increased lead time to promote the activities to the community earlier and through more channels that have a high reach such as the school network.



GET ACTIVE IN LITCHFIELD

2020 PROGRAM EVALUATION

LITCHFIELD COUNCIL

Table of Contents

Introduction	1
Marketing of the Program.....	2
Resources.....	3
Impacts and Outcomes	3
Survey Results	4
Suggestions for Future Programs	7
Impact on the Activity Providers:	7
Continuation of Activities Beyond the Program:	8

Introduction

The Get Active in Litchfield Program was an active recreation program held at each of Council's Recreation Reserves from 13 July – 6 September 2020.

This program was made possible through the NT Government's Special Community Assistance and Local Employment Funding.

The objectives of the program were to:

- Provide a free or low-cost activity program for the Litchfield community to be physically active.
- Promote the Recreation Reserves and increase the number of people using them.
- Provide a supplementary income to local businesses/community groups who have likely been impacted by COVID-19.

The data for this evaluation was collected through:

- Surveys of participants.
- Surveys of providers.
- Quantitative data from attendee numbers.
- Qualitative data from participants feedback.

Key Statistics:

- 76.6% of the attendees rated their satisfaction with the program as "very happy".
- 44.7% of respondents have stated that "The Program motivated them to visit recreation reserves they have never been to before."
- 66.7% of Activity Providers have rated their satisfaction with the program as "very satisfied", while 33.3% of Activity Providers responded as "satisfied" which can be translated as a 100% satisfaction with Get Active.
- 80.9% of the attendees will continue to participate in activities that they have tried throughout the Program.
- 50% of Activity Providers that participated in the Program have received 6-10 new clients, and 33.3% of business have received 10+ new clients.
- 100% of Activity Providers who participated in Get Active expressed their interest to participate in future programs if such become available.
- There were 833 attendees in total to the activities of the Program.

Marketing of the Program

Channel	Action	Estimated Reach
Promotion Stall	Stall at Coolalinga: <ul style="list-style-type: none"> • Program flyers hand outs • Water bottles and balloons Council brand promotion • Speaking to community members about Get Active 	100
Social Media	Facebook promotion: <ul style="list-style-type: none"> • Boosts of Feel Good Friday events • Promotion of individual Program events on Council Facebook page • Humpty Doo Community and Child Care Centre posted individual activities on their Facebook page • Service providers were advertising their events on their pages 	44,052
Website	Promotion of the Program on Council website	952
Radio	Promoted by the Mayor and Deputy Mayor on the weekly Radio segment on Territory FM	Approx 2,000
Flyers	Flyers were delivered to: <ul style="list-style-type: none"> • Council reception • Coolalinga Central information stall • Community Noticeboards • Taminmin Community Library • E-mailed to community and non-for-profits operating in the area or with potential clients who live in the rural area 	Approx 1,500
Emails	E-mails were sent weekly to various community organisations, non-for-profits and health service providers.	Approx. 50
Schools	The Get Active in Litchfield program as well as ongoing individual events flyers were e-mailed to schools to be included in the newsletters or promoted around the school.	Approx. 2000
TOTAL ESTIMATED REACH		50,000

Resources

Resources Required

Item	Cost	Estimated number of hours
Program Planning	\$990	22
Liaison with Providers pre-program	\$990	22
Program Development	\$1,710	38
Marketing of Program	\$5,625	125
Evaluation of Program	\$1,575	35
TOTAL		242 hours 32 days
	\$10,890.00	

Material and Contract Expenditure

Item	Cost
Development of Marketing and promotional Materials	\$1,600.00
Activity Providers	\$10,884.00
Facebook Promotion of Program	\$215.00
Printing	\$750.00
TOTAL	\$13,449.00

Impacts and Outcomes

Examples of anecdotal impact on community members of the program collected via conversations with participants, e-mails received and via the community survey.

- Humpty Doo Resident at McMinns Lagoon Walk Activity mentioned that she has lived in Humpty Doo for 9 years and did not even know about the Lagoon.
- Emergency doctor shared that her mother has had surgeries on her hips, and she needed to get back into exercise. Activities from Get Active in Litchfield gave her an opportunity to do so; to get out of the house and gain confidence she can do things.
- McMinns Lagoon Walking Group participant said that this was a beautiful spot right in "the backyard". He wouldn't have known about it otherwise. There is no need to be driving for hours as he has discovered so many great locations for week-end day trips with the family.
- Senior resident of Litchfield Area noted that it was great to get outside, meet people and do things. She was feeling active again.
- Fitboxing participant has mentioned that it is not easy for a mother with two kids to not be isolated and find the time for herself. Especially as not all the gyms offer creche services. This program was a great opportunity to improve her physical shape and get to

meet other young mothers in the community while kids can also come along and enjoy the fun of being outside.

- Rosie, a Yoga Participant commented that she no longer felt comfortable driving long distances. She hasn't been able to do any activities as everything is at least a 20-minute drive. This Program has been a great opportunity for her to get out and exercise as it was only 5 minutes away from her home".
- Young mother at Coolalinga Central promotion stall said that Get Active in Litchfield was a great opportunity to do something interesting with your child and for them it was a good chance to learn something new. She wouldn't be able to introduce some of the activities to her children otherwise. She thought that it was nice to have fun activities in the rural area.
- Lapidary Crafts Participant: "I am always looking for something new for my kids to try. We did not even know that there was a Gem and Mineral Club in such an easy location. And they have a great program for kids. It is a great idea to promote local clubs like this".

Survey Results

A survey was open from 24 August - 14 September for participants to submit their feedback on the Program and activities provided. 47 responses were received.

Program participant residence:

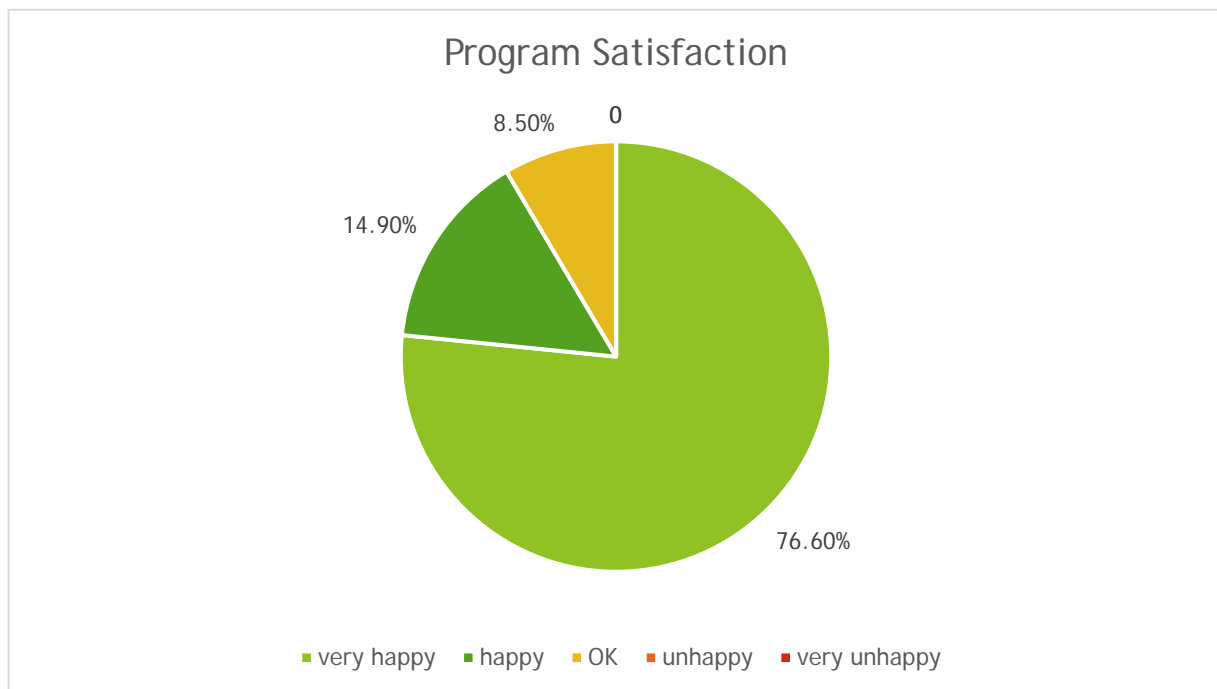
Litchfield Area	89.4%
Other	10.6%

Age range of participants:

Under 18*	-
18-24	-
25-34	34.0%
35-44	8.5%
45-54	19.1%
55-64	12.8%
65+	25.5%

*it should be considered that the forms were completed by parents

Overall experience of Get Active in Litchfield Program:



Individual participation in the Program:

Attended 1-8 sessions in total during the program	48.9%
Attended 2 or more sessions every week	25.5%
Attended 1 sessions per week	0
Did not attend any sessions	2.1%

Readiness to participate in sessions on paid basis once the program has concluded:

Yes	80.9%
No	19.1%

Physical activity frequency prior to the program:

Daily	19.1%
Weekly	63.8%
Fortnightly	6.4%
Monthly	2.1%
Never	8.5%

Using of Litchfield recreation reserves prior to the program:

This program motivated me to visit recreation reserves I have never been to before	44.7%
This program reminded me about some of the recreation reserves	40.4%
I already visit recreation reserves regularly	14.9%

Activities time convenience:

Monday to Friday between 5.30 am - 7.00 am	7 participants
Monday to Friday between 9.00 am - 12.00 pm	35 participants
Monday to Friday between 3.00 pm - 5.00 pm	5 participants
Monday to Friday between 5.30 pm - 8.00 pm	9 participants
Saturday morning between 8.00 am - 12.00 pm	15 participants
Sunday morning between 8.00 am - 12 pm	7 participants

Activities that community members would like to be able to participate in:

- Swimming
- Water aerobics
- Darts
- Table tennis
- Gymnastics
- Line dancing
- Zumba
- Arts and crafts for adults
- Meditation
- Pilates
- Photography walks
- Golf
- More activities for teenagers
- Walking group in Berry Springs Area
- Parent and child yoga and water activities

How participants found out about the program:

Facebook	48.9%
Poster	10.6%
School	2.1%
Friend/family member	36.2%

Suggestions for Future Programs

The following points are provided to consider for future programs.

- Feel Good Fridays at Freds Pass Sport and Recreation Reserve, an activity aimed at 14-19 year olds, did not get any attendance throughout the program. Follow up conversations were held with the Provider with the following to consider:
 - “The timing may have been wrong. Big lesson for us as it is a popular time for events when we do them in Palmerston”, PaRBA Relationship and Events Manager.
 - The location could be inconvenient for a youth-directed activity as it is hard to access by cycling or walking and it could not be convenient for parents to drive children over.
 - Locating such events around Humpty Doo where youth could have more access.
- Some mothers thought that Get Active is a sports-oriented program and were not aware of various activities for children. In such way, they only started participation in the later weeks of the program:
 - Promote individual events as much as program as a whole.
 - Advertise suitability for all ages and that the activities are family-friendly.
- To create the data base for promotion of future programs and events:
 - have attendees register in the program (recommended by Palmerston Community Development Officer).
- Participants of the program were suggesting developing more events that are accessible for attendees with additional needs.

Impact on the Activity Providers:

The feedback was collected from activity providers of the Program through discussions and the Provider Survey.

Top End Gem and Mineral Club:

“We had 6 new memberships of the latest workshop, including families”

Core Body and Health Fitness stated that Get Active in Litchfield allowed them to look at the programs they offer differently. It was challenging to make it more fun to engage more people but helped to develop the way they work and improve. A lot of young mothers who started exercising as part of Get Active in Litchfield are planning to continue attending the sessions after the Program is finished.

Smile a Mile Toy Library said that participating in the program gave them an opportunity to get a better understanding what activities are of the most interest to the Community and has inspired them to develop the programs that they offer. It has also promoted their business greatly as some families are now interested in attending their events regularly.

Bush to Beach has commented that as she has started the business just recently, this program has been a great promotion channel. The business has received a lot of new subscribers on Facebook and people are interested in attending her programs. The business owner was also able to collect a lot of valuable feedback which is exactly what was needed for further development of the business.

Nic's Yoga shared that they have been wanting to try different times and different groups for a while, but always were uncomfortable with taking that risk. Within this program Nicole has had a new class which was very successful and now may become regular: *"So I have now been able to add definitely one, potentially 2 classes to my timetable... It has got some new people to come along and try classes so that's wonderful, I have even had a few existing students step back on their mats for a session or two... I would definitely be interested in participating in events like this again... Also the advertising from you guys for the event was great!"*

Continuation of Activities Beyond the Program:

- Continuation of the Walking Group at McMinns Lagoon Recreation Reserve. The group meets every Thursday 8.30 am. Council has aided the group with promotion of the activity.
- Continuation of Yoga group at Humpty Doo Village Green due to the high demand for the class.
- New nature play children's program at Knuckey Lagoon Recreation Reserve.
- An additional session for the Top End Gem and Mineral Club at Knuckey Lagoon Recreation Reserve due to the success of the class.
- An additional group fitness class at Freds Pass Sport and Recreation Reserve.
- Two additional classes of Yoga at Berry Springs Recreation Reserve due to the high interest in the activity.
- A social unicycling ride on Saturday 12 September with plans for future rides.



COUNCIL REPORT

Agenda Item Number:	15.08
Report Title:	Recreation Reserve Lease Update and Rescinding of Reserves Policy
Author:	Jessica Watts, Community Development Officer
Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	A: LC 38 Reserves Policy

Executive Summary

This report presents to Council an update on the leases with the Recreation Reserve Management Boards. This report also proposes the rescinding of LC38 Reserves Policy.

Recommendation

THAT Council:

1. notes the update on the Recreation Reserve Management Board lease agreements with Council; and
2. rescinds LC38 Reserves Policy.

Background

All seven recreation reserves within the municipality are the property of Litchfield Council with five managed by dedicated and enthusiastic volunteer management boards. Each Board receives annual operational funding from Council and in addition, charges user fees, fundraises or applies for grants, to off-set the cost of operating and maintaining each reserve.

In 2018 draft standard lease agreements were developed and presented to Council at the January 2019 meeting. It is the intention of the leases to ensure Recreation Reserve Management Boards maintain the Reserves at an appropriate level, report on an annual basis to Council and seek approval from Council, where required.

The lease also ensures that Council has the right to access the land or restrict access for example, as part of enacting its Emergency Management Plan.

Freds Pass Sport and Recreation Reserve signed a lease in 2015, leaving four Reserves in need of a new lease. Currently three of these Reserve Management Boards have signed a new lease with Council to expire in 2030. These Management Boards are:

- McMinns Lagoon Reserve Association;
- Livingstone Recreation Reserve Inc.; and
- Berry Springs Recreation Reserve Inc.

Humpty Doo Village Green are the only Management Board who have not yet agreed to sign the lease and instead have sought clarification for the responsibility of the maintenance of utility services. The Humpty Doo Village Green Management Board have also requested the finalisation of the funding agreement prior to signing the lease.

In addition to the leases, Council has drafted funding agreements for the Management Boards. Given annual funding is provided, it is reasonable that clarity should be provided regarding the expenditure of public funds. The funding agreements outline a reporting and acquittal process as well as a determination of the actual expenditure of the operational costs of running the Reserves. The Agreement for funding will give certainty to Management Committees about future funding and will allow Council to withhold funds in case of breeches to the Funding Agreement or lease.

Draft agreements have been provided to and discussed with all Management Boards. Council continues to work with each Management Board on the finalisation on these with the aim of finalisation for the 2021-22 budget deliberations of Council.

In addition to the Recreation Reserve Management Boards, there are no current lease agreements in place with the Howard Springs Fire Brigade and Howard Springs Scouts who currently occupy land on the Howard Park Reserve. As well as the Livingstone Bushfire Brigade occupying land of Council without formal lease agreement in place. At this stage, these parties have only requested non-material changes to the lease agreements and discussions to finalise these leases are continuing.

With the several lease agreements in place and others envisaged to be signed over the coming months, the policy LC 38 has now become redundant. LC 38 was in place to provide a framework from the assessment for Not for Profit Organisations to lease or licence Council owned or managed land prior to a proposal to Council. The policy outlined items that are now covered in the individual leases and are legally enforceable by Council.

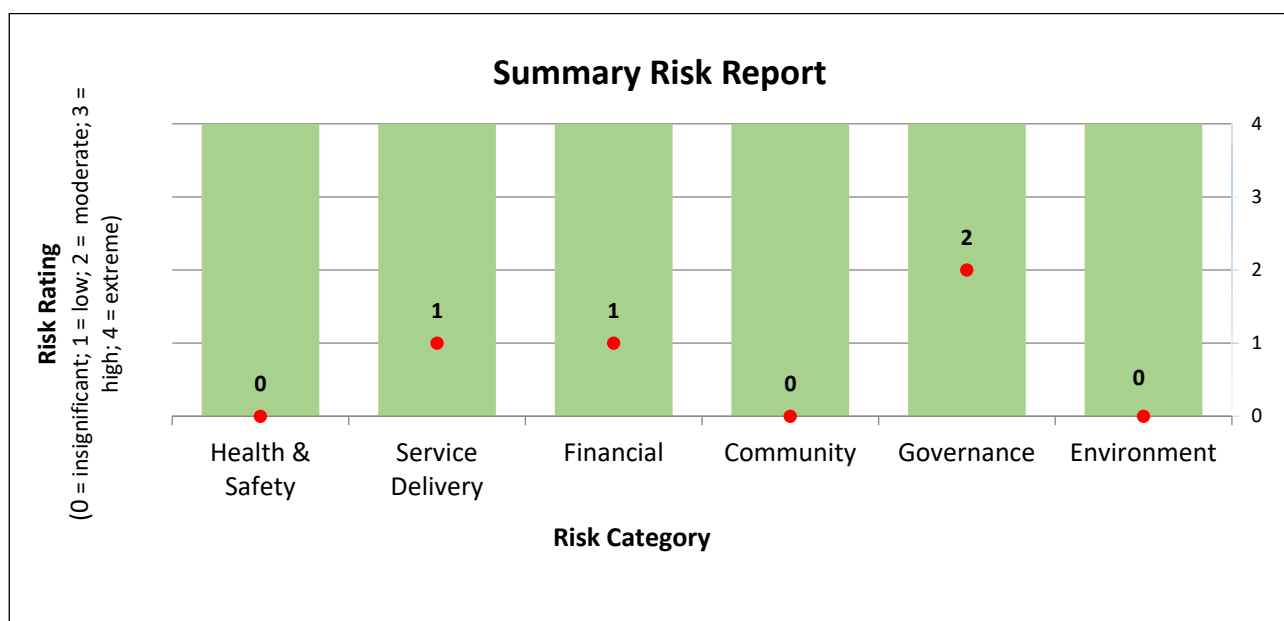
Links with Strategic Plan

A Well-Run Council - Good Governance

Legislative and Policy Implications

Rescinding LC38 requires a resolution of Council as this policy is a Council approved policy in line with Council's policy framework.

Risks



Governance

Currently the lease with the Humpty Doo Village Green Management Board is in overholding as it expired in 2008. Not having a current lease agreement in place is a risk as the former lease does not reflect the current responsibilities of the Management Board.

Service Delivery

The lease agreements outline the level of service expected to be provided by the Recreation Reserve Management Boards. Not having a lease in place with the Humpty Doo Village Green Management Board leaves a level of uncertainty for both the Board and Council as to the service level.

Financial

Should the Humpty Doo Village Green Management Board not sign the lease it would result in Council having to step in and coordinate the operations of the Reserve. It is known that the volunteer committees are able to maintain the Reserves at a lower cost than Council.

Community Engagement

Extensive consultation with the Recreation Reserve Management Boards on the lease agreements has occurred since 2018. Council Officers have attended several meetings for each of the Recreation Reserves to explain the leases, negotiate clauses and answer any questions or concerns raised.

POLICY TITLE:	RESERVES POLICY
POLICY NUMBER:	LC38
CATEGORY:	COUNCIL
CLASSIFICATION:	GOVERNANCE
STRATEGIC PLAN REFERENCE:	1. Effective leadership and governance
CORPORATE GOVERNANCE AND PERFORMANCE :Provide systems of council governance and service delivery that are financially sustainable, accountable, equitable and efficient	
STATUS: Approved	Council Resolution PA13/CAM/063

Date Approved:	13/06/2013	Approved By:	Council	Date for review:	March 2016
Date Approved:		Approved By:		Date for review:	
Date Approved:		Approved By:		Date for review:	
Date Approved:		Approved By:		Date for review:	

PURPOSE:

This Policy will provide the framework for:

1. the assessment of existing Not For Profit Organisations (“**NFPO**”) to Lease or Licence (“**Occupation Agreements**”) Council owned/managed land and buildings prior to the consideration of the matter by Council.
2. the assessment of future NFPO to enter Occupation Agreements for Council owned/managed land and buildings prior to the consideration of the matter by Council.
3. the reporting requirements to Council to ensure accountability and recognition of Council’s contribution.
4. Termination of Occupation Agreements granted under this Policy.

Background

Litchfield Council’s land and building assets are managed by the Assets Management System. Their contact details are: Property Manager and Asset Manager

It is important to develop an open and transparent policy that relates to all Council owned/managed land and building assets currently used or proposed to be used by NFPO under Occupation Agreements.

Council enters Occupation Agreements in connection with a number of its land assets to community related groups, clubs and incorporated organisations for a variety of purposes.

ORGANISATIONAL SCOPE:

2. Objective

Council aims to achieve a number of outcomes from the Policy including:-

- Ensuring the community has the opportunity to benefit from an appropriate range of support services and activities which address identified community needs;

- Assisting NFPO to provide programs and services which address the social, cultural and/or recreation needs of the community;
- Providing Occupation Agreement guidelines which are clear and easily understood;
- Encouraging use by the community of Council facilities to cater for a range of NFPO and to minimise duplication of services by determining the most appropriate occupancy;
- Using contributions from NFPO towards the cost of providing use of Council facilities in the most efficient manner;
- Ensuring Council owned facilities are used to meet demonstrated community needs consistent with Council's Vision, Policies and Strategic Planning (available on the Council's web-site)
- Ensuring fair and consistent Occupation Agreement terms and conditions between NFPO and equitable access to community assets that are the subject of Occupation Agreements;
- Ensuring appropriate legal processes are in place to provide an appropriate level of legal and risk management protection to Council including that transactions and Occupation Agreements comply with all applicable laws;
- Providing accountability through Financial Statements and/or Annual Report for Council expenditure on subsidies provided in connection with Occupation Agreements, as they constitute donations;
- Ensuring that Council-owned facilities are appropriately maintained, developed and occupied responsibly having regard to the interests of local communities and the care of assets;
- Ensuring sound financial management and effective administration of Occupation Agreement arrangements;
- Recognising the value and benefits of services and activities organised and provided by community based groups and to subsidise these groups as appropriate.
- Recognise the income/funding arrangements of NFPO and their ability to pay, and provided alternative contribution structures or Occupation Agreement arrangements to meet the reasonable requirements of particular transactions. For example some groups receive grant fund from state/federal governments which is granted on relatively short terms, other groups have very limited ability to raise funds.

3. Application / Scope

This policy will apply to all Occupation Agreements developed or renewed following adoption of the policy by Council.

4. Definitions

For the purposes of this Policy the following definitions apply:

Full Maintenance: Maintain, repair and replace.

Maintain/repair: Keep in good condition in accordance with Australian Standards. Ensure useful life of the asset is met and does not deteriorate during the term of the Lease or Licence.

Replace: Replace at end of useful life. Replace if broken or damaged beyond repair.

5. Principles

5.1 Management Philosophy

Council facilities which are not required for delivering Council services and which the Council has determined are suitable to be offered for occupation by NFPO will be subject to this policy. The terms of occupation will be generally in accordance with the provisions contained in Council's standard Occupation Agreements (Leases or Licences) *Lease agreements under review and to be part of this policy*] for use of Council facilities by NFPO.

Facilities will generally be managed in a manner which preserves and maintains their flexibility and availability for current and future residents of the Litchfield Local Government Area. Wherever possible, Council will implement a strategy of multiple shared uses between groups.

Existing Lease or Licences

All NFPO with current Occupation Agreements will be asked to provide annual reports against the eligibility criteria during the term of the current Occupation Agreement, to assist Council in achieving its aim of accountability for expenditure on Occupation Agreement subsidies and sustainable economic management of these assets.

Where any existing Occupation Agreement is renewed, the requirements below in respect of New Occupation Agreements will apply. This policy will not be applied retrospectively.

NEW LEASE OR LICENCES

5.2 Eligibility

Any new Occupation Agreements by the Council for whole or of a Council facility, to a NFPO will be assessed against the following eligibility criteria, which shall apply for the whole period of any Occupation Agreement subsequently granted by the Council:

The criteria indicated with an asterisk (*) are mandatory and must be met to enable assessment of an application. A weighting of the remaining criteria will be applied to assist in the assessment process.

NFPO Criteria

- * The NFPO is a legal entity registered under appropriate legislation (such as the Associations Incorporation Act 2009).
- * The NFPO complies with relevant legislation governing its activities, and holds valid licenses or registration certificates required for it to operate and complies with all conditions which may be attached to such licences or registration certificates at all times.
- * The NFPO adheres to all relevant Council policies and complies with the terms of any contracts (comprising but not limited to Occupation Agreements other agreements with Council) from the Council.
- * The NFPO has a constitution or charter which confirms and is actively able to demonstrate the organisation's commitment to either the cultural, social and/or recreational well being of the community.

- The NFPO is one which is not solely operating for the profit or gain of its individual members, whether these gains would be direct or indirect.
- The NFPO is financially sustainable, with annual financial statements provided to Council, audited by a suitably qualified third party, where it is required as a prescribed association under the Associations Incorporation Act or in the case of companies or other entities, annual financial statements certified by its accountants. Such annual financial statements will be required to be provided to Council on a yearly basis, without request by the Council, throughout the term of the Occupation Agreement.
- The NFPO has a committee of management or other like governance structure and appropriate governance arrangements, with established accountability and reporting methods to members of the NFPO and/or to the community. Council will be entitled to examine the said governance structure and appropriate governance arrangements, with established accountability and reporting methods and any information that may flow from such structure and information.
- The NFPO will have a published complaints procedure, (which can be found on the website).
- If successful in negotiations, the NFPO carries out a full Health and Safety audit of the property proposed for the Occupation Agreement in relation to the proposed use and implements at the NFPO's sole cost any recommendations arising from such Health and Safety audit.

Community Benefit Criteria

- * A plan for the facility's use is provided including current and projected hours of operation and expected participant and/or membership numbers.
- * The NFPO provides a written service or a program of activities which can be demonstrated to address an identified cultural, social, recreational or other need in the community.
- Use of the facility will increase social engagement and promote health and well-being of the Litchfield community residents.
- Facility use is consistent with Council's vision and the goals outlined in the Litchfield Strategic Plan.
- The support already being provided by Council to a NFPO both financial and non financial. by providing operational financial support through its annual budget to all reserves]
- The service or activity is non-discriminatory: it will be open to all residents (except where prohibited by law) who meet clearly stated criteria for participation that are directly related to the nature of the service or activity, or geographic catchment area.
- The service or activity can be reasonably accessed by disadvantaged groups, with strategies in place to review and remove any barriers to participation.
- The NFPO's promotion and support of volunteerism.

Facility Management Criteria

- * Proposed use of the facility is suitable (without modification to the property or zoning) for the nature of the site and the neighbourhood.
- Utilisation of, and community access to, the facility will be maximised, through shared use with other NFPO, (where Council deem it appropriate) consistent with any special requirements (which might entail a Licence rather than a Lease).

- The NFPO is willing to undertake significant/identified capital works (where appropriate) as necessary to develop the facility as an asset for the long term benefit of the community.

The eligibility requirements indicated above will be applied in the assessment of an initial request for a Council facility for occupation under an Occupation Agreement and an application to renew an Occupation Agreement.

5.3 Lease or Licence Provisions

Council recognises that many organisations have strong historical affiliation with the facilities which they use, and have contributed in cash and kind to their development. Generally Council supports the continued occupation of those facilities by those organisations but with a preference for a shared multiuse basis where it does not currently occur.

Details of whether a Lease or a Licence should apply to an occupancy can be found detailed in the schedule to this Policy Document and is strictly subject to any updated legislation and cases which may arise during the course of this Policy being in force.

5.3.1 Occupation Agreement Term

The period of an Occupation Agreement will in part be determined according to the NFPO and Council's estimation of the contribution made by a NFPO to the relevant facility being or to be occupied:

1. Where the NFPO voluntarily undertakes (with prior written approval from Council) extensions or improvements to the exterior of a facility (eg. Pergola, sun shade) they are responsible for the maintenance and presentation of those improvements. NB: The NFPO must also comply with any relevant statutory approval processes (eg. Development Consent / Building Board), prior to commencing any works.

Unless mentioned above, NFPO's of the facility should be responsible for all maintenance of the facility. Where more than one organisation uses a facility, contributions and responsibility for maintenance should be shared according to use.

5.3.2 Operating Costs

NFPO will be responsible for the costs associated with services provided to a Leased or Licenced facility (eg. Electricity, water usage and gas) and any applicable taxes (including GST and stamp duty).

5.3.3 General

The information below will form the basis of accountability by the NFPO to Council and subsequently through Council to residents of Litchfield Council.

(i) Hours of Use

The hour of use will be subject to any legal restrictions and to ensure that the use doesn't affect the amenity of the area where the occupation occurs

(ii) Insurance

The NFPO must maintain its own public liability insurance and insurances for all plant and equipment and all fixtures and fittings (and in the case of those owned by Council such insurance will name Council as a joint policy holder). Council will cover building insurance.

(iii) Legal fees

Each party will meet their own legal fees and expenses. The Tenant will be responsible for any registration costs of the Occupation Agreement.

(iv) Removal of Assets

The NFPO may not remove any assets that have been constructed or installed by them during the term of the Occupation Agreement. All improvement at the end of the Occupation Agreement shall remain in Council ownership unless Council gives notice to the NFPO that it must remove them.

The Council recognises that any items subject to a hire purchase agreement may be removed, prior to the expiration of the Occupation Agreement, however any damage made to the property in their removal must be made good by the NFPO at its sole cost to the reasonable satisfaction of Council.

(v) Capital improvements

NFPO may only undertake capital improvements with the written permission of Council as the asset owner (which Council may refuse in its absolute discretion).

Council retains ownership of capital improvements that cannot be removed unless otherwise specified in the Occupation Agreement at the expiration of the Occupation Agreement.

(vi) Acknowledgement of Council contribution

The NFPO shall, acknowledge Council's contribution in their organisation's annual report and publications, any advertising and community event.

A copy of the NFPO's audited or certified report is required prior to receiving any annual funding from Council.

(vii) Nuisance

Council requires that NFPO undertake their permitted activities without adversely impacting on the amenity of nearby neighbours. Council reserves the right to terminate the tenancy or to restrict the use of facilities by the NFPO if this requirement is not adhered to.

(viii) Reporting requirements

NFPO using Council's facilities will be required to report annually on performance indicators in relation to the facility and the organisation's activities. Council will provide guidance and advice on the collection of this information.

(viii) Options to Extend

These will be considered by the Council on a case by case basis.

(x) Costs, and Payments

The NFPO will be responsible for all costs under the Occupation Agreement except where otherwise expressly agreed. Any payments due under the Occupation Agreement shall be by electronic transfer to such account as Council may nominate.

(xi) Rent Reviews

Where Rent is payable under a Occupation Agreement , and the Occupation Agreement is for a period of [longer than three years] Council shall be entitled to increase Rent in line with CPI, every [three years].

(xii) Business Tenancies Fair Dealings Act (BTFD Act)

Where the permitted use (incidental or otherwise) involves the provision of retail sales or services the BTFD Act may apply and the NFPO will be given a 'Landlords Disclosure Statement' (LDS) prior to being granted its Occupation Agreement and the NFPO must comply with its obligations under that legislation including providing a signed copy of the LDS in accordance with the BTFD Act.

(xiii) Planning Act (PI Act)

Where an Occupation Agreement is granted with respect to part of a parcel of land for a term of over 12 years (including any options to renew or for a new lease or licence), unless the Occupation Agreement is only with respect to part of a building then the PI Act deems it to be a subdivision and PI Act approval will be required. Council will not enter Occupation Agreements for greater than 12 years without giving consideration to the provisions of the PI Act.

(xiv) Repairing Obligation

The NFPO will keep the property in good repair and undertake upkeep in accordance with a maintenance schedule.

(xv) Crown Lands Act

Where land is Crown land the provisions of the Crown Lands Act will apply and the NFPO must comply with any Crown lease terms and leasing will be conditional upon Ministerial approval in most cases.

Termination of Agreements under this Policy

Council reserve the right to terminate any Occupation Agreement permitted under this Policy, where there is a breach of the Occupation Agreement in accordance with the provisions in Occupation Agreement.

Further the Council will be entitled to terminate any Occupation Agreement (or negotiations) where the NFPO does not meet the NFPO Criteria contained in this Policy at any time during the term of the Occupation Agreement or any extension, renewal or renegotiated Occupancy Agreement. Such rights to terminate shall include, but not be limited to:

- (a) Breach of any conditions under the Occupation Agreement,
- (b) Damage or destruction of the building or infrastructure the subject of the Occupation Agreement (subject to any specific arrangements between Council and the Tenant in respect of reinstatement, as may be contained within the Occupation Agreement),
- (c) Receipt of a valid notice to terminate the Occupation Agreement in accordance with any agreement between Council and the NFPO.

6. LEGISLATIVE REQUIREMENTS

Community facilities will be managed in a manner which ensures a close nexus with legislation including the Local Government Act, the Crown Lands Act and other legislation and regulations and Government guidance that may apply from time to time.

Council will reserve to itself a right to make 'Rules' in connection with Occupation Agreements that it may apply from time to time providing these are not inconsistent with the Occupation Agreement.

This Policy is not intended to vary any Occupation Agreement existing or future and such Occupation Agreements will prevail to the extent of any inconsistency.

7. REVISION DATE

This policy is to be reviewed within four months after the next Local Government elections in 2016.

REFERENCES:

Policy Number:	LC38
Policy Owner:	GOVERNANCE
Endorsed by:	COUNCIL
Final Approval:	COUNCIL
Date Approved:	13/06/2013
Revision Date:	WITHIN 4 MONTHS OF 31/03/2016
Amendments:	
Related Policies:	
Related Publications:	

CONTACT PERSON:

Contact Person	Derrick Tranter
Position	Governance Manager
Extension	31
Email Address	derrick.tranter@lc.nt.gov.au

Schedule to Policy Document Number #####

Differences between Leases and Licences

The fundamental difference between a Lease and Licence is that a Lease gives 'exclusive occupation' of the relevant premises or area to be occupied to the occupier whereas a License gives occupation subject to the right of other parties (including the Landlord) to also occupy the relevant premises or area. (see *Radaich -v- Smith* (1959) 101 CLR 209). A lease is for occupation of an area to the exclusivity of the world including the Landlord (in this case the Council if granting the Lease) itself. Accordingly, if when granting occupation to a party it is clear that other third parties will require permanent or temporary occupation rights to the same area Council will grant a License rather than a Lease. If the area needs to be given over exclusively to a particular party to the exclusion of all others then a Lease will be granted by Council. By way of example, a market stall arrangement in an area marked out for 'weekend markets' for use by a variety of NFPO's will be provided to them under Licence to recognise that they all have rights of access to the area and that the stalls might 'move around' from weekend to weekend. A Lease would better suit a sporting club for its club house premises which it will occupy 24/7.

Disclaimer – This is a general note on some of the differences between a Lease and a Licence. Legal advice should always be sought in relation individual matters as the circumstances of the case may contain peculiarities which falls outside the general note above.



COUNCIL REPORT

Agenda Item Number:	15.9
Report Title:	Sponsorship – Territory Natural Resource Management Conference and Annual Awards
Author:	Jessica Watts, Community Development Officer
Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	A: TNRM 2020 Partnership Proposal

Executive Summary

This report presents for Council's consideration a request from Territory Natural Resource Management (TNRM) seeking Council sponsorship for the upcoming TNRM 2020 Conference and NT NRM Awards to be held in Darwin from 17 to 19 November 2020.

Recommendation

THAT Council:

1. partner with Territory Natural Resource Management as a sponsor of its 2020 Conference and Northern Territory Natural Resource Management Awards at the Silver level by financially contributing \$2,500;
2. authorise the Chief Executive Officer to sign the Partnering / Sponsorship documentation; and
3. nominate Mayor Bredhauer and Cr..... to attend the annual Awards Gala Dinner.

Background

Over the past four (4) years Council has partnered with TNRM by becoming a Silver Partner and providing \$2,500 in sponsorship funding towards the annual TNRM Conference and Awards.

The annual conference provides an important opportunity for participants to hear about key projects and work undertaken in the Territory and further afield to protect and nurture the natural environment. Each year, as part of the conference program, an Awards Gala Dinner is held to celebrate the Territory's champions of nature, conversation and farming for the future.

TNRM is an independent not-for-profit organisation that works with landholders, community groups, industry and government to ensure sustainable management of our water, land, soils, plants and animals.

TNRM has been operating since 2003 and members include industry bodies, Landcare and community groups, local government, indigenous organisations, pastoral companies and local businesses.

In 2016, TNRM released its NT Natural Resource Management Plan 2016-2020 which provides a strategic NT-wide overview of the nine programs outlines in four regional plans. The Litchfield Municipality falls within the “Top End Region”. The Plan provides an integrated approach which aims to strengthen and develop strong partnerships and shared goals to ensure a collaborative approach to sustainable management of water, land, soils and biodiversity in the Top End.

TNRM is one of 56 Australian NRM groups that work across the country for the long-term management of our natural resources and is responsible for the coordination and administration of Australian Government funding provided specifically for natural resource management.

Council’s Strategic Plan 2017 - 2021 has been priority areas of which one is *A beautiful and safe natural environment*. This priority area outlines Council’s commitment to protect and enhance the natural environment, including that Council will:

- Protect and promote local fauna and flora by supporting and working with local associations and key organisation such as NT Natural Resource Management.

TNRM match funding, people and deliver projects to ensure sustainable management of water, lands, soils and biodiversity in the Northern Territory. TNRM is a key organisation whose strategic direction matches Council’s environment priorities towards ensuring that Litchfield Municipality is the best place to live in the Top End.

Each year TNRM holds a Conference and Awards event. This year’s conference will be held on 17 - 19 November 2020 with the Awards Gala night on Wednesday 18 November 2020.

TNRM is again seeking Council’s support for the annual event and has invited Council to partner in the staging of the conference and awards at one of the four levels outlined below:

1. Platinum \$6,000
2. Gold \$4,000
3. Silver \$2,500
4. Bronze \$1,500

The four partnership levels and sponsorship privileges are outlined in Attachment A.

Council’s partnership with TNRM is Council’s key approach to environmental management, as other than weed management on Council control land, Council does not have any environmental management programs. Partnering is a smart approach to extending Council’s influence in this area.

It is proposed that Council continues to support the TNRM Annual Conference and NT Natural Resource Management Awards by financially contributing \$2,500.

Links with Strategic Plan

A Beautiful and Safe Natural Environment - Natural Environment

Legislative and Policy Implications

Council’s FIN07 Grants, Donations and Sponsorships Policy is relevant to this matter. The Policy states that all grants, scholarships, donations and sponsorships must benefit the Litchfield Council Municipality and must identify how it relates to the goals and strategies in the Municipal Plan.

Risks



Financial

Council has a budget allocation of \$50,750.00 for Community Grants, Donations and Sponsorships. As the proposed Silver sponsorship can be funded within this budget, there is no identified risk.

Community Engagement

Not applicable to this report.



PARTNERSHIP PROPOSAL

Align yourself with the Northern Territory's premiere event showcasing the best of natural resource management activities across the Territory.



FACE TO FACE WITH YOUR FUTURE

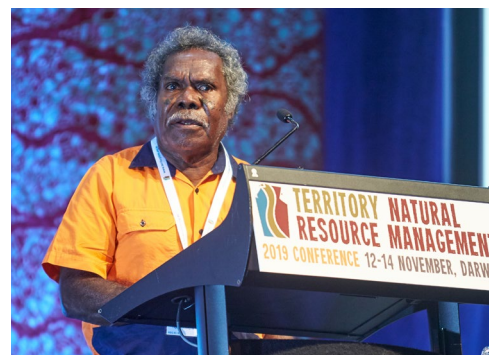
Clients & colleagues

The Territory Natural Resource Management Conference & NT NRM Awards showcase and advance activities related to managing the Territory's land, water and biodiversity.

You will meet Indigenous organisations, community groups, government, Territory businesses, industry bodies, primary producers and the next generation; Northern Territory students.

The 2020 TNRM Conference will cover a wide range of presentations and workshops, covering the pressing themes in natural resource management in the Northern Territory today. You will have plenty of networking time for more in-depth conversations during the fully catered breaks, welcome drinks and the much loved NT NRM awards celebrations.

As our partner we provide you with many opportunities to promote your business or organisation, meet new clients and connect with delegates.





Conference partner exhibition booths

Attendees of the 2019 NT NRM Awards Gala Dinner



PARTNERSHIP PACKAGES

Support the 2020 Territory Natural Resource Management Conference & NT NRM Awards and widely promote your active support of Territory land and sea management projects and activities that matter.

Package level	PLATINUM \$6000	GOLD \$4000	SILVER \$2500	BRONZE \$1500
Complimentary full conference registrations ¹	6	4	2	1
Complimentary ticket to attend the Awards Gala Dinner	Table of up to 10 guests	4	2	1
Opportunity to sponsor and present an award at the Gala Dinner	+\$2000			
Logo featured in Conference TV Ads ²	✓			
Trade Booth on Day 2	✓	✓		
Conference Program colour advertisement ²	1/2 page	1/4 page		
Acknowledgement in all media releases and related publications ²	✓	✓		
Promotional banner each day of Conference	✓	✓	✓	
Promotional item in delegate satchel	✓	✓	✓	
Logo and link on TNRM website	✓	✓	✓	✓
Logo in conference literature and branding ²	✓	✓	✓	✓

¹includes welcome function, catering, all conference plenary and poster sessions and ability to register for workshops and field trips (subject to availability)

²subject to production deadlines

PARTNERSHIP PACKAGES

TNRM works closely with many of the northern Territory's Indigenous Ranger groups and Aboriginal corporations.

The conference is an important platform to share findings and updates from some of the most remote project areas of the Territory. Remote travel is logistically challenging and costly.

You can support remote presenters to the conference by being a travel sponsor.

Take Me there \$1,000



Print Me \$500



We print posters, conference and awards programs as well as signage delegate name badges and workshop flyers for the TNRM conference & NT NRM awards each year to make the conference experience as smooth and easy to navigate as possible.



Each year, the TNRM conference attracts students to our audience. Master and PhD level students attend our workshops and main presentation day.

This partnership opportunity allows you to provide a full conference ticket to a full time student.

Invest in the next generation \$360



Design your own deal \$ _____

Do you have a partnership idea you want to share with us?

Let's get together and talk about it:

events@territorynrm.org.au

08 8942 8300

As sponsor of Take Me there, Print Me and Invest in the next generation, your name will be listed on the TNRM conference website

2019 TNRM CONFERENCE & AWARDS AT A GLANCE

The 2019 Territory Natural Resource Management Conference & Awards reached record attendance numbers.

Over 500 delegates from across the Territory, and further afield gathered in Darwin to listen to 87 presentations from experts in their field, sharing successful partnerships and projects across current NRM themes, including research and innovation, the protection of threatened species, good pastoral business and other sustainability trends, as well as community engagement in NRM and Indigenous ranger work across the Territory's Land and Sea Country.

Over

500

delegates
attended the

3 DAY
EVENT



24

RANGER GROUPS

from across the NT
participated

292

delegates attended
the presentation day

316

guests celebrated
NRM achievements
at the prestigious
NT NRM AWARDS
gala dinner

56 WORKSHOP
PRESENTATIONS

16 PODIUM
PRESENTATIONS

15 POSTER
PRESENTATIONS

10 WORKSHOPS

8 INFORMATION
DISPLAYS

Delegates valued the networking opportunities the conference provided as well as the breadth of topics and projects presented through presentations and interactive workshops.



140

organisations, businesses, community groups,
government departments participated, including

5 NT SCHOOLS





2019 PARTNERS

Because we understand the value of your support and your trust in us to deliver the Territory's biggest gathering of natural resource managers in the Northern Territory, we make sure your investment in us is worth your while.

Thank you!

Platinum Partners



Gold Partners



Clare Martin AO

Silver Partners



Bronze Partners





COUNCIL REPORT

Agenda Item Number:	15.10
Report Title:	Declaration of Special Rate 2020-2021
Author & Recommending Officer:	Silke Maynard, Director Community and Corporate Services
Meeting Date:	21/10/2020
Attachments:	NIL

Executive Summary

This report presents the proposed Special Rates Declaration for the financial year 2020-2021 for Council adoption.

The presented Special rates declaration is based on Council's revised Rating Policy FIN02 (Policy). The Special Rates Declaration for 2020-21 is in line with the Municipal Plan 2020-21 and reflects Council's policy position to defray the cost of sealing a road or part thereof.

In line with section 4.5 of the policy, the total amount to be raised by way of Special rates for 2020-21 is \$185,640.

Recommendation

THAT Council

- a) Pursuant to Section 158 of the Local Government Act, declares the following Special rates for the financial year ending 30 June 2021:

A. Special Rate – SR2021

- i. The purpose for which Special Rate SR2021 is to be imposed is to defray the expense of sealing roads within that part of the Council Area, which will be for the benefit of those allotments within this area as described in paragraph A.vi. below.
- ii. The amount to be raised by the Special Rate SR2021 for the financial year ending 30 June 2021 is \$185,640.00.
- iii. Special Rate SR2021 is \$4,641.00.
- iv. Special Rate SR2021 is payable by 30 October 2022.
- v. Special Rate SR2021 is declared for and will be levied on that rateable land in line with Council's FIN02 Rating Policy as identified in paragraph vi.
- vi. For the purpose of paragraph A. i. above, the rateable land that is subject to the Special Rate SR2021 are lots listed below:

Lot / Portion	Hundred area
Portion 00663	Hundred of Cavenagh
Portion 01527	Hundred of Cavenagh
Portion LTO 73023 P 00002	Hundred of Cavenagh
Portion LTO 73023 P 00003	Hundred of Cavenagh
Portion LTO 76017 P 00001	Hundred of Cavenagh
Portion LTO 76017 P 00002	Hundred of Cavenagh
Portion LTO 76017 P 00003	Hundred of Cavenagh
Portion LTO 76017 P 00004	Hundred of Cavenagh
Portion 02348	Hundred of Cavenagh
Portion LTO 81043 P 00011	Hundred of Cavenagh
Portion LTO 77028 P 00004	Hundred of Strangways
Portion LTO 77028 P 00006	Hundred of Strangways
Portion LTO 77028 P 00008	Hundred of Strangways
Portion LTO 77028 P 00010	Hundred of Strangways
Portion LTO 77028 P 00012	Hundred of Strangways
Portion LTO 77028 P 00015	Hundred of Strangways
Portion LTO 77028 P 00016	Hundred of Strangways
Portion LTO 77028 P 00017	Hundred of Strangways
Portion LTO 77028 P 00018	Hundred of Strangways
Portion LTO 77028 P 00019	Hundred of Strangways
Portion LTO 77028 P 00020	Hundred of Strangways
Portion LTO 77028 P 00021	Hundred of Strangways
Portion LTO 83052 P 00051	Hundred of Strangways
Portion LTO 83052 P 00052	Hundred of Strangways
Portion LTO 83052 P 00053	Hundred of Strangways
Portion LTO 83052 P 00054	Hundred of Strangways
Portion LTO 83052 P 00055	Hundred of Strangways
Portion LTO 83052 P 00056	Hundred of Strangways
Portion LTO 83052 P 00057	Hundred of Strangways
Portion LTO 83052 P 00058	Hundred of Strangways
Portion LTO 83052 P 00059	Hundred of Strangways
Portion LTO 83052 P 00062	Hundred of Strangways
Portion 01726	Hundred of Colton
Portion 01728	Hundred of Colton
Portion 01750	Hundred of Colton
Portion 01751	Hundred of Colton
Portion 02743	Hundred of Cavenagh
Portion 02744	Hundred of Cavenagh
Portion 02863	Hundred of Cavenagh
Portion 01775	Hundred of Colton

Background

Council has considered in its budget deliberation for 2020-21 the application of a Special Rate for sealing the following roads or sections thereof:

- Mocatto Road;
- Horsnell Road;
- Chibnall Road; and
- Kentish Road.

As part of the consultation on the Draft Municipal Plan 2020-21 Council wrote letters to all properties bordering these roads or sections thereof to inform them of the application of a Special Rate. During this consultation process several property owners outlined concerns that triggered the need for a review of the FIN02 Rating Policy prior to declaring the special rates for 2020-21.

In September 2020 Council subsequently approved changes to the FIN02 Rating Policy to include a two-step verification process to confirm application of special rates, that being:

1. Is the property bordering the road or section thereof that will be sealed; and /or
2. Has the property previously been charged a Special Rate for the sealing of roads.

Based on the changes to the FIN02 Rating Policy, 40 properties have been identified for payment of a Special Rate for the Productive Roads (Mango Roads) project. The total amount to be raised is \$185,640. Compared to the budgeted provision for 2020-21, this is a shortfall of \$111,384. Amendments to reflect the reduction in Special Rates revenue will be carried out during the Budget review process.

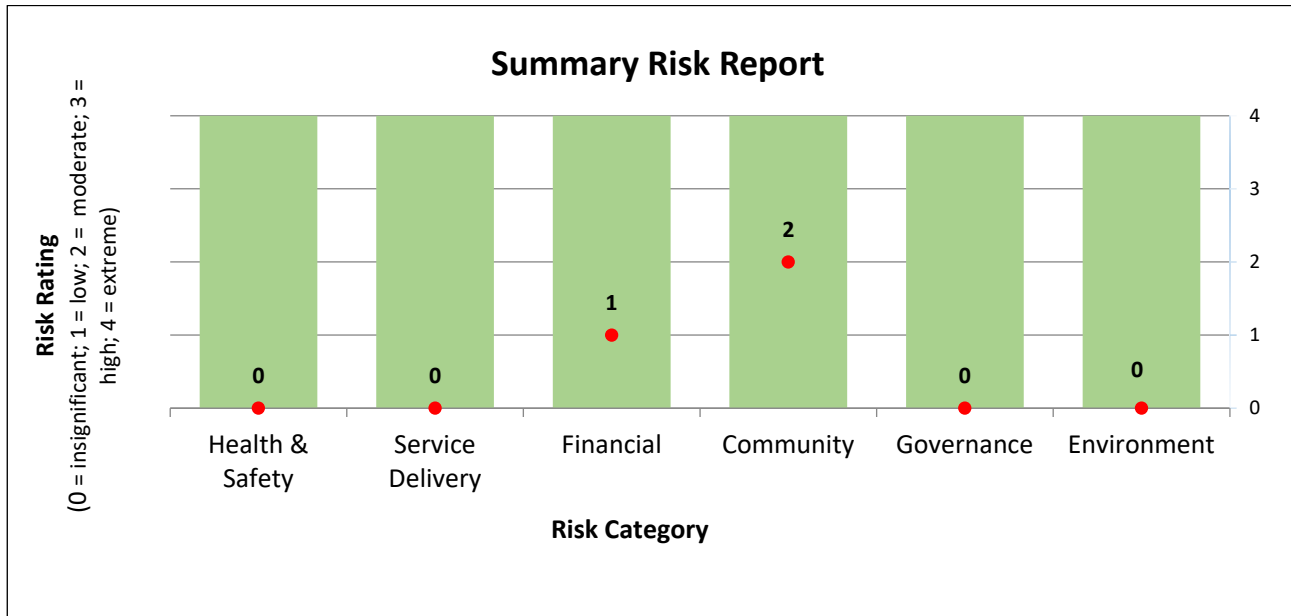
Links with Strategic Plan

A Well-Run Council - Good Governance

Legislative and Policy Implications

In line with Section 156 *Local Government Act 2008* Council may at any time declare rates for a particular purpose (special rates). The application of special rates complies with Local Government Act and with Council's FIN02 Rating Policy.

Risks



The financial risk to the 2020-21 budget is the shortfall of \$111,384 of income. This shortfall will require amendments through the budget review process.

The community risk is identified regarding the perceived equity or equality of the application of a Special Rate. Due to the historical application of the special rates, there is a risk that application is not guaranteed to be equitable. There is no legislative and legal risk with the application of the special rate.

Community Engagement

The proposed Special rates have been part of the approved Municipal Plan that has been available for public consultation. Ratepayers effected by the proposed Special Rate have received correspondence in June 2020 advising of Council's intention and inviting submissions. Further correspondence to these ratepayers was also done in September 2020 after amendment of the Rating policy, advising of Council's change of the Rating Policy and its implications for the property owner.



LITCHFIELD COUNCIL MEETING

Wednesday 21 October 2020

16 Common Seal

17 Other Business

18 Public Questions

19 Confidential Items

Pursuant to Section 65 (2) of the Local Government Act and Regulation 8 of the Local Government (Administration) regulations the meeting be closed to the public to consider the following Confidential Items:

19.1 CEO Performance Review

8(a) information about the employment of a particular individual as a member of the staff or possible member of the staff of the council that could, if publicly disclosed, cause prejudice to the individual.

19.2 Freds Pass Sport and Recreation Reserve Governance Arrangement Review

8(c)(iv) information that would, if publicly disclosed, be likely to prejudice the interests of the council or some other person.

20 Close of Meeting